

Insurance Hwee Jie

REF:

NTUC NS/INC19001956/E9d3e2

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured: SLC 5120X

Policy No. 5097296239-01 25092018

Claims No. MT/1029866-003

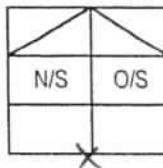
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No. SHF92H

Yr Regn: 1 Nov 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius

c.c 1798

Colour: maroon

A/C: Insured / Std / NI / NA

Sp. Reading 167886

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTDKB3FU703573586

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195 / 65 R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Falken

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 27/1/19 D.O.I. 29/1/19

Survey held at Sumit

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SHF 92H - CC3/msg17000330 / Klg3m2

SLC 5120X - NA / INC19001835/43

Final - amnd \$2,832.73, 4 days
(Fed \$ 9814.91, 78%)

DOT: 11-0100F1

DOT: 27012019

01/19/2131

SLC5120X

RECEIVED 22 JUL 2019

Date/Time, File Pass to?

☐

: Preli. Report

☐

: Final Report

1) 22/7 2019

Date/Time, File Return to?

2)

Days Of Repair: 4

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) S + PS. SI

) Photos

) Others

TOTAL

Report Format: TP

Lump Sum / I.B.I. (\$) 2832.73

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

160

TP Claims against NTUC Income: Follow-Through Survey

Date : 19/07/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate
1	MT/1027613-003	SMRT TAXIS PTE LTD	SHD 6202D	SLK 6202U	12/01/2019	20:50	\$ 21,795.34
2	MT/1029866-003	SMRT TAXIS PTE LTD	SHF 92H	SLC 5120X	27/01/2019	12:30	\$ 12,647.64
3	MT/1035233-002	SMRT TAXIS PTE LTD	SHB 246C	SMC 8115E	09/03/2019	0:50	\$ 8,608.74

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No. Date of Accident
Vehicle No. (For Motor) Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5097296239-01		VOULEZ CARS	53350846X	GFT	drive CLASSIC	SLC5120X	SLC5120X	25/09/2018	

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 19 July 2019 11:58 AM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis); SUR; CS A Team
Cc: Leong Chee kwong
Subject: RE: SHF92H

Dear Poh Suan,

WITHOUT PREJUDICE

Confirm final fig \$2,832.73 before GST and 4 repair days.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>
Sent: Tuesday, 16 July 2019 5:16 PM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Leong Chee kwong <cheekwongwega@gmail.com>
Subject: SHF92H

Hi All,

Attached herewith the repair estimate of SHF 92H having Case No: TAX/01/19/2131.

There is no change to the approved amount of \$2,832.73 @ 4 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Sent: Tuesday, 16 July 2019 5:11 PM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Subject: Scan Data from FX-D421D6

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/01/2019 11:55
Date Of Accident	27/01/2019 12:30
Exact Location Of Accident	LOR 6 TOA PAYOH JUNCTION LOR 8 TOA PAYOH
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHF92H
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	WONG YEW WAH
NRIC No	S1607918I
Date Of Birth	20/11/1963
Occupation	OUTDOOR
Date Of Driving Pass	13/05/1988
Driving Experience	30 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	246
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TURNING LEFT FROM LOR 8 TOA PAYOH INTO THE LEFT MOST LANE OF LOR 6 TOA PAYOH AND HAD STOPPED DUE TO THE FRONT BUS WAS STOPPING. AFTER WHICH, I FELT AN IMPACT FROM THE REAR RIGHT PORTION OF MY TAXI, THE VEHICLE SLC5120X FOLLOWED FROM BEHIND HAD COLLIDED ONTO MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO LARGE
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLC5120X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	JONG CHUN CHIAT
NRIC/Passport Number	S7726146Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



SKETCH PLAN


IMPORTANT NOTICE

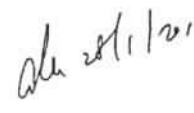
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

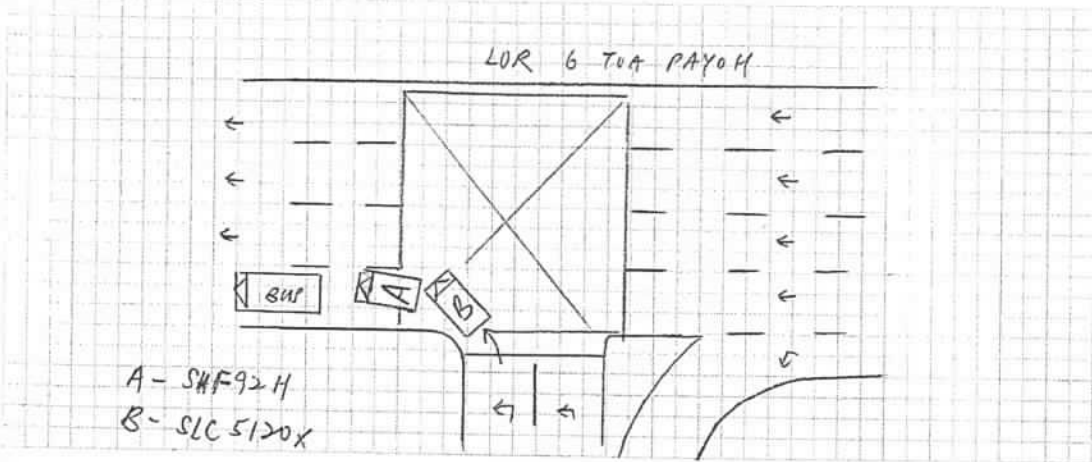
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

28-1-19


 Policyholder's Signature
 Date & Time:

28-1-19

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT LOR of TWA PAYOH

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time: _____

Driver Signature: [Signature] 28-1-19
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Case Details

Case Reference Number :

TAX/01/19/2131

Type of Repair : Accident Repair

Vehicle Registration Number : SHF92H

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-5533-ID

Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd

Accident Date and Time : 27/01/2019 04:30 AM

Vehicle Age(In Months) : 14

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval				
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER, REAR FLOOR UNDER, RH	1	169.50	169.50	25.00	127.13	Replace	0	0	Check	X N/A
One Time Key In	Main			COVER, REAR FLOOR UNDER CENTER	1	222.60	222.60	25.00	166.95	Replace	0	0	Not Give	X N/A
One Time Key In	Main			CLIP, FLOOR UNDER COVER, NO.1	10	2.60	26.00	25.00	19.50	Replace	0	0	Not Give	X N/A
One Time Key In	Main			CLIP, FLOOR UNDER COVER, NO.2	10	3.20	32.00	25.00	24.00	Replace	0	0	Not Give	X N/A
One Time Key In	Main			EXHAUST HEAT SHIELD INSULATOR, MAIN MUFFLER REAR	1	137.00	137.00	25.00	102.75	Replace	0	0	Not Give	X N/A
One Time Key In	Main			PIPE ASSY, EXHAUST, TAIL	1	1,173.90	1,173.90	25.00	880.43	Replace	1	0	Repair	R X
One Time Key In	Main			SUPPORT, EXHAUST PIPE NO.5	2	41.10	82.20	25.00	61.65	Replace	0	0	Not Give	X N/A
One Time Key In	Main			SUPPORT, EXHAUST PIPE NO.4	1	41.10	41.10	25.00	30.83	Replace	0	0	Not Give	X N/A
One Time Key In	Main			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	891.20	25.00	668.40	Replace	1	0	Repair	R X

Total Spare Part Cost 6,580.57

Surveyor Total 1,571.65

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 6,580.57

Final Sur Total 1,571.65

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1	52.30	52.30	25.00	39.22	Replace	1	39.22	Replace	NEC
One Time Key In	Main			NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1	52.30	52.30	25.00	39.22	Replace	1	39.22	Replace	
One Time Key In	Main			EMBLEM SUB-ASSY REAR	1	46.30	46.30	25.00	34.72	Replace	1	34.72	Replace	
One Time Key In	Main			SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace	
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace	
One Time Key In	Main			END PANEL SUBASSY, BODY LOWER BACK	1	629.80	629.80	25.00	472.35	Replace	0	0	Check	X N/A
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check	X N/A
One Time Key In	Main			EXTENSION, REAR FLOOR SIDE PANEL , RH	1	76.20	76.20	25.00	57.15	Replace	0	0	Check	X N/A
One Time Key In	Main			BOX, DECK FLOOR, RH	1	304.00	304.00	25.00	228.00	Replace	0	0	Not Give	X N/A
One Time Key In	Main			PANEL ASSY, DECK TRIM SIDE, RH	1	344.70	344.70	25.00	258.52	Replace	0	0	Not Give	X N/A
One Time Key In	Main			LENS & BODY, REAR COMBINATION LAMP , RH	1	438.10	438.10	10.00	394.29	Replace	0	0	Not Give	X N/A
One Time Key In	Main			PANEL SUB-ASSY, FENDER REAR RH	1	824.80	824.80	25.00	618.60	Replace	0	0	Not Give	X N/A
One Time Key In	Main			DUCT ASSY, QUARTER VENT , RH & LH	1	65.00	65.00	25.00	48.75	Replace	0	0	Check	X N/A
One Time Key In	Main			LINER, REAR FENDER , RH	1	135.80	135.80	25.00	101.85	Replace	0	0	Not Give	X N/A
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	X N/A

Total Spare Part Cost 6,580.57

Surveyor Total 1,571.65

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 6,580.57

Final Sur Total 1,571.65

SMRT Recommendation												Surveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER, RR BUMPER ASSY	1	423.90	423.90	25.00	317.92	Replace	1	317.92	Replace ▾	DEF
One Time Key In	Main			CLIPS PIECE, FRT & RR BUMPER	10	1.50	15.00	25.00	11.25	Replace	10	11.25	Replace ▾	NEC
One Time Key In	Main			PAD, RR BUMPER, RH & LH , 1	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace ▾	} NEC
One Time Key In	Main			PAD, RR BUMPER, RH & LH , 2	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace ▾	
One Time Key In	Main			PAD, RR BUMPER, RH & LH , 3	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace ▾	
One Time Key In	Main			SEAL, RR BUMPER ARM, RH & LH	2	11.00	22.00	25.00	16.50	Replace	0	0	Not Give ▾	X / / /
One Time Key In	Main			FILLER, RR BUMPER , RH	1	119.90	119.90	25.00	89.93	Replace	1	89.93	Replace ▾	MIS
One Time Key In	Main			REAR BUMPER REINFORCEMENT	1	318.80	318.80	25.00	239.10	Replace	0	0	Check ▾	X / / /
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Not Give ▾	X / / /
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace ▾	NEC
One Time Key In	Main			RETAINER, RR BUMPER, RH	1	112.70	112.70	25.00	84.53	Replace	0	0	Check ▾	X / / /
One Time Key In	Main			SEAL, RR BUMPER , RH	1	85.20	85.20	25.00	63.90	Replace	0	0	Check ▾	X / / /
One Time Key In	Main			GUARD, RR BUMPER, LOWER	1	558.30	558.30	25.00	418.72	Replace	1	418.72	Replace ▾	DEF
One Time Key In	Main			COVER, GUARD RR BUMPER LOWER	1	14.80	14.80	25.00	11.10	Replace	1	11.10	Replace ▾	CUT
One Time Key In	Main			PAD, RR BUMPER, CTR	3	2.20	6.60	25.00	4.95	Replace	3	4.95	Replace ▾	NEC
One Time Key In	Main			LENS & BODY ASSY , RR BUMPER , RH	1	486.80	486.80	10.00	438.12	Replace	1	438.12	Replace ▾	CRA
Total Spare Part Cost								6,580.57		Surveyor Total		1,571.65		
Lump Sum Discount (%)								0.00		Lump Sum Dis (%)		0		
Final Spare Part Cost								6,580.57		Final Sur Total		1,571.65		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH REAR PORTION	1,014.00	300 /	
Total:			1,014.00	300.00	

Spray Cost Detail


S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY REAR BUMPER	378.00	200 /	
2	Main	TO RESPRAY BUMPER BEAM	180.00	0	
3	Main	TO RESPRAY FILLER RR BUMPER RH	180.00	50 /	
4	Main	TO RESPRAY REAR PANEL	180.00	0	
5	Main	TO RESPRAY REAR FENDER RH	378.00	0	
6	Main	TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	100 /	
Total:			1,476.00	350.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TOWING CHARGE	126.00	0	
2	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20 /	
3	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0	
4	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	
5	Main	TO REMOVE & REFIT EXHAUST	120.00	30 /	
6	Main	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	40 /	
7	Main	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30 /	
8	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0	
9	Main	TO REMOVE AND REFIT WIRE HARDESS	100.00	0	
10	Main	TO REPLACE SUNDRY PARTS	100.00	0	
Total:			1,166.00	120.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
11	Main	TO WASH AND VACUUM	60.00	0	
Total:			1,166.00	120.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	6,580.57	1,571.65
Total Labour Cost	1,014.00	300.00
Total Spray Painting	1,476.00	350.00
Other	1,166.00	120.00
Overall Total	10,236.57	2,341.65
Lump Sum Repair Option		
Lump Sum Total	0.00	2,341.65
Surveyor Approved Amount		2,341.65
No of Repair Days*	7	4
Remarks	-	P/P REPAIR, PHOTO BEFORE PAINT.
Surveyor Name		Hwee Jie
Signature		
Survey Date	29/01/2019	

Save Clear

12765.44

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

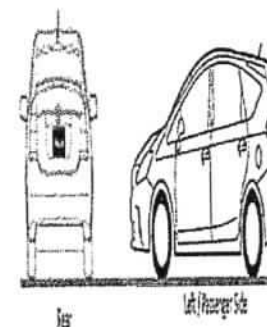
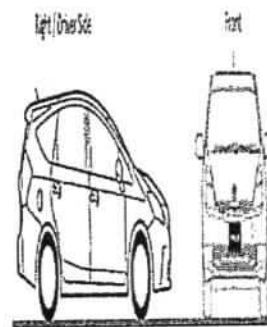
Acknowledged by Repairer

Signature:

Date:

Section A - Accident Details

Registration Number	SHF92H
Case Reference Number	TAX/01/19/2131
Registration Date	1/11/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	WONG YEW WAH
Type of Accident	Head to Rear
Accident Date and Time	27/1/2019 12:30 PM
Accident Reported Date and Time	28/1/2019 11:57 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	Yes
Towed Back Date and Time	27/1/2019 12:33 PM
Replacement Vehicle issued?	No
Job Card Number	24099884
Special Instruction to ARC, if any	TOWED \$90
Prepared Date and Time	28/1/2019 6:48 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Toyota

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,264.00	\$500.00
Total Spray Cost	\$1,656.00	\$450.00
Total Spare Part Cost	\$6,771.60	\$1,762.73
Total Other Cost	\$1,166.00	\$120.00
TOTAL COST	\$10,857.60	\$2,832.73 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	8.0	4.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / NTUC
ARC / Surveyor Sign Off Date	29/01/2019 10:21 AM	29/01/2019 5:20 PM
Signature		
Remarks	Initial estimate = 7 days Request number of days to extend = 1 day P/P REPAIR, PHOTO BEFORE PAINT.	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 751705
FAX Number 63685502
Estimator Telephone Number 68662023
Accident Reporting Number 68662072

Date Generated : 16/07/2019

User ID : PohSuan

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1907-0257	Invoice Number	
Quotation Date	16.07.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR END PANEL	\$250.00	\$200.00 / (Supp)
TO REPAIR RH REAR PORTION	\$1,014.00	\$300.00 /
Total Labour	\$1,264.00	\$500.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00 /
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY FILLER RR BUMPER RH	\$180.00	\$50.00 /
TO RESPRAY REAR PANEL	\$180.00	\$0.00
TO RESPRAY REAR PANEL	\$180.00	\$100.00 / (Supp)
TO RESPRAY REAR FENDER RH	\$378.00	\$0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	\$180.00	\$100.00 /
Total Spray Painting & Panel Beating	\$1,656.00	\$450.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	\$126.00	\$0.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 /
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO REMOVE & REFIT EXHAUST	\$120.00	\$30.00 /
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	\$120.00	\$40.00 /
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$30.00 /
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$0.00
TO REMOVE AND REFIT WIRE HARDESS	\$100.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$1,166.00	\$120.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		58398470 50	COVER, REAR FLOOR UNDER, RH	0.00	\$169.50	0.00	\$0.00	Replace	Check X
		66259470 10	COVER, REAR FLOOR UNDER CENTER	0.00	\$222.60	0.00	\$0.00	Replace	Not Given X
		90467170 26A0	CLIP, FLOOR UNDER COVER, NO.1	0.00	\$2.60	0.00	\$0.00	Replace	Not Given X

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number: 63855592
Estimator Telephone Number: 68502623
Accident Reporting Number: 68562672

Date Generated: 16/07/2019

User ID: PohSuan

90467170	CLIP, FLOOR UNDER	0.00	\$3.20	0.00	\$0.00	Replace	Not Given	X
27C0	COVER, NO.2							
58327470	EXHAUST HEAT SHIELD	0.00	\$137.00	0.00	\$0.00	Replace	Not Given	X
40	INSULATOR, MAIN							
17430377	PIPE ASSY, EXHAUST, TAIL	1.00	\$1,173.90	100.00	\$0.00	Replace	Repair	✓
30								
17565220	SUPPORT, EXHAUST PIPE	0.00	\$41.10	0.00	\$0.00	Replace	Not Given	X
40	NO.5							
17565280	SUPPORT, EXHAUST PIPE	0.00	\$41.10	0.00	\$0.00	Replace	Not Given	X
10	NO.4							
76801471	TAIL GATE BACK DOOR	1.00	\$891.20	100.00	\$0.00	Replace	Repair	✓
10A1	OUTSIDE GARNISH SUB-							
75441470	NAME PLATE (HYBRID),	1.00	\$52.30	25.00	\$39.23	Replace	Replace	✓
90	LUGGAGE COMPARTMENT							
75442471	NAME PLATE (PRIUS),	1.00	\$52.30	25.00	\$39.23	Replace	Replace	✓
30	LUGGAGE COMPARTMENT							
75403480	EMBLEM SUB-ASSY REAR	1.00	\$46.30	25.00	\$34.73	Replace	Replace	✓
10								
	SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace	✓
	STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace	✓
58307470	END PANEL SUBASSY,	0.00	\$629.80	0.00	\$0.00	Replace	Check	X
90	BODY LOWER BACK							
	SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Check	X
58315470	EXTENSION, REAR FLOOR	0.00	\$76.20	0.00	\$0.00	Replace	Check	X
20	SIDE PANEL, RH							
64995470	BOX, DECK FLOOR, RH	0.00	\$304.00	0.00	\$0.00	Replace	Not Given	X
50								
64730472	PANEL ASSY, DECK TRIM	0.00	\$344.70	0.00	\$0.00	Replace	Not Given	X
40C2	SIDE, RH							
81551472	LENS & BODY, REAR	0.00	\$438.10	0.00	\$0.00	Replace	Not Given	X
81	COMBINATION LAMP, RH							
61601471	PANEL SUB-ASSY,	0.00	\$824.80	0.00	\$0.00	Replace	Not Given	X
50	FENDER REAR RH							
62940470	DUCT ASSY, QUARTER	0.00	\$65.00	0.00	\$0.00	Replace	Check	X
10	VENT, RH & LH							
65637470	LINER, REAR FENDER, RH	0.00	\$135.80	0.00	\$0.00	Replace	Not Given	X
60								
	TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given	X
52159479	COVER, RR BUMPER ASSY	1.00	\$423.90	25.00	\$317.93	Replace	Replace	✓
13								
52161160	CLIPS PIECE, FRT & RR	10.00	\$1.50	25.00	\$11.25	Replace	Replace	✓
10	BUMPER							
52462470	PAD, RR BUMPER, RH &	2.00	\$3.80	25.00	\$5.70	Replace	Replace	✓
30	LH, 1							
52462470	PAD, RR BUMPER, RH &	2.00	\$3.80	25.00	\$5.70	Replace	Replace	✓
20	LH, 2							
52462470	PAD, RR BUMPER, RH &	2.00	\$3.80	25.00	\$5.70	Replace	Replace	✓
10	LH, 3							
52191470	SEAL, RR BUMPER ARM,	0.00	\$11.00	0.00	\$0.00	Replace	Not Given	X
30	RH & LH							
52565479	FILLER, RR BUMPER, RH	1.00	\$119.90	25.00	\$89.93	Replace	Replace	✓
00								
52023470	REAR BUMPER	0.00	\$318.80	0.00	\$0.00	Replace	Check	X
30	REINFORCEMENT							
	SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given	X
	PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace	✓
52575470	RETAINER, RR BUMPER,	0.00	\$112.70	0.00	\$0.00	Replace	Check	X
40	RH							
52591470	SEAL, RR BUMPER, RH	0.00	\$85.20	0.00	\$0.00	Replace	Check	X
50								
52453470	GUARD, RR BUMPER,	1.00	\$558.30	25.00	\$418.72	Replace	Replace	✓
10	LOWER							
52169470	COVER, GUARD RR	1.00	\$14.80	25.00	\$11.10	Replace	Replace	✓
20	BUMPER LOWER							
52461470	PAD, RR BUMPER, CTR	3.00	\$2.20	25.00	\$4.95	Replace	Replace	✓
10								
81581470	LENS & BODY ASSY, RR	1.00	\$486.80	10.00	\$438.13	Replace	Replace	✓
10	BUMPER, RH							
Total			\$8,231.14		\$1,571.70			



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number: 63855502
Estimator Telephone Number: 68602623
Accident Reporting Number: 68602972

Date Generated: 16/07/2019

User ID: PehSuan

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		58398470 50	COVER, REAR FLOOR UNDER, RH	1.00	\$169.50	25.00	\$127.13	Replace	Replace
			SEAL, RR BUMPER, RH	1.00	\$85.20	25.00	\$63.90	Replace	Replace
Total					254.70		191.03		

(Syp) buc
(Syp) vsp

1762.73
+ 500.00
+ 570.00

2832.73

~~12765.44~~

12765.44

Vehicle Model	TOYOTA PRIUS	Number of Days to Extend	1 DAY
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REQUEST FOR SUPPLYMENT PARTS

S/N	Number photos	Part Description	Quantity	Unit Price
1	6804,10,11	Seal RL Bumper RH	63-90	\$ 85.20
2	6812,13	Cover Rear Floor Under RH	127-13	\$ 109.50
3	6806,07,08	To Repair End Panel		\$ 250.00 \$ 200
4		To Respray End Panel		\$ 180.00 \$ 100
5				
6				
7				
8				

<<<Please submit photographs for damaged parts>>>

I. (Name) CHIA

(Position) ADVISOR

Do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle

Chia

Signature of person making this declaration

[To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC/ Reservation / Number
Photo Submitted		Date of submission

For SMRT Staff



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19001956/Eqd3e2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 25-07-2019	
Code: INC4				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLC 5120X	Veh. Inspected	SHF 92H	
Policy No.	5097296239-01	Coverage (\$)	0.00	
Claim No.	MT/1029866-003	Excess (\$)	0.00	
Assign From		Assign Date	29/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU703573586	Colour	MAROON	
Odometer	167886	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	6 mm	
L/H Front Tyre	195/65 R15	FALKEN	6 mm	
R/H Rear Tyre	195/65 R15	FALKEN	6 mm	
L/H Rear Tyre	195/65 R15	FALKEN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	27/01/2019	Inspection Date	29/01/2019	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 92H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR (DISC 25%)	NECESSARY	52.30	39.23
1	NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR (DISC 25%)	NECESSARY	52.30	39.23
1	EMBLEM SUB-ASSY REAR (DISC 25%)	NECESSARY	46.30	34.73
1	COVER, RR BUMPER ASSY (DISC 25%)	DEFORMED	423.90	317.93
10	CLIPS PIECE, FRT & RR BUMPER @\$1.50 (DISC 25%)	NECESSARY	15.00	11.25
2	PAD, RR BUMPER, RH & LH, 1 @\$3.80 (DISC 25%)	NECESSARY	7.60	5.70
2	PAD, RR BUMPER, RH & LH, 2 @\$3.80 (DISC 25%)	NECESSARY	7.60	5.70
2	PAD, RR BUMPER, RH & LH, 3 @\$3.80 (DISC 25%)	NECESSARY	7.60	5.70
1	FILLER, RR BUMPER, RH (DISC 25%)	MISSING	119.90	89.93
1	GUARD, RR BUMPER, LOWER (DISC 25%)	DEFORMED	558.30	418.72
1	COVER, GUARD, RR BUMPER, LOWER (DISC 25%)	CUT	14.80	11.10
3	PAD, RR BUMPER, CTR @\$2.20 (DISC 25%)	NECESSARY	6.60	4.95
1	COVER, REAR FLOOR UNDER, RH (DISC 25%)	BUCKLED	169.50	127.13
1	SEAL, RR BUMPER, RH (DISC 25%)	DEFORMED	85.20	63.90
1	LENS & BODY ASSY, RR BUMPER, RH (DISC 10%)	CRACKED	486.80	438.13
1	SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 6888 (SN)	NECESSARY	21.60	21.60
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	COVER, REAR FLOOR UNDER, RH	NOT NECESSARY	169.50	-
1	COVER, REAR FLOOR UNDER, CENTER	NOT NECESSARY	222.60	-
10	CLIP, FLOOR UNDER COVER, NO. 1 @\$2.60	NOT NECESSARY	26.00	-
10	CLIP, FLOOR UNDER COVER, NO. 2 @\$3.20	NOT NECESSARY	32.00	-
1	EXHAUST HEAT SHIELD INSULATOR, MAIN MUFFLER REAR	NOT NECESSARY	137.00	-
2	SUPPORT, EXHAUST PIPE NO. 5 @\$41.10	NOT NECESSARY	82.20	-
1	SUPPORT, EXHAUST PIPE NO. 4	NOT NECESSARY	41.10	-
1	END PANEL SUBASSY, BODY LOWER BACK	NOT NECESSARY	629.80	-
1	SEALANT SIKAFLEX	NOT NECESSARY	37.00	-
1	EXTENSION, REAR FLOOR SIDE PANEL, RH	NOT NECESSARY	76.20	-

Report Ref No. NS/INC19001956/Eqd3e2

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	BOX, DECK FLOOR, RH	NOT NECESSARY	304.00	-
1	PANEL ASSY, DECK TRIM SIDE, RH	NOT NECESSARY	344.70	-
1	LENS & BODY, REAR COMBINATION LAMP, RH	NOT NECESSARY	438.10	-
1	PANEL SUB-ASSY, FENDER REAR RH	NOT NECESSARY	824.80	-
1	DUCT ASSY, QUARTER VENT, RH & LH	NOT NECESSARY	65.00	-
1	LINER, REAR FENDER, RH	NOT NECESSARY	135.80	-
1	TYRE	NOT NECESSARY	126.74	-
2	SEAL, RR BUMPER ARM, RH & LH @\$11.00	NOT NECESSARY	22.00	-
1	REAR BUMPER REINFORCEMENT	NOT NECESSARY	318.80	-
1	SENSOR REVERSE	NOT NECESSARY	180.00	-
1	RETAINER, RR BUMPER, RH	NOT NECESSARY	112.70	-
1	SEAL, RR BUMPER, RH	NOT NECESSARY	85.20	-
1	PIPE ASSY, EXHAUST, TAIL	TO REPAIR SEE LABOUR	1,173.90	-
1	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	TO REPAIR SEE LABOUR	891.20	-
			8,679.44	1,762.73
	LABOUR			
	PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF PIPE ASSY, EXHAUST, TAIL AND TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY.		1,264.00	500.00
	SPRAY PAINT.		1,656.00	450.00
	TOWING CHARGE.		126.00	-
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.	NOT NECESSARY	100.00	-
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.	NOT NECESSARY	120.00	-
	TO REMOVE & REFIT EXHAUST		120.00	30.00
	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.		120.00	40.00
	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.		120.00	30.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIT WIRE HARNESS.	NOT NECESSARY	100.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-

Report Ref No. NS/INC19001956/Eqd3e2



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			4,086.00	1,070.00
GRAND TOTAL			12,765.44	2,832.73
RECOMMENDED COST OF REPAIRS (CONFIRMED)				2,832.73

Report Ref No. NS/INC19001956/Eqd3e2

CHEN TSUE YEE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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