

INS. CASE OWNER:

CL

CC 4, ASM 1900 2015, Uga3

LKK:
IDAC:

96472

Star

MAJURY

DOI: 31/11/19

ASSIGNMENT

Date / Time:

30/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKX 8139A

Name of Insured:

Mahalingam Suskela

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

23/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

59m01016

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

GBC 9842M



INSRS:

WSP:

Tel:

Liability:

RMKS:

un br.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st): 19/06/2019

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

30/1 - email sent out to letter.

5/1/19 - Email LOI - Rec car send TP (pending LOD)

01 HUSKELA'S NO. 90197405

15-6-19 LOD IN. NON REPORTING.

SU, FOLLOW-UP FOR OI GIA.

THANKS.

05/07 OI GIA Report in

13/19 - mandate approved.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time: 12/19

Confirm with: Susan

Confirm by: Mawani

Repair Cost:

S\$ 900.00

(2 days) Reduction: \$1518.90 % 64

Email

Call

FINAL SETTLEMENT

Date/Time: 11/1/19

Confirm with: Susan

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 39

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 900.00

AVAV ended TP.

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 240.00

(560 x 4 days)

Loss of Income (LOI):

S\$ -

(5 x days)

LOR only ☐ LOU only ☒

LOR + LOU ☐

LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

S\$ -

(e.g. Tow/ Independent)

2) Report Format: TP

Legal Cost:

S\$ -

3) Survey fee: \$350/-

Total:

S\$ 1142.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 1142.00

Name 1:

LIN'S BROTHER AUTO ENGINEERING WORKSHOP

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

(GB/11/13), wef

ASS. REC. BY: Marius

REF:

AXA/

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GBC 9842Mat Workshop m/s 112530

of _____

Insured _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 366

IBAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 2 days Res.: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date / Time Action / Instruction

1/2/19 27A29813
continued m/s # 902 with Susan.

(Red - #1598-90 / 64%)

* 2 repair days + 2 PRS = 4 days.

Date/Time, File Pass to?

☐ : Prel. Report1) ☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

S + RS SI

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Veh No: GBC 9842MR Regn: 3.14

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or TrMake: FIAT Doblo cargo.c 1598Colour: white A/C: Insured / Std / NI / NASp Reading: 73409 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 2FA26300006142543

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt orBrake: Order / Jammed / Leaked / Burnt orModi: NI / S/Rim / STD A/Rim orTyre Size: F: 195/60R16

R: _____

BS / DUN / EXNOVA / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

Rear

R/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mmD.O.A. 23/1/18D.O.I. 3-1/19

Survey held at _____

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793 | Tel: 6741-1730 / 731 Fax: 6744-5746 Email: liusbros@gmail.com

Invoice/Ref No: GBC9842M181123

Estimate

Customer

Name: AXA Insurance Singapore Pte Ltd

Date: 29-01-19

Address: Motor Claims Department

Vehicle No: GBC9842M

8 Shenton Way #27-01

Model/Make: Fiat Doblo Cargo

AXA Tower

Singapore 068811

SX JTD 1.6M Panel

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Bumper <i>2/2e</i>	\$ 745.00	
2	Bumper Reinforcement <i>su</i>	\$ 475.30	
3	Bumper Reflector <i>su</i>	\$ 98.60	
4	Bumper Reverse Sensor <i>su</i>	\$ 220.00	
	To check all wiring & electrical component for proper function	\$ 40.00	
	Remove and refix rear bumper reverse sensor	\$ 120.00	
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 400.00	
	To putty & spray painting & including touch up paint on accident affected area	\$ 400.00	

Total Parts & Labour of estimate for damaged vehicle

\$ 2,498.90

Total amount in Lump Sum Basis for repaired vehicle

SDLS:



M/s Liu's Brother Auto Engrg Wks

*Not Authorized**marcus hahn**3.1.19**2 day.**2/5 \$ 900**Take photo of the car**2-843.60**50%**2-421.80**12hr 490.00**911.80*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	1196N

Vehicle Details

Vehicle No.:	GBC9842M
Vehicle to be Exported:	No
Intended Deregistration Date:	29 Jan 2019
Vehicle Make:	FIAT
Vehicle Model:	DOBLO CARGO SX JTD 1.6MJ PANEL
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	198A30007067264
Chassis No.:	ZFA26300006142543
Maximum Power Output:	-
Open Market Value:	\$20,538.00
Original Registration Date:	27 Mar 2014
First Registration Date:	27 Mar 2014
Transfer Count:	1
Actual ARF Paid:	\$1,027.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	26 Mar 2024
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$56,302.00
COE Rebate Amount:	\$29,013.00
Total Rebate Amount:	\$29,013.00

The information contained herein is correct as at 29 Jan 2019

OK

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

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PARF Rebate Amount:	\$0.00

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COE Period(Years):	10
QP Paid:	\$56,302.00
COE Rebate Amount:	\$29,013.00
Total Rebate Amount:	\$29,013.00

The information contained herein is correct as at 29 Jan 2019

OK

Score a Business Class ticket with UOB Cards

FIND OUT HOW

Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

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2013 Maserati GT At \$198,800.

Beautiful Condition.
Stacked

Think One Automobile

NEW & USED COMMERCIAL VEHICLES

Browse by Category

Sort by Date Posted

20 results/page

4 vehicles

flat doblo

Advanced Search Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	flat doblo		Any	Any	2014	Any	Any	Any	Available



Fiat Doblo 1.6M

\$35,800

\$7,060 /yr

26-Feb-2014

1,598 cc

95,000 km

Van

Available

Fuel Type: Diesel

Only 1 Owner. Most Economical Fiat Cargo Van With Extended Cargo Space. Low Mileage Done At 95,000km. Very Well Maintained And Clean Pristine Interior. High COE Value. Don't Miss It. Call Us Now.

Posted: 24-Jan-2019 Tags: 2014 Fiat Doblo, 2014 fiat doblo, Fiat Doblo, fiat doblo, Fiat, Doblo, doblo, Used Fiat



Fiat Doblo 1.3M

\$33,800

\$6,010 /yr

16-Sep-2014

1,248 cc

-

Van

Available

Fuel Type: Diesel

Act Fast To Secure This Rare Find And Jealous Paintwork And Interior For A Comfortable Ride Today. Flexible In House Finance Available. Call SS Today To Understand Your Preferences And Requirements. Y...

Posted: 24-Jan-2019 Tags: 2014 Fiat Doblo, 2014 fiat doblo, Fiat Doblo, fiat doblo, Fiat, Doblo, doblo, Used Fiat



Fiat Doblo Cargo Maxi 1.6A

\$39,777

\$8,080 /yr

02-Jan-2014

1,598 cc

-

Van

Available

Fuel Type: Diesel

Festive Hot Sales Going! Welcome Our Latest Fiat In Family! Calling All 3A License Buyers Not To Give This Most Popular Van In The Market A Miss! Superb Condition, High Loan, High Trade-In. Call For D...

Posted: 17-Jan-2019 Tags: 2014 Fiat Doblo, 2014 fiat doblo, Fiat Doblo, fiat doblo, Fiat, Doblo, doblo, Used Fiat



Fiat Doblo Cargo Maxi 1.6A

\$49,000

\$8,560 /yr

21-Oct-2014

1,598 cc

35,985 km

Van

Available

Fuel Type: Diesel

1 Owner, Seldom Driven, High PARF Rebate, New Road Tax, Regularly Servicing At Agent, Consignment Unit! Trade In Welcome! Loan And Insurance Available! Call Now For Viewing Appointment!

Posted: 07-Dec-2018 Tags: 2014 Fiat Doblo, 2014 fiat doblo, Fiat Doblo, fiat doblo, Fiat, Doblo, doblo, Used Fiat

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
------	-------	-------	--------------	----------	---------	---------	----------	--------

For old advertisements, view Expired ads

20 results/page



Service Request Details

Claim

S9M01CDK

Reference

None 

Loss Date

November 23, 2018

Request Date

January 30, 2019

Due Date

February 8, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

31012019 @ 1096am

Susan Wei in

Marius.

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

GBC9842M

Make

TPVD FIAT

Service Address

...

Primary Contact/Insured

MAHALINGAM SASIKALA D/O
BLK 110 BUKIT BATOK WEST AVE 6, #10-120, 650110, Singapore

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions
NON REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

1/30/19 6:30 PM

FROM

LOH Cynthia

SUBJECT

OI NOT YET REPORTED

BODY

PLEASE OBTAIN EVIDENCE



Catherine Chong (LKK Auto)

From: Jasmine Low <liusbrojasmine@yahoo.com>
Sent: Tuesday, 29 January, 2019 4:26 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Susan Low
Subject: Request for 3rd party survey GBC9842M Claims against SKX8139A
Attachments: Image.jpg; SAS GBC9842M.pdf; SKX8139A.docx

Categories: Pragati

Accident on 23/11/2018 Along AYE TOWARDS JURONG

Involving GBC9842M and SKX8139A

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Jasmine Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit

Singapore 417883 ☎: 6741 1730 📠: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

30 January, 2019

SASIKALA D/O MAHALINGAM
BLK 110 BUKIT BATOK WEST AVE 6
#10-120
SINGAPORE 650110

Dear Sir,

OUR REF : CC4/ASM19002015/ja3 // S9M01CDK
YOUR REF : SKX 8139A
ACCIDENT INVOLVING SKX 8139A & SKX 8139A ON 23/11/2019 ALONG/AT
AYE TOWARDS JURONG

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

19 JUNE 2019

1st Reminder

SASIKALA D/O MAHALINGAM
BLK 110 BUKIT BATOK WEST AVE 6
#10-120
SINGAPORE 650110

Dear Madam,

OUR REF : CC4/ASM19002015/ja3 // S9M01CDK

YOUR REF : SKX 8139A

**ACCIDENT INVOLVING SKX 8139A & GBC 9842M ON 23/11/2018 ALONG/AT
AYE TOWARDS JURONG**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 27 JUNE 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **GBC 9842M** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **27 JUNE 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Joy Irene
Claims
Tel : 6841 2409
Fax: 6741 4108
Email : joyirene@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

19 JUNE 2019

1st Reminder

SASIKALA D/O MAHALINGAM
BLK 110 BUKIT BATOK WEST AVE 6
#10-120
SINGAPORE 650110

Dear Madam,

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YOUR REF : SKX 8139A

**ACCIDENT INVOLVING SKX 8139A & GBC 9842M ON 23/11/2018 ALONG/AT
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Yours faithfully

Joy Irene
Claims
Tel : 6841 2409
Fax: 6741 4108
Email : joyirene@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

MAHALINGAM SASIKALA D/O

Address

BLK 110 BUKIT BATOK WEST AVE 6, #10-120,
650110, Singapore

Home Phone

Work Phone

Cell Phone

98173701

Email

BLK 2 CCK ROAD

16-04

5 688234

Close

4-7-19 @ 10:35 AM w/ 01 MDM SASIKALA.

SHE DONT LIVE AT BOWA
ANYMORE.

NEW ADD @ CCK.

AWARE OF TP COR.

CONFIRMED STILL INSURED

w/ AXA BUT w/ NEW CAR

— TO SEND WHATSAPP.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 31/8/2019

Survey Details:

Date of loss	23-Nov-19
Date of appointment	30-Jan-19
Date of survey	31-Jan-19
Location of survey	LIU'S BROTHER AUTO ENGINEERING WORKSHOP

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	GBC9842M
Make and Model	FIAT DOBLO CARGO SX JTD 1.6MJ PANEL
Date of registration	27-Mar-14
Parf Rebate	
Market Value	\$ 36,000.00
Parf Rebate	\$ 29,013.00
Nett Loss	\$ 6,987.00

Repair details:

Initial Estimate	\$ 2,498.90
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 421.80
Check items (estimate)	\$ -
Labour	\$ 490.00
Total	\$ 911.80
Lump Sum(if applicable)	\$ 900.00

Number of days for repair	2 days
---------------------------	--------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

02 RECOMMENDED REPAIR DAYS + 2 PRS= 4 DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 900.00	
Loss of use	\$ 240.00	4days x \$60
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	1,142.00	



<MANDATE IA> -S9M01CDK {ACCIDENT INVOLVING SKX 8139A(OI) & GBC 9842M(TP) ON 23/11/2018}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S27: INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$1,142.00 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbros@gmail.com

Invoice/Ref No: GBC9842M18023

Final Bill**Customer**

Name: AXA Insurance Singapore Pte Ltd

Date: 02-02-19

Address: Motor Claims Department

Vehicle No: GBC9842M

8 Shenton Way #27-01

Model/Make: Fiat Doblo Cargo

AXA Tower

Singapore 068801

SX [TD 1.6M] Panel

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Bumper	\$ 745.00	\$ -
2	Bumper Reinforcement	\$ 475.30	\$ -
3	Bumper Reflector	\$ 98.60	\$ -
4	Bumper Reverse Sensor	\$ 220.00	\$ -
	To check all wiring & electrical component for proper function	\$ 40.00	\$ -
	Remove and refix rear bumper reverse sensor	\$ 120.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 400.00	\$ -
	To putty & spray painting & including touch up paint on accident affected area	\$ 400.00	\$ -

Total Parts & Labour of estimate for damaged vehicle

\$ 2,498.90

Total amount in Lump Sum Basis for repaired vehicle

\$ 900.00

SDLS: Nine Hundred Only



M/s Liu's Brother Auto Engrg Wks



**Re:<MANDATE IA> -S9M01CDK {ACCIDENT INVOLVING
SKX 8139A(OI) & GBC 9842M(TP) ON 23/11/2018}**

Type

🔗 Question

Message

APPROVE

Reply

Our Ref: GBC9842M181123

Date: 02/02/2019 J

Your Ref:

AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01
AXA Tower
Singapore 068811

Attn: Motor Claims Department

Dear Sir / Madam

**TRAFFIC ACCIDENT ALONG AYE TOWARDS JURONG
INVOLVING GBC9842M AND SKX8139A ON 23/11/2018**

We/I, **Messers Goldbell Leasing Pte Ltd** (Nric / ROC No: 199001196N, the registered owners of m/vehicle – **GBC9842M** at all material times of the above accident. Our/my vehicle was surveyed by "AXA" authorized appraiser and we/I based our/my claims on his recommendation for **S\$900-00** being the repair for **02** Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle **SKX8139A** when the same was involved in the aforesaid accident with our/my m/vehicle – **GBC9842M**.

We/I whereby you are the insurers of m/vehicle **SKX8139A** and the driver / owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle – **GBC9842M** has suffered loss and damage as follows:

(a) Cost of repairs	S\$	900-00
(b) LOU for pre-repair notice 02 days @ S\$60-00		120-00
(c) LOU Fee for 02 days @ S\$60-00		120-00
(d) GIA / LTA search fee		2-00

Total Amount	S\$	1,142-00
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We/I enclose herewith copies of the supporting documents for vehicle no. **GBC9842M** as follows:-


- (i) Motor Accident Report;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our / my claims as soon as possible.

Please remit us/me your settlement sum in favor of **M/s Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,


The owner of m/vehicle **GBC9842M**
Messers Goldbell Leasing Pte Ltd
cc. Liu's Bro Auto Engrg Ws

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 5 July 2019 11:29 AM
To: impideus@yahoo.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM19002015/Uga3 ***
ACCIDENT INVOLVING SKX 8139A & GBC 9842M ON 23/11/2018 ***

05 JULY 2019

SASIKALA D/O MAHALINGAM

Dear Sir/ Mdm

OUR REF : CC4/ASM19002015/Uga3
YOUR REF : SKX 8139A
ACCIDENT INVOLVING SKX 8139A AND GBC 9842M ALONG/AT AYE ON 23/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **LIU'S BROTHER AUTO ENGINEERING WORKSHOP** acting on behalf of the owner of GBC 9842M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Authorization To Act

Attn: Motor Claims Department

AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01
AXA Tower
Singapore 068811

I / We, Messers Goldbell Leasing Pte Ltd ("the third party claimant") of No. 18 Tuas Avenue 10 Singapore 639142 (address), owner of GBC9842M (vehicle no.) hereby authorize Liu's Brother Auto Engineering Workshop ("the workshop") to act for me / us with respect to my / our claim for repair costs and / or rental and / or loss of use ("claim") for my / our vehicle no. GBC9842M that was damaged pursuant to the accident which occurred on 23/11/2018 (date) along AYE Towards Jurong (location) involving SKX8139A ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 27th day of September (month) 20 19 (year)

3rd Party Claimant:

Workshop:


Signature: 

Name: Goldbell Leasing Pte Ltd

Address: No. 18 Tuas Avenue 10

Singapore 639142

Nric/ROC No: 199001196N

Signature: 

Name: Liu's Brother Auto Engrg Workshop

Address: 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

ROB No: 53291793J



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKX 8138A	(Insd veh)	Model: FIAT DOBLO CARGO
	GBC 9842M	(TP veh)	
Date of Accident/ Time:	28/11/2018 / 16:15		

Repair Estimate:	\$ 2,498.70	
Final Repair Cost	\$ 800.00	
Loss of Use	\$ 240.00	4 days at \$ 60.00 per day
Rental (if any)	\$	days at \$ per day
LTA / GIA Search Fee	\$ 2.00	
Others	\$	
Final Settlement Sum	\$ 1,142.00	
Payee Name: LIU'S BROTHER AUTO ENGINEERING WORKSHOP		
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)		
A) For Non GIA Registered Workshop:	Agreed Liability: 100 %	
B) For GIA Registered Workshop:	BOLA Applicable: Yes/No BOLA Scenario No: _____	
	BOLA Liability: _____ % Assessed Liability (*): _____ %	
* Assessed Liability to be filled only for claim collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim: All documents are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of Workshop representative / Workshop stamp Name of Representative: Liu's Brother Auto Engineering Workshop Date: 27 SEP 2019 ROB No. 532917923	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: Low Siew Yian (S1543134B) Date: 27 SEP 2019
 Signature of AXA's surveyor/representative Name of AXA's surveyor/Representative: Date: 30/09/2019	

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-016769
Date of Request: 29/01/2019

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/01/2019
Enquiry By Jasmine Low Lay Hong
TP Vehicle No. SKX8139A
Accident Date 23/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19002015/Uga3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:CYNTHIA LOH		Date : 10-10-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKX 8139A	Veh. Inspected	GBC 9842M	
Policy No.	P1723769	Coverage (\$)	0.00	
Claim No.	S9M01CDK	Excess (\$)	0.00	
Assign From		Assign Date	30/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	FIAT DOBLO CARGO (M)	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	ZFA26300006142543	Colour	WHITE	
Odometer	73409	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/60 R16	GOODYEAR	6 mm	
L/H Front Tyre	195/60 R16	GOODYEAR	6 mm	
R/H Rear Tyre	195/60 R16	GOODYEAR	6 mm	
L/H Rear Tyre	195/60 R16	GOODYEAR	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	23/11/2018	Inspection Date	31/01/2019	
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBC 9842M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER (CONSISTENT)	DENTED/ DEFORMED	745.00	745.00
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	475.30	-
1	REAR BUMPER REFLECTOR (CONSISTENT)	SCRATCHED	98.60	98.60
	LESS 50% DISCOUNT		-	-421.80
			1,318.90	421.80
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	220.00	-
			220.00	-
	<u>LABOUR</u>			
	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FOR PROPER FUNCTION .		40.00	20.00
	REMOVE AND REFIX REAR BUMPER REVERSE SENSOR .		120.00	50.00
	LABOR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN & REPLACING PARTS ETCS.		400.00	220.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED AREA.		400.00	200.00
			960.00	490.00
	GRAND TOTAL		2,498.90	911.80
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			900.00

Report Ref No. CC4/ASM19002015/Uga3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S9W01CDK
Reference	CCA/ASM19002015/1Uja3a2
Loss Date	23 November 2018
Report Date	30 Jan 2019 9:26:43 AM
Request Date	30 January 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Approve Invoice

Vehicle Information	
Incident Vehicle Registration #	GBC9842M
Make	TPVD FIAT
Model	DOBLO 1.6 D CARGO MJ (M)
Service Address	
...	
Primary Contact/Insured	MAHALINGAM SASIKALA D/O BLK 110 BUKIT BATOK WEST AVE 6, #10-120, 650110, Singapore
Claim Handler	LOH Cynthia 6568804843 cynthia.loh@axa.com.sg

Additional InstructionsNON REPORTED

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019

NAME LKA Inspection (1).pdf	Form / Claim Documents	Sub-Type Others	MARK AUTO CONSULTANTS PTE LTD (TP)	DATE 17 October 2019
LKAAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
LETTER TO OIG.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
TP LOD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
TP FINAL REPAIR INVOICE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
LTA-GIA INVOICE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
MANDATE IA DO 31082019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
IVAR COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
TP EST LIST MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP GJA REPORT.PDF	Reports & Statement	GJA Report	LOH Cynthia	4 July 2019
 OI GJA.PDF	Reports & Statement	GJA Report	LOH Cynthia	4 July 2019
 1st Reminder Letter.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 June 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	12 February 2019
 PRI EMAIL RECEIVED FROM WORKSHOP.mpg	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	30 January 2019
 Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	30 January 2019