

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Friday, 15 February, 2019 4:25 PM
To: PBSP
Cc: Admin A; Vic (LKKAuto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLS1867S & SH7102B (INDIA) ON 27/01/2019 ***LKK REF:CC3/III19002004/hb3 5 PBSP

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)
Sent: Friday, 15 February, 2019 11:50 AM
To: 'PBSP'
Cc: Admin A; Vic (LKKAuto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLS1867S & SH7102B (INDIA) ON 27/01/2019 ***LKK REF:CC3/III19002004/hb3 5 PBSP

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending DS instructions from our principal

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Thursday, 14 February, 2019 2:26 PM

To: Vic (LKKAuto)

Cc: CS A Team; Mei Kwan (LKKAuto)

Subject: REQUEST FOR DIRECT SETTLEMENT - SLS1867S & SH7102B (INDIA) ON 27/01/2019 ***LKK

REF:CC3/III19002004/hb3 5 PBSP

Dear Vic

As per GIA report, there's no video. As requested, please see photographs and kindly advise liability as the claimant is chasing us of the same. As per GIA report, there's no video.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Yaguel Renan Joseph Estoria

Sent: Thursday, 14 February 2019 10:48 AM

To: PBSP

Subject: FW: SLS1867S BMW 335i Accident on Sun 27 Jan 2019

Dear Caroline,

Accident photos for SLS1867S.

Owner chasing for approval, pending instruction from India Intl Insurance.

Best Regards,

Joseph Yaguel

*Customer Service Adviser
Performance Motors Limited
Body & Paint Department
Mobile: 91165199
DID : 63190149
Fax : 64743229*



<https://www.pml-bmw.com.sg/en/all-models/x-series/X5/2018/bmw-x5-at-a-glance.html>



BMW X5: SUV with BMW xDrive | pml-bmw.com.sg

www.pml-bmw.com.sg

The BMW X5 epitomises the X philosophy. A modern sports activity vehicle with the genes of an off-road vehicle. Equipped with the BMW xDrive all-wheel drive system as well as powerful petrol and diesel engines. Explore all the design highlights and the key data on the vehicle.

From: Yiling Ow <yiling@stamfordland.com>
Sent: Wednesday, 30 January, 2019 12:11 PM
To: Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>; Chris Leong <chrisleong@stamfordland.com>; Teng Wai Khan <teng.wai.khan@simedarby.com.sg>
Cc: Sim Siew Boi <SimSiewBoi@stamfordland.com>; Katherine Ow <KateOw@stamfordland.com>; Clement Ong <clementong@stamfordland.com>
Subject: RE: SLS1867S BMW 335i Accident on Sun 27 Jan 2019

Hi,

Driver of taxi is Mr Lim Feng Ci, Ronnie

Regards

YL

From: Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>
Sent: Wednesday, 30 January, 2019 12:02 PM
To: Chris Leong <chrisleong@stamfordland.com>; Teng Wai Khan <teng.wai.khan@simedarby.com.sg>
Cc: Yiling Ow <yiling@stamfordland.com>; Sim Siew Boi <SimSiewBoi@stamfordland.com>; Katherine Ow <KateOw@stamfordland.com>; Clement Ong <clementong@stamfordland.com>
Subject: RE: SLS1867S BMW 335i Accident on Sun 27 Jan 2019

Dear Mr. Chris,

Good day, as per our claims handler when they checked the vehicle SH7102H (taxi) they cannot find any record. May we request if you can recheck or have any photo of the vehicle from the accident scene. We will need the correct detail of the said vehicle, kindly send to us.

Looking forward for your reply. Thanks

Best Regards,

Joseph Yaguel

*Customer Service Adviser
Performance Motors Limited
Body & Paint Department
Mobile: 91165199
DID : 63190149
Fax : 64743229*



<https://www.pml-bmw.com.sg/en/all-models/x-series/X5/2018/bmw-x5-at-a-glance.html>

From: Chris Leong <chrisleong@stamfordland.com>
Sent: Wednesday, 30 January, 2019 10:47 AM
To: Teng Wai Khan <teng.wai.khan@simedarby.com.sg>; Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>
Cc: Yiling Ow <yiling@stamfordland.com>; Sim Siew Boi <SimSiewBoi@stamfordland.com>; Katherine Ow <KateOw@stamfordland.com>; Clement Ong <clementong@stamfordland.com>
Subject: RE: SLS1867S BMW 335i Accident on Sun 27 Jan 2019

Dear Mr Teng

As spoken this am, please advise the status of the attached by this am so that we can arrange signature to avoid any delay.

Thank you.

Regards

Chris Leong

From: Teng Wai Khan <teng.wai.khan@simedarby.com.sg>
Sent: Tuesday, 29 January 2019 6:49 PM
To: Chris Leong <chrisleong@stamfordland.com>
Cc: Yiling Ow <yiling@stamfordland.com>; Sim Siew Boi <SimSiewBoi@stamfordland.com>;
Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>
Subject: RE: SLS1867S BMW 335i Accident on Sun 27 Jan 2019

Dear Ms Chris Leong,

Please give us sometime as I need to verify your concerns with our Management. As mentioned over the phone, we **will not process the claim** until all your concern been clarified. Thanks

Regards,
Wai Khan

Performance Motors Limited
Body & Paint Department
Customer Service Manager
DID : 63190149
Fax : 64743229

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From: Chris Leong [<mailto:chrisleong@stamfordland.com>]
Sent: Tuesday, January 29, 2019 6:21 PM
To: Teng Wai Khan
Cc: Yiling Ow; Sim Siew Boi
Subject: SLS1867S BMW 335i Accident on Sun 27 Jan 2019

Dear Mr Teng

Please see the attached.

Please amend accordingly and email to us for signature.

Thank you.

Regards

Chris Leong

From: Chris Leong

Sent: Monday, 28 January 2019 6:32 PM

To: teng.wai.khan@simedarby.com.sg

Cc: Yiling Ow <yiling@stamfordland.com>; Kate Ow <kateow@stamfordland.com>; Sim Siew Boi <SimSiewBoi@stamfordland.com>

Subject: SLS1867S BMW 335i Accident on Sun 27 Jan 2019

Dear Mr Teng

As just spoken, please see the attached IDAC Report.

We will send our SLS1867S BMW 335i to your workshop at 303 Alexandra Road, Ground Floor for assessment.

Please confirm receipt of this email.

Regards
Chris Leong