

INS CASE OWNER: DANICE

CC 4, OBE 1900 1893, Ag 3 1/2

LKK: IDAC:

Surveyor: ADRIAN

DOI: ASSIGNMENT 28/02/19

Date/Time: 28/01/19

Registered in Merimen:

Pre-assign / CCU / FTE

SFR 1117E



Insured Vehicle No. :

Tomyhin Electrical Eng P/L

Claim No. : VCO 12279

Name of Insured :

Policy No. :

Insured Tel No. :

HP: 27/01/19

Make / Model :

Excess Sec II : \$5

D.O.A. : 27/01/19

Place of Accident :

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SJT 672R



INSRS: WSP: Progressive Tel: Liability: Car Care RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
1/2	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	06/08/19 - vic
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>
PRELIMINARY ADVICE Date/Time: 06/08/19 Sent By: a3		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost: Ltg \$5 1,700.00 (4 days) Reduction: 49 %		Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT Date/Time: 29/08/19 Confirm with: PBI WBN Email <input type="checkbox"/> Call <input type="checkbox"/>		
Final Liability: % 100 (Agred / Assessed) BOLA S/N No.: 111		If NO or B 28, Ass. Lia:
Repair Cost: (w/scr) \$5 1,019.00		OI @ WRONG CHANG
Loss of Rental (LOR): \$5 - (days)		
Loss of Use (LOU): \$5 180.00/3 GO x 3 days		@ bill can be date is diff 5
Loss of Income (LOI): \$5 - (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search \$5 2.00		
Medical: \$5 -		
Disbursement: \$5 - (e.g. Tow/ Independent)		
Legal Cost \$5 -		
Total: \$5 2,001.00 Global Sum \$5: -		
FINAL PAYMENT Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>		
Payee 1: \$5 2,001.00 Name 1: PROGRESSIVE CAR CARE PTG LTD		
Payee 2: (Strike if N.A.) \$5 - Name 2: -		
Payee 3: (Strike if N.A.) \$5 - Name 3: -		

COPY SENT 29/8

REF: QBE

1293/A

Condition ✓

STANDARD

Date: 28/2/19

Vehicle No: SJT 6712R

Insurance: Progressive

Address: BIK 3022A ubi Rd | # 01-45/46

Excess:

Make of Vch: Aprm (see and go)

Form: The vch had commenced its repair at the time of inspection.

HRS	O/S

Est. repairs: 4 days Res: Yes or No

Turn over: % 3 Val. Yes or No

CA / REV / REP. / 24 HRS (up)

Date: Person Contacted:

Vehicle: SJT 6712R - 2009 Oct

Type: B/Cycle / Bus / Van / Lorry / Truck / Prime Mover /
Truck / Trailer or

Make: Toyota Altis CC: 1598

Colour: Gold - R/C: Insured / S/O / N/A

Cap/Reading: 96561 T/Code: Insured / S/O / N/A

Eng/No:

C/No: MRO532EE106157734

Gen. Cond: Good / Fair / Poor / Damt

Steering: In order / Jammed / Loosed / Burnt or

Brake: In order / Jammed / Loosed / Burnt or

Mod: Nil / STD / RR or

Tyre Size: F: 195/65 R15
R: 185/65 R15

DUN / EXNOVA / GY / FS / LIZA / MIC / OHTBU / PIR / SUMI /
TOYO / YOKO or

Front	R/R
R/Bal: 06 mm	R/Bal: 06 mm
L/Bal: 06 mm	L/Bal: 06 mm

D.O.A. 28/02/19

Survey held at: Progressive (ubi)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision

LG \$1,700.00
CRRB = 61,682.48 / 49%

MV: 16K
PV: 10.2K
Nett: 5.8K

Date/Time File Pass to: : Prelim. Report

n : Final Report

Date/Time File Return to:

Report Format

Lump Sum / T.B.T. is

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Forecastable:

Add Fee: Site trip (\$) Interview (\$) Test trip (\$) Weekend (\$)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: VC012279
Our ref: CC4/QBE19001893/Aha3

Date: 06.08.2019

The Motor Claims Department
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SJT 6712R

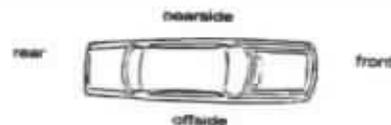
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28.02.2019 at the premises of M/s PROGRESSIVE CAR CARE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$	3,382.48
Revised Estimate Amount	: S\$	2,210.85
"Check" Items Amount	: S\$	-
Market Value	: S\$	16,000.00
LTA Reimbursement Value	: S\$	10,200.00
Nett Value	: S\$	5,800.00

Description of Damage:

The vehicle sustained damages at the
Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

ADRIAN LING
Licensed Appraiser

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
 TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
 GST:201006949C RCB NO:201006949C

M/S : CHUA BOON KIAH
 BLK 110 ALJUNIED CRESCENT
 #10-84 SINGAPORE 380110

ATTN: QBE

Your Ref No: TP 0119-5381
 Claim Type: Third Party
 Accident Date: 27/01/2019
 TP Veh Reg No: SFQ1117E

LKK Auto Consultants hence notify the Remainder of the following:
 • Insured party (owner) spray painting damaged parts during resurvey
 • All repairs are subject to combination
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary repairs must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

Estimate No: EST1504507
 Date: 28 Jan 2019
 Policy No: P10093465R00
 Veh Reg No: SJT6712R
 Make/Model: TOYOTA COROLLA ALTIS 1.6 AUTO
 Chassis No: MR053ZEE106157734
 Engine No: 3ZZ4940786
 Reg. Date: 26/10/2009

Estimate Repair Cost to Vehicle No :SJT6712R

Description	U/Price	Quantity	Price SS	Amount SS
List Price				
1 HEAD LAMP ASSY - RH <i>condit</i>	445.20	1 PC	445.20 ✓	
2 FRONT BUMPER TOP RUBBER <i>near</i>	52.50	1 PC	52.50 ✓	
3 FRONT BUMPER <i>condit</i>	463.10	1 PC	463.10 ✓	
4 FRONT BUMPER CLIPS <i>n</i>	5.89	10 PC	58.90 ✓	
5 FRONT BUMPER SIDE HOLDER - LH <i>new</i>	45.60	1 PC	45.60 ✗	
6 FRONT BUMPER SIDE HOLDER - RH <i>n</i>	45.60	1 PC	45.60 ✓	
7 FRONT BUMPER REINFORCEMENT <i>near</i>	342.60	1 PC	342.60 ✗	
8 FRONT BUMPER FOG LAMP COVER CHROME - RH <i>new</i>	125.10	1 PC	125.10 ✗	
9 FRONT BUMPER TOYOTA LOGO <i>new</i>	63.70	1 PC	63.70 ✓	
10 FRONT BUMPER GRILLE ASSY <i>new</i>	312.10	1 PC	312.10 ✓	
11 FRONT FENDER - RH <i>Breaked</i>	622.10	1 PC	622.10 ✓	
12 FRONT FENDER VVTI WORDING - RH <i>new</i>	36.70	1 PC	36.70 ✓	
13 FRONT FENDER COWLING - RH <i>free</i>	171.20	1 PC	171.20 ✗	
14 FRONT FENDER COWLING CLIPS - RH	5.89	10 PC	58.90 ✗	
			2,843.30	
		Less 25%	710.83	2,132.48
Labour				
15 TO KNOCK OUT DENTS, SUPPORT PANEL, REMOVE, REPLACE ACCIDENT PARTS	600.00	1 JOB	600.00 400	
16 TO RESPRAY PAINT ON ACCIDENT PORTIONS	600.00	1 JOB	600.00 450	
17 TO CHECK WIRING	20.00	1 JOB	20.00 ✓	
18 TO TUFF-KOTE	30.00	1 JOB	30.00 ✗	
			1,250.00	1,250.00
			Total	SS 3,382.48
			Add GST @ 7%	236.77
			Total Amount Payable	SS 3,619.25

Adrian King
 H/S 28/02/19 04 days

TOTAL: SINGAPORE DOLLAR THREE THOUSAND SIX HUNDRED NINETEEN AND CENTS TWENTY FIVE ONLY

For Progressive Car Care Pte Ltd

[Signature]
 AUTHORISED SIGNATURE

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	1710J
Vehicle No.:	SJT6712R
Vehicle to be Exported:	Yes
Intended Deregistration Date:	28 Feb 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Beige
Manufacturing Year:	2009
Engine No.:	3ZZ4940786
Chassis No.:	MR053ZEE106157734
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$17,853.00
Original Registration Date:	26 Oct 2009
First Registration Date:	26 Oct 2009
Transfer Count:	1
Actual ARF Paid:	\$17,853.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Oct 2019
PARF Rebate Amount:	\$8,926.00
Intended COE Rebate Details	
COE Expiry Date:	25 Oct 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$18,899.00
COE Rebate Amount:	\$1,229.00
Total Rebate Amount:	\$10,155.00

The information contained herein is correct as at 28 Feb 2019

OK



Available With Low Interest Rate. Call For A Test Drive S...



Posted: 28-Feb-2019

Tags: 2008 Toyota Corolla, 2008 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota



Toyota Corolla Altis 1.6A (New 5-yr COE) \$31,800 \$6,360 /yr 24-Jun-2009 1,598 cc 102,000 km Sedan Available

Looking For Cheap And Reliable Car ? Do Not Miss This 1 Owner Beige Interior And Exterior With Only 102000km Mileage Done Over The Last 10 Years! View To Believe This Excellent Condition Unit! Flexiab...



Posted: 26-Feb-2019

Tags: 2009 Toyota Corolla, 2009 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota



Toyota Corolla Altis 1.6A (New 5-yr COE) \$28,800 \$5,760 /yr 24-Jun-2009 1,598 cc - Sedan Available

2.58% P.A Lowest Interest At \$568 Monthly For Toyota Altis. \$0 Admin Fees For All GV Purchase. 2 Years Warranty For Engine And Gearbox. Add On's Available.

GV Credit Pte Ltd



Posted: 26-Feb-2019

Tags: 2009 Toyota Corolla, 2009 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota



Toyota Corolla Altis 1.6A (New 5-yr COE) \$31,800 \$6,360 /yr 25-Jun-2009 1,598 cc 88,000 km Sedan Available

Up To 100% Loan, Immediate Approval! Extremely Well Maintained. Original Paint! High Trade In, Flexible Loan Schemes Available! Call Now To Schedule A Viewing Appointment!



Posted: 23-Feb-2019

Tags: 2009 Toyota Corolla, 2009 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota



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Find out more!



Toyota Corolla Altis 1.6A (New 5-yr COE) \$31,800 \$6,360 /yr 27-Jul-2009 1,598 cc 127,000 km Sedan Available

4 Years For PHV Grab Gojek Drivers! Borneo Motors Maintained. Glamorous White! Minor Bumper Scratch Only. Ideal For COE Renewal And Grab Use. Low Depreciation. Trade In Welcome. 3 Digit Number Plate 2...

Don Motoring



Posted: 19-Feb-2019

Tags: 2009 Toyota Corolla, 2009 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota



Toyota Corolla Altis 1.6A (New 10-yr COE) \$46,900 \$4,690 /yr 12-Aug-2009 1,598 cc 93,788 km Sedan Available

Consignment Car. One Owner For 10 Years. Well Maintained Interior/Exterior. Test Drive To Believe It. Insurance/Loan/Trade In Available. Call Now To Fix Appointment View Car Now.



Posted: 23-Feb-2019

Tags: 2009 Toyota Corolla, 2009 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota



Toyota Corolla Altis 1.6A (OPC) (New 5-yr COE) \$31,800 \$6,360 /yr 20-Aug-2009 1,598 cc 83,000 km Sedan Available

Excellent Rare OPC Unit In Market (Convert To Normal Plate Once Renew COE), 1 Owner Only, Low Mileage Only At 83k Km, (Proved Of Pictures), Clean And Beautiful Interior, Fuel Economical And Low Maintal...



Posted: 25-Feb-2019

Tags: 2009 Toyota Corolla, 2009 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota



Toyota Corolla Altis 1.6A \$16,800 \$13,930 /yr 28-Sep-2009 1,598 cc 145,200 km Sedan Available



Posted: 12-Feb-2019

Tags: 2009 Toyota Corolla, 2009 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota



Toyota Corolla Altis 1.6A \$18,800 \$16,530 /yr 05-Oct-2009 1,598 cc 146,180 km Sedan Available

Reliable For Short Terms Use With High Body Value When Scrap, Option To Renew COE, New 5 Years COE At \$31800, New 10 Years COE At \$44800, Call To View.

Dickson Automobile



Posted: 30-Jan-2019

Tags: 2009 Toyota Corolla, 2009 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota



Toyota Corolla Altis 1.6A \$18,888 \$12,540 /yr 16-Dec-2009 1,598 cc 145,656 km Sedan Available

Well Taken Care By Previous Owner, Immaculate Condition, Best Fuel Efficient And Spacious Interior, Do Not Miss!



Posted: 28-Feb-2019

Tags: 2009 Toyota Corolla, 2009 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota

SHORTLISTED HISTORY

Save this search criteria, to get email alerts whenever a match is found.

Save Search

Compare [2]

Mei Kwan (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Tuesday, 29 January, 2019 4:57 PM
To: Mei Kwan (LKKAuto); Jenny Toh
Cc: Admin A; CS A Team; Joy Irene (LKKAuto)
Subject: RE: PROGRESSIVE/TP/SJT 6712 R(SFQ 1117 E)/DOA 27.01.2019/EST \$3382.48
Attachments: SFQ1117E.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Our Ref. VC012279

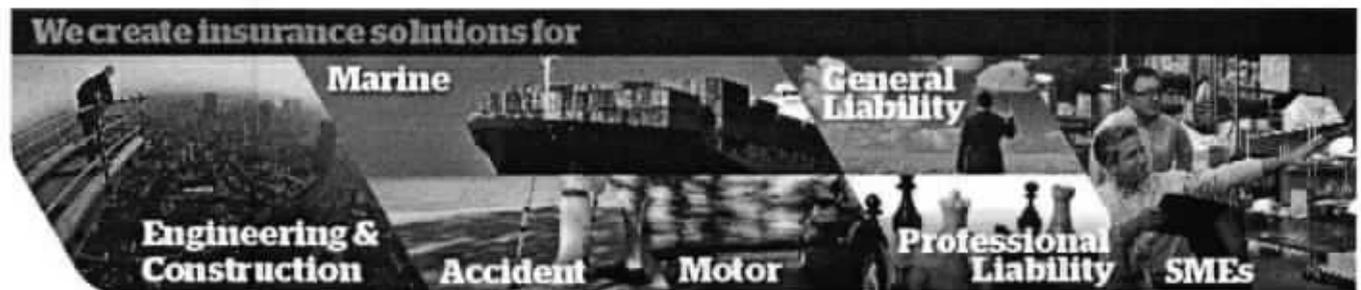
Hi

Attached Insured's report for your retention.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 29 January 2019 4:15 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Joyce Foo <joyce.foo@qbe.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: PROGRESSIVE/TP/SJT 6712 R(SFQ 1117 E)/DOA 27.01.2019/EST \$3382.48

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

QBE ref: V0018555
LKK REF: CC4/QBE19001893/ja3

Kindly acknowledge receipt.

From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Monday, 28 January 2019 12:08 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Lily <bhlim@procarcare.com.sg>; Soo Leong Keat <kssoo@procarcare.com.sg>
Subject: PROGRESSIVE/TP/SJT 6712 R(SFQ 1117 E)/DOA 27.01.2019/EST \$3382.48

Hi Jenny,

Please refer to the attached and arrange survey.
Vehicle is NOT IN workshop.

Kindly assist to advise OIC for this case.

Thank You.

Regards,

Pei Wen NG
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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Catherine Chong (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 28 January, 2019 2:48 PM
To: 'assignments'
Cc: Jenny Toh; Joyce Foo
Subject: FW: PROGRESSIVE/TP/SJT 6712 R(SFQ 1117 E)/DOA 27.01.2019/EST \$3382.48
Attachments: 28012019120620.pdf

Our ref: V0018555

Dear Sir

Kindly survey the third party vehicle :-

Insured: SFQ1117E
Third party : SJT6712R
Date of accident : 27/01/2019
Contact : as below

28012019 @ 307pm
Lily veh not in.

Kindly acknowledge receipt.

From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of Claims**
Sent: Monday, 28 January 2019 12:08 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Lily <bhlim@procarcare.com.sg>; Soo Leong Keat <lksoo@procarcare.com.sg>
Subject: PROGRESSIVE/TP/SJT 6712 R(SFQ 1117 E)/DOA 27.01.2019/EST \$3382.48

Hi Jenny,

Please refer to the attached and arrange survey.
Vehicle is NOT IN workshop.

Kindly assist to advise OIC for this case.

Thank You.

Regards,

Pei Wen NG
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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29.03.2019

Our Ref: TP 0119-5381

M/S QBE INSURANCE (SINGAPORE) PTE LTD
1 RAFFLES QUAY
#29-10 SOUTH TOWER
SINGAPORE 048583

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SJT 6712 R & SFQ 1117 E ON 27.01.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SJT 6712 R** which was involved in the above captioned accident with your insured vehicle: **SFQ 1117 E**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost of Repair (incl gst)	S	1,819.00
02) GIA Search Fee	S	2.00
03) Reimbursement - Loss of Use (03 days x \$60/day)	S	180.00
	S	<u>2,001.00</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / GIA Search Fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Yours faithfully

Pei Wen

Progressive Car Care Pte Ltd

Email : claims@procarcare.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE19001893/Aha3

06 AUGUST 2019

**TOMY HUI ELECTRICAL ENGINEERING PTE LTD
7 TOH GUAN ROAD EAST
#03-03 ALPHA INDUSTRIAL BUILDING
SINGAPORE 608599**

Dear Sir/Madam,

ACCIDENT INVOLVING SFQ 1117E AND SJT 6712R ON 27/01/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

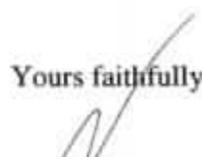
Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party. Unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *QBE Insurance (Singapore) Private Limited
(Motor Claims Dept)*



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd
(Co. Reg. No. 201006949C)
Blk 3022A Ubi Road 1 #01-45/46 5408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@proccarcare.com.sg
W: www.proccarcare.com.sg

Date : 29 March 2019

Our Ref : TP 0119-5381

I/We Chua Boon Kiah Nric No S1651710J

Residing at Blk 110 Aljunied Crescent #10-84 Singapore 380110 owner of

Vehicle No SJT6712R hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on 27/1/19 Along / at Sims Place before Sims lane will be full and

Final discharge of the claims inclusive of damages, loss of use etc.


SIGNATURE OF OWNER

DISCHARGE VOUCHER

Without Prejudice
to any claim for
personal injury

Without Prejudice
Save As to Costs

Your Reference : TP 0119-5381
Our Reference : VC012279

I/We, CHUA BOON KIAH do hereby acknowledge the sum of Singapore Dollars: Two Thousand One Only (S\$2,001.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, TOMY HUI ELECTRICAL ENGINEERING PTE LTD, over damage to my/our vehicle SJT 6712R from an accident involving SFQ 1117E and SJT 6712R at/along SIMS PLACE, which occurred on 27 JANUARY 2019 at about 1330 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured TOMY HUI ELECTRICAL ENGINEERING PTE LTD, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

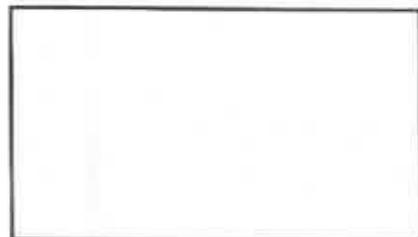
Dated this (day) 29 of (month) August (year) 2019

Chua
Signature

Chua Boon Kiah
Claimant's Name

S1651710J
FIN/NRIC No.

Blk 110 Aljunied Crescent
#10-84 Singapore
380110
Address



Company stamp if applicable

[Signature]
Witness's Signature

Witness's Name

FIN/NRIC No.
PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
Fax: 6533 3270

[Handwritten mark]

THIRD PARTY DISCHARGE VOUCHER

I / WE Chua Boon Kiah agreed to accept the sum of
(S\$ 2001.00) _____ in full and final
settlement of all claims that I / We or may hereafter have against the driver / owner of motor
vehicle no. SFQ1117E and / or QBE Insurance (Singapore) Pte Ltd
for damage / loss to motor vehicle no. SJT671LR arising from an accident on
27/1/2019 along Sims Place before Sims Lane. I / We hereby
authorized you to make payment without admission of liability on the part of
_____ or your insured direct to M/s **PROGRESSIVE CAR CARE PTE LTD.**

PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg

[Signature]
SIGNATURE OF CLAIMANT

[Signature]
SIGNATURE OF WITNESS

NRIC: S1651710J

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST:201006949C RCB NO:201006949C

M/S : QBE INSURANCE INTERNATIONAL LTD
1 Raffle Quay
#29-10 South Tower
Singapore 048583

ATTN: Motor Claim Department

Your Ref No: TP 0119-5381
Claim Type: Third Party
Accident Date: 27/01/2019
TP Veh Reg No: SFQ1117E

Claim No: EST1504507
Final No: PS1503327
Date: 29 Mar 2019
Policy No: P10093465R00
Veh Reg No: SJT6712R
Make/Model: TOYOTA COROLLA
ALTIS 1.6 AUTO
Chassis No: MR053ZEE106157734
Engine No: 3ZZ4940786
Reg. Date: 26/10/2009

Final Repair BillsSJT6712R

Description	Quantity	Price	Amount
		SS	SS
Spare Parts			
1 TO PROCEED ON LUMP SUM REPAIR	1 JOB	1,700.00	
		1,700.00	1,700.00
		Total	SS 1,700.00
		Add GST @ 7%	119.00
		Total Amount Payable	SS 1,819.00

TOTAL: SINGAPORE DOLLAR ONE THOUSAND EIGHT HUNDRED NINETEEN ONLY.

For Progressive Car Care Pte Ltd
PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg
AUTHORISED SIGNATURE



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-015330

Date of Request: 28/01/2019

Your Ref No:

Online Purchase

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1
#01-45/46
Singapore 408716

Dear Sir/Madam,

Enquiry Date 28/01/2019
Enquiry By Soo Leong Keat
TP Vehicle No. SFQ1117E
Accident Date 28/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFQ1117E	QBE Insurance (Singapore) Pte Ltd	11/08/2018-19/01/2020	62246633

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-015330

Date of Request: 28/01/2019

Your Ref No:

Online Purchase

 Progressive Car Care Pte Ltd
 Blk 3022A Ubi Road 1
 #01-45/46
 Singapore 408716

Dear Sir/Madam,

 Enquiry Date 28/01/2019
 Enquiry By Soo Leong Keat
 TP Vehicle No. SFQ1117E
 Accident Date 28/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque

Vic (LKKAuto)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Thursday, 22 August, 2019 11:59 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: QBE REF: VC012279 PROGRESSIVE/TP/SJT 6712 R(SFQ 1117 E)/DOA 27.01.2019/EST \$3382.48 LKK REF CC4/QBE19001893/Aha3

Hi Vic

Please proceed.
Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, 22 August 2019 11:49 AM
To: Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>
Subject: <SEEK MANDATE> RE: QBE REF: VC012279 PROGRESSIVE/TP/SJT 6712 R(SFQ 1117 E)/DOA 27.01.2019/EST \$3382.48 LKK REF CC4/QBE19001893/Aha3

YOUR REF – VC012279

LKK REF – CC4/QBE19001893/Aha3

=====

Dear Janice,

ACCIDENT INVOL VING VEHICLES SFQ 1117E (OI) AND SJT 6712R (TP) ON 27/01/2019

We refer to the above matter.

It was reported that Insured vehicle was turning left at a going straight or turn right lane. A copy of TP video footage was attached for your reference.

A letter was sent out to the Insured to notify of the TP claim, liability and NCD issues. No feedback from Insured till date.

In view of the above, liability is not to our Insured's favour.

Summary to offer to repairer **PROGRESSIVE CAR CARE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 3,619.24	\$ 1,819.00
Loss of Use (\$60 x 3 days)	\$ 180.00	\$ 180.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 3,801.24	\$ 2,001.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
CLAIMED	3 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Vic (LKKAuto)

Sent: Tuesday, 6 August, 2019 5:03 PM

To: Janice Goh Siew Geok

Cc: Admin A; Vic (LKKAuto)

Subject: RE: QBE REF: VC012279 PROGRESSIVE/TP/SJT 6712 R(SFQ 1117 E)/DOA 27.01.2019/EST \$3382.48 LKK REF CC4/QBE19001893/Aha3

Your Ref: VC012279

WITHOUT PREJUDICE

Dear Janice,

We refer further to our below email.

Enclosed for your perusal:

- Estimated cost of repair - marked
- Preliminary advice
- Inspection Photos



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE19001893/Aha3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 10-09-2019



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFQ 1117E	Veh. Inspected	SJT 6712R
Policy No.	8-V0018555-MVA	Coverage (\$)	0.00
Claim No.	VC012279	Excess (\$)	0.00
Assign From	JENNY	Assign Date	28/01/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA ALTIS	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	MR053ZEE106157734	Colour	GOLD
Odometer	96561	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	BRIDGESTONE	6 mm
L/H Front Tyre	195/65 R15	BRIDGESTONE	6 mm
R/H Rear Tyre	195/65 R15	BRIDGESTONE	6 mm
L/H Rear Tyre	195/65 R15	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	27/01/2019	Inspection Date	28/02/2019
Survey held at	PROGRESSIVE CAR CARE PTE LTD BLK 3022A UBI ROAD 1 #01-45/46, SINGAPORE 048716		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJT 6712R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	HEADLAMP ASSY - RH	CRACKED	445.20	445.20
1	FRONT BUMPER TOP RUBBER	NECESSARY	52.50	52.50
1	FRONT BUMPER	DEFORMED	463.10	463.10
10	FRONT BUMPER CLIPS @\$5.89	NECESSARY	58.90	58.90
1	FRONT BUMPER SIDE HOLDER - LH	NOT NECESSARY	45.60	-
1	FRONT BUMPER SIDE HOLDER - RH	NECESSARY	45.60	45.60
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	342.60	-
1	FRONT BUMPER FOG LAMP COVER CHROME - RH	NOT NECESSARY	125.10	-
1	FRONT BUMPER TOYOTA LOGO	NECESSARY	63.70	63.70
1	FRONT BUMPER GRILLE ASSY	NOT NECESSARY	312.10	-
1	FRONT FENDER - RH	BUCKLED	622.10	622.10
1	FRONT FENDER VVTI WORDING - RH	NECESSARY	36.70	36.70
1	FRONT FENDER COWLING - RH	NOT NECESSARY	171.20	-
10	FRONT FENDER COWLING CLIPS - RH @\$5.89	NOT NECESSARY	58.90	-
	LESS 25% DISCOUNT		-710.83	-446.95
			2,132.47	1,340.85
LABOUR				
	TO KNOCK OUT DENTS, SUPPORT PANEL, REMOVE, REPLACE ACCIDENT PARTS.		600.00	400.00
	TO RESPRAY PAINT ON ACCIDENT PORTIONS.		600.00	450.00
	TO CHECK WIRING.		20.00	20.00
	TO TUFF-KOTE.	NOT NECESSARY	30.00	-
			1,250.00	870.00
GRAND TOTAL			3,382.47	2,210.85
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,700.00

Report Ref No. CC4/QBE19001893/Aha3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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