

100000

INS. CASE OWNER:

KC | CC 4 ASM AXA1900 1897, Ejoba

LKK: IDAC:

Surveyor:

STEBB

DOE:

ASSIGNMENT

20/1/19

Date / Time:

21/1/19

Registered in Merlim:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJN 5773C

Claim No.:

SAMU16C/95464

Name of Insured:

APRIYANTO BIN BASIRON

Policy No.:

6AV3886

Insured Tel No.:

HP:

951119

Make / Model:

TOYOTA

Excess Sec II :\$5

D.O.A:

951119

Place of Accident:

JB CAUSEWAY

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

YUSM BIN BASIRON

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Driver Tel No.:

(VA- YES / NO)

Insured Liability: %

Final ? Yes / No

SMD 278/L



INSRS: WSP: Tel: Liability: RMKS:

Performance



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time	STAGE	DATE / PIC
SMD 278/L	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OE	
	After call Itr to OE	13-2-19 JUY
	Documentation Check List: Handler	Typist
	Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
	After call Itr to OE	<input checked="" type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/>
	Towing Invoice	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill	<input checked="" type="checkbox"/>
	PIR	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: Email: Call:

FINAL SETTLEMENT Date/Time: 24-5-19 Confirm with: JOSEPH Email: Call:

Final Liability: % 100 (Assessed / Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia:

Repair Cost: 657 \$2,411.27

Loss of Rental (LOR): \$5 (days) Loss of Use (LOU): \$5 180 (560.3 days) Loss of Income (LOI): \$5 (5 x days)

LOR only [] LOU only [] LOR + LOU [] LOR + LO [] [Tick only one]

GIA/LTA Search: \$5 2. x x Medical: \$5 x

Disbursement: \$5 (e.g. Tow/ Independent) Legal Cost: \$5 x

Total: \$5 2,593.27 Global Sum \$5:

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: \$5 2,593.27 Name 1: PERFORMANCE MOTORS LIMITED

Payee 2: (Strike if N.A.) \$5 x Name 2: Payee 3: (Strike if N.A.) \$5 x Name 3:

COPY SENT 20/6/19

Steve

ASM(CXA)

Date: 20/2/19

Vehicle: SMO 2381L

Date: 8/08/18

Type: Car / Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or
 Make: **Bmw X1**
 Color: **White**
 Sp. Reading: **9093**
 Engine:
 C/Nr: **WBAJG120603G76289**
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / SRim / STD A/Rim or
 Tyre Size: F: **225/50R18**
 R:
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHIBU / PIR / SUMI / TOYO / YOKO or **FIRELLI**
 Front: **8** mm
 Rear: **8** mm
 L/Bal: **8** mm
 R/Bal: **8** mm
 D.O.A. **25/1/19** D.O.I. **20/2/19**
 Survey held at: **Performance Motors**
 Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision
 (Policy Condition)
 Remarks: The veh had commenced its repair at the time of inspection.
 Bot. or Market Value
 IDAC: Accident Report Consistent? Yes or No
 G/A / PR: Seen Consistent? Yes or No
 Est. Repairs: **3** days Rep.: Yes or No
 Dam. Cost: % 3 Val: Yes or No
 CA / REV / REP / 24 HRS
 Date: Person Contacted: Vehicle: IN / OUT

SMD 2381L Performance 303 Alexandria Road

Yaquel

N/S	O/S
	XX

P/P \$2,253.52

R (\$1,098.33 / 33%)

Date/Time: File Pass for Prel. Report
 Final Report

Days Of Repair:
 Resurvey No. of Trip:

Survey Fee:

Integration:

Add Fee:

Site Insp. \$
 Informaow. \$
 Transport. \$
 Workshop \$

Report Format
 Lump Sum / H.B.C.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19001897/jb3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 29-01-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJN 5773C	Veh. Inspected	SMD 2381L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	29/01/2019

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	25/01/2019	Inspection Date	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Steve CLKK)
Steve Chan@kk.com
83228813

W/L
20/2/19 11.45am
P/P
Rogey bpfy & APL
3 Chrys

Let ALL Consultants hence notify the Repairer of the following:
 • To survey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and subject to final approval from Insurance Company
 Approved by Repairer
 Signature: _____
 Date: _____

Performance Motors Limited
 A member of the Sime Darby Group
 Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

309, Alexandra Road Sime Darby Performance Centre Singapore 159941
 Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770
 180, Sempang Arang Road East Coast Centre Singapore 438180
 Tel. 63190888 (AfterSales) Fax. 63449773
 118, Alexandra Road Sime Darby Business Centre Singapore 159944
 Tel. 63190528 (AfterSales) 63190533/530 (Motorrad) Fax. 64796601 64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

28 JAN 2019

E S T I M A T E

Estimate No. : b1 49922 Page No. : 1 of 4
 Date Estimated : 28/01/2019
 Prepared By : Joseph Yaguel

- ESTIMATE REPAIR FOR -
 Tan Soo Hwee
 33 Pheng Geck Avenue
 #01-12
 Sennett Residence
 Singapore 348228

- ACCOUNT - 238
 AXA Insurance Pte Ltd
 8 Shenton Way
 #24-01 AXA Tower
 Singapore 068811

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMD2381L	3G76289	08/08/2018	X1 sDrive18i	0

DESCRIPTION	VALUE
Remove and install rear bumper panel and to replace damaged parts <i>850</i>	1,700.00 <i>765.85</i>
Spray rear bumper <i>107.</i>	1,038.00 <i>840.65 934</i>
To check electrical wiring systems and lightings at the rear section for proper function. <i>155</i>	177.00 <i>15</i>
Sundries <i>40?</i>	80.00
Total Labour 1:	2,995.00

DESCRIPTION	QTY	PRIC	VALUE
REAR TRIM UNDERRIDE PROTECTION (X L <i>DD NH</i>)	1	105.40	105.40
REAR BUMPER TRIM BOTTOM (LINES) <i>DD NH</i>	1	231.25 <i>37.</i>	231.25 <i>244-31</i>
DECOUPING RING PDC TORQUE CONVERTER <i>NEE'NV</i>	4	5.05	20.20
Total Parts :			356.85

Claims OD / No Policy / Uninsured Driver / Direct Settlement

Regn No. _____ Claim No. _____
 Date & Time _____ Excess \$S _____
 Surveyor's Name _____ Sign _____
 Signature of _____
 Approved Date _____ Time _____
 SURVEY PARTS PHOTO BY SURVEYOR Yes / No PNL Yes / No
 Surveyor's E-mail _____
 No. of Working Days Estimated _____



Labour 1	:	2,995.00
Parts	:	356.85
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	234.63
Grand Total	:	3,586.48

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**
 ** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Joy

WORKSHOP QUOTATION
NO. 1339074

GST REG NO : M2 - 0020081 - X

Vehicle No : SMD 238L
Chassis No : 3G 76289
CSA Name : Joseph
Model Year : _____

Supp
Steve (LKK)
2/2/19

Quotation No : 0000514184
Date : 21/02/2019
Time : 11:46:28
Page : 1
Partsman : p971omi
Del Doc : 003675716

S/N	PART NUMBER	DESCRIPTION	CT	STK AT	PDC SOH	ISS. QTY	SELLING PRICE	DIS %	NET PRICE
1	51127403392	REAR BUMPER MIDDLE	P			1	242.80	3%	242.80

CSA Signature : _____
Date : _____
Time : _____

Customer's Name
or Contact Person : _____

Parts Total : 242.80
Labour Charges : *****
Sub Total :
Add 7% GST : *****
TOTAL AMOUNT : *****

- Note: (1) The above quotation is based on visual inspection only and may change based on further checks.
 (2) The validity of this quotation is 14 days from the above date.
 (3) Parts are subject to availability.
 (4) Any prices change is without prior notice.

If the quotation is acceptable to you, please confirm your authorization for us to proceed with the job on the understanding that prior approval will be obtained from you before we carry out any further repair or replacement of parts that will extend the total charges beyond the sum stated.

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M0-0020081-X



FINAL REPORT

Estimate No. : b1 49922
Date Estimated : 28/01/2019
Prepared By : Joseph Yaguel

Page No. :

REPAIR FOR -
Tan Soo Hwee
33 Pheng Geck Avenue
#01-12
Sennett Residence
Singapore 348228

- ACCOUNT - 238
AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

REGN NO	CHASSIS NO	REGN DATE	MODEL	M LEASE
SMD2381L	3G76289	08/08/2018	X1 sDrive18i	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	
To make good the rear bumper include replacement of damaged parts and knocking out dents caused by the accident	850.00 /	10.00	765.00	
To spray paint rear bumper	934.00 /	10.00	840.60	
To check electrical wiring systems and lightings at the rear section for proper function	150.00 /	10.00	135.00	
Sundries <i>NEC</i>	40.00 /	0.00	40.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
<i>Supp</i> # REAR BUMPER MIDDLE TRIM PANEL (PDC)* <i>DD</i> /	242.80 /	1.00	3.00	235.52
REAR BUMPER TRIM BOTTOM (LINES) <i>DD</i> /	231.25 /	1.00	3.00	224.31
<i>Supp</i> # EXPANDING RIVET* <i>NEC</i> /	1.35 /	10.00	3.00	13.09

SUPPLEMENTARY ITEMS

Total Labour :	1,780.60
Total Parts :	472.92
Total Labour & Parts :	2,253.52
Deduction for Excess :	0.00
Total Repair Costs less Excess:	2,253.52
GST @7%:	157.75
Grand Total :	2,411.27

Performance Motors Limited

A member of the Sims Dairy Group
Co. Reg. No. 197401339W, GST Reg. No. M2-0020081-X



SUPPLEMENTARY

Estimate No. : b1 49922
Date Estimated : 28/01/2019
Prepared By : Joseph Yaguel

Page No. :

REPAIR FOR -
Tan Soo Hwee
33 Pheng Geck Avenue
#01-12
Sennett Residence
Singapore 348228

- ACCOUNT - 238
AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

REGN NO	CHASSIS NO	REGN DATE	MODEL	MILEAGE
SMD2381L	3G76289	08/08/2018	X1 sDrive18i	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
-------------	----------------	---------	------

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# REAR BUMPER MIDDLE TRIM PANEL (PDC) *	242.80	1.00	3.00	235.52
# EXPANDING RIVET *	1.35	10.00	3.00	13.09

Total Labour :	
Total Parts :	248.61
Total Labour & Parts :	248.61

Steve CLKK)
Steve Chan@lkk.com
83228813

WIL name
20/2/19 11.45am
PIP
RVEJ bfy & APL
3 chgs

HR Dealer

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-X

103, Alexandra Road
Sime Darby Performance Centre
Singapore 119941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Seapong Arang Road
East Coast Centre
Singapore 438190
Tel. 63190888 (AfterSales)
Fax. 63449773

115, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190328
63190333/330
Fax. 64796001
64796024

LKK Auto Consultants hereby notify
the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

GST REG. NO : M2 - 0020081

28 JAN 2019

ESTIMATE

Estimate No. : **b1 49922** Page No. : **1 of 4**
Date Estimated : **28/01/2019**
Prepared By : **Joseph Yaguel**

- ESTIMATE REPAIR FOR - Tan Soo Hwee 33 Pheng Geck Avenue #01-12 Sennett Residence Singapore 348228	- ACCOUNT - 238 AXA Insurance Pte Ltd 8 Shenton Way #24-01 AXA Tower Singapore 068811
--	---

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMD2381L	3G76289	08/08/2018	X1 sDrive18i	0

DESCRIPTION	VALUE
Remove and install rear bumper panel and to replace damaged parts <i>850</i>	1,700.00
Spray rear bumper <i>984</i>	1,038.00
To check electrical wiring systems and lightings at the rear section for proper function. <i>150</i>	177.00
Sundries <i>?</i>	80.00
Total Labour 1:	2,995.00

DESCRIPTION	QTY	PRIC	VALUE
REAR TRIM UNDERRIDE PROTECTION (X L) <i>DD</i>	1	105.40	105.40
REAR BUMPER TRIM BOTTOM (LINES) <i>DD</i>	1	231.25	231.25
DECOUPLING RING PDC TORQUE CONVERTER <i>NEC</i>	4	5.05	20.20
Total Parts :			356.85

Claims OD / 3rd Party / Uninsured losses / Direct Settlements

Regn No. _____ Claim No. _____
Date & Time _____ Excess S\$ _____
Surveyor's Name _____ Sign _____
Surveyor's Tel. _____

Authorised Date _____ Time _____	Labour 1	:	2,995.00
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No	Parts	:	356.85
Surveyor's E-mail _____	Labour 2	:	0.00
No. of Working Days Recommended _____	Excess	:	0.00
	Total GST @ 7%	:	234.63
	Grand Total	:	3,586.48



** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**
** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Steve Chan
 Steve.chan@lkk.com
 83228813

20/1/19 11.45am
 P/P

Resy bery & APL
 3 days

Performance Motors Limited

A member of the Sime Darby Group
 Co. Reg. No. 137401559W GST Reg. No M2-0020081-X



303, Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941
 Tel. 63190100 (Sales & Admin)
 63190111 (AfterSales)
 Fax. 64747770

280, Kampong Arang Road
 East Coast Centre
 Singapore 436190
 Tel. 63190888 (AfterSales)
 Fax. 63449773

315, Alexandra Road
 Sime Darby Business Centre
 Singapore 159944
 Tel. 63190528 (AfterSales)
 63190533/530 (Motorrad)
 Fax. 64796601 (AfterSales)
 64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

28 JAN 2019

RO# 1339074

Estimate No. : b1 49922	Page No. : 1 of 4
Date Estimated : 28/01/2019	
Prepared By : Joseph Yaguel	

ESTIMATE REPAIR FOR - Mr. An Soo Hwee 3 Pheng Geck Avenue 01-12 Sunnyside Residency Singapore 348228	- ACCOUNT - 238 AXA Insurance Pte Ltd 8 Shenton Way #24-01 AXA Tower Singapore 068811
--	--

EGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
MD2381L	3G76289	08/08/2018	X1 sDrive18i	0

DESCRIPTION	VALUE
Remove and install rear bumper panel and to replace damaged parts <i>850</i>	<i>850</i> 1,700.00
Spray rear bumper	<i>984</i> 1,038.00
To check electrical wiring systems and lightings at the rear section for proper function.	<i>150</i> 177.00
Sundries	? 80.00
Total Labour 1: 2,995.00	

DESCRIPTION	QTY	PRIC	VALUE
REAR TRIM UNDERRIDE PROTECTION (X L) <i>APL</i>	1	105.40	105.40
REAR BUMPER TRIM BOTTOM (LINES) <i>10</i>	1	231.25	231.25
DECOUPLING RING PDC TORQUE CONVERTER <i>APL</i>	4	5.05	20.20
Total Parts :			356.85

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____

Date & Time _____ Excess S\$ _____

Surveyor's Name _____ Sign _____

Surveyor's Tel _____ Authorized Yes / No _____

Authorised Date _____ Time _____	Labour 1	: 2,995.00
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No	Parts	: 356.85
Surveyor's E-mail _____	Labour 2	: 0.00
No. of Working Days Recommended _____	Excess	: 0.00
	Total GST @ 7%	: 234.63
Grand Total		: 3,586.48



THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**
 PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE

◀ Service Request Details

Claim
S9M01C6C

Reference
None ✎

Loss Date
January 25, 2019

Request Date
January 28, 2019

Due Date
February 4, 2019

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

*29/01/2019 @ 8:57am
Caroline veh not in.*

Actions

Next Step
Agree to perform service

Vehicle Information

Incident Vehicle Registration #
SMD2381L ✓

Make
TPVD BMW

Service Address

...

Primary Contact/Insured

BASIRON HARIYANTO BIN
BLK 172 BISHAN STREET 13, #02-97, 570172, Singapore

HARIYANTO@PAULANER.COM.SG

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions
NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, 28 January, 2019 3:51 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: REQUEST FOR DIRECT SETTLEMENT - SMD2381L & SJN5773C ON 25/01/2019
Attachments: SKM_558e19012815470.pdf; SMD2381L.PDF

Categories: Namrata

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

⏪ **Re:MANDATE IA - SMD 2381L- PERFORMANCE**

Type

🗨 Question

Message

PLS PROCEED AS PROPOSED

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 21/02/2019

Survey Details:

Date of loss	25-Jan-19
Date of appointment	29-Jan-19
Date of survey	20-Feb-19
Location of survey	PERFORMANCE MOTORS LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SMD 2381L
Make and Model	BMW X1
Date of registration	8/8/2018
Excess	
Market Value	\$0
Part Rebate	\$62,411
Nett Loss	(\$62,411)

Repair details:

Initial Estimate	\$	3,839.25
------------------	----	----------

Proposed/Revised repair cost:

Parts	\$	472.92
Check items (estimate)		
Labour	\$	1,780.60
Total	\$	2,253.52
Lump Sum(if applicable)	\$	-

Number of days for repair	3 DAYS
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

We have not authorized repairs. HEAD TO REAR - BOLA 27

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	2,411.27	GST
Loss of use	\$	180.00	\$60 x 3
LTA search fees	\$	2.00	
Proposed Total	\$	2,593.27	



(Joy)

AXA Insurance Pte Ltd
8 Shenton Way
#27-01
Singapore 068811
Attention: Motor Claims

"Without Prejudice"

Your Ref:

Our Ref:

Date:

08 April 2019

Subject:

ACCIDENT INVOLVING VEHICLES SMD2381L & SJN5773C ON 25.01.2019

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of Repair	:	S\$	2411.27
Loss of use	:	S\$	300.00 (S\$100.00 x 3 days)
GIA search fee	:	S\$	2.00
Total	:	S\$	2713.27

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation & Discharge Voucher

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales:
6319 0527
Fax 6479 6624

280
Kampung Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vintage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

13 FEBRUARY 2019

HARIYANTO BIN BASIRON
BLK 172 BISHAN STREET 13
#02-97, SINGAPORE 570172

Dear Sir/Madam,

OUR REF : CC4/ASM19001897/Ejb3
YOUR REF : SJN 5773C

ACCIDENT INVOLVING SJN 5773C AND SMD 2381L ALONG CAUSEWAY LINK ON 25.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s PERFORMANCE MOTORS LIMITED., acting on behalf of the owner of SMD 2381L against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had hit Third Party vehicle from the rear. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to joyirene@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at joyirene@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Joy Irene
Case Handler
DID: 6841 2409
FAX: 6741 4108
Email: joyirene@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA)
(Motor Claims Dept)

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMD 2381L & SJN 9773C ON 35-01-19.

I, TAN SOO HWEE owner of Vehicle Registration No. SMD 2381L
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

Name: TAN SOO HWEE (Date)

NRIC No.: 87485293 I

In the presence of:

Name: _____ (Date)

NRIC No.: _____



redefining / insurance

CLAIM REF : 09M01060
INSURED : HARIYANTO BIN BSIKON

DISCHARGE VOUCHER

We/I Tan See Hwee, NRIC NO. 574852941 hereby agree to accept the sum of dollars TWO THOUSAND FIVE HUNDRED NINETY THREE 9 CENTS TWENTY (S\$ 2,593.27) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SIN 5730 as a result of an accident along Causeway Link on 25.1.19 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SMD23812.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SIN 5730 in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SIN 5730.

Dated this 24 day of JUNE 2019

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : _____

Occupation/ Business : _____

Address : _____

Telephone No. : _____

Witness's Name : PERFORMANCE MOTORS LIMITED

Witness's Signature : [Signature]

Witness's NRIC No. : _____

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-9020001-X

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190088 (AfterSales)
Fax. 63449773

115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796801 (AfterSales)
64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1339074	Page No. : 1 of 2
Date IN : 20/02/2019	Invoice Number : 2081967 / WSB
Cust. Svc. Advisor: Joseph Yaguel	Invoice Date : 28/03/2019
	Payment Terms : 30 Days From Invoice
	Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Mr Tan Soo Hwee
33 Pheng Geck Avenue
#01-12
Sennett Residence
Singapore 348228

- INVOICE TO - 238

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

REGN. NO. SMD2381L	CHASSIS NO. 3G76289	REGN. DATE 08/08/2018	MODEL X1 SDRIVE18I	MILEAGE 9093
-----------------------	------------------------	--------------------------	-----------------------	-----------------

- - - - LABOUR 1 - - - -

To make good the rear bumper and replace damaged parts
including to remove and install body parts in order
to carry out painting job.

To respray rear bumper

To check electrical wiring systems and lightings at the
rear section for proper function.

Sundries

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 25.1.2019. 3RD PARTY CAR : SJN5773C.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR STEVE CHEN FROM LKK AUTO
CONSULTANTS PTE LTD ON 20.2.2019 AT 11.45 AM.
AUTHORISED REPAIR BY MS JOY IRENE FROM LKK ON
13.2.2019 VIA E-MAIL.

PROPOSE LOSS OF USE = \$100X3. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

Retail

Price

DISC%

NETT

850.00

10.00

765.00

934.00

10.00

840.60

150.00

10.00

135.00

40.00

0.00

40.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

Total Labour 1: **1,780.60**

- - - - PARTS - - - -

REAR BUMPER TRIM BOTTOM (LINES)

REAR BUMPER MIDDLE TRIM PANEL (PDC)

EXPANDING RIVET

Retail

Qty

Price

DISC%

NETT

1

231.25

3.00

224.31

1

242.80

3.00

235.52

10

1.35

3.00

13.09

Total Parts : **472.92**

103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770290, Kampong Krang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
FAX. 63449773115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**SERVICE TAX INVOICE**

Repair Order No. : B1 1339074	Page No. : 2 of 2
Date IN : 20/02/2019	Invoice Number : 2081967 / WSB
Cust. Svc. Advisor: Joseph Yaguel	Invoice Date : 28/03/2019
	Payment Terms : 30 Days From Invoice
	Invoice By : Sharon Heng

Labour Charges : 1,740.60	Total Labour & Parts Charges : S\$ 2,253.52
Parts Charges : 472.92	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 40.00	Invoice Total Amount Exclude GST : S\$ 2,253.52
	GST @ 7% : S\$ 157.75
	Invoice Total Amount Include GST : S\$ 2,411.27

Computer generated invoice. No signature is required.	Amount Payable Include GST : S\$ 2,411.27
---	--

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-015514

Date of Request: 28/01/2019

Your Ref No:

Online Purchase

 Performance Motors Limited
 303 Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941

Dear Sir/Madam,

 Enquiry Date 28/01/2019
 Enquiry By Melanie Setiawati
 TP Vehicle No. SJN5773C
 Accident Date 25/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJN5773C	AXA Insurance Pte Ltd	21/01/2019-19/02/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-015514

Date of Request: 28/01/2019

Your Ref No: Online Purchase

 Performance Motors Limited
 303 Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941

Dear Sir/Madam,

 Enquiry Date 28/01/2019
 Enquiry By Melanie Setiawati
 TP Vehicle No. SJN5773C
 Accident Date 25/01/2019 ✓

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You. ✓

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJN 5773C (Insd veh)	Model:	B.M.W. X1
	SMD 2381L (TP veh)		
Date of Accident:	25/01/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	3,852.49	
Final Repair Cost	:	\$	2,411.27	
Loss of Use	:	\$	180.00	3days at \$60.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	

	:	\$	
Final Settlement Sum	:	\$	2,593.27

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No- BOLA Scenario No: _____

BOLA Liability: ___100___(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks

Payment Instruction: Payee's Breakdown		
1)	PERFORMANCE MOTORS LIMITED	: \$ 2,593.27

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

05/07/2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19001897/Ejb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 05-07-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJN 5773C	Veh. Inspected	SMD 2381L
Policy No.	GA437886	Coverage (\$)	0.00
Claim No.	S9M01C6C	Excess (\$)	0.00
Assign From		Assign Date	29/01/2019

2. Vehicle Particulars & Condition

Make & Model	B.M.W. X1	c.c	1499
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	WBAJG120603G76289	Colour	WHITE
Odometer	9093	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/50 R18	FIRELLI	8 mm
L/H Front Tyre	225/50 R18	FIRELLI	8 mm
R/H Rear Tyre	225/50 R18	FIRELLI	8 mm
L/H Rear Tyre	225/50 R18	FIRELLI	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	25/01/2019	Inspection Date	20/02/2019
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMD 2381L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	80.00	40.00
1	REAR TRIM UNDERRIDE PROTECTION (X L) (SN) (CONSISTENT)	NOT NECESSARY	105.40	-
1	REAR BUMPER TRIM BOTTOM (LINES) (SN) (CONSISTENT)	DENTED	231.25	224.31
4	DECOUPLING RING PDC TORQUE CONVERTER (SN) (CONSISTENT)	NOT NECESSARY	20.20	-
1	REAR BUMPER MIDDLE TRIM PANEL (PDC) (SN) (CONSISTENT) (ADDITIONAL)	DENTED	235.52	235.52
10	EXPANDING RIVET (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	13.09	13.09
			685.46	512.92
LABOUR				
	REMOVE AND INSTALL REAR BUMPER PANEL AND TO REPLACE DAMAGED PARTS.		1,700.00	765.00
	SPRAY REAR BUMPER.		1,038.00	840.60
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION .		177.00	135.00
			2,915.00	1,740.60
GRAND TOTAL			3,600.46	2,253.52
RECOMMENDED COST OF REPAIRS				2,253.52

Report Ref No. CC4/ASM19001897/Ejb3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SPM01CAC
Reference	CC4JASM19001897/EB302
Loss Date	25 January 2019
Report Date	28 Jan 2019 4:18:23 PM
Request Date	28 January 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: [Wait for Approve Invoice](#)

[Next Invoice](#)

Vehicle Information

Incident Vehicle Registration #	SMD2381L
Make	BMW
Model	X1
Service Address	

Primary Contact/Insured

BASIRON HARIYANTO BIN
BLK 172 BISJUAN STREET 13, #02-97, 570172, Singapore

HARIYANTO@PAULANER.COM.SG

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@aasa.com.sg

Additional Instructions: NON-REPORTED

Messages | Invoices | History | Documents | Assessment | Metrics | Notes

Document Type:

[Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	11 July 2019

