

INSURANCE

INS. CASE OWNER:

CC 4/LPC1900

LKK:

IDAC:

Surveyor:

Tanfik

DOI:

ASSIGNMENT

W/L

Date / Time:

28/1/19

Registered in Merimen:

28/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKS 3437P

Name of Insured:

VALENTINE LIM KIM SOON

Insured Tel No.:

HP:

26/1/19

Excess Sec II :SS

D.O.A.:

26/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

YUE JIN LIM KIM KIMBLE

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

10/19/19/VPS/021374

Policy No.:

78000501573

Make / Model:

VOVKS WYUEN

Place of Accident:

SIN 5 RVE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

GMH 80479



INSRS:
WSP:
Tel:
Liability:
RMKS:

W/S



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting 1st (1st)	
	Non-Reporting 1st (2nd)	
	Non-Reporting 1st (Final)	
	Notification 1st (if non-pickup)	
	Call OI:	
	After call 1st to OI:	
	Documentation Check List: Handler Typist	
	Notification 1st (if non-pickup)	
	After call 1st to OI:	
	Authorization To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GLA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: PP	\$5 5,567.85 (6 days) Reduction: 19 %	Email ☐ Call ☐
FINAL SETTLEMENT	Date/Time: 23/10/19	Confirm with Tee Wee Sin
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	2A
Repair Cost: (w/ins)	\$5 5,725.60	
Loss of Rental (LOR):	\$5 (days)	
Loss of Use (LOU):	\$5 300.00/100 x 7 days)	
Loss of Income (LOI):	\$5 (5 x days)	
LOR only ☐ LOU only ☐	LOR + LOU ☐ LOR + LO ☐ [Tick only one]	
GLA/LTA Search:	\$5 2.00	
Medical:	\$5 —	
Disbursement:	\$5 — (e.g. Tow/ Independent)	
Legal Cost:	\$5 —	
Total:	\$5 6,445.60	Global Sum \$5: 6400.00
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$5 6400.00	Name 1: CYS AUTOMOBILE SERVICES PTE LTD
Payee 2: (Strike if N.A.)	\$5 —	Name 2: —
Payee 3: (Strike if N.A.)	\$5 —	Name 3: —

LPC



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC19001917/T1hb3	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 29-01-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKS 3957P	Veh. Inspected	GBH 8047Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/01/2019	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	26/01/2019	Inspection Date	29/01/2019	
Survey held at	CYS AUTOMOBILE SERVICES PTE LTD 38 WOODLANDS INDUSTRIAL PARK EAST 1 #07-17 ADMIRALTY INDUSTRIAL PARK SINGAPORE 757700			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC19001917/T1hb3

Date: 31.01.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

GBH8047Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 29.01.2019 at the premises of M/s CYS Automobile Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	6,282.94
Revised Estimate Amount	: S\$	5,499.99
"Check" Items Amount	: S\$	262.95
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



進友成汽車服務私人有限公司

CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

MR CYS CAR RENTAL PTE LTD
38, WOODLANDS INDUSTRIAL PARK E1
#07-10 (S) 757700

POLICY NO : THIRD PARTY CLAIMS
YOUR REF : SKS6957P (Lonpac)
OUR REF : TP5988
VEHICLE NO : GBH8047Y
MAKE/MODEL : Toyota Hiace
DATE OF ACCIDENT : 26.JAN.19

SURVEY BY

DATE : 28.JAN.19

- 1 PC TAILGATE
- 1 PC TAILGATE "TOYOTA" STICKER
- 1 PC TAILGATE "HIACE" STICKER
- 1 PC TAILGATE CENTRE EMBLEM
- 1 PC TAILGATE TOPLOCK
- 1 PC TAILGATE WEATHERSTRIP
- 1 PC TAILGATE LOWER LOCK
- 1 PC REAR END INNER PANEL
- 1 PC REAR END OUTER PANEL
- 1 PC REAR BUMPER
- 4 PCS REAR BUMPER STAY
- 2 PCS REAR BUMPER SIDE RETAINER

4343.80

3257.85

59.80
55.70

LESS 25%

- 1 PC TAILGATE "70KM/HR" STICKER
- 2 PCS SEALANT
- 1 PC REVERSE SENSOR

300.00

40.00

TO TRANSFER TAILGATE

TO REMOVE AND REFIX TAILGATE GLASS

BODY LETTERING

TO APPLY RUSTING AND PROOFING ON REPLACED AND REPAIR PANEL

TO CHECK WIRING FUNCTION

LABOUR CHARGES

TO PUTTY AND SPRAY PAINTING CHARGES

+ SUPP LABOUR

S\$ 50% 2,121.90 b/- 1060.95
32.80 a/-
22.90 na/-
59.60 al/-
50% 305.70 b/- 152.85
50% 368.90 a/- 184.45
50% 174.60 b/- 87.30
793.45 Ry
355.60 b/- X
551.20 al/-
239.20 ? - neeX
111.40 ? - nee
S\$ 5,137.25 2263.45
1,284.31 1697.58
S\$ 3,852.94

S\$ 20.00 S/NETT
80.00 " 40.
200 350.00 "
S\$ 450.00 260

S\$ 100.00 60
140.00 20
120.00 80
100.00 30
20.00 ✓
700.00 600 500
800.00 700 600
1510.
S\$ 6,282.94

SIN DOLLARS: SIX THOUSAND TWO HUNDRED EIGHTY-TWO AND CENTS NINETY-FOUR ONLY

YOUR FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD
38 Woodlands Industrial Park East T #07-17 Admiralty Industrial Park Singapore 757700
Tel: 6219 2098 (3 Lines) Fax: 6219 2096 E-mail: cysauto@singnet.com.sg

Tanglin 17495749

29/1/19 E 91 San

sure 1/1/19

6 days

Passing after repair



進友成汽車服務私人有限公司

CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

MR CYS CAR RENTAL PTE LTD	POLICY NO	: THIRD PARTY CLAIMS
38 WOODLANDS INDUSTRIAL PARK E1	YOUR REF	: SKS 8047 Y (LONPAC)
#07-10 SINGAPORE 757700	OUR REF	: TP 5988
	VEHICLE NO	: GBH 8047 Y
	MAKE/MODEL	: TOYOTA HIACE
	DATE OF ACCIDENT	: 26.01.19

SURVEY BY

DATE : 29.01.19

SUPPLEMENTARY

TO DISMANTLE AND REPAIR CHECKER PLATE

S\$ 350.00 200 x

SIN DOLLARS: THREE HUNDRED AND FIFTY ONLY

YOUR FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD

p/p - \$ 5517.85



進友成汽車服務私人有限公司

CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

MR. CYS CAR RENTAL PTE LTD
38, WOODLANDS INDUSTRIAL PARK E1
#07-10 (S) 757700

POLICY NO : THIRD PARTY CLAIMS
YOUR REF : SKS6957P (Lonpac)
OUR REF : TP5988
VEHICLE NO : GBH8047Y
MAKE/MODEL : Toyota Hiace
DATE OF ACCIDENT : 26.JAN.19

SURVEY BY

DATE : 28.JAN.19

- 1 PC TAILGATE
- 1 PC TAILGATE "TOYOTA" STICKER
- 1 PC TAILGATE "HIACE" STICKER
- 1 PC TAILGATE CENTRE EMBLEM
- 1 PC TAILGATE TOPLOCK
- 1 PC TAILGATE WEATHERSTRIP
- 1 PC TAILGATE LOWER LOCK
- 1 PC REAR END INNER PANEL
- 1 PC REAR END OUTER PANEL
- 1 PC REAR BUMPER
- 4 PCS REAR BUMPER STAY
- 2 PCS REAR BUMPER SIDE RETAINER

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts for survey
- Parts prices are subject to market
- Third party survey is subject to final approval from LKK Auto Consultants
- No illegal modification is allowed
- Supplementary work is subject to final approval from LKK Auto Consultants

Acknowledged by Repairer
Signature: _____
Date: _____

SS\$ 2,121.90 *bt*
32.80 *ah*
22.90 *ah*
59.60 *ah*
305.70 *bt*
368.90 *ah*
174.60 *bt*
793.45 *ah*
355.60 *bt*
551.20 *ah*
239.20 *?*
111.40 *?*

59.80
55.70
SS\$ 5,137.25
LESS 25% 1,284.31
SS\$ 3,852.94

- 1 PC TAILGATE "70KM/HR" STICKER
- 2 PCS SEALANT
- 1 PC REVERSE SENSOR

40.00

SS\$ *ah* 20.00 S/NETT
ah 80.00 "
ah 200 350.00 "
SS\$ 450.00

TO TRANSFER TAILGATE

SS\$ 100.00 *60*

TO REMOVE AND REFIX TAILGATE GLASS

140.00 *120*

BODY LETTERING

120.00 *80*

TO APPLY RUSTING AND PROOFING ON REPLACED AND REPAIR PANEL

100.00 *30*

TO CHECK WIRING FUNCTION

20.00 *✓*

LABOUR CHARGES

700.00 *600*

TO PUTTY AND SPRAY PAINTING CHARGES

800.00 *700*

SS\$ 6,282.94

SIN DOLLARS: SIX THOUSAND TWO HUNDRED EIGHTY-TWO AND CENTS NINETY-FOUR ONLY

YOUR FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD
38 Woodlands Industrial Park East 1 #07-17 Admiralty Industrial Park Singapore 757700
Tel: 6219 2098 (3 Lines) Fax: 6219 2096 E-mail: cysauto@singnet.com.sg

Tan Kah 97495749
29/1/19 91 San
6 days
get by part.
Repair before paint

Catherine Chong (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 28 January, 2019 3:27 PM
To: CYSAUTO; MT_Claim_SG; assignments@lkkauto.com; 'Admin-D (LKKAuto)'
Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref:18/19/19/VP05/021374 - REQUEST MT BRYAN ANF SURVEY

Without Prejudice

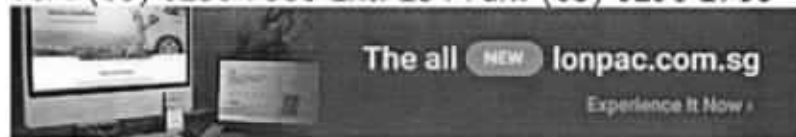
Dear Ms Tee

Noted, please liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine/Nivitha

Fya - pls arrange Bryan Ang to conduct TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



28012019 @ 432pm
Wee Sin veh in.

From: CYSAUTO [mailto:cysauto@singnet.com.sg]
Sent: Monday, 28 January, 2019 3:22 PM
To: ONG LI LI; MT_Claim_SG; assignments@lkkauto.com; 'Admin-D (LKKAuto)'
Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref: TBA - REQUEST MT BRYAN ANF SURVEY
Importance: High

Dear Ms Ong LiLi,

WITHOUT PREJUDICE

We would like arrange Mr Bryan Ang survey this van. Thanks

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD
38 Woodlands Industrial Park E1 #07-17 S(757700)
Tel: 62192098 Fax: 62192096
Email: cysauto@singnet.com.sg

[mailto:llong@lonpac.com]
Sent: Monday, January 28, 2019 3:16 PM
To: CYS Auto, Woodlands <cysauto@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>;
assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref: TBA

From: ONG LI LI

Without Prejudice
Save as to Costs

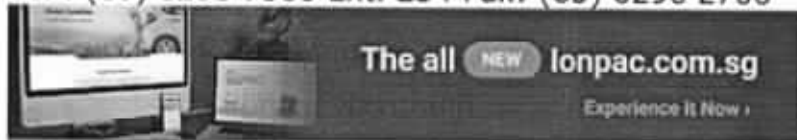
Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: CYS Auto, Woodlands [mailto:cysauto@singnet.com.sg]
Sent: Monday, 28 January, 2019 3:09 PM
To: MT_Claim_SG
Subject: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y

Dear Officer,

ACCIDENT INVOLVING GBH8047Y & SKS3957P ON 26.JAN.19 ALONG SLIP ROAD PIE TOWARDS SIMS WAY

Kindly help me to arrange for third party survey for my client's vehicle GBH8047Y against your insured SKS3957P.

Do let me have the 10 surveyor firm list to choose from.

I've attached the estimate and GIA report for your reference.

Do arrange asap as cny is coming.

Thanks.

Regards,
Esther Lim
CYS AUTOMOBILE SERVICES PTE LTD
TEL: 62192098

Shu Pei (LKKAUTO)

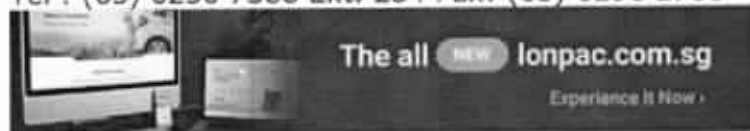
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 31 January 2019 5:28 PM
To: Shu Pei (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref:18/19/19/VP05/021374 - REQUEST MT BRYAN ANF SURVEY [External Confidential]
Attachments: SKS3957P 260119.PDF

Lonpac External - Confidential

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, 31 January, 2019 4:50 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref:18/19/19/VP05/021374 - REQUEST MT BRYAN ANF SURVEY

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 8047Y at M/s CYS Automobile Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your Insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 28 January 2019 4:34 PM

To: 'ONG LI LI' <long@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref:18/19/19/VP05/021374 - REQUEST MT BRYAN ANF SURVEY

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Monday, 28 January, 2019 3:27 PM

To: CYSAUTO <cysauto@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref:18/19/19/VP05/021374 - REQUEST MT BRYAN ANF SURVEY

Without Prejudice

Dear Ms Tee

Noted, please liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine/Nivitha

Fya - pls arrange Bryan Ang to conduct TP survey.

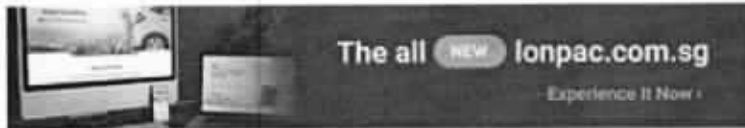
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]
Sent: Monday, 28 January, 2019 3:22 PM
To: ONG LI LI; MT_Claim_SG; assignments@lkkauto.com; 'Admin-D (LKKAuto)'
Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref: TBA - REQUEST MT BRYAN ANF SURVEY
Importance: High

Dear Ms Ong LiLi,

WITHOUT PREJUDICE

We would like arrange Mr Bryan Ang survey this van. Thanks

Warm regards,
 Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD
 38 Woodlands Industrial Park E1 #07-17 S(757700)
 Tel: 62192098 Fax: 62192096
 Email: cysauto@singnet.com.sg

From: ONG LI LI

[<mailto:llong@lonpac.com>]
Sent: Monday, January 28, 2019 3:16 PM
To: CYS Auto, Woodlands <cysauto@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>;
assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref: TBA

Without Prejudice
 Save as to Costs

Dear Sir/Mdm

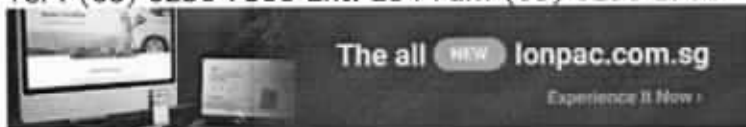
We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	

6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]
Sent: Monday, 28 January, 2019 3:09 PM
To: MT_Claim_SG
Subject: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y

Dear Officer,

ACCIDENT INVOLVING GBH8047Y & SKS3957P ON 26 JAN.19 ALONG SLIP ROAD PIE TOWARDS SIMS WAY

Kindly help me to arrange for third party survey for my client's vehicle GBH8047Y against your insured SKS3957P.

Do let me have the 10 surveyor firm list to choose from.

I've attached the estimate and GIA report for your reference.

Do arrange asap as cny is coming.

Thanks.

Regards,
Esther Lim
CYS AUTOMOBILE SERVICES PTE LTD
TEL: 62192098

CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 62192098 (3 lines) Fax: 62192096
E-mail address: cysauto@singnet.com.sg

Our Ref : GBH8047Y
Your Ref : 18/19/19/VP021374

18 October 2019

Lonpac Insurance Berhad
300 Beach Road
#17-04/07 The Concourse
Singapore 199555
Attn: Ms Ong Li Li, Motor Claims Department

IMMEDIATE ATTENTION
BY POST & EMAIL ONLY

Dear Ms,

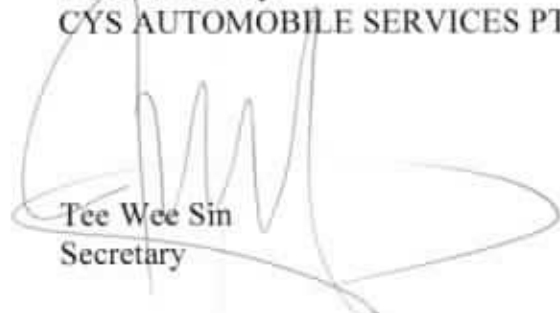
**ACCIDENT INVOLVING GBH8047Y AND SKS3957P ALONG SLIP ROAD PIE
TO SIMS WAY ON 26 JANUARY 2019**

Refer your email dated 17 October 2019.

We enclosed herewith your respective Discharge Voucher and our client's Letter of Authority for your attention.

Kindly let us have your respective cheque of \$6,400.00 made in favour of "CYS AUTOMOBILE SERVICES PTE LTD" without delay.

Yours Sincerely,
CYS AUTOMOBILE SERVICES PTE LTD


Tee Wee Sin
Secretary



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC19001917/T1db3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 29-10-2019	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh.	SKS 3957P	Veh. Inspected GBH 8047Y
	Policy No.	Z18VP05020893	Coverage (\$) 0.00
	Claim No.	18/19/19/VP05/021374	Excess (\$) 0.00
	Assign From	ONG LI LI	Assign Date 28/01/2019
2. Vehicle Particulars & Condition			
	Make & Model	TOYOTA HIACE	c.c 2982
	Engine No.	HIDDEN	Year of Reg. 2018
	Chassis No.	JTFHT02P100245045	Colour SILVER
	Odometer	16099	Steering IN ORDER
	Brakes	IN ORDER	Modification NIL
	General	GOOD	
3. Conditions of Tyres			
		Size	Make Balance
	R/H Front Tyre	195 R15	BRIDGESTONE 6 mm
	L/H Front Tyre	195 R15	BRIDGESTONE 6 mm
	R/H Rear Tyre	195 R15	BRIDGESTONE 6 mm
	L/H Rear Tyre	195 R15	BRIDGESTONE 6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
	Accident Date	26/01/2019	Inspection Date 29/01/2019
	Survey held at	CYS AUTOMOBILE SERVICES PTE LTD 38 WOODLANDS INDUSTRIAL PARK EAST 1 #07-17 ADMIRALTY INDUSTRIAL PARK SINGAPORE 757700	
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
	ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBH 8047Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILGATE	BENT	2,121.90	2,121.90
1	TAILGATE "TOYOTA" STICKER	NECESSARY	32.80	32.80
1	TAILGATE "HIACE" STICKER	NECESSARY	22.90	22.90
1	TAILGATE CENTRE EMBLEM	NECESSARY	59.60	59.60
1	TAILGATE TOPLOCK	BENT	305.70	305.70
1	TAILGATE WEATHERSTRIP	CUT	368.90	368.90
1	TAILGATE LOWER LOCK	BENT	174.60	174.60
1	REAR END INNER PANEL	TO REPAIR SEE LABOUR	793.45	-
1	REAR END OUTER PANEL	BENT	355.60	355.60
1	REAR BUMPER	DEFORMED	551.20	551.20
4	REAR BUMPER STAY @\$59.80	NECESSARY	239.20	239.20
2	REAR BUMPER SIDE RETAINER @\$55.70	NECESSARY	111.40	111.40
	LESS 25% DISCOUNT		-1,284.31	-1,085.95
			3,852.94	3,257.85
SPECIAL NETT ITEMS				
1	TAILGATE "70KM/HR" STICKER (SN)	NECESSARY	20.00	20.00
2	SEALANT @\$40.00 (SN)	NECESSARY	80.00	80.00
1	REVERSE SENSOR (SN)	NOT WORKING	350.00	200.00
			450.00	300.00
LABOUR				
	TO TRANSFER TAILGATE.		100.00	60.00
	TO REMOVE AND REFIX TAILGATE GLASS.		140.00	120.00
	BODY LETTERING.		120.00	80.00
	TO APPLY RUSTING AND PROOFING ON REPLACED AND REPAIR PANEL.		100.00	30.00
	TO CHECK WIRING FUNCTION.		20.00	20.00
	LABOUR CHARGES. INCLUSIVE OF THE REPAIR OF REAR END INNER PANEL.		700.00	600.00
	TO PUTTY AND SPRAY PAINTING CHARGES.		800.00	700.00

Report Ref No. CC4/LPC19001917/T1db3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DISMANTLE AND REPAIR CHECKER PLATE. (ADDITIONAL)		350.00	200.00
			2,330.00	1,810.00
GRAND TOTAL			6,632.94	5,367.85
RECOMMENDED COST OF REPAIRS				5,367.85

Report Ref No. CC4/LPC19001917/T1db3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.