22/03/2002 ASS, REC, BY:	RE	E: colone 190	001934/Kgc	302 Special	Instruction:	
Surveyor:	Kenneth	ASSIGN	MENT (Office)			
From (Person):	Corphenne Thica	of	CTI	Dat	e/Time: 29/19/623	4pm
Estimated Cost			Bill to:			
To Inspect Vel	TTP RES / OD RES / F	SMG	2826R	_ Insured:	SKN 3732)	-
at Workshop n	ν/s	thui you	a Motor	Tel:	64515752	,
of	31k (	76 8in M	ing Drive.	# 04-0	2	
Policy No: 1	MPCSN3030	1618011	Claim No: _	SHMI	9D 200508	
Sum Insured:			Excess: _			
Make of Veh: (Client's Record				D.0	D.A. 27 [01/19	
CA / REV /	REP. / REV 24 HRS	up)			d.O.D. Endorsement:	•
Date/Time:	5.41pm8 sep/119	Person Contacte	d: Del	le Veh	CE IN OUT	
·						•
Date/Time	Action/Instruction (	- diameter and the	本e			
	SMG 8626R-					
	SCN 3732 /~	Χ				
					3 /	
	Kenneth Ari	elised fr	not Ag 8 =	179.01,	3 days	-
2	(Red 8 3791	.74, 54%.	)			
			•			

REF: CTZ ASS. REC. BY: Tenneth ASSIGNMENT From: SMG 8826R Yr Regn: 01, 15 Veh No: Estimated Cost: Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / QD/TP/WS/TP RES/ QD RES/ EVA/INV/ MV Truck / Trailer or To Inspect Vehicle No: Make: at Workshop m/s Colour Sp.Reading T/Radio: Insured / Std / NI / NA Insured: Eng/No: Policy No. 7VW50 C/No: Claims No. Gen. Cond: Good / Fair / Poor / Burnt Sum Insured: Excess: Steering: Inorder / Jammed / Leaked / Burnt or (Client's Record) Brake: Inorder / Jammed / Leaked / Burnt or Make of Veh: Modi: NII / S/RIm / STD-A/Rim or 195/85RIS Tyre Size: (Policy Condition) Remark: The veh had commenced its N/S O/S BS I DUN I EXNOVA I GY I FS I LIZA I MIC I OHTSU I PIR I SUMI I repair at the time of inspection. TOYO / YOKO or Bal. or Market Value: Front Rear IDAC Accident Rport: Consistent?: Yes or No R/Bal. GIA / PR Seen: Consistent?: Yes or No 03 days Est. Repairs: Res.: Yes or No D.O.A. 27 1.13/% Lum Sum: 3 Val.: Yes or No Survey held at CA / REV / REP. / 24 HRS Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or Vehicle: IN / OUT Date: Person Contacted: The U/C / Chassis frame / Body Structure affected due to collision. Date / Time Action / Instruction File pass to : Prell. Report Days Of Repair: 11 11/2 topisa : Final Report Resurvey No. of Trip: Date/Time, File Return to? Survey Fee: Transportation: Add Fee: : Site Insp (\$ S + RS.\_\_SI : Interview (\$ Report Format: MER-7p Tech Invs (\$ Lump Sum / I.B.I: (S 1. Others Weekend (\$ 220 TOTAL

## Nivitha (LKK Auto)

From:

Catherine Thia <catherine.thia@sg.cntaiping.com>

Sent:

Tuesday, 29 January 2019 2:34 PM

To: Cc: assignments

CC.

Hui Yang Motor

Subject:

PRI survey SMG8826R (OIV SKN3732Y)

Attachments:

20190129143238.pdf

Dear LKK oic

Please assist to do PRI survey. Will create in Merimen shortly

Thanks

### Catherine Thia

Senior Executive Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6193
<a href="https://www.sg.cntaiping.com">www.sg.cntaiping.com</a>



### Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: slnx@sg.chinataiping.com [mailto:slnx@sg.chinataiping.com]

Sent: Tuesday, 29 January, 2019 2:33 PM

To: Catherine Thia <catherine.thia@sg.cntaiping.com>

Subject:





ANR

Dupesa

30309618011 Sam19D200504

(14987

ABSK 146

From:

Hui Yang Motor <hui\_yang\_motor@hotmail.com>

Sent:

Monday, January 28, 2019 2:48 PM

To: Subject: Lucas Lee; Claims Dept of CTI Fw: TP Claim for SMG8826R against SKN3732Y / DOA: 27/01/2019

Attachments:

SKM\_C28719012812410.pdf

Importance:

High

Hi Lucas,

Please refer to attached and help to arrange surveyor soonest possible as vehicle SMG8826R already in our workshop.

Thank you & Regards,

Bel

Tel: 64515752

From: Hui Yang Motor <hui\_yang\_motor@hotmail.com>

Sent: Monday, January 28, 2019 12:39 PM

To: claimsdept@sg.cntaiping.com

Subject: TP Claim for SMG8826R against SKN3732Y / DOA: 27/01/2019

Dear Sir/Mdm,

Please refer to attached Estimate and GIA Report,

Kindly arrange for the Survey sooners possible as vehicle SMG8826R is currently in our premises.

Thank you & Regards, Marcus Loh 6451 5752

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com

2 8 JAN 2019

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

A C C			V	
ACCI	DEN	ISIA		

28/01/2019 11:41 Date Of Report 27/01/2019 13:10 Date Of Accident

SLIP RD FROM UPPER CHANGI RD TWDS SIMEI RD **Exact Location Of Accident** 

Country/State of Loss SINGAPORE

### **DETAILS OF OWN VEHICLE**

Vehicle Registration Number SMG8826R

Insured/Policyholder

Name Of Registered Owner U&G CAR LEASING

53324477C Co Reg No

**Email Address** UG CARLEASING@HOTMAIL.COM

Mobile Phone No

Alternative Phone No OFFICE-83336725

**Vehicle Particulars** 

TOYOTA Manufacturer

Model PRIUS-1.8 HYBRID CVT (A)

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE HIRE

**Insurance Company** 

AIG ASIA PACIFIC INSURANCE PTE. LTD. Name of Insurance Company

Type Of Coverage COMPREHENSIVE

Fleet Policy YES

999994504 Policy Number

Cover Note Number

Driver

CHUA KOK CHOON Name of Driver

NRIC No S7780028Z Date Of Birth 24/01/1977 **OUTDOOR** Occupation 06/09/2003 Date Of Driving Pass

15 YEARS AND 4 MONTHS **Driving Experience** 

MALE Gender

(LOCAL) +65-98186586 Mobile Number

Fax Number

Contact Number

**EMail Address** NOEMAIL

Address

7593, JALAN ENGGANG 21, BANDAR PUTRA 81000, KULAIJAYA, JOHOR MALAYSIA

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

5000

**General Information of the Accident** 

Type Of Accident

**COLLISION - HEAD TO REAR** 

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO

YES

Was any other material or property damaged?

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

**Circumstances of Accident** 

PLEASE REFER TO ATTACHED SKETCH PLAN REPORT

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

**SKN3732Y** 

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

LEE TECK WEI

NRIC/Passport Number

S6821912D

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Page 2 of 11

### Sketch Plan Pg. 1

### SKETCH PLAN

#### **IMPORTANT NOTICE**

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:

## Sketch Plan #2 Pg. 1

SKETCH PLAN		
	5/2	HEI AVE
Weh A-Suly 8826	R	*
Ven B- SKN 3732	7	A
		B
DESCRIBE CIRCUMSTANCES	OF THE ACCIDENT	
On 27/01/2019,	13:10 hrs , I vehicle A	(SMG 8826R), was travelling
along upper cha	ng; road toward sin	ne; Ave. While on the
Slip road town	ard smei Ave waitin	ne; Ave. While on the graph of for the car to clear B (SKN 3732Y) collided
on the right sid	e, sundenly vehicle	B (SKN 3732Y) collided
onto the rear	potion of my vehic	/e,
	——————————————————————————————————————	
		•
DECLARATION		and the state of t
I/We declare the foregoing particular	ulars are true in every respect.	Hang More to the state of the s
Policyholder Signature Date & Time:	Driver's Signature (If driver is not the policyholder) Date & Time:	Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

NRIC/FIN No.:

China Taiping

## 辉陽汽車有限公司

## HUI YANG MOTOR PTE. LTD.

Contact Add: SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

Reg No. 201629438M

2 Singapore 57512.

Not Norhash

Rhoney BERRING

3day

27/01/2019

Owner:

**U&G CAR LEASING** 

## ESTIMATE TO REPAIR TOYOTA PRIUS HYBRID - SMG8826R

1pc	rear tailgate		n	\$	978.25	X
1pc	rear tailgate "PRIUS" emblem		Na	\$	61.75	# 7
1pc	rear tailgate "HYBRID" emblem		Rn	\$	53.75	# 7
1pc	rear tailgate "TOYOTA" logo		NA	-\$	61.10	17
1pc	rear tailgate outer garnish		Se	\$	741.35	男?
1pc	rear bumper		na na se Bu	\$	928.35	
1pc	rear bumper LH side lamp			\$	371.45	7
1pc	rear bumper LH side retainer		E	\$	141.40	# ?
1pc	rear bumper LH side lower bumper	Sin	BL	\$	274.45	Car X
1pc	rear bumper diffuser		BL	\$	379.00	
1pc	rear bumper reinforcement			\$	458.00	7
1pc	rear end panel			\$	970.25	7
1pc	rear end panel inner garnish			\$	381.90	7
			,	\$	5,801.00	-
	less 25%			\$	1,450.25	
			,	\$	4,350.75	-
					21	osa
1set	rear parking sensor	no	s.nett	\$	280.00	osa
	wiring			\$	60.00	151
	tuffkote		nn	\$	80.00	X
	spray painting			\$	1,200.00	
	labour charges			\$	1,000.00	_0
	Total		·	\$	6,970.75	



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary Itam(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer Signature: Date:

# 辉陽汽車有限公司 HUI YANG MOTOR PTE. LTD.

Contact Add: SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721 Tel: 64515752 (2 Lines) . Fax: 64514658

Reg No. 201629438M

27/01/2019

Owner:

U&G CAR LEASING

Rihmy BERRIN

-		6717101	, ,
ESTI	MATE TO REPAIR TOYOTA PRIUS HY	BRID - SMG8826R	3day
1pc	rear tailgate "PRIUS" emblem  * rear tailgate "HYBRID" emblem  * rear tailgate "TOYOTA" logo  * rear tailgate outer garnish  rear bumper  rear bumper LH side lamp  rear bumper LH side retainer  rear bumper LH side lower bumper  rear bumper diffuser  * rear bumper reinforcement  * 387-20	MERID - SMG8826R  ME STANS  ME STANS	978.25 X 61.75 7 7 53.75 6 61.10 7 741.35 7 7 928.35 371.45 X 141.40 7 274.45 379.00
1pc 1pc	rear end panel inner garnish less 25%	\$ 5 \$ 1	970.25 381.90 5,801.00 1,450.25 4,350.75
1set	wiring tuffkote spray painting labour charges Total	\$ 1,	280.00 152 80.00 X 200.00 6002 000.00 5001



### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI19001934/KQD3N2

Date:

11/02/2019

REFERENCE

Vehicle No:

Date of Loss:

Handling

China Taiping Insurance (Singapore) Pte.

Insurer: Claimant

SMG8826R

27/01/2019

Policy No:

Insured Vehicle No:

Nature of Claim:

NA SKN3732Y

TP

Claim No:

SNM19D200508

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SMG8826R

Make & Model:

TOYOTA PRIUS HYBRID, 1.8 S CVT (A) 02/01/2019 (Man. Year: 2016)

**Engine No:** Chassis No:

Odometer:

2ZRR945716 ZVW508034839

8180 km

Reg. Date: Colour:

Metallic Blue

**Engine Capacity:** Market Value/New Car 1797 cc

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

**General Condition:** 

Steering (Serviceable): Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

195/65R15

Rear Tyre Size:

195/65R15

Front Left Side:

Bridgestone 9 mm

Rear Left Side:

Bridgestone 9 mm

Front Right Side:

Bridgestone 9 mm

Rear Right Side:

Bridgestone 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts Miscellaneous Items	<b>Repairer's</b> 4,630.75 0.00	<b>Adjuster's</b> 2,064.01 0.00	<b>Difference</b> 2,566.74 0.00	<b>Diff</b> % 55.43
Labour Paintwork Labour	2,340.00 0.00	1,115.00 0.00	1,225.00 0.00	52.35
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,970.75	3,179.01	3,791.74	54.40
+ GST 7.00/7.00% (S\$)	487.95	222.53	265.42	54.39
Nett Amount (S\$)	7,458.70	3,401.54	4,057.16	54.40

INSPECTION

Date of Assignment:

31/01/2019

Date Inspected:

29/01/2019 Inspected At:

Hui Yang Motor Pte Ltd (HQ)

176 Sin Ming Drive #04-02, Sin Ming

AutoCare

Singapore 575721

Estimated Period of Repair:

3.0 days

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

Re	e	eı	ice	

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 11 Feb 2019)

Parts: 144 TOYOTA PRIUS HYBRID 1.8 S CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: (Price-denominated Standard List) Repairer's

Print Code: (Unsubmitted, no print-code for SMG8826R)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page Validity:

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Repair	978.25 FL	*-FL
2	1		*REAR TAILGATE PRIUS EMBLEM	Necessary	61.75 FL	*61.75 FL
3	1		*REAR TAILGATE HYBRID EMBLEM	Necessary	53.75 FL	*53.75 FL
4	1		*REAR TAILGATE TOYOTA LOGO	Necessary	61.10 FL	*61.10 FL
5	1		*REAR TAILGATE OUTER GARNISH	Mtg Cracked	741.35 FL	*682.20 FL
6	1		*REAR BUMPER	Buckled	928.35 FL	*585.90 FL
7	1		*REAR BUMPER LH SIDE LAMP	Serviceable	371.45 FL	*-FL
8	1		*REAR BUMPER LH SIDE RETAINER	Serviceable	141.40 FL	*-FL
9	1		*REAR BUMPER LH SIDE LOWER BUMPER	Mtg Cracked	274.45 FL	*274.45 FL
10	1		*REAR BUMPER DIFFUSER	Buckled	379.00 FL	*379.00 FL
11	1		*REAR BUMPER REINFORCEMENT	Bent	458.00 FL	*387.20 FL
12	1		*REAR END PANEL	Repair	970.25 FL	*-FL
13	1		*REAR END PANEL INNER GARNISH	Serviceable	381.90 FL	*-FL
14	1		*SET REAR PARKING SENSOR	Dented	280.00 FS	*200.00 FS
F=Fra	nchise	part. S=SpcN	lett. L=ListItemDisc.	-		
				Sub Total (S\$)	6,081.00	2,685.35
			- List Item Discount on L Items		1,450.25	621.34
				Total Parts (S\$)	4,630.75	2,064.01

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

New	60.00	15.00
New	80.00	-
New	1,200.00	600.00
New	1,000.00	500.00
Gross Labour Cost (S\$)	2,340.00	1,115.00
	New New New	New 80.00  New 1,200.00  New 1,000.00

< END OF ESTIMATES >