

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 23 July, 2019 11:02 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SKX7090L & SHC7301A ON 27.1.2019 [External Confidential] LKK REF CC4/LPC19001914/Nhb3

Dear Gerald,

We refer further to your below email.

Please be informed that we had settled the matter with TP on a global sum of **\$3,100.00** (all in).

We will now close the matter for report submission.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Wednesday, 3 July, 2019 2:01 PM
To: Joy Irene (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING SKX7090L & SHC7301A ON 27.1.2019 [External Confidential]

Lonpac External - Confidential

Dear Irene,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Joy Irene (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 3 July 2019 2:01 PM
To: Joy Irene (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING SKX7090L & SHC7301A ON 27.1.2019 [External Confidential]

Lonpac External - Confidential

Dear Irene,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Monday, 1 July, 2019 3:47 PM
To: Shu Pei (LKKAuto); GERALD POH WEE BIN; Vic (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: ACCIDENT INVOLVING SKX7090L & SHC7301A ON 27.1.2019

Ref: 18/19/19/VP05/021369

Dear Gerald,

This is a reversing vehicle scenario where our insured vehicle was the one reversing, hitting TP vehicle behind.

Liability is not in our favour- BOLA 22.

Summary to offer to repairer M/s COMFORTDELGRO ENGINEERING PTE LTD is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 3,052.68 (estimate)	\$ 2,520.71 with GST
Loss of Rental	\$ 402.50 (\$115 x 3.5 days)	\$ 402.50 (\$115 x 3.5 days)
Loss of Income	\$ 280.00 (\$80 x 3.5 days)	\$ 175.00 (\$50 x 3.5days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 3,742.67	\$ 3,105.70

Relevant supporting claim documents attached for your perusal and reference.

Our revised to offer is for your approval.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Shu Pei (LKKAuto)
Sent: Tuesday, 29 January 2019 6:15 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKX7090L & SHC7301A ON 27.1.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 7301A at M/s Comfortdelgro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 28 January 2019 4:52 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Monday, 1 July 2019 3:47 PM
To: Shu Pei (LKKAuto); 'GERALD POH WEE BIN'; Vic (LKKAuto)
Cc: 'MT_Claim_SG'; Admin A
Subject: RE: ACCIDENT INVOLVING SKX7090L & SHC7301A ON 27.1.2019
Attachments: SURVEY REPORT.pdf; LOD.pdf; RE-SURVEY PHOTOS.pdf; SURVEY PHOTOS.pdf

Ref: 18/19/19/VP05/021369

Dear Gerald,

This is a reversing vehicle scenario where our insured vehicle was the one reversing, hitting TP vehicle behind.

Liability is not in our favour- BOLA 22.

Summary to offer to repairer M/s **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 3,052.68 (estimate)	\$ 2,520.71 with GST
Loss of Rental	\$ 402.50 (\$115 x 3.5 days)	\$ 402.50 (\$115 x 3.5 days)
Loss of Income	\$ 280.00 (\$80 x 3.5 days)	\$ 175.00 (\$50 x 3.5days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 3,742.67	\$ 3,105.70

Relevant supporting claim documents attached for your perusal and reference.

Our revised to offer is for your approval.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Shu Pei (LKKAuto)
Sent: Tuesday, 29 January 2019 6:15 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto)

<Joylrene@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKX7090L & SHC7301A ON 27.1.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 7301A at M/s Comfortdelgro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 28 January 2019 4:52 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKX7090L & SHC7301A ON 27.1.2019

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 28 January 2019 4:29 PM

To: Admin A <admin-a@lkkauto.com>; LKK <lkk@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING SKX7090L & SHC7301A ON 27.1.2019

Our Ref : 18/19/19/VP05/021369

Dear Catherine,

Our Ref : CC19101812/ SHC7301A /KS(st)

Date : 15-Feb-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9758

www.cdge.com.sg

Company Registration No: 196660000

Lonpac Insurance Bhd
300 Beach Road
#17-04 / 07, The Concourse
Singapore 199555

Attn : Motor Claims Department **WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC7301A YOUR INSURED
SKX7090L AND OTHER ON 27.01.19**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC7301A which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SKX7090L we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	<u>2,520.71</u>
2	<u>3.5</u> days Loss of Rental @\$ <u>115.00</u> per day	\$	<u>402.50</u>
3	Survey Report Fees (Surveyed by M/s LKK)	\$	<u>-</u>
4	LTA Search Fees	\$	<u>7.49</u>
5	GIA / Police Report Fees	\$	<u>-</u>
6	Towing / Medical / Transportation Fees	\$	<u>-</u>
Sub Total :		\$	<u>2,930.70</u>

HIRER'S CLAIM

7	<u>3.5</u> days Loss of Income @\$ <u>80.00</u> per days	\$	<u>280.00</u>
Total Claims :		\$	<u>3,210.70</u>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : SKX7090L
- c) GIA / Police report/s of : SHC7301A
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Driver's Income Tax () Certificate of Insurance
 - (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops
Braddell
205 Braddell Road
Singapore 579701
Loyang
59 Loyang Drive
Singapore 508969
Sin Ming
383 Sin Ming Drive
Singapore 575717
Pandan
45 Pandan Road
Singapore 609288
Ubi
320 Ubi Road 3
Singapore 408649
Senoko
24 Senoko Loop
Singapore 758158
Sungei Kadut
7 Sungei Kadut Way
Singapore 728791
Yishun
501 Yishun Industrial Park A
Singapore 768732

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING ALONG I 40 SHC7301A , SKX7090L
BLK 136 KOON SENG ROAD C/PARK

ON 27-Jan-19 ^{13:42} 21:30

I / We **YAP KANG CHUA** (Hirer) NRIC No.: **S0065600C**

and/or (Relief) NRIC No.:

Taxi Number **SHC7301A**

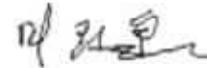
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "**ComfortDelGro Engineering Pte Ltd**".

Date **28-Jan-2019**

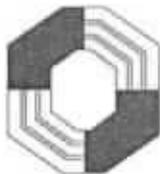
Name of Hirer **YAP KANG CHUA**
Hirer NRIC **S0065600C**

Signature :



Address **682C WOODLANDS DRIVE 73 #12-2...
733682**

Contact No. **90017715**



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP05/021369

DATE : 03 JULY 2019

DISCHARGE VOUCHER

I/We, **CITYCAB PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **SKX 7090L** the sum of Singapore Dollars Three Thousand One Hundred Only (\$3,100.00) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SHC 7301A** on **27 JANUARY 2019** along **BLOCK 16 JOO SENG ROAD CAR PARK**.

I /We hereby agree to indemnify and keep indemnify (**NG CHEOK HENG / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S COMFORTDELGRO ENGINEERING PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
83 LOYANG DRIVE
SINGAPORE 538688 04/07/19

Signature of vehicle owner/Date

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
83 LOYANG DRIVE
SINGAPORE 538688

Name of vehicle owner/Date

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

*The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document.

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 1

8010042

LONPAC INSURANCE BERHAD
 THE CONCOURSE

300 BRACH ROAD #17-04/07
 SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO
 SHC7301A

TIN. NO/DATE
 91426021 13.02.2019

MAKER
 HYUNDAI

JOB NO.
 305263973

MODEL
 I-40

OILMETER READING

DATE OF REG
 11.08.2016

DATE/TIME IN
 27.01.2019 21:30

CHASSIS CODE
 KMHTB41UM31092651

Description : 3P 27.01.19

S/No	Part No.		Qty	Unit Price	Disc	Net
PART REQUISITION						
0001	PNPS	NO PLATE(S)	1	55.00	0.00	55.00
0002	04-01-0103-2164	T40V3 GRILLK ASSY-RADIATOR+	1	1,110.10	20.00	888.08
0003	04-01-0103-2322	T40V3 BUMPER W LTP & ROG LAMP COVER+	1	1,052.20	20.00	841.76
0004	04-01-0103-2294	T40V3 ABSORBER-FRONT BUMPER KKRKY#	1	99.20	20.00	79.36
0005	04-01-0103-2175	T40V3 SYMBOL MARK-H	1	39.50	20.00	31.60
SUB-TOTAL :						1,895.80

JOB NATURE

0001	23-01	TOWING PR	60.00	60.00
0002	J.	PANRI BRATING- FRI	200.00	200.00

WE WILL BE FULLY RESPONSIBLE FOR THE QUALITY OF WORK AND SERVICE PROVIDED BY OUR COMPANY. THE CUSTOMER IS RESPONSIBLE FOR CARE OF THEIR EMPLOYEES BELONGING TO CUSTOMERS AND WE WILL BE OBLIGED TO PROVIDE A QUANTITY OF WORK.
 CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 24 HOURS OF SUCH DELIVERY. TWO (2) WORKING DAYS TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE WORK SHALL BE DEEMED TO BE IN GOOD ORDER.
 INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS ON PAYMENT OF ANY TAX DUES AND FINES TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) THE PERIOD OF DEFAULT.
 PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91426021	2,520.71	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 2

8010042

LONPAC INSURANCE BKRHAD
 THE CONCOURSE

300 BRACH ROAD #17-04/07
 SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO
 SHC7301A

MAKE
 HYUNDAI

MODEL
 I-40

DATE OF REG
 11.08.2016

CHASSIS CODE
 KMHTB411UMG1092651

INV. NO/DATE
 91426021 13.02.2019

JOB NO.
 305263973

ODOMETER READING

DATE/TIME IN
 27.01.2019 21:30

S/No	Part No.		Qty	Unit Price	Disc	Net
0003	23-502	SPRAYPAINT ON AFFECTED AREA	200.00			200.00
SUB-TOTAL :						460.00

Items total	2,355.80
Add GST @ 7.000 %	164.91
Invoice amount	2,520.71

Issued by : KATHERINETAN 13.02.2019 16:05:45
 Repair type : CPSO/57/57
 Payment type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE CUSTOMER ACCEPTS THE RESPONSIBILITY FOR CARE OR OTHER PROPERLY BELONGING TO OWNERSHIP AND VEHICLE ARE DELIVERED WITH PERSONAL OWNERS RISK.
 2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
 3. INTEREST OF 1% PER MONTH WILL BE CHARGED UP A DAY TO ONE HUNDRED (100) PERCENT OF THE AMOUNT DUE FROM THE DATE OF DEFAULT TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE NOTICE FOR THE PERIOD OF DEFAULT.
 4. PLEASE EXAMINE THE VEHICLE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DEFECTS OR DISCREPANCIES WITHIN 24 HOURS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS NOTICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91426021	2,520.71	

Our Ref: CC19010812



Date: 13 February 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 27/01/2019 @ 13:40 hrs
ALONG BLK 136 KOON SENG ROAD C/PARK
INVOLVING SKX7090L

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7301A** (the "Taxi"). The Taxi was hired to **YAP KANG CHUA IC NO S0065600C** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKX7090L	27 Jan 2019 / 13:40:00	Successful	L06	LONPAC INSURANCE BHD

[Previous](#)[OK](#)

SKX 7301A