

ASS. REC. BY:

REF: CS/FCI 19001967/RISD3⁰⁷

Special Instruction:

Surveyor
CWS

Rasul

ASSIGNMENT (Office)

From (Person):

May chua

of

FCI

Date/Time: 9:17am 30/1/19

Estimated Cost:

Bill to:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHD 2337A

Insured:

SHB 6710P

at Workshop m/s

Prime Auto

Tel:

66610908

of

6 Benoi place

Policy No:

Claim No:

D19000762 MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 28/01/2019

CA / REV / REP. / REV 24 HRS '0s'

H.O.D. Endorsement:

Date/Time: 9:23am 30/1/19

Person Contacted:

pei yee

Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction (✓) Estimate
	SHD 2337A - CS/TP11013749/Ken DUA: 27/05/2011
	SHB 6710P - CC3/AIG 17013042/GZ9342 DUA: 28/6/17
31/01/19	@ 18:00 p.m. revised PA to May vis email.

Page

REF:

62932

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop no/s: _____

at: _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

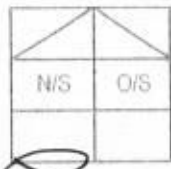
Est. Repairs: _____ days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT



Veh No: **SHD 2337A** Yr Regn: **2017 WVV**

Type: M/Car / M/Cycle / Bus / Van / Lorry / **C** / Prime Mover /

Truck / Trailer or

Make: **TOYOTA COROLLA AXIO HYBRID 1.5 1496**

Colour: **Prone** A/C: Insured / Std / NI / NA

Sp Reading: **103446** T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: **NKG 165 7142711**

Gen. Cond: Good / **C** / Fair / Poor / Burnt

Steering: **C** / Jammed / Leaked / Burnt or

Brake: **C** / Jammed / Leaked / Burnt or

Modi: **C** / Nil / S/Rim / STD A/Rim or

Tyre Size: F: **175/65R15** R: **2**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **GOODRIDE**

Front: **6** mm R/Bal. **6** mm

L/Bal. **6** mm D.O.A. **28/01/19** D.O.I. **30/01/19**

Survey held at **PRIMEAUTO**

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

20/02/19 Confirmed HS \$ 2,350/- @ 5 days with Raser /
(\$ 1,993.92 Red - 46%)

RECEIVED 20 FEB 2019

Date/Time, File Pass to? ☐ : Preli. Report

1) 20/02/19 Typ. ☒ : Final Report

Date/Time, File Return to?

3

Days Of Repair: **5**

Resurvey No. of Trip: **1**

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Survey Fee:

Transportation

\$ + RS \$

1 Photos

1 Other

1

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) **2,350/- HS**

135
50
50
35
270



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D19000762MFSH

Date: 31 January 2019

Our Ref: CS/FCI19001967/R1sd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

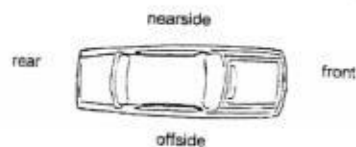
INITIAL INSPECTION REPORT OF VEHICLE NO. SHD 2337A

Please be informed that we had conducted the inspection of the abovementioned vehicle on 30/01/2019 at the premises of M/s Prime Auto Claims Service Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$ 4,343.92 .
Revised Estimate Amount	: S\$ 2,952.43 .
"Check" Items Amount	: S\$ 216.68 .
Market Value	: S\$.
LTA Reimbursement Value	: S\$.
Nett Value	: S\$.

Description of Damage:

The vehicle sustained damages at the rear n/s portion.



Comments/ Present Status:

Damages Consistent.
Repair days: 5 Days

Yours faithfully,
Mohammed Rasul
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	29-01-2019	Our Ref No. D19000762MFSH
Accident Date	28-01-2019	Claim Type. Third Party
Insured Vehicle	SHB6710P	Third Party Vehicle. SHD2337A
Survey Location	6 BENOI PLACE	
Contact Person.	CHRISSY TEO	
Contact No.	68610908/ 0	Fax No. 65152948
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	PRIME AUTO CLAIMS SERVICE PTE. LTD.	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	MAY CHUA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Shirley Hiew (LKK Auto)

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Thursday, 14 February 2019 10:25 AM
To: Alice Leong
Cc: Shirley Hiew (LKK Auto)
Subject: RE: FINALIZE TO SHD2337A

Hi Alice,

Finalised amount of \$ 2350.00 / 5 days lump sum confirmed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]
Sent: Friday, 8 February, 2019 5:16 PM
To: Rasul (LKKAuto)
Cc: Admin A
Subject: FINALIZE TO SHD2337A
Importance: High

Hi Rasul

Enclosed our after repair photos & our calculation sheet for your retention. Shall we finalize at LS \$2,350/- and 5 working days

Please let us have your confirmation within three days from our e-mail.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

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Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 31 January 2019 6:00 PM
To: 'May Chua Hui Chin'; 'CWS Motor Claims'
Cc: 'assignments'; 'SUR'; 'Admin-D (LKKAuto)'
Subject: RE: SURVEY ASSESSMENT - D19000762MFSH/1
Attachments: SHD 2337A - Preli Advise .pdf

Dear May,

Enclosed preliminary revised of vehicle SHD 2337A.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 30 January 2019 9:26 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'May Chua Hui Chin' <maychua@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19000762MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]
Sent: Wednesday, 30 January 2019 9:17 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; May Chua Hui Chin <maychua@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19000762MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 29.01.2019

MS First Capital Insurance Ltd
36 Robinson Road #16-01
City House
Singapore 068877

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2337A TOYOTA AXIO HYBRID 1.5 (2016)

To Supply

1)	1pc	Rear bumper <i>DE</i>	\$	700.00
2)	1set	Rear bumper clip <i>ne</i>	\$	30.00
3)	1pc	Rear bumper left retainer <i>ne</i>	\$	60.00
4)	1pc	Rear boot lid <i>BT</i>	\$	680.00
5)	1pc	Rear boot lid "Corolla" emblem <i>ne</i>	\$	59.60
6)	1pc	Rear boot lid "Hybrid Synergy Drive" emblem <i>ne</i>	\$	61.70
7)	1pc	Rear boot lid "Axio" emblem <i>ne</i>	\$	48.60
8)	1pc	Rear boot lid "Toyota" emblem <i>ne</i>	\$	60.00
9)	1pc	Rear boot lid wheatherstrip <i>cut</i>	\$	120.00
10)	1pc	Rear boot lid lock <i>X</i>	\$	155.40
11)	1pc	Rear boot lid catch <i>X</i> <i>na</i>	\$	32.40
12)	2pcs	Rear boot lid hinges <i>X</i> <i>na</i>	@ \$ 121.60	\$ 243.20
13)	1pc	Rear end panel <i>repair</i>	\$	602.10
14)	1pc	Rear end panel top garnish <i>? X</i> <i>suc</i>	\$	218.90
15)	1pc	Rear end panel top garnish clip <i>ne</i>	\$	250.00
16)	1pc	Left tail lamp lower bracket <i>? X</i> <i>suc</i>	\$	70.00

Sub total Parts	\$	3,391.90
Less: 25% discount	\$	(847.98)
	\$	2,543.92

To Supply S.Nett Parts

1)	1pc	"Prime Taxi" sticker <i>ne</i>	\$	55.00
2)	1pc	"Dial -A-Cab" sticker <i>ne</i>	\$	45.00

Sub total S.Nett Parts	\$	100.00
------------------------	----	--------

L/charges

- | | | |
|---|----|-----------------------|
| 1) To tuff kote. | \$ | 50.00 |
| 2) To transfer rear boot lid trim board, mechanism parts | \$ | 50.00 |
| 3) To remove rear bumper & rear boot lid. Repair rear end panel. Knock & repair rear floor panel. Replace the above parts. Align & adjust rear boot lid & rear bumper. | \$ | 700.00 600 |
| 4) To putty, respray painting rear bumper, rear boot lid inlet & outlet , end panel. To polish. | \$ | 900.00 600 |

Sub total L/charges	\$	1,700.00
Estimated Grand Total	\$	4,343.92

Handwritten: 12/19
Rashid
Hp 90010068

Handwritten: 5 days
L/S

Handwritten: 30/01/19 @ 1215

Handwritten: Resury by paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey *CO* after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 29.01.2019

MS First Capital Insurance Ltd
36 Robinson Road #16-01
City House
Singapore 068877

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2337A TOYOTA AXIO HYBRID 1.5 (2016)

To Supply

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8)	1pc	Rear boot lid "Toyota" emblem <i>ne</i>	\$	60.00
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10)	1pc	Rear boot lid lock <i>X</i>	\$	155.40 <i>X</i>
11)	1pc	Rear boot lid catch <i>X</i>	\$	32.40 <i>X</i>
12)	2pcs	Rear boot lid hinges <i>X</i>	@ \$ 121.60	\$ 243.20 <i>X</i>
13)	1pc	Rear end panel <i>repair</i>	\$	602.10 <i>X</i>
14)	1pc	Rear end panel top garnish <i>?</i>	\$	218.90 <i>X</i>
15)	1pc	Rear end panel top garnish clip <i>ne</i>	\$	250.00
16)	1pc	Left tail lamp lower bracket <i>?</i>	\$	70.00 <i>X</i>

Sub total Parts	\$	3,391.90	<i>2069.90</i>
Less: 25% discount	\$	(847.98)	<i>- 517.48</i>
	\$	2,543.92	<i>1552.42</i>

To Supply S.Nett Parts

1)	1pc	"Prime Taxi" sticker <i>ne</i>	\$	55.00
2)	1pc	"Dial -A-Cab" sticker <i>ne</i>	\$	45.00

Sub total S.Nett Parts \$ 100.00 ✓

L/charges

- 1) To tuff kote. \$ ~~50.00~~
- 2) To transfer rear boot lid trim board, mechanism parts \$ 50.00
- 3) To remove rear bumper & rear boot lid. Repair rear end panel. Knock & repair rear floor panel. Replace the above parts. Align & adjust rear boot lid & rear bumper. \$ ~~700.00~~ 600
- 4) To putty, respray painting rear bumper, rear boot lid inlet & outlet , end panel. To polish. \$ ~~900.00~~ 600

Sub total L/charges	\$	1,700.00	1300.00
Estimated Grand Total	\$	4,343.92	2952.42
			less: 20/11 - 590.49
			2361.93

Resur
Hp 90010068

5 days
L/S

30/01/19 @ 1215

Resur by paint

↓
L/S 2350/-

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey ~~before~~ after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI19001967/R1sd3n2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 20-02-2019		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 6710P	Veh. Inspected	SHD 2337A	
Policy No.		Coverage (\$)	0.00	
Claim No.	D19000762MFSH	Excess (\$)	0.00	
Assign From	MAY CHUA	Assign Date	30/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA COROLLA AXIO HYBRID 1.5	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	NKE1657142711	Colour	BROWN	
Odometer	103446	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	175/65 R15	GOODRIDE	6 mm	
L/H Front Tyre	175/65 R15	GOODRIDE	6 mm	
R/H Rear Tyre	175/65 R15	GOODRIDE	6 mm	
L/H Rear Tyre	175/65 R15	GOODRIDE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	28/01/2019	Inspection Date	30/01/2019	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2337A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	700.00	700.00
1	SET REAR BUMPER CLIP	NECESSARY	30.00	30.00
1	REAR BUMPER LEFT RETAINER	NECESSARY	60.00	60.00
1	REAR BOOT LID	BENT	680.00	680.00
1	REAR BOOT LID "COROLLA" EMBLEM	NECESSARY	59.60	59.60
1	REAR BOOT LID "HYBRID SYNERGY DRIVE" EMBLEM	NECESSARY	61.70	61.70
1	REAR BOOT LID "AXIO" EMBLEM	NECESSARY	48.60	48.60
1	REAR BOOT LID "TOYOTA" EMBLEM	NECESSARY	60.00	60.00
1	REAR BOOT LID WEATHERSTRIP	CUT	120.00	120.00
1	REAR BOOT LID LOCK	NOT NECESSARY	155.40	-
1	REAR BOOT LID CATCH	NOT NECESSARY	32.40	-
2	REAR BOOT LID HINGES @\$121.60	NOT NECESSARY	243.20	-
1	REAR END PANEL	TO REPAIR SEE LABOUR	602.10	-
1	REAR END PANEL TOP GARNISH	SERVICEABLE	218.90	-
1	REAR END PANEL TOP GARNISH CLIP	NECESSARY	250.00	250.00
1	LEFT TAIL LAMP LOWER BRACKET	SERVICEABLE	70.00	-
	LESS 25% DISCOUNT		-847.98	-517.48
			2,543.92	1,552.42
SPECIAL NETT ITEMS				
1	"PRIME TAXI" STICKER (SN)	NECESSARY	55.00	55.00
1	"DIAL-A-CAB" STICKER (SN)	NECESSARY	45.00	45.00
			100.00	100.00
LABOUR				
	TO TUFF KOTE.		50.00	50.00
	TO TRANSFER REAR BOOT LID TRIM BOARD,MECHANISM PARTS.		50.00	50.00
	TO REMOVE REAR BUMPER & REAR BOOT LID.REPAIR REAR END PANEL.KNOCK & REPAIR REAR FLOOR PANEL.REPLACE THE ABOVE PARTS.ALIGN & ADJUST REAR BOOT LID & REAR BUMPER.INCLUSIVE OF THE REPAIR OF REAR END PANEL.		700.00	600.00

Report Ref No. CS/FCI19001967/R1sd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO PUTTY, RESPRAY PAINTING REAR BUMPER, REAR BOOT LID INLET & OUTLET, END PANEL TO POLISH.		900.00	600.00
			1,700.00	1,300.00
GRAND TOTAL			4,343.92	2,952.42
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,350.00

Report Ref No. CS/FCI19001967/R1sd3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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