

REF: ALH

ASSIGNMENT

Form Date: 201209

Estimated Cost

OD ☒ WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No SJS 8276A

at Workshop no Rico 60

at 8 Kaki Bukit Ave 4 #02-24

Insured

Policy No SLK4474P

Claims No

Sum Insured Excess:

(Client's Record)

Make of Veh:

Veh No SJS8276A Vt Regn 9 09

Type ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or (A/

Make Volkswagen Jetta G.C. 1390

Colour Black A/C Insured / Std / NI / NA

Sp. Reading 122401 T/Radio Insured / Std / NI / NA

Eng/No

C/No WVWttt/k29U02/241

Gen. Cond. ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / ☒ STD A/Rim or

Tyre Size F: 225/45ZR17

R:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 166.

IDAC Accident Report Consistent? Yes or No

GLR PR Seen ☒ Consistent? Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted

8/9/2019

Vehicle: IN / OUT

18467

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or h96.1eod

Front 6 mm Rear 6 mm

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 27/1/19 D.O.I. 28/1/19

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

LTA 10901 Taken with 5099

22-2-19 \$4,700 (RED: + 2110.75 D/I)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair:

n)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

Survey Fee:

(2)

Add Fee: ☐ Site Insp. \$

Transportation

Report Format:

Lump Sum / I.B.F. \$

☐ Interview \$

Phone

☐ Tech. Insp. \$

Office

☐ Weekend \$

Total

Total



Rico 60 Auto Services Pte Ltd, Blk 8, Kaki Bukit Avenue 4, #02-24
Premier @ Kaki Bukit Singapore 415875, Email: claims@rico60.com
Tel: 6286 6060, FAX: 6286 7060

VEHICLE NUM: SJS 8276 A
MAKE & MODEL: VW JETTA
MILEAGE:
TYRE:
CHASSIS NUM: WNWZ221K294021241

Not Auth
1/5 4100
4/2
The 1st of May - 29/1/19

L/S 4100

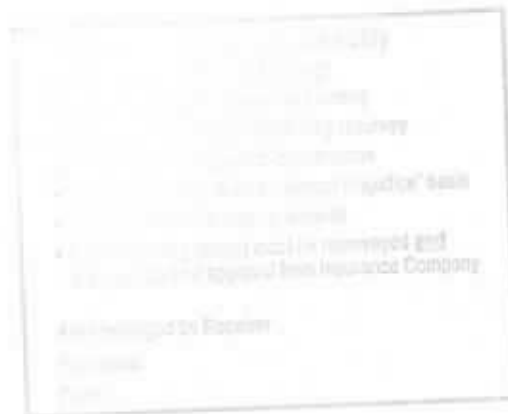
ATTN:	NO.	DESCRIPTION - PARTS	QTY	PRICE
	1	FRONT FENDER LH 308 Jms — 560.97	1	\$689.77
	2	FRONT FENDER COWLING LH 706n — 195.01	1	\$259.55
	3	FRONT DOOR LH 45.650 — 825	1	\$2033.55
	4	FRONT DOOR WINDOW RUBBER LH 211 — 211	1	\$614.35
	5	FRONT DOOR HANDLE LH 11 X	1	\$201.05
	6	FRONT DOOR HINGE UP AND DOWN LH lower 77C 0114 3144.40	2	\$288.80
	7	FRONT DOOR CHECKER LH — 2	1	\$189.78
	8	FRONT DOOR REGULATOR LH 11 X	1	\$158.60
	9	FRONT DOOR POWER MOTOR LH 11 X	1	\$638.25
	10	FRONT DOOR WEATHER STRIP LH 215	1	\$289.40
	11	FRONT DOOR INNER TRIM LH 685	1	\$979.55
	12	FRONT DOOR SIDE MIRROR ASSY LH 211 — 850	1	\$1087.45
	13	FRONT DOOR INNER LOCK LH 11 X	1	\$500.80
	14	FRONT ABSORBER LH 11 X	1	\$366.70
	15	FRONT KNUCKLE LH 11 X	1	\$570.99
	16	FRONT KNUCKLE BEARING LH 11 X	1	\$531.70
	17	FRONT BEARING HUB LH 11 X	1	\$250.89
	18	FRONT STEERING RACK AND PINION ASSY 11 X	1	\$4380.77
		P = \$6,068.02		3686.38
		LESS 10% = \$5,461.22		3317.74
		SUBTOTAL	\$	-
		LESS 10%	\$	-
		PARTS TOTAL	\$	-
		SPECIAL NETT	QTY	PRICE
	1	FRONT FENDER COWLING CLIPS 211 10	10	\$ 100.00
	2	FRONT DOOR INNER TRIM CLIPS 211 10	10	\$ 100.00
	3	FRONT RIM LH 11 X 4505.2	1	\$ 1,000.00
	4	FRONT TYRE LH 84 X	1	\$ 800.00
		SN = \$550		
		SPECIAL NETT TOTAL	\$	2,000.00
		LABOUR	QTY	PRICE
	1	TO RNR ACCIDENT DAMAGE PARTS, CUT/WELD, KNOCK & REALIGN 100	1	\$ 800.00
	2	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA 600	1	\$ 800.00
	3	TO RUST PROOF ACCIDENT AFFECTED AREA 60	1	\$ 120.00
	4	TO RNR REAR FRONT DOOR MECHANISM 60	1	\$ 120.00
	5	TO RNR UNDERCARRIAGE SYSTEM 11 X	1	\$ 250.00
	6	TO CHECK WHEEL ALIGNMENT 60	1	\$ 150.00
	7	TO DO WATER LEAK TEST. 11 X	1	\$ 120.00

	Total = \$7291.21	LABOUR TOTAL	\$ 2,360.00
	Less 20% = \$5,850	GRAND TOTAL COST	\$ 4,360.00

PAGE 1 OF 3

P-328/-74
 S.W 550.00
 1 chn - 1280.00

 5147.74
 4118.19



- Fewer COEs for next three months starting from February
- High Paper Value = Good?
- 10 days self drive in Hokkaido

Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

Post an Ad

Advertiser Login

Ways of Selling

New 5 Years Cor Removal Honda Fit 1.3i



2009 Honda Fit 1.3i
Insurance & Adv 1 Year 1.3i
Monthly \$954 By Our Financial
GV Credit Pte Ltd

- Free VICOM evaluation
- Free grooming and 6 months maintenance
- In-house workshop ensures quality service
- Member of SVTA and hire purchase association
- 100% deposit refund for unapproved loan

YONG LEE SENG MOTOR PTE

Sort by Date Posted 20 results

6 vehicles

Volkswagen Jetta

Reset Search

Price Any price Depre Any depre Reg Date 2009 to 2009 Eng Cap Any Veh Type All types
Fuel Any fuel Mileage Any OMV Any Gear Any Gear Past Owners Any
Category All categories Scheme All schemes Dealer Any Dealer Location Any Status Available

Make & Model Price Depreciation Reg Date Eng Cap Mileage Veh Type St



Volkswagen Jetta Sport 1.4A TSI (New 5-yr COE)

\$31,800

\$6,360 /yr

04-Feb-2009

1,390 cc

112,108 km

Sedan

A

Low Mileage! New 6 Months Road Tax. Smooth, Powerful Yet Fuel Efficient, Spacious Cabin With Huge Boot Space! High Comfort Level. Flexible Loan Scheme With Bank/ In House Financing. Call Us Now To Arr...

Creative Auto

Posted: 24-Jan-2019

Tags: 2009 Volkswagen Jetta, 2009 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, Jetta, Used Volkswagen



Volkswagen Jetta 1.4A TSI

\$17,000

\$10,290 /yr

02-Oct-2009

1,390 cc

154,421 km

Sedan

A

Powerful And Fuel Economical Mid Size Continental Family Sedan With Low Depreciation! Car Still In Very Good Condition. Consignment Unit! Trade In Welcome! Loan And Insurance Available! Call Now For V...

Posted: 21-Jan-2019

Tags: 2009 Volkswagen Jetta, 2009 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, Jetta, Used Volkswagen



Volkswagen Jetta 1.4A TSI

\$15,800

N.A

18-Mar-2009

1,390 cc

104,000 km

Sedan

A

Excellent And Original Condition, Well Maintained Interior And Exterior, Call Now For Viewing.

Posted: 20-Jan-2019

Tags: 2009 Volkswagen Jetta, 2009 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, Jetta, Used Volkswagen



Volkswagen Jetta 1.4A TSI

\$18,000

\$8,220 /yr

14-Dec-2009

1,390 cc

260,000 km

Sedan

A

Price Is Negotiable. Selling As Family Is Expanding. Careful Owner Wi Th Regular Servicing And Upgraded Parts. See To Believe. Viewing Can Be Done After Office Hours. All Original Parts Will Be Given ...

Posted: 19-Jan-2019

Tags: 2009 Volkswagen Jetta, 2009 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, Jetta, Used Volkswagen



Sleek VW Replica Rim. Fits Golf & Scirocco

17" / 18" / 19" Brand new Golf R replica rims

More info about this product



Volkswagen Jetta 1.6A

\$18,000

\$12,350 /yr

02-Nov-2009

1,595 cc

120,000 km

Sedan

A

Direct Selling By 1st Owner. Good Condition. Selling Due To Family Expansion. View At Your Convenience.

Posted: 17-Jan-2019

Tags: 2009 Volkswagen Jetta, 2009 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, Jetta, Used Volkswagen

Compare

Volkswagen Jetta 1.4A TSI

N.A

09-Jun-2009

1,390 cc

100,600 km

Sedan

A

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	1846D
Vehicle Details	
Vehicle No.:	SJS8276A
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Jan 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA 1.4 TSI AT 1K21G5
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	CAX303772
Chassis No.:	WVWZZZ1KZ9U021241
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$20,126.00
Original Registration Date:	09 Sep 2009
First Registration Date:	09 Sep 2009
Transfer Count:	3
Actual ARF Paid:	\$20,126.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Sep 2019
PARF Rebate Amount:	\$10,063.00
Intended COE Rebate Details	
COE Expiry Date:	08 Sep 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$13,658.00
COE Rebate Amount:	\$838.00
Total Rebate Amount:	\$10,901.00
Message	
Transfer of ownership or deregistration is not allowed for this vehicle.	

The information contained herein is correct as at 28 Jan 2019

OK

Your password will expire in 14 days. [Click here to change it.](#)

- Pre repair inspection request - SJS8276A VS SLK4474P (OI) DOA: 27/01/2019

From: Azlan, Syazairinda
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Hor, Yinnul; Kaur, Baljit
Sent: Monday, 28 January 2019 4:27:30 PM
Attachments: [PPI Arrangement.pdf](#)

Hi,

Please refer to the enclosed request from RICO 60 AUTO SERVICES PTE. LTD..

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks and regards,

Syazairinda Azlan
AIG
Express Claims Adjuster II Singapore FNOL Claims Operations - Auto
SG Claims Operations | AIG Shared Services

Syazairinda.Azlan@aig.com | www.aig.sg

From: claims@rico60.com (mailto:claims@rico60.com)

Sent: Monday, January 28, 2019 4:18 PM

To: Azlan, Syazairinda

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Hor, Yinnul; Kaur, Baljit

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK4474P AND SJS8276A ON 27/01/2019

Dear AIG,

Please have Marcus from LKK survey the said vehicle.

From: Azlan, Syazairinda

Sent: Mon, 28 Jan 2019 07:19:00 +0000

To: claims@rico60.com

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Hor, Yinnul; Kaur, Baljit

Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK4474P AND SJS8276A ON 27/01/2019

Without Prejudice

Your Reference : SJS 8276 A
Our Reference : SLK4474P

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon Han Xin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd

28/01/2019 @ 4:43pm
Jm n keh in

Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II, Singapore FNDL, Claims Operations – Auto

SG Claims Operations | AIG Shared Services

Syazairdina.Azlan@aig.com | www.aig.sg

From: Lim, Sheng Yang

Sent: Monday, January 28, 2019 2:53 PM

To: Azlan, Syazairdina

Subject: FW: PRI Arrangement for SJS 8276 A

From: Rico 60 [mailto:claims@rico60.com]

Sent: Monday, January 28, 2019 2:51 PM

To: Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chin, Lee-Ying; Abu Kassim, Noor Mariesa

Subject: PRI Arrangement for SJS 8276 A

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SJS 8276 A

Your Insured – SLK 4474 P

DOA – 27/01/2019

Thank you.

Best Regards,

Li JinHui



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

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Khanchna (LKK Auto)

From: daniel@worldauto.com.sg
Sent: Tuesday, 17 September 2019 4:26 PM
To: 'Keviarasu Kevin Dorasamy Ramalingam'
Cc: geraldine@worldauto.com.sg; 'Adrian'; Olea, Maricel; 'tggtan'; 'LCR Insurance Team'; 'Isabelle'
Subject: [EXTERNAL] RE: #3805133164SG004#023# Accident involving SLK4474P [mutual client] and SJS8276A along Lower Delta Rd on 27/01/2019 22:00 hrs

This message is from an external sender; be cautious with links and attachments.

Hi Kevin,
Noted

Thks & Rgds,
Daniel
World Auto Pte Ltd
Tel: 64513933

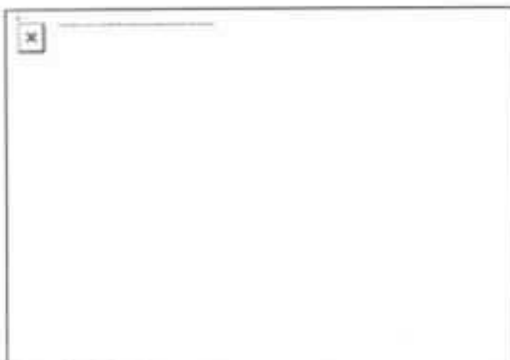
From: Keviarasu Kevin Dorasamy Ramalingam <kdoras1@lioncityrentals.com.sg>
Sent: Tuesday, 17 September 2019 4:04 PM
To: daniel <daniel@worldauto.com.sg>
Cc: geraldine@worldauto.com.sg; Adrian <adrian22@worldauto.com.sg>; Olea, Maricel <Maricel.Olea@aig.com>; tggtan <tggtan@worldauto.com.sg>; LCR Insurance Team <insurance@lioncityrentals.com.sg>
Subject: Re: #3805133164SG004#023# Accident involving SLK4474P [mutual client] and SJS8276A along Lower Delta Rd on 27/01/2019 22:00 hrs

Hi Daniel

Please proceed to bill us. We have collected full VDF from Hirer

Best regards,


*Kevin Keviarasu
Operations Team Leader*



Textile Centre
200 Jalan Sultan
#03-33 S199018

Carros Centre
60 Jalan Lam Huat
#04-01
Singapore 737869

Office : (+65) 6252 5525

Web :  www.lioncityrentals.com.sg

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On Thu, Sep 5, 2019 at 12:58 PM <daniel@worldauto.com.sg> wrote:

Hi all,

Reference to above matter.

We have yet to hear from you.

Kindly advise ASAP!

Thks & Rgds,

Daniel

World Auto Pte Ltd

Tel: 64513933

From: daniel@worldauto.com.sg <daniel@worldauto.com.sg>
Sent: Friday, 16 August 2019 12:17 PM
To: 'Insurance' <insurance@lioncityrentals.com.sg>; 'Keviarasu Kevin Dorasamy Ramalingam' <kdoras1@lioncityrentals.com.sg>
Cc: 'geraldine@worldauto.com.sg' <geraldine@worldauto.com.sg>; 'Adrian' <adrian22@worldauto.com.sg>; 'Olea, Maricel' <Maricel.Olea@aig.com>; 'tggtan@worldauto.com.sg' <tggtan@worldauto.com.sg>
Subject: RE: #3805133164SG004#023# Accident involving SLK4474P [mutual client] and SJS8276A along Lower Delta Rd on 27/01/2019 22:00 hrs
Importance: High

Hi all,

Reference to above matter.

Third Party Insurer had rejected our third party claims.

Attached are relevant documents for your reference and necessary follow up.

Kindly advise your instructions.

Thks & Rgds,

Daniel

World Auto Pte Ltd

Tel: 64513933

From: daniel@worldauto.com.sg <daniel@worldauto.com.sg>
Sent: Monday, 24 June 2019 1:11 PM
To: 'Olea, Maricel' <Maricel.Olea@aig.com>; 'Daniel Tan' <worldautop1@yahoo.com.sg>
Cc: 'geraldine@worldauto.com.sg' <geraldine@worldauto.com.sg>; 'Adrian' <adrian22@worldauto.com.sg>
Subject: RE: #3805133164SG004#023# Accident involving SLK4474P [mutual client] and SJS8276A along Lower Delta Rd on 27/01/2019 22:00 hrs

Hi Maricel,

TQ for sharing with us Third Party Accident Statement.

We'll keep you update in due course should Third Party Insurer propose any offer for settlement.

Thks & Rgds,

Daniel

World Auto Pte Ltd

Tel: 63621776

From: Olea, Maricel <Maricel.Olea@aig.com>

Sent: Monday, 24 June 2019 9:57 AM

To: daniel@worldauto.com.sg; 'Daniel Tan' <worldautopl@yahoo.com.sg>

Cc: geraldine@worldauto.com.sg; 'Adrian' <adrian22@worldauto.com.sg>

Subject: #3805133164SG004#023# Accident involving SLK4474P [mutual client] and SJS8276A along Lower Delta Rd on 27/01/2019 22:00 hrs

Dear Daniel,

Thanks for your prompt reply.

As requested, I attached TP's GIA report for your reference.

I have requested for PIR and will let you know upon receipt from TP sol.

Do let us know once TP insurer made an offer on liability, thank you.

Best Regards,

Maricel Olea

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1826

maricel.olea@aig.com | www.aig.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)

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From: daniel@worldauto.com.sg [mailto:daniel@worldauto.com.sg]

Sent: Monday, June 24, 2019 9:49 AM

To: Olea, Maricel; 'Daniel Tan'

Cc: geraldine@worldauto.com.sg; 'Adrian'

Subject: [EXTERNAL] RE: #3805133164SG004#023# Accident involving SLK4474P [mutual client] and SJS8276A along Lower Delta Rd on 27/01/2019 22:00 hrs

This message is from an external sender; be cautious with links and attachments.

Hi Maricel,

Reference made to above matter.

At time of reporting there was no accident video available.

Third Party had not proposed their offer yet.

Do you have Third Party accident statement?

Thks & Rgds,

Daniel

World Auto Pte Ltd

Tel: 63621776

From: Olea, Maricel <Maricel.Olea@aig.com>

Sent: Monday, 24 June 2019 9:42 AM

To: daniel@worldauto.com.sg; 'Daniel Tan' <worldautopl@yahoo.com.sg>

Cc: 'Ainee31' <ainee31@worldauto.com.sg>

Subject: #3805133164SG004#023# Accident involving SLK4474P [mutual client] and SJS8276A along Lower Delta Rd on 27/01/2019 22:00 hrs

Dear Daniel,

Refer to the above matter.

Understand that our insured, LCRF Pte Ltd [SLK4474P] is making a counter-claim against TP vehicle insurer.

Please update us status of our mutual client's claim. If claim is settled, please advise percentage of liability and also forward us our client's in-car video footage for our perusal.

Kindly take note that we have received a Third Party claim from M/s ALLISTER LIM & THRUMURGAN.

Appreciate your earliest advise on this matter, thank you.

Best Regards,

Maricel Olea

AIG

Senior Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1826

maricel.olea@aig.com | www.aig.sg



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Khanchna (LKK Auto)

From: Olea, Maricel <Maricel.Olea@aig.com>
Sent: Wednesday, 23 October 2019 2:41 PM
To: Khanchna (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: #3805133164SG003#023# ACCIDENT INVOLVING SLK4474P [AIG] & SJS8276A ALONG/AT LOWER DELTA RD ON
Attachments: [EXTERNAL] RE: #3805133164SG004#023# Accident involving SLK4474P [mutual client] and SJS8276A along Lower Delta Rd on 27/01/2019 22:00 hrs

Hi Khanchna,

Please find attached email status from OI workshop.

Kindly be informed that we have resolved TPBI claim on global sum basis.

Best Regards,
Maricel Olea
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120
Tel: +[65] 6419 1826

maricel.olea@aig.com | www.aig.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Wednesday, October 23, 2019 12:00 PM
To: Olea, Maricel
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: [EXTERNAL] RE: #3805133164SG003#023# ACCIDENT INVOLVING SLK4474P [AIG] & SJS8276A ALONG/AT LOWER DELTA RD ON

This message is from an external sender; be cautious with links and attachments.

01 counter-claim status ↓

Khanchna (LKK Auto)

From: Geraldine Foong <geraldine@worldauto.com.sg>
Sent: Wednesday, 23 October 2019 12:08 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Adrian; daniel@worldauto.com.sg; 'Gan Ping'
Subject: RE: Request for status - ACCIDENT INVOLVING SLK4474P [AIG] & SJS8276A ALONG/AT LOWER DELTA RD ON 27/01/2019

Dear Khanchna,

Reference made to the above matter.
Our third party claim is unsuccessful.
Thank you.

Regards,
Geraldine Foong
Admin Executive



The World of
Premium
Automotive Service

World Auto Pte Ltd

5 Kim Chuan Lane, Singapore 537070
Tel: 6451 3933 Fax: 6455 7576
Email: enquiry@worldauto.com.sg
Website: www.worldauto.com.sg

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, October 23, 2019 11:59 AM
To: geraldine@worldauto.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: Request for status - ACCIDENT INVOLVING SLK4474P [AIG] & SJS8276A ALONG/AT LOWER DELTA RD ON 27/01/2019

WITHOUT PREJUDICE

Dear Geraldine,

We are acting on behalf of our mutual client (LCRF PTE LTD/ SLK4474P).

We were informed by our Insured that you are helping them to file a Third party property damage claim against the insurer of SJS8276A.

Kindly let us have the outcome and the percentage of the said claim.

If successful, kindly let us have a copy of the LOD & DV.

Thank you.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING








Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Jan 2019 Edit Reg		28 Jan 2019 00:00 Edit Adj Rpt	S\$4,100.00 Edit Estimates	S\$4,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LCRF PTE LTD , Co. Reg. No.: 201624597K, Tel: +6588888888									
Main Claimant: MISTER J PTE LTD , Co. Reg. No.: 201541846D									
Vehicle Reg. No.: SJS8276A		Date of Loss: 27/01/2019 00:00 - :59 [112 Months and 18 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 3805133164SG		Policy/Cover Note No.: 0999994806 (Comprehensive)							
Vehicle Reg. No. (Insured): SLX4474P		Policy No. (Claimant): 5104267811							
		Excess:							
Repairer: RICO 60 AUTO SERVICES PTE LTD (HQ) 8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT, 415875 Kaki Bukit - Tel:									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Olea, Maricel] Maricel.Olea@aig.com									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 11/02/2019]									
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
<ul style="list-style-type: none"> AIG_SG (30/01/2019): Request to upload TP GIA Report 									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJS8276A (3805133164SG)
[SLK4474P]
TP
MISTER J PTE LTD
Jan 27 2019 12:00AM
[LCRF PTE LTD]
RICO 60 AUTO SERVICES PTE LTD

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown															Edit		
															1 per page			<input checked="" type="checkbox"/>		
Photos/Images															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	29/01/19 17:51		Odometer Reading															Load JPG <input checked="" type="checkbox"/>		
2	29/01/19 17:51		Chassis Number															Load JPG <input checked="" type="checkbox"/>		
3	29/01/19 17:51		General View															Load JPG <input checked="" type="checkbox"/>		
4	29/01/19 17:51		General View															Load JPG <input checked="" type="checkbox"/>		
5	29/01/19 17:51		General View															Load JPG <input checked="" type="checkbox"/>		
6	29/01/19 17:51		General View															Load JPG <input checked="" type="checkbox"/>		
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31	29/01/19 17:52		General View															Load JPG <input checked="" type="checkbox"/>		
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36	29/01/19 17:52		General View															Load JPG <input checked="" type="checkbox"/>		
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38	29/01/19 17:52		General View															Load JPG <input checked="" type="checkbox"/>		
39	29/01/19 17:52		General View															Load JPG <input checked="" type="checkbox"/>		
40	29/01/19 17:52		General View															Load JPG <input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
41	29/01/19 17:52	General View	 Load JPG	<input checked="" type="checkbox"/>
42	29/01/19 17:52	General View	 Load JPG	<input checked="" type="checkbox"/>
43	29/01/19 17:52	General View	 Load JPG	<input checked="" type="checkbox"/>
44	29/01/19 17:52	General View	 Load JPG	<input checked="" type="checkbox"/>
45	29/01/19 17:52	General View	 Load JPG	<input checked="" type="checkbox"/>
46	29/01/19 17:52	General View	 Load JPG	<input checked="" type="checkbox"/>
47	29/01/19 17:52	General View	 Load JPG	<input checked="" type="checkbox"/>
48	29/01/19 17:52	General View	 Load JPG	<input checked="" type="checkbox"/>
49	29/01/19 17:52	General View	 Load JPG	<input checked="" type="checkbox"/>
50	29/01/19 17:52	General View	 Load JPG	<input checked="" type="checkbox"/>
51	29/01/19 17:52	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/01/19 16:00	ACKNOWLEDGEMENT EMAIL TO AIG DD 28.01.2019	 Load PDF	
2	29/01/19 16:00	EMAIL FROM AIG DD 28.01.2019	 Load PDF	
3	29/01/19 16:00	NOTIFICATION FROM WORKSHOP	 Load PDF	
4	12/02/19 17:19	TP ESTIMATE - MARKED	 Load PDF	
5	12/02/19 17:19	TP GIA REPORT	 Load PDF	
6	17/07/19 16:19	EMAIL TO OI	 Load PDF	
7	02/12/19 09:20	WORKSHOP INVOICE	 Load PDF	
8	02/12/19 09:20	AUTHORISATION TO ACT FORM	 Load PDF	
9	02/12/19 09:20	Release Voucher	 Load PDF	
10	02/12/19 09:20	RENTAL RECEIPT	 Load PDF	
11	02/12/19 09:20	LTA SEARCH	 Load PDF	
12	02/12/19 09:20	LOD	 Load PDF	
13	02/12/19 09:20	GIA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	30/01/19 10:00	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</div> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLK4474P (Insd veh)	Model:	VOLKSWAGEN JETTA 1.4
	SJS8276A (TP veh)		TSI (A)
Date of Accident:	27/01/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	19,968.29
Final Repair Cost	:	\$	4,387.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	400.00 4 days
LTA / GIA Search Fee	:	\$	36.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,823.45

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	RICO 60 AUTO SERVICES PTE LTD	:	\$ 4,823.45
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

02 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR19001887/JEA3Q2

Date: 02/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994806
Claimant SJS8276A **Insured Vehicle No :** SLK4474P
Vehicle No : SJS8276A **Nature of Claim:** TP **Claim No:** 3805133164SG
Date of Loss: 27/01/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJS8276A**
 Make & Model: VOLKSWAGEN JETTA, 1.4 TSI (A) Engine No: CAX303772
 Reg. Date: 09/09/2009 (Man. Year: 2009) Chassis No: WWWZZZ1KZ9U021241
 Colour: Black Odometer: 122401 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45ZR17 Rear Tyre Size: 225/45ZR17
 Front Left Side: Habilead 6 mm Rear Left Side: Habilead 6 mm
 Front Right Side: Habilead 6 mm Rear Right Side: Habilead 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,301.95	3,867.74	12,434.21	76.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,360.00	1,280.00	1,080.00	45.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,661.95	5,147.74	13,514.21	72.42
Approved Total (Overridden) (S\$)		4,100.00		
(S\$)	18,661.95	4,100.00	14,561.95	78.03
+ GST 7.00/7.00% (S\$)	1,306.34	287.00	1,019.34	78.03
Nett Amount (S\$)	19,968.29	4,387.00	15,581.29	78.03
+ Car Rental (4.0 x S\$100.00/day) (S\$)		400.00		
+ Doc/Search Fee (S\$)		36.45		
Nett Liability (S\$)		4,823.45		

INSPECTION

Date of Assignment: 28/01/2019
 Date Inspected: 29/01/2019 Inspected At: RICO 60 AUTO SERVICES PTE LTD (HQ)
 8, KAKI BUKIT AVENUE 4, #02-24,
 PREMIER @ KAKI BUKIT
 Singapore 415875

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER LH	Badly Dented	659.77 F	*560.97 FL
2	1		*FRONT FENDER COWLING LH	Torn	259.55 F	*195.01 FL
3	1		*FRONT DOOR LH	Badly Dented	2,033.55 F	*825.00 FL
4	1		*FRONT DOOR WINDOW RUBBER LH	Necessary	614.35 F	*211.00 FL
5	1		*FRONT DOOR HANDLE LH	Not Necessary	201.05 F	*- FL
6	1		*FRONT DOOR CHECKER LH	Not Necessary	189.78 F	*- FL
7	1		*FRONT DOOR REGULATOR LH	Not Necessary	458.60 F	*- FL
8	1		*FRONT DOOR POWER MOTOR LH	Not Necessary	638.25 F	*- FL
9	1		*FRONT DOOR WEATHER STRIP LH	Necessary	289.40 F	*215.00 FL
10	1		*FRONT DOOR INNER TRIM LH	Cracked	979.55 F	*685.00 FL
11	1		*FRONT DOOR SIDE MIRROR ASSY LH	Cracked	1,087.45 F	*850.00 FL
12	1		*FRONT DOOR INNER LOCK LH	Not Necessary	500.80 F	*- FL
13	1		*FRONT ABSORBER LH	Not Necessary	366.70 F	*- FL
14	1		*FRONT KNUCKLE LH	Not Necessary	570.99 F	*- FL
15	1		*FRONT KNUCKLE BEARING LH	Not Necessary	531.70 F	*- FL
16	1		*FRONT BEARING HUB LH	Not Necessary	250.89 F	*- FL
17	1		*FRONT STEERING RACK AND PINION ASSY	Not Necessary	4,380.77 F	*- FL
18	10		*FRONT FENDER COWLING CLIPS	Necessary	100.00 FS	*50.00 FS
19	10		*FRONT DOOR INNER TRIM CLIPS	Necessary	100.00 FS	*50.00 FS
20	1		*FRONT RIM LH	Cut	1,000.00 FS	*450.00 FS
21	1		*FRONT DOOR HINGE UP AND DOWN LH	Lower Damaged	288.80 F	*144.40 FL
22	1		*FRONT TYRE LH	Serviceable	800.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	16,301.95	4,236.38
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	368.64
Total Parts (\$\$)	16,301.95	3,867.74

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RNR ACCIDENT DAMAGE PARTS, CUT/ WELD, KNOCK & REALIGN	New	800.00	500.00
2	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA	New	800.00	600.00
3	TO RUST PROOF ACCIDENT AFFECTED AREA	New	120.00	60.00
4	TO RNR REAR FRONT DOOR MACHANISM	New	120.00	60.00
5	TO RNR UNDERCARRIAGE SYSTEM	New	250.00	0.00
6	TO CHECK WHEEL ALIGNMENT	New	150.00	60.00
7	TO DO WATER LEAK TEST	New	120.00	0.00
Gross Labour Cost (S\$)			2,360.00	1,280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >