

Mei Kwan (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Tuesday, 29 January, 2019 4:57 PM
To: Mei Kwan (LKKAuto); Jenny Toh
Cc: Admin A; CS A Team; Joy Irene (LKKAuto)
Subject: RE: PROGRESSIVE/TP/SJT 6712 R(SFQ 1117 E)/DOA 27.01.2019/EST \$3382.48
Attachments: SFQ1117E.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Our Ref. VC012279

Hi

Attached Insured's report for your retention.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 29 January 2019 4:15 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Joyce Foo <joyce.foo@qbe.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: PROGRESSIVE/TP/SJT 6712 R(SFQ 1117 E)/DOA 27.01.2019/EST \$3382.48

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

QBE ref: V0018555
LKK REF: CC4/QBE19001893/ja3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 28 January, 2019 3:08 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: 'Joyce Foo' <joyce.foo@qbe.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PROGRESSIVE/TP/SJT 6712 R(SFQ 1117 E)/DOA 27.01.2019/EST \$3382.48

Dear Jenny,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Monday, 28 January, 2019 2:48 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>

Subject: FW: PROGRESSIVE/TP/SJT 6712 R(SFQ 1117 E)/DOA 27.01.2019/EST \$3382.48

Our ref: V0018555

Dear Sir

Kindly survey the third party vehicle :-

Insured: SFQ1117E

Third party : SJT6712R

Date of accident : 27/01/2019

Contact : as below

Kindly acknowledge receipt.

From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Monday, 28 January 2019 12:08 PM
To: Jenny Toh <jenny.toh@gbe.com>
Cc: Lily <bhlim@procarcare.com.sg>; Soo Leong Keat <lksoo@procarcare.com.sg>
Subject: PROGRESSIVE/TP/SJT 6712 R(SFQ 1117 E)/DOA 27.01.2019/EST \$3382.48

Hi Jenny,

Please refer to the attached and arrange survey.

Vehicle is NOT IN workshop.

Kindly assist to advise OIC for this case.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

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