

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Friday, 15 February, 2019 4:21 PM
To: 'Zuhaidah Samsuri'
Cc: Hsiao Tong (LKKAuto); Mekavathanan Sarangapani; Stanley Lai
Subject: RE: Adjuster Mandate Request - SLS1867S (TP)

Dear Aida,

Noted with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Zuhaidah Samsuri [mailto:aida@iii.com.sg]
Sent: Friday, 15 February, 2019 4:14 PM
To: Vic (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Mekavathanan Sarangapani; Stanley Lai
Subject: RE: Adjuster Mandate Request - SLS1867S (TP)

Hi Vic,

Lalitha had approved the mandate earlier today, please update TP repairer.

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Mekavathanan Sarangapani
Sent: Friday, 15 February, 2019 4:07 PM
To: Zuhaidah Samsuri <aida@iii.com.sg>; Stanley Lai <stanley.lai@iii.com.sg>

Cc: Hsiao Tong (chewht@lkkauto.com) <chewht@lkkauto.com>

Subject: FW: Adjuster Mandate Request - SLS1867S (TP)

Aida, Stanley

Believe we have given instruction to LKK on liability right. Please check on this case as the vehicle in front is checking on this case thru their Brokers who just called in to feedback that we did not authorise this case yet ?

Copied LKK in this email

Meka

6	30 Jan 2019 17:44	Label Added	(30653):Direct Settlement.
7	31 Jan 2019 08:51	Clm 1st Attended By	
8	31 Jan 2019 08:51	Personnel Assignment Changed	PIC: [None] -> Sherini Pillai. Manager: [None] -> Mekavathanan Sarff: [None] -> Stanley Lai.
9	31 Jan 2019 08:51	Ins Claim Assignment	(Survey:External Adj)
10	12 Feb 2019 08:53	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA 28 - 4 veh.c.
11	12 Feb 2019 09:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/12. Mandate Remarks: Please s the 2nd vehicle in line of 3 vehicles. Kindly check n revert
12	12 Feb 2019 09:33	Adj Mandate Set	Maintained:Please note that our insured is the 2nd vehicle in line of : n revert
13	12 Feb 2019 09:34	Ins Subfolder Resv Updated	
14	12 Feb 2019 09:34	Clm No. Updated	Claim No.: -> MCT19010811.
15	12 Feb 2019 09:34	Ins Claim Registration (Manual)	Registered & Approved: (ClmNo:MCT19010811)
16	15 Feb 2019 11:03	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% (4 veh.c.c.; OID 3rd car) REM ND CONFIRMED 1ST VEHICLE SBC 555T.
17	15 Feb 2019 14:45	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/02/12. Mandate Remarks: Ple ed is the 2nd vehicle in line of 3 vehicles. Kindly check n revert
18	15 Feb 2019 14:45	Adj Mandate Set	Approved:0.00:Please note that our insured is the 2nd vehicle in line heck n revert

Date From   Date To   Audit Type

Merimen e-Claims - Google Chrome

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRinsurer&fuseaction=dsp_clmheader&caseid

Assign Solicitor | File Review | Adj Market Value | Transfer To Repairer | Send RI/Rpt-for-P

Claim Details | Set/Modify Adj Mandate

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'ed	Status
Main	30 Jan 2019		30 Jan 2019 00:00			Pending Adjuster Survey Cancel Case

Main | Offer Processing | Claim Details | Adjuster's Details | Doc

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD		
Main Claimant:	OW CHIO KIAT , ID: S0799657H		
Vehicle Reg. No.:	SLS1867S	Date of Loss:	27/01/2019 12:00 - :59
Claim Type:	TP / MCT19010811	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SH7102B	Policy No. (Claimant):	D-18091600MVPC
		Excess:	
Repairer:	Performance Motors Limited (Alexandra) PROFILE 303 Alexandra Road, Sime Darby Performance Cen 63190172/63190174 FRANCHISE		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [

CLAIM REGISTERED

Clm. No (Clm Reg Date)	MCT19010811 (12/02/2019)	Intimation (Notify Date)	From TP Or
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Best Regards,

Mekavathanan

HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Friday, February 15, 2019 11:20 AM

To: Sherini Pillai <sherini@iii.com.sg>

Subject: Adjuster Mandate Request - SLS1867S (TP)

Dear Sir / Madam

Adjuster is seeking mandate for the following case:

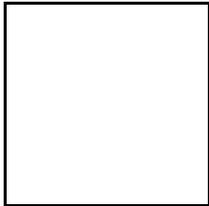
TP Vehicle No: SLS1867S
OI Vehicle No: SH7102B
Claim No: MCT19010811
Claim Type: TP
Date of Loss: 27/01/2019
Insured Name: COMFORT TRANSPORTATION PTE LTD
Workshop Name: Performance Motors Limited (Alexandra)

To view this record, please logon to www.merimen.com.sg

Merimen Online
sg-support@merimen.com

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www.avg.com

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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