Type: M.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: M.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: M.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: M.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: M.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: M.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: M.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: M.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: M.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: M.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: M.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: M.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: M.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: A.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: A.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: A.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: A.Carl M.Cycle Bus / Van / Lorry / (a) / Prime Mover / Truck / Trailer or  Make: Type: A.Carl M.Cycle Bus / Van / Carl Macel Mache / (a) / (a) / (b) /			<u> 45516</u>	NMENT
To Inspect Vehicle No at Workshop m/s of Workshop m/s of Insured SC(K 5)) [ P Policy No. D078671320 - 15 OH128 - 3041-19 Cleiens No. MT / 1029468 - 004 Sum insured: Excess.  (Client's Record)  Make of Veh:  (Sean Cond. Good   Fair   Poor   Burnt    Steering: Incrept   Jammed   Leaked   Burnt   or    Madd: NI / SRP / ST JATIM   A ST J	Estimated Cost:			Type: M.Car / M.Cycle / Bus / Van / Lorry / (ax) / Prime Mover /
Policy No. 0018817320 - 15 011718 - 30-11-19 Claims No. mt / 10 2 9 + 68 - 0 0 + 4  Sum Insured: Excess: (Client's Record) Make of Veh:  (Policy Condition) Remark: The veh had commenced its repair at the time of inspection.  Bal. or Market Value: IDAC Accident Rport: Consistent? Yes or No GIA / PR Seen: Consistent? Yes or No Est. Repairs: days Res. Yes or No Lum Sum: % 3 Val.: Yes or No CA / REV / REP. / 24 HRS  Date: Person Contacted: Vehicle: IN / OUT  Date: Person Contacted: Vehicle: IN / O	To Inspect Vehicle Nat Workshop m/s			Make: Toyota Prins c.c 1798  Colour Maroon A/C: Insured/Std/NI/NA
Steering: Intergret Jammed / Leaked / Burnt or  (Client's Record)  Make of Veh:  (Policy Condition)  Remark: The veh had commenced its repair at the time of inspection.  Bal. or Market Value:  (DAC Acodemt Rport:  Consistent?: Yes or No  Est. Repairs:  days Res.: Yes or No  Lum Sum:  Sale of Rev / REP. / 24 HRS  Date / Time   Action / Instruction  SIB 3 LSX - CCS / Min 1 8 DUHLE / Riffs  SCK 5 22 6 P  Confirmed / Leaked / Burnt or  Modi: Nil / SiRm / STD Airim or  Tyre Size: F: (95/65 R 15  BS / DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkur  BS / DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkur  BS / DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkur  BS / DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkur  BS / DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkur  RBal. 6 mm R/Bal. 6 mm R/Bal. 6 mm UBal. 6 mm  D.O.A. 28 [1 [q] D.O.I. 29 [1 ] q  Survey held at Survey  Des. of Damages : Frt / RBD / OIS / NIS / UIC / Rooftop or  The UIC / Chassis frame / Body Structure affected due to collision  SIB 3 LSX - CCS / Min / 8 DUHLE / RIffs  DUF 20   LS DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkur  BS / DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkur  BS / DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkur  Toyo / YOKO or Falkur  BS / DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkur  BS / DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkur  Brak: Info@for / John / SUMI / FIR / SUMI / TOYO / YOKO or Falkur  BS / DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkur  BS / DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkur  BS / DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkur  BS / DUN / EXNOVA (GY / FS / LUZA / MIC / OHTSU / FIR / SUMI	Policy No. 0079	1877320-15 011218-	- 30:11:19	C/No: JTDKN36U305753496 .
Modi: Nil   \$(R)   STD ARIM or Tyre Size: F: (95/65 R15  R: BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falkun  Ball or Market Value:  IDAC Accident Rport: Consistent?: Yes or No  GIA / PR Seen: Consistent?: Yes or No  Est. Repairs: days Res.: Yes or No  Lum Sum: % 3 Val.: Yes or No  CA / REV / REP. / 24 HRS  Vehicle: IN / OUT  Date: Person Contacted:  Date / Time   Action / Instruction  SIB 715X CG / M(1) 800 Hbb / Riffs  O1 / 19 / 2133  Charter File Pass 107  30 / 21/ 9  PRECEIVED 3 0 MAY 2019  Center File Pass 107  30 / 24 / 9  Center File Pass 107  Add Fee: Site Insp (\$ ) _ 2 - 2 - 2 - 3 - 5 - 5 - 5 - 5 - 5 - 5 - 5 - 5 - 5	Sum Insured:		14 Telephone 14	Steering: Inorder / Jammed / Leaked / Burnt or
R: British Condition)  Remark: The veh had commenced its repair at the time of inspection.  Bal. or Market Value:  IDAC Accident Rport: Consistent?: Yes or No  GIA / PR Seen: Consistent?: Yes or No  Est. Repairs: days Res.: Yes or No  Lum Sum: % 3 Val.: Yes or No  CA / REV / REP. / 24 HRS  Date / Time   Action / Instruction  Date / Time   Action / Instruction  SHB 165X - CC / Mall 80 JH40 / RIPS  Confirmed L/S \$800 f 2days of Repair: 2  Confirmed L/S \$800 f 2days of Repair: 2  RECEIVED 3 0 MAY 2019  R: BS / DUN / EXNOVA / GY / FS / LiZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falku    Front Reer  R/Bal. 6 mm R/Bal. 6 mm U/Bal. 6 mm U/Bal. 6 mm  D.O.A. 28 [1] (9 D.O.I. 29 ] (1] (1] (1] (1] (1] (1] (1] (1] (1] (				Modi: Nil / S/R)m / STD A/Rim or
IDAC Accident Rport: Consistent?: Yes or No  GIA / PR Seen: Consistent?: Yes or No  Est. Repairs: days Res.: Yes or No  Lum Sum: % 3 Val.: Yes or No  CA / REV / REP. / 24 HRS  Date: Person Contacted: Vehicle: IN/OUT  Date: Person Contacted: The U/C / Chassis frame / Body Structure affected due to collision  SING FLOX - CCS / May of repair:  Confirmed L/S #800 f Zdays of repair:  Confirmed L/S #800 f Zdays of repair:  Confirme File Pass 107  30 Nat / 19  Preli. Report  Days Of Repair: 2  Resurvey No. of Trip: 2 Survey Fee: Transportation:  Person Contacted: Days Of Repair: 2  Resurvey No. of Trip: 2 Survey Fee: Transportation:  Add Fee: Site Insp (\$ ) _ S - PS, SI  Interview (\$ ) Phonos  Report Format:	Remark: The veh h	he time of inspection.	N/S O/S	R: - BS/DUN/EXNOVA/GY/FS/LIZA/MIC/OHTSU/PIR/SUMI/ TOYO/YOKO or Falking
Est. Repairs: days Res.: Yes or No  Lum Sum: % 3 Val.: Yes or No  CA / REV / REP. / 24 HRS  Des. of Damages: Frt / Rep / O/S / N/S / U/C / Roofkop or  The U/C / Chassis frame / Body Structure affected due to collision  Date / Time   Action / Instruction  SIB 3 LSX - CB / Mai 20014-0 / Riffs   Duff 20014   S	IDAC Accident Rpo	t: Consistent? : Yes or		R/Bal. 6 mm R/Bal. 6 mr
Date: Person Contacted: Vehicle: IN / OUT  Date: Person Contacted: The U/C / Chassis frame / Body Structure affected due to collision  Date / Time   Action / Instruction  SHB 765X - CB / M(1180) 1440 / Rlfb3	Est. Repairs:	days Res.: Yes or	r No	D.O.A. 28/1/9 D.O.I. 29/1/19
Date / Time   Action / Instruction   SHB 765X - CG / M(1800)   White   Action / Instruction   SHB 765X - CG / M(1800)   White   Action / Instruction   SHB 765X - CG / M(1800)   White   Action / Instruction   SHB 765X - CG / M(1800)   White   Action / Instruction   SHB 765X - CG / M(1800)   White   Action / Instruction   SCK 5226 P   SCK 5226 P   White   Action / Instruction   Action / Instr			ehicle: IN / OUT	
SHB 765X - CB / MI(1180) 1460 / RIF63   DM: 2011   S		Person Contacted:		The U/C / Chassis frame / Body Structure affected due to collision
Confirmed L/5 #800/- 2days of repoir.  (\$ 2,760.79 Red — 78%)  RECEIVED 3 0 MAY 2019  Preli. Report  Days Of Repair: 2  Resurvey No. of Trip: 2 Survey Fee: 160  Transportation:  Add Fee: Site Insp (\$ ) _\$ +P\$. SI  Interview (\$ ) Photos  Report Format:  Tech. Invs (\$ ) Others	[2]	B 765X - CG/ATG1800	01460/RIF63	
Days Of Repair: 2   Survey Fee:   160	Co.	firmed L/5 \$800/- 1 \$ 2,760.79 Rep	2days of , 1 + 18%.	repair. )
Survey Fee:   160   Seport Format :   Tech. Invs (\$   Determined to the state of			RECEI	VED 3 0 MAY 2019 - 29/5/2019
2) Add Fee: : Site Insp (\$ )s+Ps,si : Interview (\$ ) Phons : Tech. Invs (\$ ) Others	30/05-/10 Typist	Final Report		Resurvey No. of Trip: 2 Survey Fee: 160
Report Format: Tech. Invs (\$ ) Others		or .	Add Fee	: Site Insp (\$ )S+PSSI
1 1 00 571(**10**)		1 2	)	Tech, Invs (\$ ) Others

Hello, NAC_PAYA_UBI_80	0601						· Change	Languag	e + Chan	ge Password	· Log Ou
	Poli	cy Query									10
	Policy N	io.				Date o	of Accident	[	28/01/2019 1	1:40	
	Vehicle	No.(For Motor)	SCK52	26P		Certifi	cate Number	[			
						Search					
	Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	0	0078877320- 15		OH KOK MENG	S1769655F	GPC	Third Party	SCK5226	SCK5226P	01/12/2018	30/11/2019

TP Claims against NTUC Income: Follow-Through Survey

Date: 30/5/2019

1 MT/1029768-004 SMRTTAXIS PTE LTD SHB 765X SCK 5226P 28/01/2019 10:15 \$ 3,560.79 \$ 800.00	C/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
K SCK 5226P 28/01/2019 10:15 5 3,560.79 5	200	The mercial control						-	
	1	MT/1029768-004	SMRT TAXIS PTE LTD	SHB 765X	SCK 5226P	28/01/2019	10:15	\$ 3,560.79	

### Shirley Hiew (LKK Auto)

From:

Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>

Sent:

Thursday, 30 May 2019 10:59 AM

To:

Hwee Jie (LKK Auto)

Cc:

Shirley Hiew (LKK Auto)

Subject:

RE: SHB765X

Hi,

Amount confirmed as per your recommendation, thanks.

Regards Poh Suan

----Original Message-----

From: Hwee Jie (LKK Auto) [mailto:hweejie@lkkauto.com]

Sent: 29 May 2019 13:07

To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Cc: Shirley Hiew (LKK Auto) Subject: RE: SHB765X

Hi,

Finalized L/S \$800/- 2days of repair.

Best Regards,

Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: Hweejie@Ikkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]

Sent: Monday, 27 May, 2019 2:36 PM

To: Hwee Jie (LKK Auto)

Cc: SUR; CS A Team; 'Ms Lee (Lee Sheng Auto)'

Subject: SHB765X

Hi Hwee Jie,

Attached herewith the repair estimate of SHB 765X having Case No: TAX/01/19/2133.

There is no change to the approved amount of \$800 @ 2 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Ms Lee,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Sent: Monday, 27 May 2019 2:34 PM

To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Subject: Scan Data from FX-D421D6

#### SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aloresaid.		3
新於加州的原理系統的意思地位	ACCIDENT STATEMENT	
Date Of Report	28/01/2019 13:08	
Date Of Accident	28/01/2019 10:15	
Exact Location Of Accident	KPE TUNNEL TOWARDS ECP	
Country/State of Loss	SINGAPORE	
<b>发展的第三人称单数形式的</b>	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SHB765X	
Insured/Policyholder		
Name Of Registered Owner	SMRT TAXIS PTE LTD	
Co Boo No		

Co Reg No

198905369K

**Email Address** 

NOEMAIL

Mobile Phone No

Alternative Phone No.

OFFICE-80000000

Vehicle Particulars

Manufacturer

TOYOTA

Model

PRIUS TAXI-1.8 (A)

Exact Purpose for which vehicle was being used at

HIRE AND REWARD

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

TAXI

Insurance Company

Name of Insurance Company

MS FIRST CAPITAL INSURANCE LTD Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy

YES

Policy Number

D-18090213MFSH

Cover Note Number

Driver

Name of Driver YEO KHEE SENG

NRIC No S6944903D Date Of Birth 28/11/1969 Occupation OUTDOOR Date Of Driving Pass 21/11/1996

**Driving Experience** 22 YEARS AND 2 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-80000000

Fax Number

Contact Number

EMail Address

NOEMAIL

Address

176

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: LILI

GENDER:

: FEMALE

**Details of Police Action** 

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name

HOUGANG NEIGHBOURHOOD POLICE CENTRE

Police Station Address

ROAD: 60 HOUGANG AVE 9, POSTCODE: 538775, COUNTRY:

SINGAPORE

Police Station Contact

TEL NO: 1800-4890999 - FAX NO: 63128989

Was notice of intended Prosecution given?

NO

If Yes, against whom?

## Circumstances of Accident

REFER TO POLICE REPORT - T/20190128/2030 On 28/01/2019 at about 1016hrs, I was driving my taxi of registration plate number SHB765X along KPE towards ECP. I had one passenger inside the taxi and I was driving on the extreme left lane as I wanted to exit at Airport Road. The traffic was heavy and slow moving. Then, there was a white colour Honda car of registration plate number SCK5226P that collided onto the rear of my car. There was no passenger inside the car. My taxi does not have a CCTV focusing on the rear of the taxi. No ambulance or traffic police was at scene. I do not know if there is any CCTV at the incident location. Subsequently on the same day at about 1100hrs, I and the passenger went to STAT medical Clinic located at Blk 311 Hougang Ave 5 as we felt pain neck and back area. Both of us were given 3 days of MC from 28/01/2019 to 30/01/2019. As such I am lodging this report.

### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

FILE TOO LARGE

Was there any audio recorded?

NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SCK5226P

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## **DETAILS OF INJURED PERSON 1**

Name

YEO KHEE SENG

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SHB765X

Were seat belts worn?

Was this injured conveyed to hospital by

ambulance?

NO

Address

Postcode

# **DETAILS OF INJURED PERSON 2**

Name

LILI

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SHB765X

Were seat belts worn?

Was this injured conveyed to hospital by

ambulance?

NO

Address

Postcode

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature Name:

ph 28/1/19

NRIC/FIN No .:

SKETCH PLAN		1111	111		
A	SH8785X SCK 5226P	A B			
DESCRIBE CIRCUMSTANC	CES OF THE ACCIDENT				
REFER	TO POLICE RO	FPORT -7/	اجدر وورود	2020	
		( ()	20/70/20/	2050	
ECLARATION					
Ne declare the lovegoing par	ticulars are true in every resp	pect.		ali	, 28/1/19
licyholder's Signature te & Time:	Driver's Signature (If driver is not the p	olicyholder)	Reporting Name:	Centre Personnel's Si	gnature

Date & Time:

Name:

NRIC/FIN No.:



REPORT OF A TRAFFIC ACCIDENT



Police Station Of Origin: . Hougang N.P.C 60 Hougang Avenue 9.SINGAPORE 538775 Tel No: 1800-4890999

1 of 3 Report No. T/20190128/2030

Date/Time Report Made: 28/01/2019 12:15	Vide Report No.:	Station Diary No.:
Informant's Particulars		

Name of Informant: Address: YEO KHEE SENG APT BLK 176 BUKIT BATOK WEST AVENUE 8 #10-305 SINGAPORE 650176 ID Type / ID No .: Contact No.: NRIC NO / S6944903D Home/Office: Mobile: 82299969 Nationality: Email: SINGAPORE CITIZEN Sex: Age: Date of Birth: Type of Informant: Male 49 28/11/1969 Driver Race: Language: Institution / School Name: Chinese Occupation: Driving Licence Information: Taxi driver Class: 2B,3 Date of Expiry:

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 28/01/2019 10:15	Type of Location	
Along Road 1 KALLANG PA Towards Airp	YA LEBAR EXPRE	ESSWAY			
Weather:	OIL ROAD	Road Surface:	R	load Speed Limit:	
Traffic Flow: Traffic Control:			T	Traffic Volume:	
Traffic Flow:					

Vehicle No.	Туре	Make	Model	Color	Condition	No of Possess
SCK5226P	Car	STATE OF THE PARTY	Mode	COIO		No of Passenger
30K3220F	Car		1		Slightly	0
011070514					Damaged	COP.A
SHB765X	Car				Slightly	1
					Damaged	

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA





Police Station Of Origin: Hougang N.P.C 60 Hougang Avenue 9 SINGAPORE 538775 Tel No: 1800-4890999

2 of 3 Report No. T/20190128/2030

CONTINUATION	OF	REPORT

Driver	BALL STATE OF THE STATE OF					
Name	YEO KHEE SENG		ADMINISTRAÇÃO	ID No	).	S6944903D
Related Vehicle	SHB765X (Car)			Contact No.		82299969
Hospital/Clinic	NIL			Drivin Licen	Class of Driving Licence & Expiry Date	
Date Treatment	NIL.		Date Disc		NIL	
No. of Days gran	ted Medical Leave 03 Degree of					
Passenger						
Name	Li Li			ID No		G2831514M
Related Vehicle.	SHB765X (Car)			Contact No.		82299959
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date		Class: NIL Date of Expiry: NIL	
Date Treatment	NIL		Date Disch		NIL	
No. of Days grant	ted Medical Leave	03	Degree of		Slight	

### Brief Details.

On 28/01/2019 at about 1016hrs, I was driving my taxi of registration plate number SHB765X along KPE towards ECP. I had one passenger inside the taxi and I was driving on the extreme left lane as I wanted to exit at Airport Road. The traffic was have heavy and slow moving. Then, there was a white colour Honda car of registration plate number SCK5226P that collided on to the rear of my car. There was no passenger inside the car. My taxi does not have a CCTV focusing on the rear of the taxi. No ambulance or traffic police was at scene. I do not know if there is any CCTV at the incident location.

Subsequently on the same day at about 1100hrs, I and the passenger went to STAT Medical Clinic located at Blk 311 Hougang Ave 5 as we felt pain neck and back area. Both of us were given 3 days of MC from 28/01/2019 to 30/01/2019. As such I am lodging this report.





Police Station Of Origin: Hougang N.P.C 60 Hougang Avenue 9 SINGAPORE 538775 Tel No: 1800-4890999

2 of 3 Report No. T/20190128/2030

CONTINUATION OF REPORT

Driver	<b>拉基加工来</b> 使用证据	<b>的连座新2018</b>			. Constant	SAYS THE REAL PROPERTY OF THE PARTY OF THE P
Name	YEO KHEE SENG			ID No	).	S6944903D
Related Vehicle	SHB765X (Car)			Conta	act No.	82299969
Hospital/Clinic	,NIL			Class Drivin Licen	g	Class: 2B,3 Date of Expiry: NIL
Date Treatment	NIL. Date Disc				NIL	
	ted Medical Leave 03 Degree of					
Passenger		Paralle Market			alocate.	SECTION AND DESCRIPTION
Name	LiLi			ID No		G2831514M
Related Vehicle.	SHB765X (Car)			Conta	ct No.	82299959
Hospital/Clinic	NIL			Class Driving Licent Expiry	g e &	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Dis		NIL	
No. of Days grant	ed Medical Leave	03	Degree o		Slight	

#### Brief Details.

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Police Station Of Origin: Hougang N.P.C 60 Hougang Avenue 9 SINGAPORE 538775 Tel No: 1800-4890999

3 of 3 Report No. T/20190128/2030

CONTINUATION OF REPORT

# Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

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# Case Details

Case Reference Number :

TAX/01/19/2133

Type of Repair : Accident Repair

Vehicle Registration Number : SHB765X

Company Type: SMRT Taxis Pte Ltd

Estimation ID : EST-5528-ID
Assigned By : Taxi Claims Manager

Team

Insurance Company Name: NTUC Income Insurance Co-operative

Ltd

Accident Date and Time: 28/01/2019 02:15 AM

Vehicle Age(In Months): 49

# Documents / Photographs

View Documents / Photographs

Total Documents: 1

# Estimation Details

#### Spare Part's Cost Detail

				SMRT Recor	nmend	ation						Su	rveyor Appro	val	
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(S)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Rep	lace	Remarks
ime ime ley	Main			BUMPER REAR	1	458,60	458.60	25.00	343.95	Replace	1	343.95	Replace	٠	PEF
ne me ey	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace	,	MEC
ne me ey	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	154.27	Check	•	BT
ne me ey	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check	•	
ne me ey	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check	٠	
ne y	Main			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	157.40	10.00	141.66	Replace	0	0	Not Give	٠	
ne ne Y	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Not Give		hn
ne y	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	0	0	Not Give	•	
e ne /	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	25.00	54.15	Replace	0	0	Not Give		
e r	Main			BUMPER LIP COVER RR/RH	1 :	118.10	118.10	25.00	88.57	Replace	0	0	Not Give	. [	

Total Spare Part Cost 2,070.52

Final Spare Part Cost 1,656.42

Surveyor Total 356.03

20

Lump Sum Discount (%) 20.00

Lump Sum Dis (%)

Final Sur Total 284.82

	,			SMRT Recon	nmend	ation						Su	rveyor Approv	/al	
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Rep	lace	Remarks
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Not Give	•	
One Time Key n	Main			BUMPER SEAL, RR LH	1	88,90	88.90	25.00	66.68	Replace	0	0	Not Give	,	
One Time Key n	Main			BUMPER SIDE RETAINER RR/LH	1	94,80	94.80	25.00	71.10	Replace	0	0	Not Give	٠	> nn
One Time Cey	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Not Give	٠	
ine ime ey	Main			UNDER COVER SUBASSY, RR FLOOR	1	514.50	514.50	25.00	385.88	Replace	0	0	Not Give	٠	
						To	tal Spare P	art Cost	2,070.52		Sı	urveyor Total	356.03		
						Lump	Sum Disco	ount (%)	20.00		Lump	Sum Dis (%)	20		
						Fin	al Spare Pa	art Cost	1,656.42		Fi	nal Sur Total	284.82		

#### Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
	Main	TO REPAIR REAR PORTION	338.00	200	
Total:			338.00	200.00	

### Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
7	Main	TO REPSRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY BUMPER BEAM	180.00	• 80	
Total;			558.00	200.00	

### Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
3	Main	TO WASH AND VACUUM	60.00	0	
otal:			260.00	40.00	

# Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	1,656.42	284.82
Total Labour Cost	338.00	200.00
Total Spray Painting	558.00	200.00
Other	260.00	40.00
Overall Total	2,812.42	724.82
Lump Sum Repair Option	*	*
Lump Sum Total	2,800.00	700.00
Surveyor Approved Amount		700.00
No of Repair Days*	3	2
Remarks	*	L/S REPAIR, PHOTO AFTER PAINT.
Surveyor Name		Hwee jie
Signature		0 Juneanto
		Save Clear 311119
Survey Date	29/01/2019	- ( ) (

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

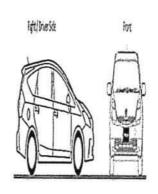


## SMRT Accident Vehicle Repair Estimates

SMRT Automative Services Pte Ltd 50 Weedtands Industrial Park E4, Singapore 757705 FAX Number : 63685592 Estimator Telephone Number : 68652823 Accident Reporting Number : 68662972

Date Generated : 27/05/2019 UserID : kimmingshin

Section A - Accident Details					
Registration Number	SHB766X				
Case Reference Number	TAX/01/19/2133				
Registration Date	10/12/2014				
Company Type	SMRT Taxis Pte Ltd				
Make	ТОУОТА				
Model	PRIUS				
Name of Driver	YEO KHEE SENG				
Type of Accident	Head to Rear				
Accident Date and Time	28/1/2019 10:15 AM				
Accident Reported Date and Time	28/1/2019 1:10 PM				
Is Surveyor Required?	Yes				
Survey by					
Vehicle is Towed Back?	No				
Towed Back Date and Time					
Replacement Vehicle issued?	No				
Job Card Number	24099885				
Special Instruction to ARC, if any	TP				
Prepared Date and Time	28/1/2019 4:14 PM				
Chassis Number					
Mileage					
Work Shop					
Repair Completion Date and					





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Summary of Repair Estimate	5	
Control of the Control of the April	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$200.00
Total Spray Cost	\$738.00	\$280.00
Total Spare Part Cost	\$2,224.79	\$510.31
Total Other Cost	\$260.00	(\$190.31)
TOTAL COST	\$3,560.79	\$800.00 (L/S)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / NTUC
ARC / Surveyor Sign Off Date	29/01/2019 5:49 PM	29/01/2019 5:27 PM
Signature	×	0
Remarks		L/S REPAIR, PHOTO AFTER PAINT.



### SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd

90 Woodlands Industrial Park E4, Singapere 757705

FAX Number: 6368592

Estimator Telephone Number: 68682623

Accident Reporting Number: 68682672

Date Generated : 27/05/2019 UserID : kimmingshin

Section C - Quotation and Accident invoice Details							
Quotation Number	QN-1905-0205	Invoice Number	ter dati site (capa ) at each				
Quotation Date	10.05.2019	Invoice Date					
Invoice Amount		Prepared Date					

.00	\$200.00
Reserved to the text of the control of the state of the S	
ation from AR	Adjusted by Surveyor, if applicable
10 To 10 Cale	s of Repair Estimates tation from AR

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY BUMPER BEAM	\$180.00	\$80.00
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$738.00	\$280.00

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
FO WASH AND VACUUM	\$60,00	\$0.00
Total Other Costs	\$260.00	\$40.00

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price	Estimator Approved	Surveyor	
		52159- 47905	BUMPER REAR	1.00	\$458,60	25.00	\$343.95	Replace	Replace	/
		52161- 16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace	/
		52023- 12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check	X
		52016- 47030	ARM SUB-ASSY, RR BUMPER LH	0,00	\$139.60	0.00	\$0.00	Replace	Check	X
		52015- 47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Check	X
		89997- 30070	ANTENNA, ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	\$0.00	Replace	Not Given	X
		119	SENSOR REVERSE	0,00	\$180.00	0.00	\$0.00	Replace	Not Given	K
			PIXEL STICKER	0.00	\$60.00	0.00	\$0.00	Replace	Not Given	X
		76088- 47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given	X
		76087- 47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given	X
		76891- 47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given	X
		52592- 47021	BUMPER SEAL, RR LH	0.00	\$88.90	0.00	\$0.00	Replace	Not Given	X
		52576- 47020	BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given	X
		52575- 47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given	X
		58308- 47011	UNDER COVER SUBASSY, RR FLOOR	0.00	\$514.50	0.00	\$0.00	Replace	Not Given	X
Total					\$2,554.71		\$356.03			Ť



### SMRT Accident Vehicle Repair Estimates

60 Woodlands Industrial Park E4, Singapore 757705 FAX Number : 63695592

Accident Reporting Number 68652672

Date Generated: 27/05/2019

: kimmingchin

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Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price		Surveyor Check
		52023- 12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace
Total		31			205.70		154.28	-	

510.31 + 320.00 + 320.00 1030.31 207 207 207 208 1030.31



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





NTU	C INCOME INSUR	RANCE CO-OPERATIVE LTD	Ref:	NS/INC1900195	7/Jsd3e2	
		D UNION HOUSESINGAPORE	Date:	04-06-2019 INC4		
1.		Policy Particulars	:- THIR	D PARTY CLAIM		
	Insured Veh.	SCK 5226P	_	nspected	SHB 765X	
	Policy No.	0078877320-15	Cover	age (\$)	0.00	
	Claim No.	MT/1029768-004	Exces	s (\$)	0.00	
	Assign From		Assig	n Date	29/01/2019	
2.	- Transaction	Vehicle Parti	culars 8	& Condition		
	Make & Model	TOYOTA PRIUS	c.c		1798	
	Engine No.	HIDDEN	Year o	of Reg.	2014	
	Chassis No.	JTDKN36U305753496	Colou	r	MAROON	
	Odometer	468597	Steeri	ng	IN ORDER	
	Brakes	IN ORDER	Modifi	cation	SPORTS RIM	
	General	GOOD				
3.		Condit	ions of	Tyres	introduction of the second	
		Size	Make		Balance	
	R/H Front Tyre	195/65 R15	FALKE	N	6 mm	
	L/H Front Tyre	195/65 R15	FALKE	N	6 mm	
	R/H Rear Tyre	195/65 R15	FALKE	N	6 mm	
	L/H Rear Tyre	195/65 R15	FALKE	N	6 mm	
4.		Descripti	on of D	amages		
	THE VEHICLE SU	STAINED DAMAGES AT THE RE	AR POR	TION.		
	DAMAGES SEE D	ETAILS.				
5.		Genera	I Inform	ation	A STATE OF THE PARTY OF THE PAR	
	Accident Date	28/01/2019	Insped	ction Date	29/01/2019	
	Survey held at	SMRT AUTOMOTIVE SERVICE	S PTE L	TD		
		60 WOODLANDS INDUSTRIAL	PARK E	4 SINGAPORE 757	705	
5a.			emarks			
	A)THE INSPECTION	ON WAS CONDUCTED ON A"WITCE TO YOUR INSTRUCTIONS, V	THOUT P	REJUDICE" BASIS	D REPAIRS.	
5b.		Estimate			<b>美国的 中国人</b>	
	ESTIMATED NORMAL PERIOD FOR REPAIR: 2 Working Days					



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





# ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 765X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BUMPER REAR (DISC 25%)	DEFORMED	458.60	343.95
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.08
1	BUMPER REINFORCEMENT REAR (DISC 25%)	BENT	205.70	154.28
1	ARM SUB-ASSY, RR BUMPER LH	NOT NECESSARY	139.60	-
1	ARM SUB-ASSY, RR BUMPER RH	NOT NECESSARY	139.60	-
1	ANTENNA, ELECTRICAL LOWER REAR	NOT NECESSARY	157.40	-
-1	SENSOR REVERSE	NOT NECESSARY	180.00	-
2	PIXEL STICKER @\$60.00	NOT NECESSARY	120.00	-
1	BUMPER LIP COVER RR//LH	NOT NECESSARY	72.20	-
1	BUMPER LIP COVER RR/RH	NOT NECESSARY	118.10	-
1	BUMPER LIP REAR	NOT NECESSARY	228.90	-
1	BUMPER SEAL, RR LH	NOT NECESSARY	88.90	-
1	BUMPER SIDE RETAINER RR/LH	NOT NECESSARY	94.80	-
1	BUMPER SIDE RETAINER RR/RH	NOT NECESSARY	94.80	-
1	UNDER COVER SUBASSY, RR FLOOR	NOT NECESSARY	514.50	-
			2,629.20	510.31
	LABOUR			
	PANEL BEATING & BODY WORK.		338.00	200.00
	SPRAY PAINT.		558.00	280.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	7-
			1-	
			-	-
			-	-
				-
			1,156.00	520.00
	GRAND TOTAL		3,785.20	1,030.31

Report Ref No. NS/INC19001957/Jsd3e2





RECOMMENDED COST OF LUMP SUM REPAIRS
(TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)

Report Ref No. NS/INC19001957/Jsd3e2

ONG HWEE JIE

**Automotive Assessor** 

L

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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