

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 4 October 2019 5:55 PM
To: Joel Goh
Cc: Admin A
Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X // DM19HO00277-JG)
Attachments: Private Settlement Letter.pdf

Hi Joel,

We refer to the above matter.

Attached is a copy of private settlement letter signed by both parties for your perusal.

Insured had also paid our survey fee.

In view of this, we will proceed to close file at our end.

Kindly assist to review insured policy/ NCD.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 4 September 2019 5:17 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X // DM19HO00277-JG)

Dear Hsiao Tong

Noted, please keep us updated.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, September 4, 2019 2:45 PM
To: Joel Goh
Cc: Admin A
Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)

Hi Joel,

FYI, Insured would like to do private settlement on this matter.

We will update again once insured had paid out.

Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 February, 2019 12:02 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>; EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SGH 4038R

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 29 January, 2019 11:21 AM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)

Dear LKK

Attached both accident reports for your attention.
Please assist on DS if possible.

Best Regards,

Joel Goh

Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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A handwritten signature in dark ink, appearing to be 'Joel Goh', with a long, sweeping underline.

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From: Joel Goh

Sent: Tuesday, January 29, 2019 11:20 AM

To: 'Jas Auto'

Cc: Admin A

Subject: RE: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)

Without Prejudice

Dear Gibson

Thank you for your confirmation.
We will arrange accordingly.

Dear LKK

Please assist on the following PRS.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Jas Auto [<mailto:jasautoservices@gmail.com>]
Sent: Tuesday, January 29, 2019 9:52 AM
To: Joel Goh
Subject: Re: Pre Repair Survey SGH4038R(TP Claim) (EQ: GBC6872X)

Dear Joel

LKK Auto is ok.
Kindly let me know the survey date asap.
Thank you.

Gibson Soh
96729559

On Mon, Jan 28, 2019 at 6:36 PM Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Gibson

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Infiniti Appraisal Service Tel: 96684818 / 90099001 Fax: 64587432	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh

Executive | Claims



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From: Jas Auto [mailto:jasautoservices@gmail.com]

Sent: Monday, January 28, 2019 11:15 AM

To: Janet Tan; Joel Goh

Subject: Pre Repair Survey SGH4038R(TP Claim)

Dear Sir / Madam,

We are filing a third party claim in behalf of our client with vehicle SGH4038R against your insured GBC6872X . (Accident on 24/1/2019).

We would like to request your good office to conduct a pre-repair inspection for our client's vehicle.

Enclosed are the following documents for your perusal.

A) GIA Report

B) TP Insurer Enquiry(GBC6872X)

Our client's vehicle will be @ 60 Jalan Lam Huat Carros Centre #05-06/07 Singapore 737869.

Thank you very much.

Regards,

Gibson Soh

6D Mandai Estate

#03-02 M-Space

Singapore 729938

DID:6397 4615

HP: 9672 9559