

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Monday, May 11, 2020 11:07 PM  
**To:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Admin A  
**Subject:** Reject Third party claim - Your Ref: SMB 1346G - MVA BETWEEN EL 202L & SMB 1346G (TP) ON 25/01/2019

| <b>Tracking:</b> | <b>Recipient</b>   | <b>Delivery</b>               |
|------------------|--|-------------------------------|
|                  | Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) |                               |
|                  | Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)          |                               |
|                  | Admin A  |                               |
|                  | olivialau@lkkauto.com  | Delivered: 5/11/2020 11:07 PM |
|                  | suli@lkkauto.com   | Delivered: 5/11/2020 11:07 PM |
|                  | Meikwan@lkkauto.com  | Delivered: 5/11/2020 11:07 PM |
|                  | diana@lkkauto.com  | Delivered: 5/11/2020 11:07 PM |

### **Without Prejudice**

Our Ref: CC3/AIG19002018/Jka3  
Your Ref: SMB 1346G

Dear Sir/Madam,

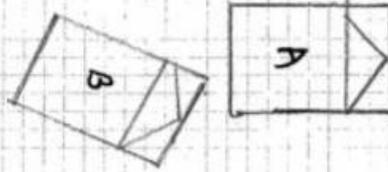
We refer to the above matter.

Based on all documents at hand, we noted that the Third Party bus driver was filtering lane and had head to rear collided with our stationary Insured vehicle that was in the yellow box due to traffic condition.

As such, we are of the opinion that the liability is down against Third party bus driver for head to rear collision.

Our Insured's statement and sketch (appended below) for your easy reference:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

AS I was stationary due to the traffic condition. Vehicle B rear ended into my vehicle as he was trying to filter out of his lane.

In view of the above, we have instructions from our principal to deny the third party claim and we are unable to look into your client's claim.

We will proceed to close file accordingly.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** Monday, September 9, 2019 11:02 AM  
**To:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Your Ref: SMB 1346G - MVA BETWEEN EL 202L & SMB 1346G (TP) ON 25/01/2019

**Without Prejudice**

Our Ref: CC3/AIG19002018/Jka3

Your Ref: SMB 1346G

Dear Sirs/Mdm,

We refer to the above matter.

We would like to request a copy of video footage/CCTV/scene photos/witness statement (if any).

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

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