

INSP200

INS. CASE OWNER:

CC 4/LPC1900

1911

K Kk2n2

LKK:

IDAC:

Surveyor:

KSC

DOI:

ASSIGNMENT

28/1/19

Date / Time:

28/1/19

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLB 4153M.

Name of Insured:

Juma'IN Bin Larson.

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

28/1/19.

Is driver the owner?

(YES) NO

Nature of Accident:

Claim No.:

16/11/19/1905/017773.

Policy No.:

218 UP05019388

Make / Model:

TOYOTA.

Place of Accident:

PATERSON ROAD

If NO, Driver Name / Age:

Driver Tel No.:

(VA) YES / NO

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Final ? Yes / No

SLJ 4867M

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Estim.

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

11/1/19

WZ

SLJ 4867M-X

SLB 4153M-X

- MINUS

- TPLOD IN FROM LPC BY EMAIL

18/1/19

FILE PASS TO TYPE MANDATE

30-12-19

CONFLICTING SCENARIO, BOTH PARTIES SHOULD SHARE LIABILITY EQUALLY UNLESS TP CAN PRODUCE EVIDENCE FOR FURTHER REVIEW

21-12-19

WITH THE SUBMISSION OF SCENE PHOTO FROM TP PARTY, IT SHOWS TP'S VERSION IS MORE RELIABLE. TO INFORM PRINCIPAL OF OUR OPINION ATTEMPTING NEGOTIATION WITH TP FOR SETTLEMENT (SEE COMMENT)

21/1/20

FILE PASS TO HMA TO WORK

C

- Kind Liability? / Hila - ?

STAGE	DATE / PIC		
Non-Reporting 1st (1st):			
Non-Reporting 1st (2nd):			
Non-Reporting 1st (Final):			
Notification 1st (if non-pickup):			
Call OI:			
After call 1st to OI:			
Documentation Check List:	Handler	Typist	
Notification 1st (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
After call 1st to OI:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	\$5	( days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	1/1 ML
Repair Cost: (w/45)	\$5 4683.95		
Loss of Rental (LOR):	\$5 374.75	( 5 days) > \$374.95	
Loss of Use (LOU):	\$5 -	( 5 x days)	
Loss of Income (LOI):	\$5 -	( 5 x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	(Tick only one)	
GIA/UTA Search	\$5 7.45		
Medical:	\$5 -		
Disbursement:	\$5 -	(e.g. Tow/ Independent)	
Legal Cost:	\$5 -		
Total:	\$5 5066.15	Global Sum \$5:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$5 5066.15	Name 1:	Estem Performance Pte Ltd
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

COPY SENT

21/1/2020

1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee: \$450

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop n/s Estuary

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

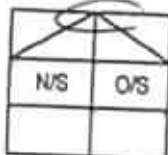
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or NoLum Sum: 1.11 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLJ 4867U Yr Regn: 12.16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Prius c.c. 1700Colour: M.P. White A/C: Insured / Std / NI / NASp. Reading: 181803 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDKB3FU803540046Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size: F: 195/85R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

R/Bal. 7 mmL/Bal. 7 mmD.O.A. 28/1/19

Survey held at

Des. of Damages Fr Rear / O/S / N/S / UIC / Rooftop or

Rear

R/Bal. 7 mmL/Bal. 7 mmD.O.I. 28/1/19

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass toP/P - \$4377.52 (Road \$3131.84 / 42%)

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:  
\$ - RS. \$

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC19001911/Khb3		
300 BEACH ROAD		Date : 29-01-2019		
#17-04/07 THE CONCOURSESINGAPORE 199555		Code : LPC2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLB 4153M	Veh. Inspected	SLJ 4867U	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/01/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	26/01/2019	Inspection Date	28/01/2019	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/LPC19001911/Khb3

Date: 29.01.2019

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SLJ4867U**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28.01.2019 at the premises of M/s Esteem Performance Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	7,509.36
Revised Estimate Amount	: S\$	4,377.53
"Check" Items Amount	: S\$	1,927.96
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Front Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

**KENNETH KONG**  
**Licensed Appraiser**



## ESTEEM PERFORMANCE PTE LTD

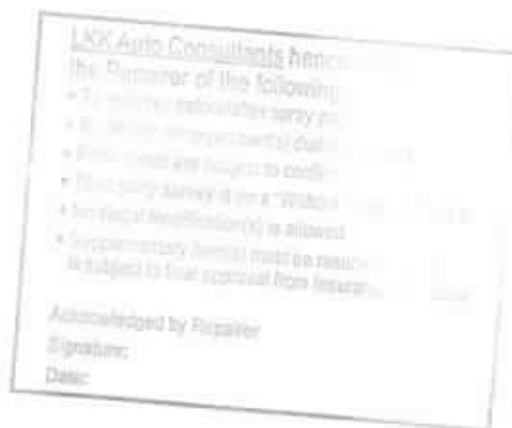
Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperv.com.sg

### Repair Estimates

SLJ 4867 U

*Not Withain  
Resurvey B4 paint*

Parts	(a) Cost / List Price Items	\$ 7,125.81
	Plus/Less 25%	\$ 1,781.45
	<b>Total of Cost / List</b>	<b>\$ 5,344.36</b>
	(b) Nett Price Items	
	Less	
	<b>Total of Nett Item</b>	
	(c) Special Nett Items	\$ 45.00
<b>Total Parts Cost</b>		<b>\$ 5,389.36</b>
<b>Labour</b>		<b>\$ 2,120.00</b>
<b>Total</b>		<b>\$ 7,509.36</b>



The above total will be subjected to 7% G.S.T.

Name of Surveyor : Hennerth  
Company : LKK  
Survey conducted on : 28/1/19 at \_\_\_\_\_

#### Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 04 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$ \_\_\_\_\_

(e) Signature of surveyor : Lc Date: 28/1/19



**ESTEEM  
PERFORMANCE**

## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

*4377-52*

### Prepare Parts

Vehicle No. :	<b>SLJ 4867 U</b>	Submit By :	<b>Carmen Lim</b>
Make & Model :	<b>TOYOTA PRIUS</b>	Year Manufacture :	<b>2016</b>
Chassis No. :	<b>JTDKB3FU803540046</b>	Engine No. :	

### Cost / List

i/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Front number plate <i>B<sub>1</sub></i>	1	\$45.00	S.N	✓
2	Front number plate garnish <i>S<sub>2</sub></i>	1	\$129.00		X
3	Bonnet <i>B<sub>1</sub></i>	1	\$812.40		✓
4	Bonnet lock <i>R</i>	1	\$130.00		X
5	Bonnet hinge LH <i>R</i>	1	\$57.80		X
6	Bonnet hinge RH <i>R</i>	1	\$57.80		X
7	Headlamp RH <i>C<sub>1</sub></i>	1	\$2,531.60		✓
8	Front bumper <i>B<sub>2</sub></i>	1	\$450.80		—
9	Front bumper clip <i>M<sub>2</sub></i>	10	\$40.00		—
10	Front bumper reinforcement - upper <i>R</i>	1	\$711.50		X
11	Front bumper reinforcement - lower <i>R</i>	1	\$245.30		X
12	Front bumper side retainer RH <i>D<sub>1</sub></i>	1	\$107.20		✓
13	Front bumper side retainer LH <i>S<sub>2</sub></i>	1	\$107.20		X
14	Front bumper upper grille <i>C<sub>1</sub></i>	1	\$321.90		✓
15	Front bumper lower grille <i>S<sub>2</sub></i>	1	\$148.60		X
16	Front bumper emblem <i>M<sub>2</sub></i>	1	\$87.10		✓
17	Front bumper tow cover RH <i>S<sub>2</sub></i>	1	\$25.70		X
18	Front bumper tow cover LH <i>M<sub>1</sub></i>	1	\$25.70		✓
19	Front bumper sponge - upper <i>S<sub>2</sub></i>	1	\$89.81		X
20	Front bumper sponge - lower <i>S<sub>2</sub></i>	1	\$135.70		X
21	Fog lamp RH <i>S<sub>2</sub></i>	1	\$910.70		X
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Labour

Vehicle No. : **SLJ 4867 U** Submit By : **Carmen Lim**  
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2016**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (BONNET,SUPPORT PANEL,FRONT BUMPER, RHF FENDER)	\$800.00	400
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (BONNET,SUPPORT PANEL,FRONT BUMPER, RHF FENDER)	\$1,000.00	600
3	To check wiring & focus headlamp	\$50.00	20
4	To tuff coat	\$120.00	30
5	To remove & refit radiator, condenser to assist work load, to top up A/C gas. ~ ~	\$150.00	X
<div style="border: 1px solid black; padding: 5px;"> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p> </div>			

*Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.*

**Catherine Chong (LKK Auto)**

---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Monday, 28 January, 2019 2:24 PM  
**To:** Carmen Lim; MT\_Claim\_SG; assignments@lkkauto.com; 'Admin-D (LKKAuto)'  
**Cc:** serence ctc  
**Subject:** RE: REQUEST FOR PRI SURVEY SLJ4867U Our Ref: TBA  
**Attachments:** TP - carmen (DESKTOP-G28FCJT 的冲突副本 2018-07-20).xls; GIA REPORT-SLJ4867U.PDF

Without Prejudice  
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

28/01/2019 @ 2:42pm  
Serence vth in

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



**From:** Carmen Lim [mailto:carmen@esteemperf.com.sg]  
**Sent:** Monday, 28 January, 2019 12:31 PM  
**To:** MT\_Claim\_SG  
**Cc:** ONG LI LI; serence ctc  
**Subject:** REQUEST FOR PRI SURVEY SLJ4867U

Dear Sir / Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLJ 4867 U

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address :385 Sin Ming Drive (Inside Vicom) S 575718

Tel : 8491 4101

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you.



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



## Shu Pei (LKKAUTO)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 30 January 2019 9:28 AM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Vic (LKKAUTO)  
**Subject:** RE: REQUEST FOR PRI SURVEY SLJ4867U Our Ref: TBA  
**Attachments:** 30012019092434.pdf

Our Ref : 18/19/19/VP05/021373

Dear Shu Pei,

Attached copy of insured 's report for your attention.

Aside to Vic – Kindly assess liability before proceeding with Direct Settlement.

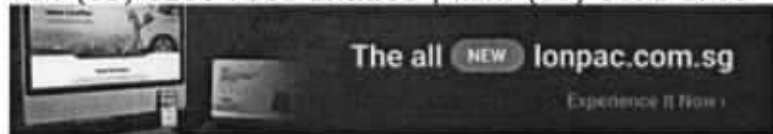
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Shu Pei (LKKAUTO) [mailto:shupel@lkkauto.com]  
**Sent:** Tuesday, 29 January, 2019 6:23 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** RE: REQUEST FOR PRI SURVEY SLJ4867U Our Ref: TBA

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLJ 4867U at M/s Esteem Performance Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Monday, 28 January 2019 2:42 PM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: REQUEST FOR PRI SURVEY SLJ4867U Our Ref: TBA

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Monday, 28 January, 2019 2:24 PM

**To:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** serence ctc <[serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)>

**Subject:** RE: REQUEST FOR PRI SURVEY SLJ4867U Our Ref: TBA

Without Prejudice

Save as to Costs

Dear Sir/Mdm

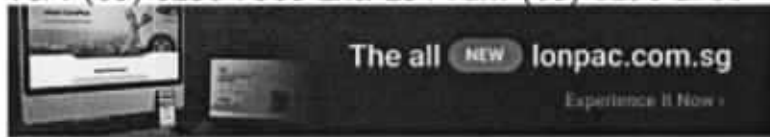
We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
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3	Mohamad Taufikh	

4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

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Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**Sent:** Monday, 28 January, 2019 12:31 PM  
**To:** MT\_Claim\_SG  
**Cc:** ONG LI LI; serence ctc  
**Subject:** REQUEST FOR PRI SURVEY SLJ4867U

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PURSUANT TO PRE-ACTION PROTOCOAL FOR NON INJURY MOTOR ACCIDENT CASES  
(NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLJ 4867 U

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address :385 Sin Ming Drive (Inside Vicom) S 575718

Tel : 8491 4101

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you.



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

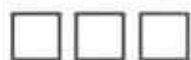
5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)





## LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLJ 4867 U & SLB 4153 M along Junc of  
Parkson And Orchard Boulevard on 26.01.19 @ 16:30

I, Grab Rentals Pte Ltd Nric No. 201617200G  
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960  
Owner of motor vehicle no. SLJ 4867 U. do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
\_\_\_\_\_ as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to  
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final  
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge  
voucher on my behalf.

Signature of Owner





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC19001911/Kda3n2		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 03-03-2020		
		Code : LPC2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLB 4153M	Veh. Inspected	SLJ 4867U	
Policy No.	Z18VP05019388	Coverage (\$)	0.00	
Claim No.	18/19/19/VP05/021373	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	28/01/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS (A)	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	JTDKB3FU803540046	Colour	METALLIC PEARL WHITE	
Odometer	191803	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	7 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	7 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	7 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	26/01/2019	Inspection Date	28/01/2019	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLJ 4867U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT NUMBER PLATE GARNISH	SERVICEABLE	129.00	-
1	BONNET	BENT	812.40	812.40
1	BONNET LOCK	TO REPAIR SEE LABOUR	130.00	-
1	BONNET HINGE LH	TO REPAIR SEE LABOUR	57.80	-
1	BONNET HINGE RH	TO REPAIR SEE LABOUR	57.80	-
1	HEADLAMP RH	CRACKED	2,531.60	2,531.60
1	FRONT BUMPER	BUCKLED	450.80	450.80
10	FRONT BUMPER CLIP	NECESSARY	40.00	40.00
1	FRONT BUMPER REINFORCEMENT -UPPER	TO REPAIR SEE LABOUR	711.50	-
1	FRONT BUMPER REINFORCEMENT -LOWER	TO REPAIR SEE LABOUR	245.30	-
1	FRONT BUMPER SIDE RETAINER RH	DISTORTED	107.20	107.20
1	FRONT BUMPER SIDE RETAINER LH	SERVICEABLE	107.20	-
1	FRONT BUMPER UPPER GRILLE	CRACKED	321.90	321.90
1	FRONT BUMPER LOWER GRILLE	SERVICEABLE	148.60	-
1	FRONT BUMPER EMBLEM	NECESSARY	87.10	87.10
1	FRONT BUMPER TOW COVER RH	SERVICEABLE	25.70	-
1	FRONT BUMPER TOW COVER LH	MISSING	25.70	25.70
1	FRONT BUMPER SPONGE -UPPER	SERVICEABLE	89.81	-
1	FRONT BUMPER SPONGE -LOWER	SERVICEABLE	135.70	-
1	FOG LAMP RH	SERVICEABLE	910.70	-
	LESS 25% DISCOUNT		-1,781.45	-1,094.18
			5,344.36	3,282.52
<b>SPECIAL NETT ITEMS</b>				
1	FRONT NUMBER PLATE (SN)	BENT	45.00	45.00
			45.00	45.00



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA.(BONNET ,SUPPORT PANEL ,FRONT BUMPER ,RHF FENDER).INCLUSIVE OF THE REPAIR OF BONNET LOCK,BONNET HINGE LH,BONNET HINGE RH,FRONT BUMPER REINFORCEMENT -UPPER AND FRONT BUMPER REINFORCEMENT -LOWER.		800.00	400.00
	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(BONNET ,SUPPORT PANEL ,FRONT BUMPER ,RHF FENDER).		1,000.00	600.00
	TO CHECK WIRING & FOCUS HEADLAMP.		50.00	20.00
	TO TUFF COAT.		120.00	30.00
	TO REMOVE & REFIT RADIATOR ,CONDENSER TO ASSIST WORK LOAD,TO TOP UP A/C GAS.	NOT NECESSARY	150.00	-
			2,120.00	1,050.00
	<b>GRAND TOTAL</b>		<b>7,509.36</b>	<b>4,377.52</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>4,377.52</b>

Report Ref No. CC4/LPC19001911/Kda3n2

KONG SENG CHEONG

Licensed Appraiser

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