

Vic (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Wednesday, 4 September, 2019 1:50 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 3028532711SG - ACCIDENT INVOLVING VEHICLES SLM 5403C AND SHF 122E ON 21/01/2019 - LKK REF CC3/AIG19002020/Jha3

Hi Vic,

We are not compensating the SD fee as we did not request for SD for witness statement.

Furthermore, it is TP's duty to provide us the necessary evidence.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 04 September 2019 13:06
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] RE: Your Ref: 3028532711SG - ACCIDENT INVOLVING VEHICLES SLM 5403C AND SHF 122E ON 21/01/2019 - LKK REF CC3/AIG19002020/Jha3

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Dear Bernard,

We refer to your below email and the contents were noted.

Please advise if we are to reimburse the SD Fee of \$180.00 as it was included on the TP LOD (see attached email and docs).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

Sent: Wednesday, 4 September, 2019 12:07 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Your Ref: 3028532711SG - ACCIDENT INVOLVING VEHICLES SLM 5403C AND SHF 122E ON 21/01/2019 - LKK REF CC3/AIG19002020/Jha3

Dear Vic,

As you know, SD carries weight in liability assessment, whether in court or GIA arbitration.

Please contact OI and inform that we will have to settle the claim based on SD. If OI has other evidence to show otherwise, please request in order for us to review accordingly.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 02 September 2019 18:05

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] Your Ref: 3028532711SG - ACCIDENT INVOLVING VEHICLES SLM 5403C AND SHF 122E ON 21/01/2019 - LKK REF CC3/AIG19002020/Jha3

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Dear Bernard,

ACCIDENT INVOLVING VEHICLES SLM 5403C AND SHF 122E ON 21/01/2019

We refer to the above matter.

It was reported by Insured that TP cut into his lane that resulted into the accident.

Based on the reported scenario, we are of the view that TP is more liable of the accident as he is the one that filtered lane.

However, TP confirmed no video footage available, but, provided a copy of the passenger's SD (as attached).

Kindly let us know your point of view on the matter if we are to deny the TP claim and/or for your further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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