

09/03/19

INS. CASE OWNER:

CC 4/III1900

1884, KEB3/

LKK:

IDAC:

Surveyor:

FSC

DOI:

ASSIGNMENT

W/1/19

Date / Time:

W/1/19

Registered in Meritum:

W/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH4 19434

Name of Insured:

LTPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

W/1/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Law Giew Law

Driver Tel No.:

(V/L- YES / NO )

Claim No.:

Policy No.:

Make / Model:

Highway

Place of Accident:

80 Tans South Blvd open space up

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SJR 5745J



INSRS:

WSP:

Tel:

Liability:

RMKS:

Cheng Hoo



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

12/1/19  
Ashur

SJR 5745J - X

SH4 19434 - X

STAGE

DATE / PIC

Non-Reporting Ir (1st):

Non-Reporting Ir (2nd):

Non-Reporting Ir (Final):

Notification Ir (if non-pickup):

Call OI:

After call Ir to OI:

Documentation Check List: Handler Typist

Notification Ir (if non-pickup)

After call Ir to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Make/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

7/1/19

- File -> type mandante

4/1/19

- DV sent

19/12/19

- File -> Shure, to close

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

%

If NO or B 28, Ass. Lia:

Repair Cost:

W/1/19

SS

1123.50

OLD OPEN CODE

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

150.00

(5 x 3 days)

Loss of Income (LOI):

SS

(5 x days)

LOR only

LOU only

LOR + LOI

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

1273.50

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

SS

1273.50

Name 1:

Cheng Hue Motor Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Email

Call

ASS. REC. BY:

REF:

TJ /

Kenneth

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

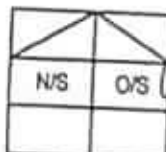
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

STR 5345J

Yr Regn:

06109

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda

c.c

1339

Colour:

M. Blue

A/C: Insured / Std / NI / NA

Sp. Reading:

98237

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

GEB

1198776

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/55R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal.

7 mm

R/Bal.

7 mm

L/Bal.

7 mm

L/Bal.

7 mm

D.O.A.

26/1/19

D.O.I.

29/1/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt o/s doc

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to

11/7 L/Ry 810501 Cultural Estate

LOU

(3x50)

(Recd #419.20/29/19)

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS - SI

Fees

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III19001884/Keb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 29-01-2019	
			Code : III2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHA 1943Y	Veh. Inspected	SJR 5345J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/01/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	26/01/2019	Inspection Date	29/01/2019	
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

SJR5345J

TP/India

M/S : INDIA INT'L INSURANCE PTE LTD

64 CECIL STREET  
#04/#05 IOB BUILDING  
SINGAPORE 049711

TEL: 63476100

FAX: 62247743

ATTN: Motor Claim Department

WS Ref: TP/INDIA/WL

Claim Type: Third Party

Accident Date: 26/01/2019

TP Veh Reg No: SHA1943Y

Estimate No: ES1991112/WL

Date: 29 Jan 2019

Policy No: 5103126679

Veh Reg No: SJR5345J

Make/Model: HONDA FIT 1.5G A

Chassis No: GE61198776

Engine No: L13A4217791

Reg. Date: 26/06/2009

## Estimate Repair Cost to Vehicle No :SJR5345J

Description	U/Price	Quantity	List Price	Amount
<b>List Price</b>				<b>SS</b>
1 FRONT RH SIDE MIRROR	457.50	1 PC	457.50	—
2 FRONT RH SIDE MIRROR COVER	41.80	1 PC	41.80	—
3 FRONT RH FENDER GLASS	190.70	1 PC	190.70	—
4 FRONT RH FENDER GLASS MOULDING	71.50	1 PC	71.50	—
			761.50	
		Less 20%	152.30	609.20
<b>Special Net</b>				
5 FRONT RH FENDER GLASS GUM	30.00	1 PC	30.00	—
			30.00	30.00
<b>Labour</b>				
6 REMOVE & REFIX FRT RH FENDER GLASS	80.00	1 LA	80.00	50
7 REMOVE & REFIX FRT RH SIDE MIRROR ASSY,KNOCK & REPAIR FRT RH DOOR & REALIGN THE SAME	300.00	1 LA	300.00	240
8 PUTTY & RESPRAY ON FRT RH DOOR & FENDER	450.00	1 LA	450.00	400
			830.00	830.00
<b>Total</b>				<b>SS 1,469.20</b>
<b>Add GST @ 7%</b>				<b>102.84</b>
<b>Total Amount Payable</b>				<b>SS 1,572.04</b>

For Cheng Hoe Motor Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To remedy before/after spray painting
- To display damaged parts during recovery
- Parts prices are subject to confirmation
- This survey is on a "Without Prejudice" basis
- No illegal modifications are allowed
- Spurious entry (copy) must be submitted and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

AUTHORISED SIGNATURE

SJR5348J  
70/India

## PARF/COE Rebate Enquiry

Page 1 of 1

> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

#### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 1140A

#### Vehicle Details

Vehicle No.: SJR5345J  
Vehicle to be Exported: No  
Intended Deregistration Date: 28 Jan 2019  
Vehicle Make: HONDA  
Vehicle Model: FIT 1.3G A  
Primary Colour: Blue  
Manufacturing Year: 2009  
Engine No.: L13A4217791  
Chassis No.: GE61198776  
Maximum Power Output: 73.0 kW (97 bhp)  
Open Market Value: \$14,129.00  
Original Registration Date: 26 Jun 2009  
First Registration Date: 26 Jun 2009  
Transfer Count: 1  
Actual ARF Paid: \$14,129.00

#### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 25 Jun 2019  
PARF Rebate Amount: \$7,064.00

#### Intended COE Rebate Details

COE Expiry Date: 25 Jun 2019  
COE Category: A - Car (1600cc & below)  
COE Period(Years): 10  
QP Paid: \$11,690.00  
COE Rebate Amount: \$480.00  
**Total Rebate Amount: \$7,544.00**

The information contained herein is correct as at 28 Jan 2019

**Catherine Chong (LKK Auto)**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 29 January, 2019 12:02 PM  
**To:** Cheng Hoe Motor Pte Ltd (Yishun-June); 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Sundari Nagarajan - III  
**Subject:** RE: Repair Survey (Single Joint Expert) -SJR5345J  
**Attachments:** 5345.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJR5345J and let us have your report urgently.

This claim will be handled by Ms Sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
Gabriel Wee

64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

29/01/2019 @ 12.15pm  
Efiled veh in.  
Kenneth.

-----Original Message-----

**From:** Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]  
**Sent:** 29 January, 2019 9:56 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Re: Repair Survey (Single Joint Expert) -SJR5345J

Good morning,

Our selection as below :-

- LKK Auto Consultants Pte Ltd

Pls assist to arrange for survey asap.

Thank you.

Rgds  
June Phua  
Cheng Hoe Motor Pte Ltd  
Tel :67556142  
Fax : 67557719

-----Original Message-----

**From:** Motor Claim - III

Sent: Tuesday, January 29, 2019 9:18 AM  
To: Cheng Hoe Motor Pte Ltd (Yishun-June)  
Subject: RE: Repair Survey (Single Joint Expert) -SJR5345J

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,  
Gabriel Wee

64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

-----Original Message-----

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]  
Sent: 28 January, 2019 6:23 PM  
To: Motor Claim - III <motorclaim@iii.com.sg>  
Subject: Repair Survey (Single Joint Expert) -SJR5345J

Dear Sir,

OUR CLIENT – SJR5345J  
DOA : 26/1/19 @0830am  
YOUR INSURED : SHA1943Y

(A) Pls provide us your surveyor listing for the selection on the survey.

(B ) Also, please advise on liability and are you agree on DIRECT SETTLEMENT?

Thank you.

Regards  
June  
Cheng Hoe Motor Pte Ltd  
(AMK Branch)  
Tel :67556142  
Fax : 67557719

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim,

which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Print Received Message

This mail is associated with :

**\*SJR5345J (MCT19010771)**  
**[SHA1943Y]**

TP

THADJAYANAN THAVERAJAH  
Jan 26 2019 8:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Cheng Hoe Motor Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 07/03/2019 17:27 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SJR5345J - Claim Handler: Sundari Nagarajan

Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 2 April 2019 2:11 PM  
**To:** 'Cheng Hoe Motor Pte Ltd (Yishun-June)'  
**Subject:** Accident Involving SJR 5345J & SHA 1943Y on 26/01/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Your Ref: SJR 5345J  
Our Ref: CC4/III19001884/Keb3

Dear Sir/Madam,

### **Accident Involving SJR 5345J & SHA 1943Y on 26/01/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DiD 6841 6051.

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Jan 2019 15:40	<b>Clm Veh Model Changed</b>	(201492) HONDA FIT 1.3 G (A).	[A] Lau Shu Pei
2	29 Jan 2019 15:40	<b>Clm Created</b>	Reg No: SJR5345J, Acct Date: 2019/01/26, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Cheng Hoe Motor Pte Ltd (Yishun)	[A] Lau Shu Pei
3	29 Jan 2019 15:40	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	29 Jan 2019 15:40	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/02/11	[A] Lau Shu Pei
5	29 Jan 2019 15:40	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	29 Jan 2019 15:40	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
7	29 Jan 2019 15:40	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	11 Feb 2019 14:11	<b>Clm Dtl Modified</b>	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	11 Feb 2019 14:11	<b>Clm Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	07 Mar 2019 15:02	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:26 OID OPEN DOOR	[A] Asher Sng Rong Yi
11	07 Mar 2019 17:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/02/11. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
12	07 Mar 2019 17:27	<b>Adj Mandate Set</b>	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
13	21 Oct 2019 16:47	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	21 Oct 2019 16:47	<b>Clm Dtl Modified</b>	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
15	21 Oct 2019 16:47	<b>Clm Dtl Modified</b>	3PJ Reg. Date: -> 2009/06/26.	[A] JOANNE LEE KHANG MIN
16	21 Oct 2019 16:47	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	01 Nov 2019 09:35	<b>Adj Mandate Request</b>	Cur.Req:1273.50:PODS Liability: 100% *Quantum: (a)CORw/GST: \$1,123.50 + (b)LO U(3days x \$50.00): \$150.00 = Total: \$1,273.50 *Vehicle Model: Honda Fit (1339cc) * 3 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2320045	21 Oct 2019 16:47:41	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJR5345J	SHA1943Y	11.77

## Print Received Message

This mail is associated with :

**\*SJR5345J (MCT19010771)  
[SHA1943Y]**

TP

THADJAYANAN THAVERAJAH

Jan 26 2019 8:00AM

[COMFORT TRANSPORTATION PTE LTD]

Cheng Hoe Motor Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 01/11/2019 11:43 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1273.50) - SJR5345J - Claim Handler: Sundari Nagarajan

Approved:1273.50:Request TP WS to issue Tax invoice for Repairs in III's favour

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 4 November 2019 8:35 AM  
**To:** Cheng Hoe Motor Pte Ltd (Yishun-June) (chmotor@singnet.com.sg)  
**Subject:** Your Ref: SJR5345J \*Our Ref: CC4/III19001884/Kpb3 [ACCIDENT INVOLVING SHA 1943J(III) AND SJR 5345J ON 26/01/2019]  
**Attachments:** DV\_SJR5345J.pdf

Your Ref: **SJR5345J**

Our Ref: CC4/III19001884/Kpb3

**Without Prejudice**

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SHA 1943J(III) AND SJR 5345J ON 26/01/2019**

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,123.50
2. Loss of Use (3days x \$50.00)	\$ 150.00
<b>Total</b>	<b>\$ 1,273.50</b>

Please duly sign the DV enclosed and return the original copy to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Mar 2019 <a href="#">Edit Reg</a>		29 Jan 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,050.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,050.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	THADJAYANAN THAVERAJAH, ID: S8971140A								
Vehicle Reg. No.:	SJR5345J	Date of Loss:	26/01/2019 08:00 - :59 [115 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19010771	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA1943Y	Policy No. (Claimant):	5103126679						
		Excess:							
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 11/02/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (01/11/2019): Alert - Adj Mandate Approved (S\$1273.50) - SJR5345J - Claim Handler: Sundari Nag...</li> <li>III_SG (07/03/2019): Alert - Adj Mandate Approved (S\$0.00) - SJR5345J - Claim Handler: Sundari Nagara...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJR5345J (MCT19010771)  
[SHA1943Y]  
TP  
THADJAYANAN THAVERAJAH  
Jan 26 2019 8:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Cheng Hoe Motor Pte Ltd

[Upload Documents](#) | 
 [Upload Photos](#) | 
 [Compose New Letter](#)

**View** [View in Browser](#)

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	01/11/19 09:21	General View		Load JPG	<input checked="" type="checkbox"/>
2	01/11/19 09:21	General View		Load JPG	<input checked="" type="checkbox"/>
3	01/11/19 09:21	General View		Load JPG	<input checked="" type="checkbox"/>
4	01/11/19 09:21	General View		Load JPG	<input checked="" type="checkbox"/>
5	01/11/19 09:21	General View		Load JPG	<input checked="" type="checkbox"/>
6	01/11/19 09:22	General View		Load JPG	<input checked="" type="checkbox"/>
7	01/11/19 09:22	General View		Load JPG	<input checked="" type="checkbox"/>
8	01/11/19 09:22	General View		Load JPG	<input checked="" type="checkbox"/>
9	01/11/19 09:22	General View		Load JPG	<input checked="" type="checkbox"/>
10	01/11/19 09:22	General View		Load JPG	<input checked="" type="checkbox"/>
11	01/11/19 09:22	General View		Load JPG	<input checked="" type="checkbox"/>
12	01/11/19 09:22	General View		Load JPG	<input checked="" type="checkbox"/>
13	01/11/19 09:22	General View		Load JPG	<input checked="" type="checkbox"/>
14	01/11/19 09:33	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
15	01/11/19 09:33	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	29/01/19 15:41	EMAIL FROM III DD 29012019		Load PDF	
2	29/01/19 15:41	TP GIA REPORT		Load PDF	
3	30/01/19 18:45	TP ESTIMATE- MARKED		Load PDF	
4	21/10/19 16:51	WORKSHOP INVOICE		Load PDF	
5	21/10/19 16:51	LOD		Load PDF	
6	09/01/20 08:57	DISCHARGE VOUCHER		Load PDF	
7	09/01/20 08:57	AUTHORISATION TO ACT FORM		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	30/01/19 08:41	Singapore Accident Statement		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; padding: 5px; min-height: 100px;"> <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co. Reg. No. 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19001884/KPB3Q2

Date: 09/01/2020

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant: SJR5345J Insured Vehicle No: SHA1943Y  
 Vehicle No: SJR5345J Date of Loss: 26/01/2019 Nature of Claim: TP Claim No: MCT19010771

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJR5345J Engine No: L13A4217791  
 Make & Model: HONDA FIT, 1.3 G (A) Chassis No: GE61198776  
 Reg. Date: 26/06/2009 (Man. Year: 2009) Odometer: 98237 km  
 Colour: Metallic Blue  
 Engine Capacity: 1339 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 195/55 R15 Rear Tyre Size: 195/55 R15  
 Front Left Side: Michelin 7 mm Rear Left Side: Michelin 7 mm  
 Front Right Side: Michelin 7 mm Rear Right Side: Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	639.20	639.20	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	830.00	690.00	140.00	16.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>1,469.20</b>	<b>1,329.20</b>	<b>140.00</b>	<b>9.53</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,050.00</b>		
(S\$)	1,469.20	1,050.00	419.20	28.53
<b>+ GST 7.00/7.00% (S\$)</b>	102.84	73.50	29.34	28.53
<b>Nett Amount (S\$)</b>	<b>1,572.04</b>	<b>1,123.50</b>	<b>448.54</b>	<b>28.53</b>
<b>+ Loss of Use (3.0 x S\$50.00/day) (S\$)</b>		150.00		
<b>Nett Liability (S\$)</b>		<b>1,273.50</b>		

### INSPECTION

Date of Assignment: 29/01/2019  
 Date Inspected: 29/01/2019 Inspected At: Cheng Hoe Motor Pte Ltd (Yishun)  
 Blk 1019 #01-374/382, Yishun Industrial Park A  
 Singapore 768761  
 Estimated Period of Repair: 3.0 days

**Adjuster:** KENNETH KONG

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 21 Oct 2019)
<b>Parts:</b> 144	HONDA FIT 1.3 G (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SJR5345J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT RH SIDE MIRROR	Broken	457.50 FL	*457.50 FL
2	1		*FRONT RH SIDE MIRROR COVER	Missing	41.80 FL	*41.80 FL
3	1		*FRONT RH FENDER GLASS	Cracked	190.70 FL	*190.70 FL
4	1		*FRONT RH FENDER GLASS MOULDING	Necessary	71.50 FL	*71.50 FL
5	1		*FRONT RH FENDER GLASS GUM	Necessary	30.00 FS	*30.00 FS
					<b>Sub Total (\$\$)</b>	<b>791.50 791.50</b>
					<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>152.30 152.30</b>
					<b>Total Parts (\$\$)</b>	<b>639.20 639.20</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	REMOVE & REFIX FRT RH FENDER GLASS	New	80.00	50.00
2	REMOVE & REFIX FRT RH SIDE MIRROR ASSY ,KNOCK & REPAIR FRT RH DOOR & REALIGN THE SAME	New	300.00	240.00
3	PUTTY & RESPRAY ON FRT RH DOOR & FENDER	New	450.00	400.00
Gross Labour Cost (\$\$)			830.00	690.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >