

000000

INS. CASE OWNER:

John

CC 4/FWD1900

189x

Ugh

LKK
IDAC

Surveyor:

cks

DOI:

ASSIGNMENT

11/1/19

Date / Time:

11/1/19

Registered in Merimen:

11/1/19

Pre-assign / CCU / FTE

SGM 750XD



Insured Vehicle No.:

SGM 750XD

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

11/1/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

CHA 63779



INSRS:

WSP:

Tel:

Liability:

RMKS:

Rico

60-



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

CHA 63779 - x

SGM 750XD - x

STAGE

DATE / PIC

Non-Reporting Ir (1st):

Non-Reporting Ir (2nd):

Non-Reporting Ir (Final):

Notification Ir (if non-pickup):

Call OI:

After call Ir to OI:

Documentation Check List: Handler Typist

Notification Ir (if non-pickup):

After call Ir to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOI:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

100 (Agreed / Assigned) BOLA S/N No. *HIL*

If NO or B 28, Ass. Lia:

Repair Cost:

SS

1070.00

Loss of Rental (LOR):

SS

300.00

(3 days)

x \$100

Loss of Use (LOU):

SS

—

(5 days)

x

Loss of Income (LOI):

SS

—

(5 days)

x

LOR only

☐ LOU only

☐ LOR + LOU

☐ LOR + LOI

☐ (Tick only one)

GIA/LTA Search

SS

36.45

Medical:

SS

—

Disbursement:

SS

—

(e.g. Tow/ Independent)

Legal Cost

SS

—

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$50.00

Total:

SS

1406.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

SS

1406.45

Name 1:

Rico 60 Auto Services Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
3/2/2020

REF: FWD

ASSIGNMENT

From:

Date:

20/12/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No:

SMA 6377P

at Workshop m/s

Rico 60

of

8 Kuki Bukit Ave 4 #02-211

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? Yes or No

ETA / PR Seen:

Consistent? Yes or No

Est. Repairs:

2

days

Res.: Yes or No

Lump Sum:

20

%

3 Vol: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMA 6377P

Yt Regn:

6 18

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

A /

Make:

Honda Shuttle

G/C

1496

Colour:

Black

A/C

Insured / Std / NI / NA

Sp. Reading:

16226

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

GK 81201299

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Harder / Jammed / Leaked / Burnt or

Brake: Harder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/50R216

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / MITSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

L

mm

R/Bal:

L

mm

L/Bal:

L

mm

L/Bal:

L

mm

D.O.A

19/1/19

D.O.I

29/1/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

LH ALS.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

LTA 4/468

US\$ 1000 (Reel \$ 6324/8671)

Date/Time, File Pass to?

☐

Prel. Report

☐

Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) S + PC: \$

) Preacc

) Extra

) -

TOTAL

(2)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format:

Lump Sum / I.B.I: (\$

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0036H
Vehicle Details	
Vehicle No.:	SMA6377P
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Jan 2019
Vehicle Make:	HONDA
Vehicle Model:	SHUTTLE 1.5G CVT
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	L15B5461541
Chassis No.:	GK81201299
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$18,990.00
Original Registration Date:	14 Jun 2018
First Registration Date:	14 Jun 2018
Transfer Count:	0
Actual ARF Paid:	\$8,990.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Jun 2028
PARF Rebate Amount:	\$6,742.00
Intended COE Rebate Details	
COE Expiry Date:	13 Jun 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$37,000.00
COE Rebate Amount:	\$34,726.00
Total Rebate Amount:	\$41,468.00

The information contained herein is correct as at 25 Jan 2019

OK

Report Remarks Entry - CC4/FWD19001892/Upb3

Remarks

Remarks

Remarks 1	By	On
<input type="checkbox"/> SMA 6377P ; SGU 7502D	LSP	29/1/2019 3:56:58 PM
<input type="checkbox"/> EST : \$ ---- SUR : ---- WKSP ; RICO 60 AUTO SERVICES PTE LTD	LSP	29/1/2019 3:57:10 PM
<input type="checkbox"/> CALL LIONEL -OI NOT FILL GIA **POLICE REPORT ONLY****	LSP	26/2/2019 12:02:29 PM
<input type="checkbox"/> KINDLY REQUEST EVIDENCE TO CONFIRM OI CAR PLATE NUMBER	LSP	26/2/2019 12:03:04 PM
<input type="checkbox"/> FILE PASS TO ASHER	LSP	27/2/2019 5:10:57 PM
<input type="checkbox"/> Recd tp video save in (V:ASHER:2019) video show that insured hit tp parked vehicle. Video forwarded to FWD.	SRY	7/5/2019 11:43:15 AM
<input type="checkbox"/> "Hi Asher, Insured yet to file the GIA report. I will chase my insured again. Regards, Lionel " - 26/06/2019	SRY	26/6/2019 3:09:07 PM
<input type="checkbox"/> FILE TRANSFER TO HT	SRY	18/7/2019 9:25:54 AM

Hsiao Tong (LKKAuto)

From: Rico 60 <claims@rico60.com>
Sent: Thursday, 5 September 2019 10:27 AM
To: Hsiao Tong (LKKAuto)
Subject: LOD for SMA6377P
Attachments: Letter Of Demand (PDF).pdf; 20190905101109.pdf

Dear Hsiao Tong,

Hope this email finds you well.

Kindly refer to attached for your necessary action.

Thank you.

Best Regards,
Jin Hai



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Jan 2019 16:09	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
2	29 Jan 2019 16:09	Clm Created	Reg No: SMA6377P, Acct Date: 2019/01/19, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: RICO 60 AUTO SERVICES PTE LTD (HQ)	[A] Lau Shu Pei
3	29 Jan 2019 16:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment, Suggested Adj. : Infiniti Appraisal Service.	[A] Lau Shu Pei
4	29 Jan 2019 16:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/11.	[A] Lau Shu Pei
5	29 Jan 2019 16:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	29 Jan 2019 16:10	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pei
7	29 Jan 2019 16:10	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
8	29 Jan 2019 20:20	Clm Registration Modified	Pol No:->PNPV2018-00006835.	[I] Lionel Tan
9	30 Jan 2019 16:43	Clm Veh Model Changed	(206086) -> (205534) HONDA SHUTTLE 1.5 G CVT (A).	[A] Lau Shu Pei
10	19 Jun 2019 16:13	Video Downloaded	Downloaded Video - Accident	[I] Lionel Tan
11	19 Jun 2019 16:14	Video Downloaded	Downloaded Video - Accident	[I] Lionel Tan
12	19 Jun 2019 16:14	Video Downloaded	Downloaded Video - Accident	[I] Lionel Tan
13	19 Jun 2019 16:17	Video Downloaded	Downloaded Video - Accident	[I] Lionel Tan
14	30 Aug 2019 16:18	Video Downloaded	Downloaded Video - Accident	[A] Lau Shu Pei
15	30 Aug 2019 16:19	Video Downloaded	Downloaded Video - Accident	[A] Lau Shu Pei
16	05 Sep 2019 09:19	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
17	05 Sep 2019 09:19	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
18	05 Sep 2019 09:20	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
19	23 Sep 2019 08:21	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	23 Sep 2019 08:21	Clm Dtl Modified	JPJ Reg. Date: -> 2018/06/14.	[A] JOANNE LEE KHANG MIN
21	23 Sep 2019 08:21	Clm Details Notified		[A] JOANNE LEE KHANG MIN
22	27 Sep 2019 12:09	Adj Mandate Request	Cur.Req:1292.45:LIABILITY: 100%(BOLA 23) QUANTUM: (a) CORw/GST: \$1,070.00 + (b) LOR: \$200.00 (2days x \$100) + (c) DISBURSEMENT: \$22.45 Total: a+b+c = \$1,292.45 *VEH MODEL: Honda Shuttle (1496cc). FOR YOUR APPROVAL/INSTRUCTION.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2138069	07 May 2019 12:04:12	Video Upload	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SMA6377P	Lionel Tan	xx.xx
2138070	07 May 2019 12:04:14	Video Upload	Motor	FWD Singapore Pte.	FWD Singapore Pte.	SMA6377P	Lionel Tan	xx.xx

Print Received Message

This mail is associated with :

***SMA6377P (1201900003331)**
[SGU7502D]
TP
KOH KIA WAN
Jan 19 2019 12:00AM
[Roseley Bin Kadir]
RICO 60 AUTO SERVICES PTE LTD

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 01/10/2019 12:54 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1292.45) - SMA6377P - Claim Handler: Lionel Tan

Approved:1292.45.

Claim Audit

AUDIT TRAIL				
No	On	Audit	Remarks	By
1	29 Jan 2019 16:09	Cim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
2	29 Jan 2019 16:09	Cim Created	Reg No: SMA6377P. Acct Date: 2019/01/19. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: RICO 60 AUTO SERVICES PTE LTD (HQ)	[A] Lau Shu Pei
3	29 Jan 2019 16:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infiniti Appraisal Service.	[A] Lau Shu Pei
4	29 Jan 2019 16:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/11	[A] Lau Shu Pei
5	29 Jan 2019 16:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	29 Jan 2019 16:10	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pei
7	29 Jan 2019 16:10	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
8	29 Jan 2019 20:20	Cim Registration Modified	Pol No:->PNPV2018-00006835.	[I] Lionel Tan
9	30 Jan 2019 16:43	Cim Veh Model Changed	(206086) -> (205534) HONDA SHUTTLE 1.5 G CVT (A).	[A] Lau Shu Pei
10	19 Jun 2019 16:13	Video Downloaded	Downloaded Video - Accident	[I] Lionel Tan
11	19 Jun 2019 16:14	Video Downloaded	Downloaded Video - Accident	[I] Lionel Tan
12	19 Jun 2019 16:14	Video Downloaded	Downloaded Video - Accident	[I] Lionel Tan
13	19 Jun 2019 16:17	Video Downloaded	Downloaded Video - Accident	[I] Lionel Tan
14	30 Aug 2019 16:18	Video Downloaded	Downloaded Video - Accident	[A] Lau Shu Pei
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16	05 Sep 2019 09:19	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
17	05 Sep 2019 09:19	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
18	05 Sep 2019 09:20	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
19	23 Sep 2019 08:21	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	23 Sep 2019 08:21	Cim Dti Modified	JPJ Reg. Date: -> 2018/06/14.	[A] JOANNE LEE KHANG MIN
21	23 Sep 2019 08:21	Cim Details Notified		[A] JOANNE LEE KHANG MIN
22	27 Sep 2019 12:09	Adj Mandate Request	Cur.Reg:1292.45;LIABILITY: 100%(BOLA 23) QUANTUM: (a) CORw/GST: \$1,070.00 + (b) LOR: \$200.00 (2days x \$100) + (c) DISBURSEMENT: \$22.45 Total: a+b+c = \$1,292.45 *VEH MODEL: Honda Shuttle (1496cc). FOR YOUR APPROVAL/INSTRUCTION.	[A] CHEW HSIAO TONG
23	01 Oct 2019 12:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/11	[I] Lionel Tan
24	01 Oct 2019 12:54	Adj Mandate Set	Approved:1292.45.	[I] Lionel Tan
25	25 Oct 2019 12:20	Adj Mandate Request	Cur.Reg:1392.45;For LOR, third party rejected 2days and proposed 3days(downtime for arrange survey). Pls advise if we may proceed LOR at 3days. Thanks.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

Print Received Message

2577.30

This mail is associated with :

***SMA6377P (1201900003331)**
[SGU7502D]

TP

KOH KIA WAN

Jan 19 2019 12:00AM

[Roseley Bin Kadir]

RICO 60 AUTO SERVICES PTE LTD

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 25/10/2019 12:22 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1392.45) - SMA6377P - Claim Handler: Lionel Tan

Approved:1392.45.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Jan 2019 16:09	Cim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
2	29 Jan 2019 16:09	Cim Created	Reg No: SMA6377P, Acct Date: 2019/01/19, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: RICO 60 AUTO SERVICES PTE LTD (HQ)	[A] Lau Shu Pei
3	29 Jan 2019 16:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment, Suggested Adj. : Infiniti Appraisal Service.	[A] Lau Shu Pei
4	29 Jan 2019 16:09	Adj Next Rpt Changed	Next Rpt: Final Rpt. Due Date: 2019/02/11	[A] Lau Shu Pei
5	29 Jan 2019 16:09	Adj Mandate Set	Approved: 0.00, Reinsp: Adj decides.	[A] Lau Shu Pei
6	29 Jan 2019 16:10	Label Added	(20005): Direct Settlement.	[A] Lau Shu Pei
7	29 Jan 2019 16:10	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
8	29 Jan 2019 20:20	Cim Registration Modified	Pol No: -> PNPV2018-00006835.	[I] Lionel Tan
9	30 Jan 2019 16:43	Cim Veh Model Changed	(206086) -> (205534) HONDA SHUTTLE 1.5 G CVT (A).	[A] Lau Shu Pei
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19	23 Sep 2019 08:21	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	23 Sep 2019 08:21	Cim Dtl Modified	JPJ Reg. Date: -> 2018/06/14.	[A] JOANNE LEE KHANG MIN
21	23 Sep 2019 08:21	Cim Details Notified		[A] JOANNE LEE KHANG MIN
22	27 Sep 2019 12:09	Adj Mandate Request	Cur. Req: 1292.45; LIABILITY: 100% (BOLA 23) QUANTUM: (a) CORW/GST: \$1,070.00 + (b) LOR: \$200.00 (2days x \$100) + (c) DISBURSEMENT: \$22.45 Total: a+b+c = \$1,292.45 *VEH MODEL: Honda Shuttle (1496cc), FOR YOUR APPROVAL/INSTRUCTION.	[A] CHEW HSIAO TONG
23	01 Oct 2019 12:54	Adj Next Rpt Changed	Next Rpt: Final Rpt. Due Date: 2019/02/11	[I] Lionel Tan
24	01 Oct 2019 12:54	Adj Mandate Set	Approved: 1292.45.	[I] Lionel Tan
25	25 Oct 2019 12:20	Adj Mandate Request	Cur. Req: 1392.45; For LOR, third party rejected 2days and proposed 3days (downtime for arrange survey). Pls advise if we may proceed LOR at 3days. Thanks.	[A] CHEW HSIAO TONG

AUDIT TRAIL

No.	On	Audit	Remarks	By
26	25 Oct 2019 12:22	Adj Mandate Set	Approved:1392.45.	[I] Lionel Tan
27	11 Jan 2020 08:44	Adj Mandate Request	Cur,Req:1481.45:Kindly refer to the Letter of Demand (PDF) (Amend) uploaded in Merimen, 3rd party would like to claim for GIA report search fee at \$104.00. Pls advise if we may revise our offer to \$1,481.45 (all-in) or maintain offer at \$1,392.45(all-	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2138069	07 May 2019 12:04:12	Video Upload	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SMA6377P	Lionel Tan	xx.xx
2138070	07 May 2019 12:04:14	Video Upload	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SMA6377P	Lionel Tan	xx.xx
2287698	23 Sep 2019 08:21:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA6377P	SGU7502D	11.77

Print Received Message

This mail is associated with :

***SMA6377P (1201900003331)**

[SGU7502D]

TP

KOH KIA WAN

Jan 19 2019 12:00AM

[Roseley Bin Kadir]

RICO 60 AUTO SERVICES PTE LTD

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 13/01/2020 14:18 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1406.45) - SMA6377P - Claim Handler: Lionel Tan

Approved:1406.45:Search fee: \$36.45 (\$15+\$14+\$7.45)

Hsiao Tong (LKKAuto)

From: Rico 60 <claims@rico60.com>
Sent: Wednesday, 22 January 2020 5:46 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: RE: RE: Resend LOD for SMA 6377 P // LKK REF:CC4/FWD19001892/Upb3 //DOA : 19/01/2019

Dear Hsiao Tong,

Offer accepted.

Kindly release DV

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 22 January 2020 8:29 AM
To: Rico 60
Subject: RE: RE: RE: Resend LOD for SMA 6377 P // LKK REF:CC4/FWD19001892/Upb3 //DOA : 19/01/2019

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 1,070.00
2. Loss of Rental (3days x \$100.00)	\$ 300.00
3. LTA Search Fee	\$ 7.45
4. GIA Report Search Fee	\$ 29.00
Total	\$ 1,406.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 <claims@rico60.com>

Sent: Tuesday, 7 January 2020 12:43 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: RE: RE: Resend LOD for SMA 6377 P // LKK REF: CC4/FWD19001892/Upb3 //DOA : 19/01/2019

Dear Mdm,

May I enquire on the status for this case?

Thank you.

Best Regards,

John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Rico 60

Sent: Monday, 30 December 2019 3:54 PM

To: Hsiao Tong (LKKAuto)

Subject: RE: RE: Resend LOD for SMA 6377 P // LKK REF: CC4/FWD19001892/Upb3 //DOA : 19/01/2019

Dear Hsiao Tong,

Is there any updates from the FWD Insurance?

Look forward to hear back from you.

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Rico 60

Sent: Monday, 2 December 2019 4:53 PM

To: Hsiao Tong (LKKAUTO)

Subject: RE: RE: Resend LOD for SMA 6377 P // LKK REF: CC4/FWD19001892/Upb3 //DOA : 19/01/2019

Dear Hsiao Tong,

I tried calling, but to no avail.

Any updates on this case?

Look forward to hear back from you.

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Rico 60

Sent: Friday, 1 November 2019 4:53 PM

To: Hsiao Tong (LKKAuto)

Subject: RE: Resend LOD for SMA 6377 P // LKK REF: CC4/FWD19001892/Upb3 // DOA : 19/01/2019

Dear Hsiao Tong,

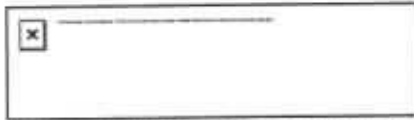
Attached file is revise LOD. We have omitted some 3rd party Report to submit.

Please reconsider the settlement at a global sum of amount.

Apologize for any inconvenient to you caused by this.

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 31 October 2019 8:52 AM

To: Rico 60

Subject: RE: LOD for SMA6377P // LKK REF: CC4/FWD19001892/Upb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of \$1,390.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 <claims@rico60.com>

Sent: Saturday, 26 October 2019 1:39 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD for SMA6377P // LKK REF: CC4/FWD19001892/Upb3

Dear Mdm,

We appreciate your prompt response.

Please consider our quote of \$1410.

Thank you.

Best Regards,

John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 26 October 2019 1:27 PM

To: Rico 60

Subject: RE: LOD for SMA6377P // LKK REF: CC4/FWD19001892/Upb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of \$1,350.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 <claims@rico60.com>

Sent: Wednesday, 23 October 2019 5:38 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD for SMA6377P // LKK REF: CC4/FWD19001892/Upb3

Dear Hsiao Tong,

May I know any updates on our proposed offer for above mentioned claim?

Look forward to hearing from you.

Thank you.

Best Regards,

Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Rico 60

Sent: Friday, 18 October 2019 7:29 PM

To: Hsiao Tong (LKKAuto)

Subject: RE: LOD for SMA6377P // LKK REF: CC4/FWD19001892/Upb3

Dear Hsiao Tong,

We refer to you global sum offer of \$1,290.

Please consider rental of 3 days @ \$100/day. We need 3 days to repair this vehicle.

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Hsiao Tong (LKKAuto)

Sent: Friday, 18 October 2019 7:27 AM

To: Rico 60

Subject: RE: LOD for SMA6377P // LKK REF: CC4/FWD19001892/Upb3

Without Prejudice

Hi Yvonne,

We refer to the above matter and our tele-conversation yesterday, we are prepared to improve our offer at a global sum of \$1,290.00(all-in).

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 <claims@rico60.com>

Sent: Wednesday, 16 October 2019 4:58 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD for SMA6377P // LKK REF: CC4/FWD19001892/Upb3

Dear Hsiao Tong,

Thanks for your offer. I had tried to call you, but your colleague said you were in a meeting.

Please consider LOR at \$100 per day.

Looking forward to your favourable response.

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 12 October 2019 3:15 PM

To: Rico 60

Subject: RE: LOD for SMA6377P // LKK REF: CC4/FWD19001892/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 <claims@rico60.com>

Sent: Tuesday, 17 September 2019 3:21 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD for SMA6377P

Dear Hsiao Tong,

May I know any updates on above mentioned claim?

Look forward to hear back from you.

Thank you.

Best Regards,

Jin Hai



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Rico 60

Sent: Thursday, 5 September 2019 10:26 AM

To: Hsiao Tong (LKKAuto)

Subject: LOD for SMA6377P

Dear Hsiao Tong,

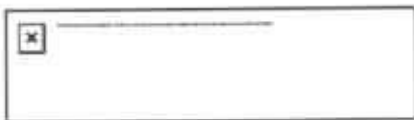
Hope this email finds you well.

Kindly refer to attached for your necessary action.

Thank you.

Best Regards,

Jin Hai



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Jan 2019 Edit Reg		28 Jan 2019 00:00 Edit Adj Rpt	\$S\$1,000.00 Edit Estimates	\$S\$1,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Roseley Bin Kadir, ID: S6832144A								
Main Claimant:	KOH KIA WAN, ID: S1360036H								
Vehicle Reg. No.:	SMA6377P	Date of Loss:	19/01/2019 00:00 - :59 [7 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900003331	Policy/Cover Note No.:	PNPV2018-00006835						
Vehicle Reg. No. (Insured):	SGU7502D	Policy No. (Claimant):	D18MTPV01010992						
		Excess:							
Repairer:	RICO 60 AUTO SERVICES PTE LTD (HQ) 8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT, 415875 Kaki Bukit - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]								
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 11/02/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (13/01/2020): Alert - Adj Mandate Approved (\$S\$1406.45) - SMA6377P - Claim Handler: Lionel Tan FWD_SG (25/10/2019): Alert - Adj Mandate Approved (\$S\$1392.45) - SMA6377P - Claim Handler: Lionel Tan FWD_SG (01/10/2019): Alert - Adj Mandate Approved (\$S\$1292.45) - SMA6377P - Claim Handler: Lionel Tan 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMA6377P (1201900003331)
[SGU7502D]
TP
KOH KIA WAN
Jan 19 2019 12:00AM
[Roseley Bin Kadir]
RICO 60 AUTO SERVICES PTE LTD

Upload Documents		Upload Photos		Compose New Letter		View <input type="button" value="View in Browser"/>	
Video						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print		
1	07/05/19 12:04	Video - Accident		Load MP4			
2	07/05/19 12:04	Video - Accident		Load MP4			
Letters/Correspondences						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit			
Photos/Images						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	27/09/19 12:05	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>		
2	27/09/19 12:05	Chassis Number		Load JPG	<input checked="" type="checkbox"/>		
3	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
4	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
5	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
6	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
7	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
8	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
9	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
10	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
11	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
12	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
13	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
14	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
15	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
16	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
17	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
18	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
19	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
20	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
21	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
22	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
23	27/09/19 12:05	General View		Load JPG	<input checked="" type="checkbox"/>		
24	27/09/19 12:06	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>		
25	27/09/19 12:06	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>		
26	27/09/19 12:06	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>		
27	27/09/19 12:06	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>		
Documentation						1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	29/01/19 16:10	EMAIL FROM FWD DD 28012019		Load PDF			
2	30/01/19 18:07	TP ESTIMATE- MARKED		Load PDF			
3	30/01/19 18:07	TP GIA REPORT		Load PDF			
4	07/05/19 11:30	SCREEN SHOT		Load JPG	<input checked="" type="checkbox"/>		
5	23/09/19 09:52	WORKSHOP INVOICE		Load PDF			
6	23/09/19 09:52	RENTAL RECEIPT		Load PDF			
7	23/09/19 09:52	LTA SEARCH		Load PDF			

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
8	11/01/20 08:40	Letter of Demand (PDF) (Amend)		Load PDF	
9	04/02/20 09:16	AUTHORISATION TO ACT FORM		Load PDF	
10	04/02/20 09:16	Release Voucher		Load PDF	
11	04/02/20 09:16	RENTAL RECEIPT		Load PDF	
12	04/02/20 09:16	GIA SEARCH		Load PDF	
13	04/02/20 09:18	LOD		Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	22/02/19 17:15	OI Police Report		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SGU7502D (Insd veh)	Model:	HONDA SHUTTLE 1.5 G
	SMA6377P (TP veh)		CVT (A)
Date of Accident:	19/01/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	7,890.18
Final Repair Cost	:	\$	1,070.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	300.00 3 days
LTA / GIA Search Fee	:	\$	36.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,406.45

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	RICO 60 AUTO SERVICES PTE LTD	:	\$ 1,406.45
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

04 Feb
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19001892/UPS3Q2

Date: 04/02/2020

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00006835

Claimant Vehicle No : SMA6377P Insured Vehicle No : SGU7502D

Date of Loss: 19/01/2019 Nature of Claim: TP Claim No: 1201900003331

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMA6377P
 Make & Model: HONDA SHUTTLE, 1.5 G CVT (A) Engine No: L15B5461541
 Reg. Date: 14/06/2018 (Man. Year: 2018) Chassis No: GK81201299
 Colour: Black Odometer: 16226 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/50Z R16 Rear Tyre Size: 205/50Z R16
 Front Left Side: Michelin 8 mm Rear Left Side: Michelin 8 mm
 Front Right Side: Michelin 8 mm Rear Right Side: Michelin 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,014.00	915.60	5,098.40	84.78
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,360.00	370.00	990.00	72.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,374.00	1,285.60	6,088.40	82.57
Approved Total (Overridden) (S\$)		1,000.00		
(S\$)	7,374.00	1,000.00	6,374.00	86.44
+ GST 7.00/7.00% (S\$)	516.18	70.00	446.18	86.44
Nett Amount (S\$)	7,890.18	1,070.00	6,820.18	86.44
+ Car Rental (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		36.45		
Nett Liability (S\$)		1,406.45		

INSPECTION

Date of Assignment: 28/01/2019

Date Inspected: 29/01/2019 Inspected At:

RICO 60 AUTO SERVICES PTE LTD
 (HQ)
 8, KAKI BUKIT AVENUE 4, #02-24,
 PREMIER @ KAKI BUKIT
 Singapore 415875

Estimated Period of Repair: 2.0 days

Adjuster: MARCUS CHUA**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 23 Sep 2019)	
Parts:	N/A	HONDA SHUTTLE 1.5 G CVT (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMA6377P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Dented / Deformed	1,050.00 F	*1,050.00 FL
2	1		*FRONT BUMPER RETAINER L+R	N/S Bent	64.00 F	*32.00 FL
3	2		*FRONT BUMPER BRACKET L+R	Not Necessary	60.00 F	*- FL
4	1		*FRONT BUMPER GRILLE	Not Necessary	240.00 F	*- FL
5	1		*FRONT BUMPER FOG LAMP LH	Not Necessary	480.00 F	*- FL
6	1		*FRONT BUMPER FOG LAMP GRILLE LH	Not Necessary	190.00 F	*- FL
7	1		*FRONT BUMPER REINFORCEMENT BAR	Not Necessary	480.00 F	*- FL
8	1		*FRONT BUMPER SPONGE (NPA)	Not Necessary	0.00 F	*- FL
9	1		*FRONT BUMPER UNDERCOVER	Not Necessary	480.00 F	*- FL
10	1		*HEADLAMP LH	Not Necessary	2,780.00 F	*- FL
11	1		*HEADLAMP BRACKET LH	Not Necessary	90.00 F	*- FL
12	10		*FRONT BUMPER CLIPS	Necessary	100.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	6,014.00	1,132.00
- List Item Discount on L Items 0.00/20.00% (S\$)	0.00	216.40
Total Parts (S\$)	6,014.00	915.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RNR ACCIDENT DAMAGED PARTS ,CUT/WELD ,KNOCK & REALIGN	New	500.00	150.00
2	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA	New	500.00	200.00
3	TO RUST PROOF ACCIDENT AFFECTED AREA	New	120.00	0.00
4	TO CHECK WIRING LAYOUT AND HEADLAMP FOCUS }	New	120.00	20.00
5	TO CHECK WIRING LAYOUT AND FOG LAMP FUNCTION }	New	120.00	0.00
Gross Labour Cost (S\$)			1,360.00	370.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >