

INSURANCE

INS. CASE OWNER

STACY

CC 4/AXA1900

1902, D

LKK

IDAC

Surveyor:

Bryson

DOE:

ASSIGNMENT

20/1/19

Date / Time:

20/1/19

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 9792H

Name of Insured:

TRANS URS SERVICES VIL

Insured Tel No.:

HP:

26/1/19

Excess Sec II :SS

D.O.A.:

26/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: DM THIAN HUNT

Driver Tel No.:

(VIL- YES / NO)

Claim No.:

SAMICOL 15543

Policy No.:

44/1680520

Make / Model:

RENNALT

Place of Accident:

CAPRI HOTEL LBBBY PK

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

FF 48870



INSRS:

WSP:

Tel:

Liability:

RMKS:

SG98



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

FF 48870

SHB 9792H-4

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

20/1/19

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

10/16/19

Jurnal 1/5 2450/- ditu 4 days

9/12/19

File -> Su U to send to flm & request AUA

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

50

(Agreed / Adjusted) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

2450.00

SS

1225.00

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

46.00 (520 x 4 days)

Loss of Income (LOI):

SS

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

Total:

SS 1265.00

Global Sum SS: 1250.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 1250.00

Name 1:

SG 98 Motor Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

#33020

X GIA

REF:

ASSIGNMENT

COE Nov 2027

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No

at Workshop no

of

Insured

Policy No.

Claims No.

Sum Insured

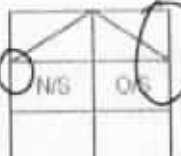
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report

Consistent? : Yes or No

GIA / PR Seen

Consistent? : Yes or No

Est. Repairs:

4

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: FF4887 D

Yr Reg: Jan 1988

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Yamaha RXZ

C.C. 133

Colour:

Purple / Blue

A/C:

Insured / Std / NI / NA

Sp Reading:

93165

T/Radio:

Insured / Std / NI / NA

Eng/No:

24X000791

C/No:

24X000791

Gen Cond:

Good Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modl:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

70/80 R18

R:

80/90 R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Dunlop

Front

Rear

R/Bal.

3

mm

R/Bal.

3

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

26/01/2019

D.O.A.

30/01/2019

Survey held at

SG 98

AMK

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

4/5 Body 7/5 Body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

AXA SHB 9792H

MV 81c

LIA 4.4K -

HL 3.6K -

10/06/19 Jimm 2/5 24501 - with 4 days of repair

(Kelay 1268-09/34%)

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

Add Fee:

☐

Site Insp \$

☐

Interview \$

☐

Tech Insp \$

☐

Weekend \$

Report Format:

Lump Sum / I.B.F. \$

TOTAL

SG 98 MOTOR PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4868

Email: sg_motor_enterprise@yahoo.com.sg

Date: 29 January 2019

To : LKK

By Fax: 62564315

Attn : Mr Bryan

Tel :

VEHICLE NO : FF 4887D

Yamaha RXZ

ACCIDENT DATE: 26th January 2019

Description	Qty	Quotation \$
1 Fuel Tank <i>Derby</i>	1	450.00 ✓
2 Head Lamp <i>cover broken</i>	1	390.00 ✓ ✓
3 Head Lamp Cover <i>cut</i>	1	190.00 ✓
4 Handle Bar <i>2 set</i>	1	155.00 ✓ ✓
5 RH Mirror <i>cut</i>	1	65.00 ✓
6 Head Lamp Stay <i>2 set</i>	1	125.00 ✓ ✓
7 Front Mudguard <i>cut</i>	1	155.00 ✓
8 Brake Lever <i>broken</i>	1	68.00 ✓
9 Balancer <i>cut o/s</i>	1 set	65.00 130.00 ✓
10 Fork Tube <i>2 distorted</i>	2	480.00 ✓ ✓
11 Front RH Signal <i>broken</i>	1	95.00 ✓
12 Brake Pedal <i>set</i>	1	95.00 ✓
13 Gear Shifter <i>set H-1</i>	1	80.00 X
14 Gear Pedal <i>set H-1</i>	1	75.00 100 X
15 Exhaust Pipe <i>cut</i>	1	380.00 ✓
16 Rear Foot Rest Bracket <i>H-1</i>	1	95.00 X
17 Rear Foot Rest Rubber RH <i>broken</i>	1	60.00 ✓
18 Front Foot Rest RH <i>set / cut</i>	1	88.00 ✓

2956.00

2660.40

Sub-Total 3,176.00

Less 10% 317.60

Sub-Total 2,858.40

Supplmt. Item.

Front Left Hand Signal - 1 p c broken 95.00 ✓



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19001902/Dhb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 29-01-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 9792H	Veh. Inspected	FF 4887D	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/01/2019	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	26/01/2019	Inspection Date	30/01/2019	
Survey held at	SG 98 MOTOR PTE LTD BLK 4001 ANG MO KIO INDUSTRIAL PARK 1 #01-21 SINGAPORE 569622			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

◀ Service Request Details

Claim

S9M01C2L

Reference

None ✎

Loss Date

January 26, 2019

Request Date

January 29, 2019

Due Date

February 7, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

29.01.2019 @ 9.16am
Rose veh in

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

FF4887D

Make

TPVD

Catherine Chong (LKK Auto)

From: Sg Motor <sgmotor2000@yahoo.com.sg>
Sent: Monday, 28 January, 2019 6:19 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Sg Motor
Subject: Plse arrange PRI on bike FF 4887D as per attached.
Attachments: FF 4887D PRI.pdf

Categories: Shailendra

Attn: Motor Claims Dept

Plse arrange PRI on bike FF 4887D as per attached.

Thank You

Regards
Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21
Ang Mo Kio Industrial Park 1
Singapore 569622
Tel: 64524898 Fax: 64526898

Hsiao Tong (LKKAUTO)

From: Sg Motor <sgmotor2000@yahoo.com.sg>
Sent: Wednesday, 29 May 2019 1:14 PM
To: Vic (LKKAUTO)
Cc: Sg Motor
Subject: LKK Ref: CC4/ASM 19001902/Dhb3 (Our ref: FF 4887D)
Attachments: FF 4887D Claim Status.pdf

Refer to the above claim, we would like to do a direct settlement for the property damage to our client's bike FF 4887D

Attached please find the relevant documents for your perusal

- 1) Invoice for Cost of Repairs
- 2) GIA Report
- 3) Police Report

Please advise liability.

We seek your assistance to expedite this claim as we wish to close the file.

Thank You

Regards
Leena

SG 98 Motor Pte Ltd
Blk 4001 #01-21
Ang Mo Kio Industrial Park 1
Singapore 569622
Tel: 64524898 Fax: 64526898

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Sunday, 25 August 2019 11:52 AM
To: Sg Motor
Cc: Sg Motor
Subject: RE: LKK Ref: CC4/ASM19001902/Dpb3 (Our ref: FF 4887D)

Without Prejudice

Dear Sirs/Mdm,

Please be informed that liability is unclear. Kindly advise if there is any evidences (ie: video footage/ scene photos / PIR) from your client.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sg Motor <sgmotor2000@yahoo.com.sg>
Sent: Tuesday, 20 August 2019 3:57 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Sg Motor <sg_motor_enterprise@yahoo.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: Re: LKK Ref: CC4/ASM19001902/Dpb3 (Our ref: FF 4887D)

Dear Hsiao Tong

May I know the status for this case.

Thank You

Regards
Linda

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

If Yes, against whom?

Circumstances of Accident

On 26.01.2019 at about 1600 hours, I was heading towards Capri Hotel Lobby Driveway. Suddenly I felt an (FF4887D) which was travelling so close on my right and hit onto my taxi right side front portion.

Attachment(s)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sg Motor <sgmotor2000@yahoo.com.sg>
Sent: Tuesday, 11 June 2019 12:06 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Sg Motor <sg_motor_enterprise@yahoo.com.sg>
Subject: LKK Ref: CC4/ASM 19001902/Dhb3 (Our ref: FF 4887D)

Dear Vic

May I know the liability for this case.

Thank You

Regards

Linda

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

On Wednesday, 29 May 2019, 1:14:26 pm GMT+8, Sg Motor <sgmotor2000@yahoo.com.sg> wrote:

Refer to the above claim, we would like to do a direct
settlement for the property damage to our client's bike FF 4887D

Attached pls find the relevant documents for your perusal

- 1) Invoice for Cost of Repairs
- 2) GIA Report
- 3) Police Report

Plse advise liability.

We seek your assistance to expedite this claim as we wish to
close the file.

Thank You

Regards

Leena

SG 98 Motor Pte Ltd

Bik 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898



<TP - Mandate IA> - S9M01C2L [ACCIDENT INVOLVING SHB 9792H(OI) & FF 4887D(TP) ON 26/01/2019]

Type

Question

Message

Liability: 50%. Both parties had given a conflict of version. No video/ concrete evidence from both parties. Inform OI about third party claim. Will let insurance to handle. We seek your mandate up to 50% - \$1,275.00(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 21 Nov 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

31 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 21/11/2019

Survey Details:

Date of loss	26-Jan-19
Date of appointment	29-Jan-19
Date of survey	30-Jan-19
Location of survey	SG 98 MOTOR PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	FF 4887D
Make and Model	YAMAHA RX2
Date of registration	6/1/1988
Excess	
Market Value	\$8,000
Part Rebate	\$4,421
Nett Loss	\$3,579

Repair details:

Initial Estimate	\$ 3,718.40
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,660.40
Check items (estimate)	\$ -
Labour	\$ 410.00
Total	\$ 3,070.40
Lump Sum(if applicable)	\$ 2,450.00

Number of days for repair	4
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

No video/ evidence submitted by both parties. Propose 50/50.

Mandate:

Liability(TP)	50%	
Proposed repair cost	\$ 2,450.00	
Loss of use	\$ 100.00	(4days x \$25)
Loss of rental	NIL	no. of days
Loss of income	NIL	no. of days
	\$ 2,550.00	
@50%	\$ 1,275.00	
LTA search fees	NIL	
Others	NIL	
Proposed Total	\$ 1,275.00	

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Friday, 22 November 2019 9:48 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 95993, vehicle number FF4887D

<input type="checkbox"/>	EMAIL TO TP: LIABILITY UNCLEAR* REQUEST EVIDENCE	CHT	12/6/2019 10:01:09 AM
<input type="checkbox"/>	SENT LETTER TO OI VIA EMAIL (50/50)	CHT	12/6/2019 10:05:00 AM
<input type="checkbox"/>	Message AXA : Liability: 50%. Both parties had given a conflict of version. No video/ concrete evidence from both parties. Inform OI about third party claim. Will let insurance to handle. We seek your mandate up to 50% - \$1,275.00(ail-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 21 Nov 2019	CHT	21/11/2019 9:23:46 AM
<input type="checkbox"/>	22/11/19 9:12 AM NG Stacey —pls proceed	LSP	22/11/2019 9:35:04 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 22 November 2019 9:14 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 95993, vehicle number FF4887D

Best Regards

G.NIVITHA
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: stacey.ng@axa.com.sg [mailto:stacey.ng@axa.com.sg]
Sent: Friday, 22 November 2019 9:13 AM

Hsiao Tong (LKKAUTO)

From: Sg motor enterprise Giam <sg_motor_enterprise@yahoo.com.sg>
Sent: Friday, 6 December 2019 12:47 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: LKK Ref: CC4/ASM19001902/Dpb3 (Our ref: FF 4887D)

Hi Hsiao Tong,

Ok acceptance pls provide DV.

thank you
rose

On Wednesday, 4 December 2019, 05:24:53 pm GMT+8, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$1,250.00(all-in)** towards your client's claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 25 August 2019 11:52 AM
To: Sg Motor <sgmotor2000@yahoo.com.sg>
Cc: Sg Motor <sg_motor_enterprise@yahoo.com.sg>
Subject: RE: LKK Ref: CC4/ASM19001902/Dpb3 (Our ref: FF 4887D)

Without Prejudice

Dear Sirs/Mdm,

Please be informed that liability is unclear. Kindly advise if there is any evidences (ie: video footage/ scene photos / PIR) from your client.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

From: Sg Motor <sgmotor2000@yahoo.com.sg>
Sent: Tuesday, 20 August 2019 3:57 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Sg Motor <sg_motor_enterprise@yahoo.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: Re: LKK Ref: CC4/ASM19001902/Dpb3 (Our ref: FF 4887D)

Dear Hsiao Tong

May I know the status for this case.

Thank You

Regards

Linda

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

On Wednesday, 12 June 2019, 10:12:41 am GMT+8, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

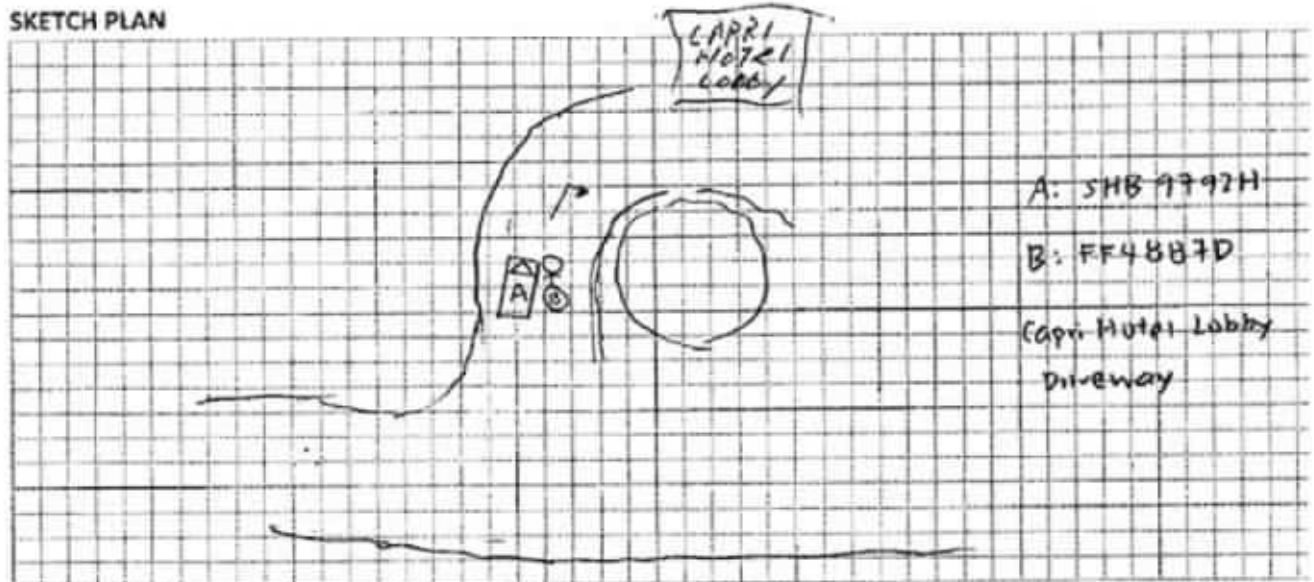
We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client drive too close to his taxi and hit onto his taxi. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate and early reply.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please see the attach GIA report

If Yes, against whom?

Circumstances of Accident

On 26.01.2019 at about 1600 hours, I was heading towards Capri Hotel Lobby Driveway. Suddenly I felt an (FF4887D) which was travelling so close on my right and hit onto my taxi right side front portion.

Attachment(s)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sg Motor <sgmotor2000@yahoo.com.sg>
Sent: Tuesday, 11 June 2019 12:06 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Sg Motor <sg_motor_enterprise@yahoo.com.sg>
Subject: LKK Ref: CC4/ASM 19001902/Dhb3 (Our ref: FF 4887D)

Dear Vic

May I know the liability for this case.

Thank You

Regards

Linda

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

On Wednesday, 29 May 2019, 1:14:26 pm GMT+8, Sg Motor <sgmotor2000@yahoo.com.sg> wrote:

Refer to the above claim, we would like to do a direct settlement for the property damage to our client's bike FF 4887D

Attached please find the relevant documents for your perusal

- 1) Invoice for Cost of Repairs
- 2) GIA Report
- 3) Police Report

Please advise liability.

We seek your assistance to expedite this claim as we wish to close the file.

Thank You

Regards
Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21
Ang Mo Kio Industrial Park 1
Singapore 569622
Tel: 64524898 Fax: 64526898

SG 98 MOTOR PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4888 Fax: 6452 4888

Email: sg_motor_enterprise@yahoo.com.sg

DATE: 28 May 2019

Invoice No: SG98-PD-19-055

AXA Insurance S'pore Pte Ltd
8 Shenton Way
#27-01 AXA Towers
SINGAPORE 068811

LETTER OF DEMAND

Your Insured: SHB 9792H

Date of Accident: 26-Jan-19

Location: Changi Business Park Central 1 outside C.C.P

FINAL REPAIR COSTS

VEHICLE NO. FF 4887D (Yamaha RXZ)

Cost of Repair for Vehicle No.:	FF 4887D (lump sum)	\$2,450.00
Loss of Use:	4 days x \$30	\$120.00
Total:		\$2,570.00

SINGAPORE DOLLARS: TWO THOUSAND FIVE HUNDRED SEVENTY ONLY

Notes:

1. All cheque payment should be "Crossed" and made payable to SG 98 MOTOR PTE LTD
2. All cheque should have our "Invoice No" written on the reverse side of the cheque
3. For further enquiries on this invoice, please feel free to contact us



SG 98 Motor Pte Ltd

:LG

SG 98 MOTOR PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4868

Email: sg_motor_enterprise@yahoo.com.sg

DATE: 28 May 2019

Invoice No: SG98-PD-19-055

AXA Insurance S'pore Pte Ltd
8 Shenton Way
#27-01 AXA Towers
SINGAPORE 068811

PD - Direct Settlement

Your Insured: SHB 9792H

Date of Accident: 26-Jan-19

Location: Changi Business Park Central 1 outside C.C.P

FINAL REPAIR COSTS

VEHICLE NO. FF 4887D (Yamaha RXZ)

Cost of Repair for Vehicle No.: FF 4887D (lump sum) \$2,450.00

Total: \$2,450.00

SINGAPORE DOLLARS: TWO THOUSAND FOUR HUNDRED FIFTY ONLY

Notes:

1. All cheque payment should be "Crossed" and made payable to SG 98 MOTOR PTE LTD
2. All cheque should have our "Invoice No" written on the reverse side of the cheque
3. For further enquiries on this invoice, please feel free to contact us


SG 98 Motor Pte Ltd


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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19001902/Dpa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:STACEY NG			Date : 05-03-2020	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 9792H	Veh. Inspected	FF 4887D	
Policy No.	VPX/P1680520	Coverage (\$)	0.00	
Claim No.	S9M01C2L	Excess (\$)	0.00	
Assign From		Assign Date	29/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	YAMAHA RXZ	c.c	133	
Engine No.	HIDDEN	Year of Reg.	1988	
Chassis No.	2UX000791	Colour	PURPLE / BLUE	
Odometer	93165	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	70/80 R18	DUNLOP	3 mm	
L/H Front Tyre			mm	
R/H Rear Tyre	80/90 R18	DUNLOP	3 mm	
L/H Rear Tyre			mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S & D/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/01/2019	Inspection Date	30/01/2019	
Survey held at	SG 98 MOTOR PTE LTD BLK 4001 ANG MO KIO INDUSTRIAL PARK 1 #01-21 SINGAPORE 569622			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. FF 4887D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FUEL TANK (CONSISTENT)	DENTED	✓ 450.00	450.00
1	HEAD LAMP COVER (CONSISTENT)	BROKEN	✓ 390.00	390.00
1	HEAD LAMP COVER (CONSISTENT)	CUT	✓ 190.00	190.00
1	HANDLE BAR (CONSISTENT)	BENT	✓ 155.00	155.00
1	RH MIRROR (CONSISTENT)	CUT	✓ 65.00	65.00
1	HEAD LAMP STAY (CONSISTENT)	BENT	✓ 125.00	125.00
1	FRONT MUDGUARD (CONSISTENT)	CUT	✓ 155.00	155.00
1	BRAKE LEVER (CONSISTENT)	BROKEN	✓ 68.00	68.00
1	SET BALANCER O/S (CONSISTENT)	CUT	✓ 130.00	65.00
2	FORK TUBE (CONSISTENT)	DISTORTED	✓ 480.00	480.00
1	FRONT RH SIGNAL (CONSISTENT)	BROKEN	✓ 95.00	95.00
1	BRAKE PEDAL (CONSISTENT)	BENT	✓ 95.00	95.00
1	GEAR SHIFTER (CONSISTENT)	NOT NECESSARY	✓ 80.00	-
1	GEAR PEDAL (CONSISTENT)	NOT NECESSARY	✓ 75.00	-
1	EXHAUST PIPE (CONSISTENT)	CUT	✓ 380.00	380.00
1	REAR FOOT REST BRACKET (CONSISTENT)	NOT NECESSARY	✓ 95.00	-
1	REAR FOOT REST RUBBER RH (CONSISTENT)	BROKEN	✓ 60.00	60.00
1	FRONT FOOT REST RH (CONSISTENT)	BENT / CUT	✓ 88.00	88.00
1	FRONT LEFT HAND SIGNAL (CONSISTENT)	BROKEN	✓ 95.00	95.00
	LESS 10% DISCOUNT		-327.10	-295.60
			2,943.90	2,660.40
LABOUR				
	TOWING FEES.		✓ 40.00	30.00
	REMOVE & REPLACE PARTS ,ALIGN & ETC.		✓ 250.00	180.00
	REMOVE & REPLACE FORK TUBE & TOP UP FORK OIL SEAL .		✓ 120.00	80.00
	PUTTY,RESPRAY PAINT 2 TONE.		✓ 450.00	120.00
			860.00	410.00
GRAND TOTAL			3,803.90	3,070.40

Report Ref No. CC4/ASM19001902/Dpa3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,450.00
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Report Ref No. CC4/ASM19001902/Dpa3q2

ANG BRYAN TANI

Automotive Assessor / Investigator

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

⏪ Service Request Details

Claim	S9M01C2L		
Reference	CC4/ASM19001902/Dpa3a2	✎	
Loss Date	26 January 2019		
Report Date	28 Jan 2019 12:00:00 AM		
Request Date	29 January 2019		
Due Date			
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)		
Type of Loss	Third Party Vehicle Damage		
Services	Pending verification - Direct Settlement		
Actions			
Next Step		Wait for: Approve Invoice	
		<button>Add Invoice</button>	
Vehicle Information			
Incident Vehicle Registration #	FF4887D		
Make	TPVO		
Model			
Service Address			
...			
Primary Contact/Insured			
TRANS-CAB SERVICES PTE LTD			
No.2 ANG MO KIO STREET 63, 569111, Singapore			
Claim Handler			
NG Stacy			
6568804351			
stacey.ng@aaa.com.sg			

Additional Instructions

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MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document TypeDocument SubType

Document SubType

Upload Document

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Marjimin	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
LKKInjection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
TP-MANDATE IA dd 211119.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	21 November 2019
PAIRF_COE_Melbale_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 November 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 November 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 November 2019
TP_ESTIMATE-_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	21 November 2019
FF 4887D-Police Report.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	21 January 2019
TP GIA REPORT.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	31 January 2019
FILE FROM WORKSHOP.mng	Forms / Claim Documents	Others	KUMAR Shalindra	29 January 2019

