

15/5/2019

INS. CASE OWNER:

Gerald

CC 4 / LPC1900

1018, 19 Feb 2019

LKK:

IDAC:

Surveyor:

Rahul

DOI:

ASSIGNMENT

20/1/19

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GQ 1888B

Name of Insured:

THAN KIAN HIAP CONSTRUCTION PTE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

20/1/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Yeo AM 9206

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

18/1/19/UC05/071382

Policy No.:

218V05000840

Make / Model:

TOYOTA

Place of Accident:

AMP ave 8

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SJX 2059Z



INSRS:

WSP:

Tel:

Liability:

RMKS:

Mitsubishi



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE/ PIC
		Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List: Handler	Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/>
		Authorisation To Act:	<input type="checkbox"/>
		Release Voucher:	<input type="checkbox"/>
		Final Repair Bill:	<input type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA:	<input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/>
		LOD:	<input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE

Date/Time:

31.01.2019

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

Hd

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

( days)

Loss of Use (LOU):

S\$

(S x days)

Loss of Income (LOI):

S\$

(S x days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐Call ☐

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT

Pass

REF:

2824  
COE XPRY: 2019/NOV

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: **SJX 20592**  
 at Workshop m/s: **HITACHI**  
 of: **8, HONGAT LOK YAM LN**  
 Insured: **LPC**  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_



(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: **5** days Res: Yes or No  
 Lum Sum: **20** % 3 Val: Yes or No

CA / REV / REP. / 24 HRS **WY**

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: **SJX 20592** Yr Reg: **2009** **NOV**  
 Type: **C** Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or

Make: **KIA CERATO PORTO** C.C: **1998**  
 Colour: **GREEN** A/C: Insured / Std / NI / NA  
 Sp Reading: **153919** T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_  
 C/No: **KNAF W612MA 5156143**

Gen. Cond: Good / **Fair** / Poor / Burnt  
 Steering: **Order** / Jammed / Leaked / Burnt or  
 Brake: **Order** / Jammed / Leaked / Burnt or  
 Modi: **Nil** / S/Rim / STD A/Rim or

Tyre Size: F: **225/45R17**  
 R: **1**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or **Continental**

Front	Rear
R/Bal. <b>6</b> mm	R/Bal. <b>6</b> mm
L/Bal. <b>6</b> mm	L/Bal. <b>6</b> mm
D.O.A. <b>26/01/19</b>	D.O.I. <b>30/01/19</b>

Survey held at **HITACHI**

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or  
**FRONT**

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

**451 / 3,300.00 (Red 2,468.70 / 42.79%)**

Date/Time: File Pass to?

☐ : Preli. Report  
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:  
 Transportation

Date/Time: File Return to?

Add Fee: ☐ Site Insp (\$)  
☐ Interview (\$)  
☐ Tech Invs (\$)  
☐ Weekend (\$)

Report Format:

Lump Sum / I.B.F. (\$)

TOTAL

Survey Fee:	
Transportation	
Y. S + PS	
I. Photos	
Y. Effects	
Y. ...	
TOTAL	



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/LPC19001918/R1fb3

Date: 31.01.2019

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SJX2059Z**

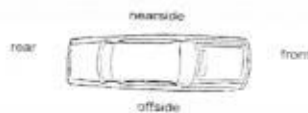
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30.01.2019 at the premises of M/s Hitachi Capital Asia Pacific Pte. Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,768.70
Revised Estimate Amount	: S\$	4,084.10
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Front O/S Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

MOHD. RASUL  
Licensed Appraiser

**Hitachi Capital Asia Pacific Pte. Ltd.**  
**Jun Taiyo Service Centre**

No. 8 Fourth Lok Yang Road Singapore 629705  
 Tel : 64663022 Fax : 68966591  
 Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

**VEHICLE ESTIMATE**

LONPAC

ATTN: MOTOR CLAIMS DEPT

QUOTE NO :  
 ACCIDENT DATE : 26/01/2019@2040HRS  
 VRN : SJX2059Z  
 MODEL : Kia Cerato Forte Koup  
 TP VRN : GQ1888B

		<u>Qty</u>	<u>S\$ Unit</u>	<u>S\$ Amt</u>	<u>S\$ Labor</u>
<b><u>PARTS REPLACEMENT</u></b>					
<b><u>1. Body Repair</u></b>					
1 Front Bumper <i>PG</i>		1	\$ 688.00	\$ 688.00	
2 Front Bumper Clips <i>me</i>		10	\$ 6.00	\$ 60.00	
3 Front Bumper Outer Bracket LH/RH <i>me</i>	<i>1pc</i>	1	\$ <u>59.00</u>	\$ 118.00 X	
4 Front Bumper Lower Grille <i>X s/v</i>		1	\$ 249.00	\$ 249.00	
5 Front Centre Grille <i>CA</i>		1	\$ 251.00	\$ 251.00	
6 Front Bumper Undertray <i>X s/v</i>		1	\$ 112.00	\$ 112.00	
7 Fog Lamp RH <i>X s/v</i>		1	\$ 316.00	\$ 316.00	
8 Headlamp RH <i>Bro</i>		1	\$ 595.00	\$ 595.00	
9 Headlamp Lower Bracket RH <i>PA</i>		1	\$ 61.00	\$ 61.00	
10 Front Fender RH <i>repair</i>	Repair	1	\$ -	\$ -	
11 Front Fender Shield RH <i>turn</i>		1	\$ 121.00	\$ 121.00	
12 Front Fender Shield Clips RH <i>me</i>		10	\$ 6.00	\$ 60.00	
13 Bonnet <i>PA</i>		1	\$ 962.00	\$ 962.00	
14 Bonnet Hinge LH/RH <i>X s/v</i>		2	\$ 79.00	\$ 158.00	
15 Washer Tank <i>s/v</i>		1	\$ 92.00	\$ 92.00	
16 Towing Fees	s/nett	1	\$ 50.00	\$ 50.00	
Discount 10%				\$ (384.30)	
<b>TOTAL</b>				<b>\$ 3,508.70</b>	

**2. Labor Charges**

1 Panel beat, cut, weld, re-align and replace damaged Front parts of affected area	<i>650</i>	\$ <del>1,000.00</del>
2 Spray painting on Front portion of affected area	<i>750</i>	\$ <del>1,000.00</del>
3 Check wiring, re-align Headlamp and ensure proper function		\$ <del>30 80.00</del>
4 Refill compressor oil, vacuum and refill aircond gas		\$ <del>X 180.00</del>
<i>Resub</i> <i>Hp 90010068</i>	Sub Total	\$ 2,260.00
<i>5 days</i> <i>45</i>	Grand Total	\$ 5,768.70
<i>30/01/19 @ 1240</i>	Add 7% GST	\$ 403.81
<i>Resub after repair</i>	Nett Total	\$ 6,172.51

No. of repair days: 5

## Catherine Chong (LKK Auto)

---

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Tuesday, 29 January, 2019 11:38 AM  
**To:** assignments  
**Subject:** FW: SJX2059Z / GQ1888B TP CLAIM LONPAC  
**Attachments:** juntaiyo@hcspl.com.sg\_20190129\_093929.pdf

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

29/01/2019 @ 12.21pm  
Jiong How whin  
612

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 29 January 2019 11:29 AM  
**To:** Admin A <admin-a@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; LKK <lkk@lkkauto.com>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>  
**Subject:** FW: SJX2059Z / GQ1888B TP CLAIM LONPAC

Our Ref : 18/19/19/VC05/021382

Dear Catherine,

Kindly proceed accordingly.

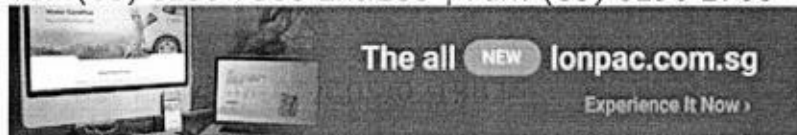
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



**From:** JiongHow, Ng [<mailto:jionghow.ng@hcspl.com.sg>]  
**Sent:** Tuesday, 29 January, 2019 11:02 AM  
**To:** Admin-D (LKKAuto)  
**Cc:** Vonn, LM Siow; Jamilah, Binte MohdKassim; GERALD POH WEE BIN  
**Subject:** FW: SJX2059Z / GQ1888B TP CLAIM LONPAC

**From:** JiongHow, Ng  
**Sent:** Tuesday, January 29, 2019 10:29 AM  
**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>  
**Cc:** 'Vonn Siow' <vonnlm.siow@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>  
**Subject:** SJX2059Z / GQ1888B TP CLAIM LONPAC

Dear all,

Please refer to above subject matter.

Attached GIA report and Estimate for your arrangement.

Vehicle Is IN No.8 Fourth Lok Yang Road S/629705

Regards

Ng Jiong How  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.  
**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**  
8 Fourth Lok Yang Road Singapore 629705  
t: 6833 6282  
e: [jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)  
w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

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## Shu Pei (LKKAuto)

---

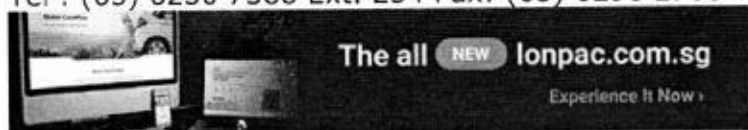
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 21 February 2019 9:38 AM  
**To:** Shu Pei (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: SJX2059Z / GQ1888B TP CLAIM LONPAC 18/19/19/VC05/021382 [External Confidential]  
**Attachments:** GQ1888B 260119.PDF

### Lonpac External - Confidential

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]  
**Sent:** Thursday, 21 February, 2019 9:28 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: SJX2059Z / GQ1888B TP CLAIM LONPAC 18/19/19/VC05/021382 [External Confidential]

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

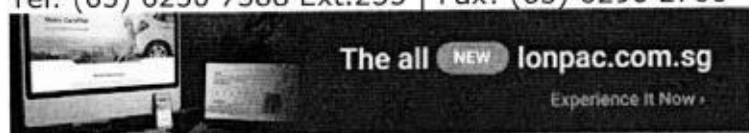
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 12 February 2019 10:52 AM  
**To:** Shu Pei (LKKAUTO) <shupeil@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: SJX2059Z / GQ1888B TP CLAIM LONPAC 18/19/19/VC05/021382 [External Confidential]

Dear Shu Pei,

Please be informed that our insured has yet to lodge the accident report.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



---

**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Tuesday, 12 February, 2019 10:43 AM  
**To:** ONG LI LI; GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Poh Kin (LKKAUTO)  
**Subject:** RE: SJX2059Z / GQ1888B TP CLAIM LONPAC 18/19/19/VC05/021382 [External Confidential]

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ONG LI LI <long@lonpac.com>  
**Sent:** Thursday, 31 January 2019 4:37 PM  
**To:** Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>  
**Subject:** RE: SJX2059Z / GQ1888B TP CLAIM LONPAC 18/19/19/VC05/021382 [External Confidential]



## Lonpac External - Confidential

Dear Shu Pei

Our Insured has not reported the accident. We are following up on this matter.

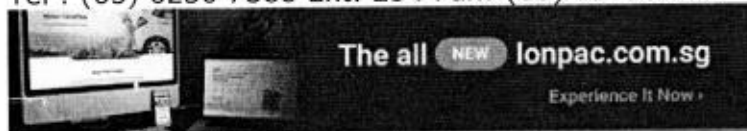
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

**Sent:** Thursday, 31 January, 2019 4:27 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Poh Kin (LKKAuto)

**Subject:** RE: SJX2059Z / GQ1888B TP CLAIM LONPAC

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJX 2059Z at M/s Hitachi Capital Asia Pacific Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 29 January 2019 12:11 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SJX2059Z / GQ1888B TP CLAIM LONPAC

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Tuesday, 29 January 2019 11:29 AM

**To:** Admin A <admin-a@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; LKK <lkk@lkkauto.com>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>

**Subject:** FW: SJX2059Z / GQ1888B TP CLAIM LONPAC

Our Ref : 18/19/19/VC05/021382

Dear Catherine,

Kindly proceed accordingly.

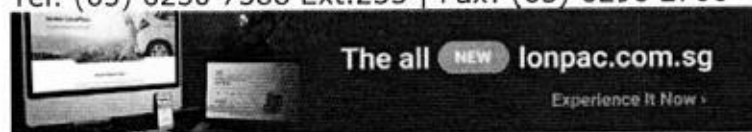
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



---

**From:** JiongHow, Ng [<mailto:jionghow.ng@hcspl.com.sg>]

**Sent:** Tuesday, 29 January, 2019 11:02 AM

**To:** Admin-D (LKKAuto)

**Cc:** Vonn, LM Siow; Jamilah, Binte MohdKassim; GERALD POH WEE BIN

**Subject:** FW: SJX2059Z / GQ1888B TP CLAIM LONPAC

---

**From:** JiongHow, Ng

**Sent:** Tuesday, January 29, 2019 10:29 AM

**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

**Cc:** 'Vonn Siow' <vonnlm.siow@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>

**Subject:** SJX2059Z / GQ1888B TP CLAIM LONPAC

Dear all,

Please refer to above subject matter.

Attached GIA report and Estimate for your arrangement.

Vehicle Is IN No.8 Fourth Lok Yang Road S/629705

Regards

Ng Jiong How  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6282

e: [jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)

w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

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## Poh Kin (LKKAUTO)

---

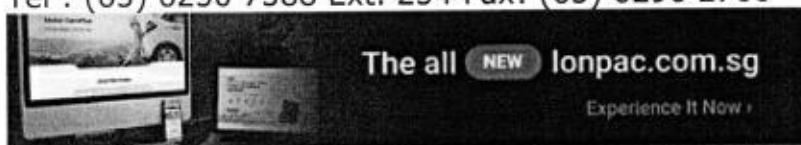
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 7 June 2019 2:02 PM  
**To:** Shu Pei (LKKAUTO); Poh Kin (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: SJX2059Z / GQ1888B TP CLAIM LONPAC 18/19/19/VC05/021382 [External Confidential]  
**Attachments:** juntaiyo@hcspl.com.sg\_20190607\_115506.pdf

### Lonpac External - Confidential

Dear Shu Pei/Poh Kin

Pls see attached and handle.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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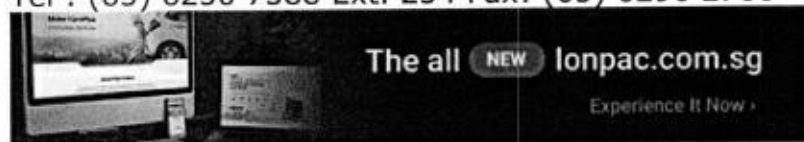
**From:** ONG LI LI  
**Sent:** Thursday, 21 February, 2019 9:38 AM  
**To:** 'Shu Pei (LKKAUTO)'  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: SJX2059Z / GQ1888B TP CLAIM LONPAC 18/19/19/VC05/021382 [External Confidential]

### Lonpac External - Confidential

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Thursday, 21 February, 2019 9:28 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: SJX2059Z / GQ1888B TP CLAIM LONPAC 18/19/19/VC05/021382 [External Confidential]

## Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Saturday, 9 March 2019 3:18 PM  
**To:** JiongHow, Ng  
**Cc:** Admin A  
**Subject:** RE: SJX2059Z / GQ1888B (DOA:26.01.2019) TP CLAIM LONPAC

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/LPC19001918/R1fb3  
Your Ref: SJX 2059Z

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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Our Ref: SJX2059Z

31 May 2019

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555  
Attn: Motor Claim Dept

Dear Sir,

**RE: ACCIDENT INVOLVING SJX2059Z & GQ1888B ON 26/01/2019**

We refer to the above accident.

We are authorised to claim from you as follows:

Loss of Use (\$120/day x 3 days) -	\$ 360.00
Search Fee -	\$ 2.00
	-----
	\$ 362.00
	=====


A copy of related documents attached fyna, please.

Should you have any query, feel free to contact Ms Jamilah at 68336265  
or by email to [jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg).

Appreciate your prompt response and settlement.

Yours sincerely,  
**HITACHI CAPITAL ASIA PACIFIC PTE LTD**

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

  
.....  
TAKASHI SEKIMOTO (MR)  
Manager  
Auto Servicing  
Total Vehicle Solutions Department

© Hitachi Capital Asia Pacific Pte. Ltd. (Main Office) Co. Reg. No. 199400399N  
111 Somerset Road #14-05 Singapore 238164 Tel: (65) 6734 1222 Fax: 6734 8835  
[www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

Jun Taiyo Service Centre (Automobile Workshop)  
8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-016266  
Date of Request: 29/01/2019

Your Ref No: Online Purchase

Hitachi Capital Asia Pacific Pte. Ltd  
No 8 Fourth Lok Yang Road  
Singapore 629705

Dear Sir/Madam,

Enquiry Date 29/01/2019  
Enquiry By Ng Jiong How  
TP Vehicle No. GQ1888B  
Accident Date 26/01/2019

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GQ1888B	Lonpac Insurance Bhd	10/10/2018-09/10/2019	+65 62507388

Thank You.

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6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-016266  
Date of Request: 29/01/2019

Your Ref No: Online Purchase

Hitachi Capital Asia Pacific Pte. Ltd  
No 8 Fourth Lok Yang Road  
Singapore 629705

Dear Sir/Madam,

Enquiry Date 29/01/2019  
Enquiry By Ng Jiong How  
TP Vehicle No. GQ1888B  
Accident Date 26/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC19001918/R1fb3s2		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 19-07-2019		
		Code : LPC2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GQ 1888B	Veh. Inspected	SJX 2059Z	
Policy No.	Z18VC05000840	Coverage (\$)	0.00	
Claim No.	18/19/19/VC05/021382	Excess (\$)	0.00	
Assign From	GERALD POH	Assign Date	29/01/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	KIA CERATO FORTE	c.c	1998	
Engine No.	HIDDEN	Year of Reg.	2009	
Chassis No.	KNAFW612MA5156143	Colour	GREEN	
Odometer	153919	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/45R17	CONTINENTAL	6 mm	
L/H Front Tyre	225/45R17	CONTINENTAL	6 mm	
R/H Rear Tyre	225/45R17	CONTINENTAL	6 mm	
L/H Rear Tyre	225/45R17	CONTINENTAL	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	26/01/2019	Inspection Date	30/01/2019	
Survey held at	HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>5 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJX 2059Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER	DEFORMED	688.00	688.00
10	FRONT BUMPER CLIPS @ \$6.00	NECESSARY	60.00	60.00
2	FRONT BUMPER OUTER BRACKET LH/RH @ \$59.00	O/S NECESSARY	118.00	59.00
1	FRONT BUMPER LOWER GRILLE	SERVICEABLE	249.00	-
1	FRONT CENTRE GRILLE	CRACKED	251.00	251.00
1	FRONT BUMPER UNDERTRAY	SERVICEABLE	112.00	-
1	FOG LAMP RH	SERVICEABLE	316.00	-
1	HEADLAMP RH	BROKEN	595.00	595.00
1	HEADLAMP LOWER BRACKET RH	BENT	61.00	61.00
1	FRONT FENDER RH (NPA)	TO REPAIR SEE LABOUR	-	-
1	FRONT FENDER SHIELD RH	TORN	121.00	121.00
10	FRONT FENDER SHIELD CLIPS RH @ \$6.00	NECESSARY	60.00	60.00
1	BONNET	BENT	962.00	962.00
2	BONNET HINGE LH/RH @ \$79.00	NOT NECESSARY	158.00	-
1	WASHER TANK	SCRATCHED	92.00	92.00
	LESS 10% DISCOUNT		-384.30	-294.90
			3,458.70	2,654.10
<b>LABOUR</b>				
	TOWING FEES.		50.00	50.00
	PANEL BEAT, CUT, WELD, RE-ALIGN AND REPLACE DAMAGED FRONT PARTS OF AFFECTED AREA. INCLUSIVE OF THE REPAIR OF FRONT FENDER RH.		1,000.00	650.00
	SPRAY PAINTING ON FRONT PORTION OF AFFECTED AREA.		1,000.00	750.00
	CHECK WIRING, RE-ALIGN HEADLAMP AND ENSURE PROPER FUNCTION.		80.00	30.00
	REFILL COMPRESSOR OIL, VACUUM AND REFILL AIRCOND GAS.	NOT NECESSARY	180.00	-
			2,310.00	1,480.00
<b>GRAND TOTAL</b>			<b>5,768.70</b>	<b>4,134.10</b>

Report Ref No. CC4/LPC19001918/R1fb3s2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,300.00
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Report Ref No. CC4/LPC19001918/R1fb3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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