

Vic (LKKAUTO)

From: Jia Le (LKK Auto)
Sent: Monday, 27 May, 2019 12:01 PM
To: ONG LI LI
Cc: Vic (LKKAUTO)
Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref:18/19/19/VP05/021374 - REQUEST MT BRYAN ANF SURVEY [External Confidential]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; SURVEY PHOTO.pdf; RESURVEY PHOTO.pdf; RESURVEY PHOTO..pdf; TP_LOD.pdf

Lonpac Ref: **18/19/19/VP05/021374**
LKK Ref: CC4/LPC19001917/T1hb3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 31/01/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**CYS AUTOMOBILE SERVICES PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,097.25	\$ 5,743.00
2. Loss of Use (7days x \$100.00)	\$ 700.00	\$ 700.00 (7days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,799.25	<u>\$ 3,418.00</u>

**06days recommendation for repair + 1sunday = 7days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Thursday, 31 January, 2019 5:28 PM
To: Shu Pei (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref:18/19/19/VP05/021374 - REQUEST MT BRYAN ANF SURVEY [External Confidential]

Lonpac External - Confidential

Dear Shu Pei

Please see attached for our Insured's GIA report.

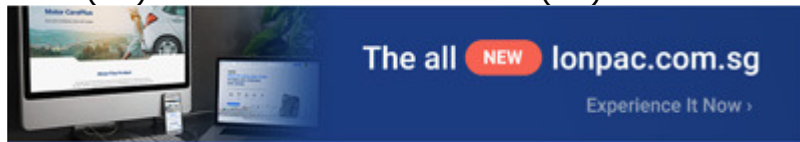
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, 31 January, 2019 4:50 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)

Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref:18/19/19/VP05/021374 - REQUEST MT BRYAN ANF SURVEY

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 8047Y at M/s CYS Automobile Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Monday, 28 January 2019 4:34 PM

To: 'ONG LI LI' <long@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref:18/19/19/VP05/021374 - REQUEST MT BRYAN ANF SURVEY

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 28 January, 2019 3:27 PM

To: CYSAUTO <cysauto@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref:18/19/19/VP05/021374 - REQUEST MT BRYAN ANF SURVEY

Without Prejudice

Dear Ms Tee

Noted, please liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine/Nivitha

Fya – pls arrange Bryan Ang to conduct TP survey.

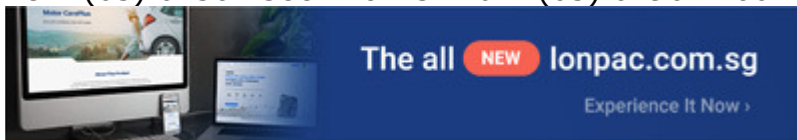
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]

Sent: Monday, 28 January, 2019 3:22 PM

To: ONG LI LI; MT_Claim_SG; assignments@lkkauto.com; 'Admin-D (LKKAuto)'

Subject: RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref: TBA - REQUEST MT BRYAN ANF SURVEY

Importance: High

Dear Ms Ong LiLi,

WITHOUT PREJUDICE

We would like arrange Mr Bryan Ang survey this van. Thanks

Warm regards,

Ms Tee Wee Sin

**CYS AUTOMOBILE SERVICES PTE LTD**

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: ONG LI LI[\[mailto:llong@lonpac.com\]](mailto:llong@lonpac.com)**Sent:** Monday, January 28, 2019 3:16 PM**To:** CYS Auto, Woodlands <cysauto@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>**Subject:** RE: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y Our Ref: TBAWithout Prejudice
Save as to Costs

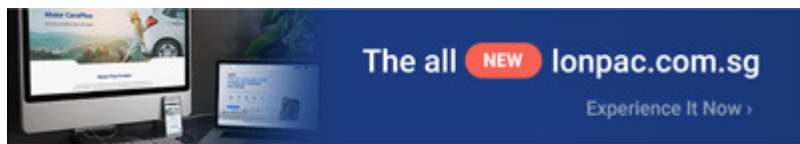
Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]
Sent: Monday, 28 January, 2019 3:09 PM
To: MT_Claim_SG
Subject: ARRANGE FOR A THIRD PARTY SURVEY FOR GBH8047Y

Dear Officer,

ACCIDENT INVOLVING GBH8047Y & SKS3957P ON 26.JAN.19 ALONG SLIP ROAD PIE TOWARDS SIMS WAY

Kindly help me to arrange for third party survey for my client's vehicle GBH8047Y against your insured SKS3957P.

Do let me have the 10 surveyor firm list to choose from.

I've attached the estimate and GIA report for your reference.

Do arrange asap as cny is coming.

Thanks.

Regards,
Esther Lim
CYS AUTOMOBILE SERVICES PTE LTD
TEL: 62192098