

Surveyor: OHJ DOI: 30/07/19 Date / Time: 29/1/19 Registered in Merimen: _____

Pre-assign / CCU / FTE



Insured Vehicle No.: 606 6872X
 Name of Insured: Carli W. Leasing P/L
 Insured Tel No.: _____ HP: _____
 Excess Sec II :SS _____ D.O.A.: 24/01/19
 Is driver the owner? (YES / NO) Nature of Accident: _____

Claim No.: _____
 Policy No.: _____
 Make / Model: _____
 Place of Accident: _____

If NO, Driver Name / Age: _____ OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Driver Tel No.: _____ (V/L: YES / NO) Insured Liability: _____ % Final ? Yes / No

SHH 4038R → → → →



INSRS: Jw Auto.
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

| Date/Time | STAGE | DATE / PIC |
|-------------|-----------------------------------|---------------------|
| <u>28/2</u> | Non-Reporting ltr (1st): | |
| <u>28/2</u> | Non-Reporting ltr (2nd): | |
| <u>28/2</u> | Non-Reporting ltr (Final): | |
| <u>28/2</u> | Notification ltr (if non-pickup): | |
| <u>28/2</u> | Call OI: | <u>28/2 19/1/19</u> |
| <u>28/2</u> | After call ltr to OI: | |
| <u>28/2</u> | Documentation Check List: | Handler Typist |
| <u>28/2</u> | Notification ltr (if non-pickup) | |
| <u>28/2</u> | After call ltr to OI: | |
| <u>28/2</u> | Authorisation To Act: | |
| <u>28/2</u> | Release Voucher: | |
| <u>28/2</u> | Final Repair Bill: | |
| <u>28/2</u> | Car Rental Invoice: | |
| <u>28/2</u> | Towing Invoice: | |
| <u>28/2</u> | LTA / GIA: | |
| <u>28/2</u> | Medical Bill: | |
| <u>28/2</u> | PIR: | |
| <u>28/2</u> | Mandate/Reject Instruction: | |
| <u>28/2</u> | LOD: | |
| <u>28/2</u> | Payment Breakdown Form: | |
| <u>28/2</u> | Post-Repair Photos: | |
| <u>28/2</u> | Others: | |

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S (_____ days) Reduction: _____ % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: _____ Confirm with: _____ Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 77

Repair Cost: \$S

Loss of Rental (LOR): \$S (_____ days)

Loss of Use (LOU): \$S (\$ x _____ days)

Loss of Income (LOI): \$S (\$ x _____ days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: \$S

Medical: \$S

Disbursement: \$S (e.g. Tow/ Independent)

Legal Cost: \$S

Total: \$S Global Sum \$S:

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email ☐ Call ☐

Payee 1: \$S Name 1: _____

Payee 2: (Strike if N.A.) \$S Name 2: _____

Payee 3: (Strike if N.A.) \$S Name 3: _____

COPY SENT 2/10/19

1) Claim status: Normal/Reject/Private Settle
 2) Report Format:
 3) Survey fee: \$400.00
(OI had paid)

Huse Sa

REF: EOL

ASSIGNMENT

From

Date

30/1/2019

Veh No

SGH4038R

Reg No: 9 Jun 2006

Estimated Cost

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SGH 4038R

Make:

Toyota wish

CC 1797

at Workshop n/s

Colour

white

A/C Insured / Std / NI / NA

of

60 munda Jas Auto Estate #03-02

Sp. Reading

242435

T/Radio Insured / Std / NI / NA

Insured

Eng No:

Policy No

C/Nr

2NE100305902

Claims No

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Sum Insured

Excess

Steering: ☒ Inorder / Jammed / Leaked / Burnt or

(Client's Record)

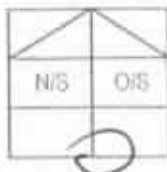
Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Make of Veh:

Mod: Nil / S/Bm / STD A/Rim or

(Policy Condition)

morning



Remark: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Andsail

Bal. or Market Value:

Front

Rear

IDAC Accident Report:

Consistent? : Yes or No

R/Bal

6

mm

R/Bal

6

mm

GIA / PR Seen

Consistent? : Yes or No

L/Bal

6

mm

L/Bal

6

mm

Est. Repairs:

days

Res: Yes or No

D.O.A 24/1/19

D.O.I 30/1/19

Lum Sum:

%

3 Val: Yes or No

Survey held at

GMA Auto

CA / REV / REP: / 24 HRS

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

Date

Person Contacted

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time: File Pack 507

☐

Preli. Report

Days Of Repair:

11

☐

Final Report

Resurvey No. of Trip:

Date/Time: File Return 107

Survey Fee

Transportation

Add Fee:

☐

Site Insp \$

☐

Interview \$

☐

Tech. Insp \$

☐

Work-and \$

Report Format:

Lump Sum / L.B.I. \$

1. 3400.00

2. 0.00

3. 0.00

4. 0.00

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/EQI19001899/Jea3

Date: 25/02/2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SGH 4038R

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30/01/2019 at the premises of M/s Jas Auto Services - Mandai and have the following to report:-

| | | |
|-------------------------------|-------|----------|
| Workshop Estimate Amount | : S\$ | 3,530.34 |
| Revised Estimate Amount | : S\$ | 1,508.22 |
| "Check" Items Amount | : S\$ | - |
| Total (Including Check Items) | : S\$ | 1,508.22 |
| Market Value | : S\$ | - |
| LTA Reimbursement Value | : S\$ | - |
| Nett Value | : S\$ | - |

Description of Damage:

The vehicle sustained damages at the
Rear portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

ONG HWEE JIE
Licensed Appraiser

JAS Auto Services

6D Mandai Estate #03-02 M-Space, Singapore 729938

Tel: 6453 1967 (5 lines). Fax: 6457 3091

53255447K

M/s EQ Insurance
5 Maxwell Rd #17-00 Tower Block MND Complex
Singapore 069110

Date : 30-Jan-19

No: 6223 9433

Attn: Motor Claim Dept

Re: Accident on 24/1/2019. Between SGH4038R. AND GBC6872X. (Your Insured)

Dear Sir;

We are pleased to submit herewith the estimate for repairs to the above mentioned accident damaged vehicle **Third Party Claim**.

| Parts | | Price |
|-----------------------------|--------|------------|
| 1pc Rear bumper | BVC | \$521.23 ✓ |
| 1pc Rear bumper retainer Rh | NN | \$45.30 ✗ |
| 1pc Rear bumper reflector | SCB | \$35.60 ✓ |
| 1pc Rear boot | NN | \$764.25 ✗ |
| 1pc Rear fender Rh | Repair | \$456.50 ✗ |
| 1pc Taillamp RH | CRA | \$250.80 ✓ |
| 1pc Exhaust | Repair | \$350.10 ✗ |
| 1pc Clips S/N | NEC | \$30.00 ✓ |

Total: \$2,453.78
Less: 25% \$613.45
\$1,840.34

Labour

To remove the affected parts, all relevant attachments, fittings to commence repairs, replace the damaged parts, reinstall & realign all necessary parts.

To putty & respray paint on the relevant repaired areas.

To rust proof affected areas where necessary.

450 \$800.00 ✓
400 \$800.00 ✓
30 \$90.00 ✓

Parts & Labour Total: \$3,530.34

Your Faithfully,

JAS Auto Services

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwee Jiv - LKK

30/1/19

c/s 3 days

Photo after paint

Catherine Chong (LKK Auto)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Tuesday, 29 January, 2019 11:21 AM
To: assignments
Subject: FW: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)
Attachments: GBC6872X TP Insurer Enquiry.pdf; SGH4038R GIA Report.pdf

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 29 January 2019 11:20 AM
To: Jas Auto <jasautoservices@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)

Without Prejudice

Dear Gibson

Thank you for your confirmation.
We will arrange accordingly.

Dear LKK

Please assist on the following PRS.

Best Regards,

Joel Goh
Executive | Claims

 *You're Got a Friend*

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Jas Auto [mailto:jasaautoservices@gmail.com]

Sent: Tuesday, January 29, 2019 9:52 AM

To: Joel Goh

Subject: Re: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)

Dear Joel

LKK Auto is ok.

Kindly let me know the survey date asap.

Thank you.

Gibson Soh

96729559

On Mon, Jan 28, 2019 at 6:36 PM Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Gibson

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|---|---|
| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 | 2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia |
| 3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace | 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon |

| | |
|--|---|
| 5) Infiniti Appraisal Service Tel: 96684818 / 90099001 Fax: 64587432 | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |
| 7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin | 8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee |
| 9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 | 10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070 |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify :

From: Jas Auto [mailto:jasautoservices@gmail.com]

Sent: Monday, January 28, 2019 11:15 AM

To: Janet Tan; Joel Goh

Subject: Pre Repair Survey SGH4038R(TP Claim)

Dear Sir / Madam,

We are filing a third party claim in behalf of our client with vehicle SGH4038R against your insured GBC6872X . (Accident on 24/1/2019).

We would like to request your good office to conduct a pre-repair inspection for our client's vehicle.

Enclosed are the following documents for your perusal.

A) GIA Report

B) TP Insurer Enquiry(GBC6872X)

Our client's vehicle will be @ 60 Jalan Lam Huat Carros Centre #05-06/07 Singapore 737869.

Thank you very much.

Regards,

Gibson Soh

6D Mandai Estate

#03-02 M-Space

Singapore 729938

DID:6397 4615

HP: 9672 9559

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 26 February, 2019 12:03 PM
To: 'Joel Goh'; 'EQI PRS'
Cc: Asher Sng (LKKAuto); CS A Team; Admin A
Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; OI GIA REPORT-addendum.PDF

Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SGH 4038R

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 29 January, 2019 11:21 AM
To: Admin A <admin-a@lkkauto.com>
Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)

Dear LKK

Attached both accident reports for your attention.
Please assist on DS if possible.

Best Regards,

Joel Goh

Executive | Claims

Kindly let me know the survey date asap.
Thank you.

Gibson Soh
96729559

On Mon, Jan 28, 2019 at 6:36 PM Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Gibson

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|---|---|
| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 | 2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia |
| 3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace | 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon |
| 5) Infiniti Appraisal Service Tel: 96684818 / 90099001 Fax: 64587432 | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |
| 7) Kelvin Automotive Appraising Services | 8) Automotive Appraiser & Surveying Services |

Dear Sir / Madam,

We are filing a third party claim in behalf of our client with vehicle SGH4038R against your insured GBC6872X . (Accident on 24/1/2019).

We would like to request your good office to conduct a pre-repair inspection for our client's vehicle.

Enclosed are the following documents for your perusal.

A) GIA Report

B) TP Insurer Enquiry(GBC6872X)

Our client's vehicle will be @ 60 Jalan Lam Huat Carros Centre #05-06/07 Singapore 737869.

Thank you very much.

Regards,

Gibson Soh

6D Mandai Estate

#03-02 M-Space

Singapore 729938

DID:6397 4615

HP: 9672 9559

Hsiao Tong (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 14 August 2019 1:56 PM
To: CS A Team; Admin A
Subject: FW: Progress of SGH4038R TP CLaim
Attachments: 0d632b5d-55a1-49d6-a4ee-c2ad90569377.jpg;
d8b4c658-1ef3-4712-8a95-4036319ea33b.jpg; 67abd18f-3705-412e-aaf1-f3e6943783f0.jpg

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jas Auto <jasautoservices@gmail.com>
Sent: Wednesday, 14 August 2019 1:47 PM
To: Hwee Jie (LKK Auto) <hweejie@lkkauto.com>
Subject: Progress of SGH4038R TP CLaim

Dear Hwee Jie

Vehicle SGH4038R repair is completed.
Can i have the finalised COR?
Can i check if the liability is clear?

Thank you

Gibson Soh
96729559

Hsiao Tong (LKKAUTO)

From: Jas Auto <jasautoservices@gmail.com>
Sent: Monday, 26 August 2019 10:37 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Progress of SGH4038R TP CLaim //LKK REF: CC4/EQI19001899/Jpa3

Dear Hsiao Tong

No injuries, kindly proceed.
Thank you

Gibson Soh
96729559

On Mon, Aug 19, 2019 at 11:05 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any injury claim submitted by your client as our insured may consider private settlement.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jas Auto <jasautoservices@gmail.com>

Sent: Wednesday, 14 August 2019 1:47 PM

To: Hwee Jie (LKK Auto) <hweejie@lkkauto.com>

Subject: Progress of SGH4038R TP CLaim

Dear Hwee Jie

Vehicle SGH4038R repair is completed.

Can i have the finalised COR?

Can i check if the liability is clear?

Thank you

Gibson Soh

96729559

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 4 September 2019 8:15 AM
To: Stanley Wong
Subject: RE: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Hi Mr Stanley,

We refer to your below email.

Yes. The total amount is \$1,470.00 + \$428.00 = \$1,898.00.

Kindly confirm if you would like to settle privately.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Stanley Wong <leasing@carsg.sg>
Sent: Tuesday, 3 September 2019 9:47 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Hi Hsiao Tong,

May I check, the total amount we need to pay is \$1,470 + \$428 = \$1,898. Nett??

Warmest Regards,



王兴志

Stanley Wong

Car (S) Leasing Pte Ltd

M +65 8666 1333 | T +65 6385 3322 | F +65 66386 2456

39 Woodlands Close, #08-04 Mega@Woodlands Singapore 737856

On 2019-08-29 17:20, Hsiao Tong (LKKAuto) wrote:

Your Ref: **GBC6872X**

Our Ref: CC4/EQ119001899/Jpa3

Dear Mr Stanley,

ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

We refer to the above matter and our tele-conversation earlier.

Enclosed below is the breakdown of Third-Party claim if you like to settle the matter privately to protect the NCD: -

| | |
|-------------------------------|--------------------|
| Repair Cost | \$ 1,200.00 |
| Loss of Use (3days x \$90.00) | \$ 270.00 |
| Total | \$ 1,470.00 |

| | |
|------------------------------|------------------|
| LKK Professional Fee (w/GST) | \$ 428.00 |
|------------------------------|------------------|

Please let us have your decision within the next **10days**.

Please call us if you have any queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 29 August 2019 5:20 PM
To: 'leasing@carsg.sg'
Subject: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Your Ref: **GBC6872X**

Our Ref: CC4/EQI19001899/Jpa3

Dear Mr Stanley,

ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

We refer to the above matter and our tele-conversation earlier.

Enclosed below is the breakdown of Third-Party claim if you like to settle the matter privately to protect the NCD: -

| | |
|-------------------------------|--------------------|
| Repair Cost | \$ 1,200.00 |
| Loss of Use (3days x \$90.00) | \$ 270.00 |
| Total | \$ 1,470.00 |

| | |
|------------------------------|------------------|
| LKK Professional Fee (w/GST) | \$ 428.00 |
|------------------------------|------------------|

Please let us have your decision within the next **10days**.

Please call us if you have any queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Stanley Wong <leasing@carsg.sg>
Sent: Wednesday, 4 September 2019 10:10 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Hi Hsiao Tong,

We would like to settle it privately for \$1,898.

Thank you.

Warmest Regards,



CAR (S) LEASING PTE LTD

王兴志

Stanley Wong

Car (S) Leasing Pte Ltd

M +65 8666 1333 | T +65 6385 3322 | F +65 66386 2456

39 Woodlands Close, #08-04 Mega@Woodlands Singapore 737856

On 2019-09-04 08:14, Hsiao Tong (LKKAUTO) wrote:

Hi Mr Stanley,

We refer to your below email.

Yes. The total amount is \$1,470.00 + \$428.00 = \$1,898.00.

Kindly confirm if you would like to settle privately.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Stanley Wong <leasing@carsg.sg>
Sent: Tuesday, 3 September 2019 9:47 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Hi Hsiao Tong,

May I check, the total amount we need to pay is \$1,470 + \$428 = \$1,898. Nett??

Warmest Regards,



王兴志

Stanley Wong

Car (S) Leasing Pte Ltd

M +65 8666 1333 | T +65 6385 3322 | F +65 66386 2456

39 Woodlands Close, #08-04 Mega@Woodlands Singapore 737856

On 2019-08-29 17:20, Hsiao Tong (LKKAuto) wrote:

Your Ref: GBC6872X

Our Ref: CC4/EQI19001899/Jpa3

Dear Mr Stanley,

ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

We refer to the above matter and our tele-conversation earlier.

Enclosed below is the breakdown of Third-Party claim if you like to settle the matter privately to protect the NCD: -

| | |
|-------------------------------|--------------------|
| Repair Cost | \$ 1,200.00 |
| Loss of Use (3days x \$90.00) | \$ 270.00 |
| Total | \$ 1,470.00 |

| | |
|------------------------------|------------------|
| LKK Professional Fee (w/GST) | \$ 428.00 |
|------------------------------|------------------|

Please let us have your decision within the next 10days.

Please call us if you have any queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jas Auto <jasautoservices@gmail.com>
Sent: Tuesday, 17 September 2019 2:11 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Progress of SGH4038R TP CLaim //LKK REF: CC4/EQ19001899/Jpa3
Attachments: SGH4038R Invoice.pdf

Dear Hsiao Tong

Attached invoice as per requested.

Thank you

Gibson Soh
96729559

On Fri, Sep 6, 2019 at 9:09 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Gibson,

As per our tele-conversation earlier, our insured agreed to private settle the matter at \$1,470.00(all-in).

Kindly assist to generate an invoice of \$1,470.00 addressed to M/s Car (S) Leasing Pte Ltd.

Please let me know if there is any queries.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jas Auto <jasautoservices@gmail.com>

Sent: Monday, 26 August 2019 10:37 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Progress of SGH4038R TP CLaim //LKK REF: CC4/EQI19001899/Jpa3

Dear Hsiao Tong

No injuries, kindly proceed.

Thank you

Gibson Soh

96729559

On Mon, Aug 19, 2019 at 11:05 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any injury claim submitted by your client as our insured may consider private settlement.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jas Auto <jasautoservices@gmail.com>
Sent: Wednesday, 14 August 2019 1:47 PM
To: Hwee Jie (LKK Auto) <hweejie@lkkauto.com>
Subject: Progress of SGH4038R TP CLaim

Dear Hwee Jie

Vehicle SGH4038R repair is completed.

Can i have the finalised COR?

Can i check if the liability is clear?

Thank you

Gibson Soh

96729559

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 6 September 2019 9:10 AM
To: Jas Auto
Subject: RE: Progress of SGH4038R TP CLaim //LKK REF: CC4/EQI19001899/Jpa3

Without Prejudice

Dear Gibson,

As per our tele-conversation earlier, our insured agreed to private settle the matter at \$1,470.00(all-in).

Kindly assist to generate an invoice of \$1,470.00 addressed to M/s Car (S) Leasing Pte Ltd.

Please let me know if there is any queries.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jas Auto <jasautoservices@gmail.com>
Sent: Monday, 26 August 2019 10:37 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Progress of SGH4038R TP CLaim //LKK REF: CC4/EQI19001899/Jpa3

Dear Hsiao Tong

No injuries, kindly proceed.

Thank you

Gibson Soh
96729559

On Mon, Aug 19, 2019 at 11:05 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any injury claim submitted by your client as our insured may consider private settlement.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jas Auto <jasautoservices@gmail.com>

Sent: Wednesday, 14 August 2019 1:47 PM

To: Hwee Jie (LKK Auto) <hweejie@lkkauto.com>

Subject: Progress of SGH4038R TP CLaim

Dear Hwee Jie

· Vehicle SGH4038R repair is completed.

· Can i have the finalised COR?

Can i check if the liability is clear?

Thank you

Gibson Soh

96729559

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 September 2019 3:01 PM
To: 'Stanley Wong'
Subject: RE: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019
Attachments: Private Settlement Form_SGH4038R & GBC6872X.pdf

Hi Mr Stanley,

Thank you for your email.

Please issue the following 2 cheques:

1. \$ 1,470.00 payable to Jas Auto Services
2. \$ 428.00 payable to LKK AUTO CONSULTANTS PTE LTD

You may send your payment by post to:

LKK AUTO CONSULTANTS PTE LTD
51 Ubi Avenue 1 #01-25 Paya Ubi Industrial Park
Singapore 408933

With the following attachments:

1. your cheque payment;
2. the signed private settlement letter to protect your No Claim Discount (NCD).

Kindly call the undersigned should your need further assistance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Stanley Wong <leasing@carsg.sg>
Sent: Wednesday, 4 September 2019 10:10 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Hi Hsiao Tong,

We would like to settle it privately for \$1,898.

Thank you.

Warmest Regards,



CAR (S) LEASING PTE LTD

王兴志

Stanley Wong

Car (S) Leasing Pte Ltd

M +65 8666 1333 | T +65 6385 3322 | F +65 66386 2456

39 Woodlands Close, #08-04 Mega@Woodlands Singapore 737856

On 2019-09-04 08:14, Hsiao Tong (LKKAuto) wrote:

Hi Mr Stanley,

We refer to your below email.

Yes. The total amount is $\$1,470.00 + \$428.00 = \$1,898.00$.

Kindly confirm if you would like to settle privately.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Stanley Wong <leasing@carsg.sg>
Sent: Tuesday, 3 September 2019 9:47 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Hi Hsiao Tong,

May I check, the total amount we need to pay is \$1,470 + \$428 = \$1,898. Nett??

Warmest Regards,



王兴志

Stanley Wong

Car (S) Leasing Pte Ltd

M +65 8666 1333 | T +65 6385 3322 | F +65 66386 2456

39 Woodlands Close, #08-04 Mega@Woodlands Singapore 737856

On 2019-08-29 17:20, Hsiao Tong (LKKAUTO) wrote:

Your Ref: GBC6872X

Our Ref: CC4/EQI19001899/Jpa3

Dear Mr Stanley,

ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

We refer to the above matter and our tele-conversation earlier.

Enclosed below is the breakdown of Third-Party claim if you like to settle the matter privately to protect the NCD: -

| | |
|-------------------------------|--------------------|
| Repair Cost | \$ 1,200.00 |
| Loss of Use (3days x \$90.00) | \$ 270.00 |
| Total | \$ 1,470.00 |

| | |
|------------------------------|------------------|
| LKK Professional Fee (w/GST) | \$ 428.00 |
|------------------------------|------------------|

Please let us have your decision within the next 10days.

Please call us if you have any queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

JAS Auto Services

60 Jalan Lam Huat #05-06/07 Carros Centre, Singapore 737869
Tel: 6453 1967. Fax: 6457 3091
53255447K

M/s M/S Car(S) Leasing Pte Ltd

Make: Toyota Wish

Vehicle No : SGH4038R

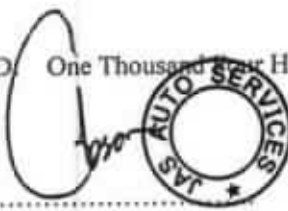
Invoice :

Date : **13/9/19**

Accident on 24/01/2019

| Qty | Description(s) | Amount |
|--------|--|-------------------|
| | To repair the above accident vehicle damaged on a Lump-Sum amount of | \$1,470.00 |
| Total: | | \$1,470.00 |

(SGD. One Thousand Four Hundred Seventy Only.)


.....
JAS Auto Services

JAS Auto Services

60 Jalan Lam Huat #05-06/07 Carros Centre, Singapore 737869

Tel: 6453 1967 Fax: 6457 3091

53255447K

M/s M/S Car(S) Leasing Pte Ltd



Invoice :

Make: Toyota Wish

Date : **13/9/19**

Vehicle No : SGH4038R ✓

Accident on 24/01/2019

| Qty | Description(s) | Amount |
|--------|--|-------------------|
| | To repair the above accident vehicle damaged on a Lump-Sum amount of | \$1,470.00 |
| |  | |
| |  | |
| Total: | | \$1,470.00 |

(SGD: One Thousand Four Hundred Seventy Only.)

JAS Auto Services



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

TAX INVOICE

M/s Car (S) Leasing Pte Ltd
39 Woodlands Close
#08-04 Mega @ Woodlands
(S) 737856

INV No. AC1909492
INV Date 29/01/2019
Reference CC4/TP19001899/Jpa3
Code TP2



PROFESSIONAL SERVICE FEE

Vehicle No. SGH 4038R
Insured Veh. GBC 6872X
Claim No.
Policy No. DMCFHQ18-000158
Accident Date 24/01/2019
Inspection Date

| Description | Total |
|--------------------------------|--------|
| Third Party Express Settlement | 400.00 |
| Subtotal | 400.00 |
| GST (7%) | 28.00 |
| Grand Total | 428.00 |

We shall be glad if you could forward the payment at your early convenience.

Cheque should be crossed and made payable to 'LKK Auto Consultants Pte Ltd'



LKK Auto Consultants Pte Ltd

CHT

PRIVATE SETTLEMENT

"We/I, Jas Auto Services (53255447K), workshop of motor vehicle SGH4038R hereby agree to accept the sum of (S\$1,470.00) as payment from the owner/driver of the motor vehicle GBC6872X, Car(S) Leasing Pte Ltd for the repair to the damages and loss of rental/use to the owner of the motor vehicle SGH4038R as a result of the accident involving motor vehicle SGH4038R and GBC6872X on 24/01/2019 along/at Gangsa Road Blk 173 Carpark.

We/I, Jas Auto Services (53255447K), workshop of motor vehicle SGH4038R hereby agree that there will be no any further claim(s), including any personal injury claims to the driver of motor vehicle SGH4038R at the time of the incident against the owner and insurer of the motor vehicle GBC6872X for the above mentioned accident upon accepting the amount of S\$1,470.00.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of Oct (month) 2019 (year)



Signed & chop by workshop of SGH4038R



Signed by registered owner/driver of vehicle GBC6872X

Date 1 9 0 9 1 9
O O M M Y Y

Pay LKK AUTO CONSULTANTS PTE LTD

Singapore
Dollars

SGD 428.00*

or ~~Payee~~

S\$

CAR (S) LEASING PTE. LTD.

| Cheque No.

| Bank No.

| Account No.

Please sign above the line

⑆6⑈000455⑈7339⑈712⑆360577⑈001⑈

\$ SGA403812

GBC6872X

DOA: 24/1/19



OCBC Bank

OCBC NORTH BRANCH

Date 1 9 0 9 1 8 9
D D M M Y Y

Pay JAS AUTO SERVICES

Singapore
Dollars

SGD 1,470.00*

or Bearer

S\$

CAR (S) LEASING PTE. LTD.

Cheque No.

Bank No.

Account No.

⑆7⑈000454⑈7339⑈712⑆360577⑈001⑈

Please sign above the line



Signature & Company Stamp
Received By: _____
Date: _____

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 4 October 2019 5:54 PM
To: leasing@carsg.sg
Subject: RE: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019
Attachments: Private Settlement Letter.pdf

Hi Ms Fong,

Attached is a copy of private settlement letter signed by both parties for your record.

We will forward it to EQ and close the file.

Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 24 September 2019 11:14 AM
To: leasing@carsg.sg
Subject: RE: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Hi Ms Fong,

We have received your signed private settlement and 2 cheques.

We will proceed accordingly and forward a copy of signed private settlement to you once it is ready.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 19 September 2019 10:49 AM
To: leasing@carsg.sg
Subject: RE: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Without Prejudice

Hi Ms Foong,

Thank you for your patience.

Attached here with the invoice for your necessary action.

Kindly call the undersigned should your need further assistance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: leasing@carsg.sg <leasing@carsg.sg>
Sent: Tuesday, 17 September 2019 12:59 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Hi Hsiao Tong,

How is it?

Warmest Regards,



CAR (S) LEASING PTE LTD

Fong Kai Yuan (Ms)

Car (S) Leasing Pte Ltd

DID +65 6320 9285 | T +65 6385 3322 | F +65 66386 2456

39 WOODLANDS CLOSE #08-04 MEGA@WOODLANDS SINGAPORE 737856

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 6 September 2019 9:11 AM
To: leasing@carsg.sg
Subject: RE: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Hi Ms Fong,

I will check and get back to you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: leasing@carsg.sg <leasing@carsg.sg>
Sent: Thursday, 5 September 2019 1:28 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Hi Hsiao Tong,

Can I check with you, do you have any invoice for us? So that we can request cheque.

Warmest Regards,



CAR (S) LEASING PTE LTD

Fong Kai Yuan (Ms)

Car (S) Leasing Pte Ltd

DID +65 6320 9285 | T +65 6385 3322 | F +65 66386 2456

39 WOODLANDS CLOSE #08-04 MEGA@WOODLANDS SINGAPORE 737856

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 4 September 2019 3:01 PM
To: Stanley Wong <leasing@carsg.sg>
Subject: RE: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Hi Mr Stanley,

Thank you for your email.

Please issue the following 2 cheques:

1. \$ 1,470.00 payable to Jas Auto Services
2. \$ 428.00 payable to LKK AUTO CONSULTANTS PTE LTD

You may send your payment by post to:

LKK AUTO CONSULTANTS PTE LTD
51 Ubi Avenue 1 #01-25 Paya Ubi Industrial Park
Singapore 408933

With the following attachments:

1. your cheque payment;
2. the signed private settlement letter to protect your No Claim Discount (NCD).

Kindly call the undersigned should your need further assistance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Stanley Wong <leasing@carsg.sg>
Sent: Wednesday, 4 September 2019 10:10 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Hi Hsiao Tong,

We would like to settle it privately for \$1,898.

Thank you.

Warmest Regards,



王兴志

Stanley Wong

Car (S) Leasing Pte Ltd

M +65 8666 1333 | T +65 6385 3322 | F +65 66386 2456

39 Woodlands Close, #08-04 Mega@Woodlands Singapore 737856

On 2019-09-04 08:14, Hsiao Tong (LKKAuto) wrote:

Hi Mr Stanley,

We refer to your below email.

Yes. The total amount is $\$1,470.00 + \$428.00 = \$1,898.00$.

Kindly confirm if you would like to settle privately.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Stanley Wong <leasing@carsg.sg>
Sent: Tuesday, 3 September 2019 9:47 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

Hi Hsiao Tong,

May I check, the total amount we need to pay is \$1,470 + \$428 = \$1,898. Nett??

Warmest Regards,



王兴志

Stanley Wong

Car (S) Leasing Pte Ltd

M +65 8666 1333 | T +65 6385 3322 | F +65 66386 2456

39 Woodlands Close, #08-04 Mega@Woodlands Singapore 737856

On 2019-08-29 17:20, Hsiao Tong (LKKAUTO) wrote:

Your Ref: GBC6872X

Our Ref: CC4/EQI19001899/Jpa3

Dear Mr Stanley,

ACCIDENT INVOLVING GBC 6872X(EQ) AND SGH 4038R ON 24/01/2019

We refer to the above matter and our tele-conversation earlier.

Enclosed below is the breakdown of Third-Party claim if you like to settle the matter privately to protect the NCD: -

| | |
|-------------------------------|--------------------|
| Repair Cost | \$ 1,200.00 |
| Loss of Use (3days x \$90.00) | \$ 270.00 |
| Total | \$ 1,470.00 |

| | |
|------------------------------|------------------|
| LKK Professional Fee (w/GST) | \$ 428.00 |
|------------------------------|------------------|

Please let us have your decision within the next 10days.

Please call us if you have any queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 4 October 2019 5:55 PM
To: Joel Goh
Cc: Admin A
Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X // DM19HO00277-JG)
Attachments: Private Settlement Letter.pdf

Hi Joel,

We refer to the above matter.

Attached is a copy of private settlement letter signed by both parties for your perusal.

Insured had also paid our survey fee.

In view of this, we will proceed to close file at our end.

Kindly assist to review insured policy/ NCD.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 4 September 2019 5:17 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X // DM19HO00277-JG)

Dear Hsiao Tong

Noted, please keep us updated.

Best Regards,

Joel Goh

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify ti

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, September 4, 2019 2:45 PM
To: Joel Goh
Cc: Admin A
Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)

Hi Joel,

FYI, Insured would like to do private settlement on this matter.

We will update again once insured had paid out.

Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 February, 2019 12:02 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>; EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SGH 4038R

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 29 January, 2019 11:21 AM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)

Dear LKK

Attached both accident reports for your attention.
Please assist on DS if possible.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify ti

From: Joel Goh

Sent: Tuesday, January 29, 2019 11:20 AM

To: 'Jas Auto'

Cc: Admin A

Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)

Without Prejudice

Dear Gibson

Thank you for your confirmation.
We will arrange accordingly.

Dear LKK

Please assist on the following PRS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Jas Auto [<mailto:jasautoservices@gmail.com>]

Sent: Tuesday, January 29, 2019 9:52 AM

To: Joel Goh

Subject: Re: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)

Dear Joel

LKK Auto is ok.

Kindly let me know the survey date asap.

Thank you.

Gibson Soh

96729559

On Mon, Jan 28, 2019 at 6:36 PM Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Gibson

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|---|---|
| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 | 2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia |
| 3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace | 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon |
| 5) Infiniti Appraisal Service Tel: 96684818 / 90099001 Fax: 64587432 | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |
| 7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin | 8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee |
| 9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 | 10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070 |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify

From: Jas Auto [mailto:jasaautoservices@gmail.com]

Sent: Monday, January 28, 2019 11:15 AM

To: Janet Tan; Joel Goh

Subject: Pre Repair Survey SGH4038R(TP Claim)

Dear Sir / Madam,

We are filing a third party claim in behalf of our client with vehicle SGH4038R against your insured GBC6872X . (Accident on 24/1/2019).

We would like to request your good office to conduct a pre-repair inspection for our client's vehicle.

Enclosed are the following documents for your perusal.

A) GIA Report

B) TP Insurer Enquiry(GBC6872X)

Our client's vehicle will be @ 60 Jalan Lam Huat Carros Centre #05-06/07 Singapore 737869.

Thank you very much.

Regards,

Gibson Soh

6D Mandai Estate

#03-02 M-Space

Singapore 729938

DID:6397 4615

HP: 9672 9559