

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 3 April 2019 2:32 PM
To: 'ONG LI LI'; Admin-D (LKKAuto)
Cc: 'MT_Claim_SG'
Subject: RE: Your Ref: MN.IG.T1.1812717.st Our Ref: 18/18/18/VC00/021044 [External General], SJM 3019R

Dear Li Li,

The surveyor Guo Qiang checked damages are the same, provided by the insured. Damages see close-up photos, in particular the rear boot which is double-layers.



Boot Lid Dented

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 2 April 2019 9:23 AM
To: 'ONG LI LI' <llong@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: MN.IG.T1.1812717.st Our Ref: 18/18/18/VC00/021044 [External General], SJM 3019R

Dear Li Li,

We will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 1 April 2019 5:56 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your Ref: MN.IG.T1.1812717.st Our Ref: 18/18/18/VC00/021044 [External General]

Lonpac External - General

Dear Veron

Did the surveyor compare the photographs provided by Insured? Can you ask him to comment on Insured's concerns (i.e. TP vehicle has no damage)?

Thanks,

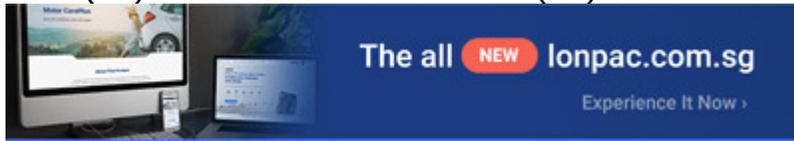
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: ONG LI LI

Sent: Thursday, 14 February, 2019 5:16 PM

To: Admin-D (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: Your Ref: MN.IG.T1.1812717.st Our Ref: 18/18/18/VC00/021044 [External General]

Lonpac External - General

Dear Nivitha

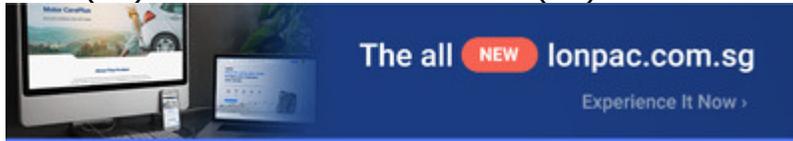
Attached are the photographs taken by our Insured immediately after the accident.

Please forward them to your surveyor to check the consistency of damages claimed by the third party.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 30 January, 2019 3:39 PM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: RE: Your Ref: MN.IG.T1.1812717.st Our Ref: 18/18/18/VC00/021044

Dear Li Li,

Received, with thanks.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Wednesday, 30 January 2019 3:36 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: MN.IG.T1.1812717.st Our Ref: 18/18/18/VC00/021044

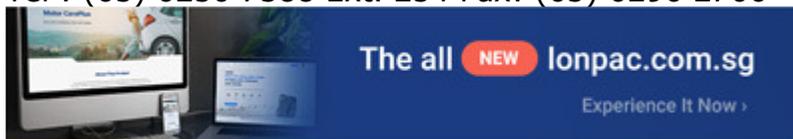
Dear Nivitha

Pls see attached.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 30 January, 2019 3:21 PM
To: ONG LI LI

Cc: MT_Claim_SG

Subject: RE: Your Ref: MN.IG.T1.1812717.st Our Ref: 18/18/18/VC00/021044

Dear Li Li,

Kindly assist to provide Insured GIA report.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 30 January 2019 3:15 PM

To: assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Your Ref: MN.IG.T1.1812717.st Our Ref: 18/18/18/VC00/021044

Dear Catherine/Nivitha

Please refer to the attached and let us have your surveyor's comment/report.

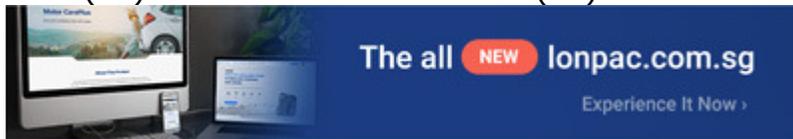
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Igene Lim [<mailto:igene.lim@mneduco.com.sg>]

Sent: Wednesday, 30 January, 2019 1:00 PM

To: ONG LI LI

Cc: MT_Claim_SG

Subject: RE: Your Ref: MN.IG.T1.1812717.st Our Ref: 18/18/18/VC00/021044

WITHOUT PREJUDICE

Our Ref : MN.IG.T1.1812717

Hi Li Li,

Coloured photos attached as requested.

Certificate of Insurance and vehicle registration card will be forwarded to you as soon as we receive from our clients.

With thanks & regards,

Igene

M NEDUMARAN & CO

Advocates & Solicitors

Commissioner for Oaths

Branch Office :

No. 11 Sin Ming Road

#B2-09 (Unit 2), Thomson V Two

Singapore 575629

Tel : 6509-8480 / 6509-8481

Fax : 6509-8482

Email : igene.lim@mneduco.com.sg

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From: ONG LI LI <long@lonpac.com>

Sent: Tuesday, 29 January 2019 4:50 PM

To: Igene Lim <igene.lim@mneduco.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Your Ref: MN.IG.T1.1812717.st Our Ref: 18/18/18/VC00/021044

Without Prejudice

Save as to Costs

Dear Sirs/Mdm

ACCIDENT INVOLVING GZ2895B AND SJM3019R ON 19.10.2018

We acknowledge receipt of your letter dated 24 January 2019.

We confirmed insuring GZ2895B at the time of the accident.

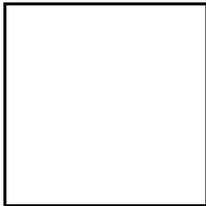
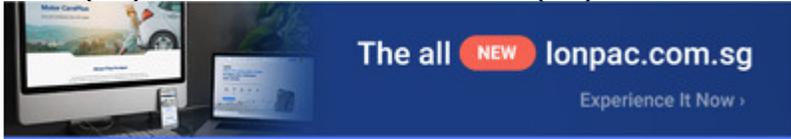
We are investigating your client's claim and will reply to you substantively soon.

In the meantime, please furnish us with the following:-

1. Colour photographs taken by your surveyor
2. Certificate of Insurance/LTA vehicle registration details
3. Video recording, if any
4. Police Investigation result

Yours faithfully

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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