

Mei Kwan (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 28 February, 2019 5:23 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Asher Sng (LKKAuto); CS A Team
Subject: RE: PRS FOR FBC288Y (EQ: DM19HO00318-JG // GBA1760D) *** LKK REF: CC4/EQI19002017/R1ea3
Attachments: GBA1760D.PDF
Categories: HMK

Dear Mei Kwan

Attached our insured's accident report for your attention.
Please assist to check with insured driver on the validity of his driving license.

Our policy does not cover drivers holder of a valid Singapore Driving license of the relevant class of less than 1 year and is permitted to drive in accordance with the licensing or other laws or regulations of Singapore.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, February 28, 2019 9:40 AM
To: Joel Goh
Cc: Admin A; EQI PRS; Asher Sng (LKKAuto); CS A Team
Subject: RE: PRS FOR FBC288Y (EQ: GBA1760D) *** LKK REF: CC4/EQI19002017/R1ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 26 February, 2019 12:09 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'EQI PRS' <EQIPRS@eqinsurance.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: PRS FOR FBC288Y (EQ: GBA1760D) *** LKK REF: CC4/EQ19002017/R1ea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: FBC 288Y

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 30 January, 2019 11:38 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PRS FOR FBC288Y (EQ: GBA1760D)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Wednesday, 30 January 2019 11:16 AM

To: Southern Motor <soumotor@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PRS FOR FBC288Y (EQ: GBA1760D)

Without Prejudice

Dear Sirs

Thank you for your confirmation.
We will arrange accordingly.

Dear LKK

Please assist on the following PRS.
Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Southern Motor [<mailto:soumotor@hotmail.com>]

Sent: Wednesday, January 30, 2019 10:52 AM

To: EQI PRS

Subject: Re: PRS FOR FBC288Y (EQ: GBA1760D)

Dear Mr Goh

We have choose LKK Auto Consultants Pte Ltd as the surveyor.

Thank you.

From Southern Motor

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, January 30, 2019 9:33 AM
To: soumotor@hotmail.com
Subject: PRS FOR FBC288Y (EQ: GBA1760D)

Without Prejudice
Save As To Costs

Dear Sirs

We refer to your fax dated 29/01/2019.

Kindly email all PRS request to egiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Infiniti Appraisal Service Tel: 96684818 / 90099001 Fax: 64587432	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh



EQ Insurance Company Limited

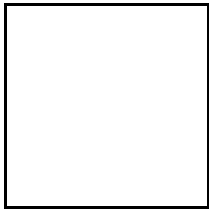
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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