Mei Kwan (LKKAuto)

Admin-D (LKKAuto) From: Monday, 28 January, 2019 3:09 PM Sent: 'Janet Tan'; assignments To: Cc: Admin A RE: Our ref: DM19HO00052/JT (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / **Subject:** ACCIDENT INVOLVING GBH4592R & GBC8715D ON 02/01/2019 AT 1830HRS **Follow Up Flag:** Follow up Flag Status: Completed **HMK Categories:** Dear Janet, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will arrange. Best Regards, Catherine Chong | Admin **LKK Auto Consultants Pte Ltd** Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg] Sent: Monday, 28 January, 2019 2:59 PM To: assignments <assignments@lkkauto.com> Cc: Admin A <admin-a@lkkauto.com> Subject: Our ref: DM19HO00052/JT (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING GBH4592R & GBC8715D ON 02/01/2019 AT 1830HRS Dear Catherine, Attach the PRS request and our insured driver's GIA report. Please arrange to attend to the PRS and proceed with direct settlement if liability is established. Thank you.

Regards,

Janet Tan

Senior Executive | Claims



5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Yvonne Yong [mailto:service@z-one.com.sg]

Sent: Monday, January 28, 2019 2:51 PM **To:** Janet Tan < <u>janet.tan@eqinsurance.com.sg</u>>

Subject: Re: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING GBH4592R & GBC8715D ON

02/01/2019 AT 1830HRS

Hi Janet,

Kindly appoint LKK Auto Consultants Pte Ltd.

Thank you!

Best Regards, Yvonne Yong

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 / 62502115 Fax: 6634 2122

From: Janet Tan

Sent: Monday, January 28, 2019 1:53 PM

To: service@z-one.com.sq

Subject: RE: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING GBH4592R & GBC8715D ON

02/01/2019 AT 1830HRS

Without Prejudice Save As To Costs

Dear Yvonne,

For pre repair survey request, please email to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within **2 working days**</u> if you agree or have any objections to the we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alter proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd
Tel: 6255 0808	Tel: 6286 0155
Fax: 6849 9155	Fax: 6284 1539
	Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services
L.B.S. Auto Consultants Pte Ltd	Tel: 62934822

	Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace		Fax: 62963283 Contact Person: Sharon
5)	RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6)	LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7)	Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8)	Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9)	JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10)	Appraisals Associates Pte Ltd Tel: 67472822 Fax: 67470070
11)	Infiniti Appraisal Service Tel: 96684818/90099001 Fax: 64587432		

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you cons We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return y

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



Ø-___

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Rose Koh

Sent: Thursday, January 24, 2019 2:32 PM **To:** Janet Tan < <u>janet.tan@eqinsurance.com.sg</u>>

Cc: Adeline Chua <adeline.chua@eqinsurance.com.sg>

 $\textbf{Subject:} \ \mathsf{FW:} \ \mathsf{(DS)} \ \mathsf{PRS} \ \mathsf{TO} \ \mathsf{BE} \ \mathsf{ARRANGE} \ @ \ \mathsf{Z-ONE} \ \mathsf{KAKI} \ \mathsf{BUKIT} \ / \ \mathsf{ACCIDENT} \ \mathsf{INVOLVING} \ \mathsf{GBH4592R} \ \& \ \mathsf{GBC8715D} \ \mathsf{ON}$

02/01/2019 AT 1830HRS

Hi Janet

Fyna.

Regards,

Rose Koh

Customer Service



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 tel 65 6223 9433 | fax 65 6224 3903 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Yvonne Yong [mailto:service@z-one.com.sq]

Sent: Thursday, January 24, 2019 2:25 PM

To: Joel Goh **Cc:** Marketing

Subject: Fw: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING GBH4592R & GBC8715D ON

02/01/2019 AT 1830HRS

Reminder

From: Yvonne Yong

Sent: Monday, January 21, 2019 4:17 PM

To: Joel Goh

Subject: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING GBH4592R & GBC8715D ON

02/01/2019 AT 1830HRS

Dear Sir/Mdm.

Attached PRS for your kind attention.

Please send us your list of 10 surveyor for us to choose.

Do contact Yvonne Yong @ 97552115 for any necessary.

Thank you!

Best Regards, Yvonne Yong

Z-One Automotive Pte Ltd1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883
Tel: 66342112 / 62502115 Fax: 6634 2122