INS. CASE OWNER:	Wary Petw.   CC 4, Asm 1900  8	76, AKA3 YIDAC: 96126
Surveyor:	KOMMU ASSIGNMENT	Date/Time:
Pre-assign / CCU / Insured Vehicle No. Name of Insured Insured Tel No. Excess See II :SS Is driver the owner?	Who fory for Pol	Registered in Merimon:  SAM 31 CSP  tim No. : Select / Model : Select of Accident : Select / Model : Select
If NO. Driver Nam Driver Tel N	No.: (V/L: VES) NO.) Ins	GIA REPORT: (ES / NO ; TP GIA REPORT: (ES / NO ured Liability: % Final ? Yes / No
Tel: [MANNE] Liability: RMKS:	INSRS: WSP: Tel: Liability:	NSRS: WSP: Fel: Liability: Liability: RMKS:  INSRS: WSP: Tel: Liability: RMKS:
Date/Time	5 - 2 0 181	STAGE DATE/PIC
1/W 09/02/19	OTHER CONT AND 15 GETTEN YET.	Non-Reporting lit (1st): Z9 0119 - 63  Non-Reporting lit (2nd):  Non-Reporting lit (Final):  Notification lit (if non-pickup):  Call OI:  After call lit to OI: 070119 - Vic
18/02/19	or techpet.	Documentation Check List: Handler Typist  Notification Itr (if non-pickup)  After call litr to Of:
ialos pa	- ASA IN VIEW THERE USES COULDEDON.	Car Rental Invoice:
ogloklia e	CALL OW, NO REPORTED CHIL OI, OPON GAME, OI & OW NOT IN OPPICE. WILL CHIL SEEND LETTERS & PULLY TO OI TO NOTIFE TO CLANU.	Lencke, Medical Bill:
ভাতভাবে .	ANA HOLLERO DO, ANA CPOKE TO OI.	LOD
PRELIMINARY ADVICE		Payment Breakdown Form:  Post-Repair Photos:  Others:
FINALIZATION Repair Cost:	Dute/Time: Confirm with:  S\$ ( days) Reduction: %	Confirm by:
FINAL SETTLEMENT Final Liability: Repair Cost: 4 1561	SS days) Reduction: %  Date/Time: 31814 Configuration With Lawy  % 1990 Agreed / Assessed) BOLA S/N No.: NW.  SS 909-50	Email Call  Email Call  NO or B 28, Ass. Lia :
Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI):	S\$ 181.W (S 60 x 3 days) S\$ (S x days)	CM ONALL ST
LOR only LOU only	SS 2.00 LOR + LOI Tick only one	1) Claim status: Normal/Reject/Private Settle
Dishursement; Legal Cost Total;	S\$ (e.g. Tow/ Independent ) S\$ (S\$ (Global Sum SS:	2) Report Format: 3) Survey fee: 9350-W
	-Date/Time: Confirm with:	Email Call
Payee 1:	ss 1091.50 Name 1: Autolution Indi	usting 1 PK Utd
Payee 2: (Strike if N.A.)	S\$ Name 2:	
Pavez 3 (Strike TNA.)	S\$   Name 5:	

ASSEGNMENT WEND 2015 NOV 30012019 5046226T. Yeth Die Lioni Type: (Prime Mover) Billing WS / TP RES / OD RES / EVA / INV / MV Red. Sylphy SDU LOZGT Make La firspect Vehicle No. Insured / Std / NI / NA Autolutian Colour at Workshop mrs 60952 TifRadio: Insured / Std / NI / NA 19 Ubi Rd 4 Sp.Reading Eng/No: MNTBBAB1720025071 Č/No: Policy No. Gen. Cond. Good / Fair / Poor / Burnt. Chaints No. Steering: Inorder / Jammed / Leaked / Burnt or Excess Sum insured: Ingider / Jammed / Leaked / Burnt or (Ckent's Record) NII & SIRAM I STD AIRIM OF Inur. Modi: Make of Voto 195/60R16-Tyte Size 30m 195/60RIG. (Policy Condition) BA / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / N/S Hemanic The yeh had commenced its repair at the time of inspection. TOYO / YOKO OF Rear Front Bat, or Market Value R/Ball R/Ball fitter Consistent? Yes or No min ICAC Accident Rport L/Bal L/Ball Consistent? Yes or No mm GIA | PR Seen D.O.I. Res.: Yes or No D.O.A. Est Repairs: 3 Val.: Yes or No Survey held at Luts Sum Des. of Damages Frt / Rear / O/S / N/S / U/C / Rooftop or CA / REV / REP. / 24 HRS Vehicle: IN / OUT Chafe Person Contacted: The U/C / Chassis frame / Body Structure affected due to collision Action / Instruction Date / Time (PAXA-P/1 \$ 850 (Roof \$ 1213.92) 59% Ditte/Time File Pass to? Days Of Repair: Preli. Report Resurvey No. of Trip: Survey Fee Final Report Date/Time. His Return to? Тазизрогиния Site trap #\$ Add Fee: 2-81 12 Interview (\$ Tech Invo (\$ Report Format 1 Lump Sum / LB I: (5) West and 15

#### AUTOLUTION THOUSTREAD FIEL LTD.

ESTINUTE:

- ACCIDENT/BODY REPAIRS

ALFERDAÇE.

: \$45/1C/EA/0069/19

DATE

25-340-2019

AVA INSURANCE FIE LYD

E SHENTON MAIN

\$27-01 ANA TOWER

51668811)

TEL: 58804741

FAX : 68804838

HOTOR CLAIM NAMER VALENCIA

DATER'S NAME - HR SHIM PHYAN MUT VICTOR

ADDRESS

+ 41 SIRLAF HILL

51456094)

TELEPHONE NO : 54412736/98560122

THE OF CLAIM I DIRECT SETTLEMENT / THURS MARTY CLAIM

FOLICY NO | 2100437582-03

FERGLE NO : SOURCEST

MODEL CODE : ROTARCZBITEWA----A

MODEL/YEAR : MISSAW SYLPHY 1.6 (CV7)

ENGINE NO : HRI65(744558

MILTAGE

CH4551S NO 1 MNTBBA617Z0G25071 100 53803

EXCESS CLARE : 0.00 - 9645 0084 elner@tenchong.com

#### ESTINATED LABOUR CHARGES FOR ACCIDENT VEHICLE RESIL NO SOLICIOST

5/NO JOB CODE	NATURE OF JOB		SURVEYOR'S HECOMMENDATION	
1 22/001	LABOR CHARGES TO REPAIR, RH RR FENDER & RH RR DOOR RENEW OR HUMPER:	150.90	250	/
3.11/005	CHARGES TO SPRAY PAINTING SAME	600:00	11	
9:22/003	REHEW REVERSE SENSOR	110:00	* 4	
	TOTAL LABOUR DIMINGES	1468.00		

# LKK Auto Consultants hence notify.

the Repairer of the following:

- To resurvey before litter spray painting
- To display damaged part(s) during resurvey.
- . Plans prices are subject to confirmation
- Tried party survey is on a "Without Prejudice" been
- No illegal modification(s) is allowed.
- \* Supp rementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Rispairer

Signature;

64

#### PATERIAL LIST FOR ACCIDENT VEHICLE REON MI SOURCENT

SAND PARTS DESCRIPTION	PARTS NAMEE	NETT	1157	SINETT REMARKS:
1 SMORTES 7	NEI			50.00 d
E HIN SLOC BRACKET HE BLASER THE	65226-35718	五790	÷.	
3 CLIF 88 BUPPER # 500 1:20 EACH	01953-10901	10.20	k	
A REAR BLINGER PRINT	85022-35144	549.30	× .	
SUE TOTAL		652,40	0.700	50.00
LESS DISCOUNT (NETT-20,00%; 1157-30,00%; 5/NET	5-,000	139,48	0.00	0.00
GRAND TOTAL		553.50	0.00	50.00
QUERALL TOTAL		605.52		

DAWGES PARTS & PRICES

LEGEL REWAYS DX 1 = APPROVED, REMAINS V J = NOT APPROVED.

SUMMARY OF ESTIMATE FOR VEHICLE REGIL NO SOUGEEST.

TOTAL LABOUR CHARGES 1460.00
TOTAL SPARE PARTS CHARGES 6003.90

GAMO TOTAL

2053.92.4

\* All sharpes doll not frictade \$57.

SURNEYOR S NARTICULARS

ENTERS CLAUSE

LIMBILITY

ROWERS

SUBSECTED DATE 30/01/19 7

0.00

PLS NOTE : This estimate is based on visual inspection of the affected vehicle, Should we require further labour thorpes & spore parts in the process of repairs, we the?! Inform you accordingly.

FINALIZED : ACCIDENT/BODY REPAIRS

#EFERENCE : 1NS/1C/EA/0069/19
DATE : 28-JAN-2019

AXA INSURANCE PTE LTD 8 SHORTOW WAY #27-01 AXA TOWER SID08811) TEL 1 68804741 FAX 1 68804838

HOTOR CLAIM MANGER VALENCIA

OWNER'S NAME : MR SHIM PHYAU WILL VICTOR

ADDRESS | 41 STELAP HILL

5(456094)

TELEPHONE NO : 64412736/98560122

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM

SURVEYOR ADRIAN

POLICY NO : 2100437582-03 9EHICLE NO : 50062267

MIDEL CODE : BUTAACZE17EWA----A MODEL/YEAR : NISSAN SYLPHY 1.6 (CVT)

ENGINE NO : HR169744958
CHASSIS NO : MNTBBAB1720025071
MILEAGE : 60862 KM
DATE IN : 28/01/2019
LIABILITY : 0.00

EXCESS CLAUSE : 0.00
ESTIMATE BY : ELMER
ACCIDENT DATE : 27/01/2019

#### LABOUR CHARGES FOR ACCIDENT WEHICLE REGN NO 5006226T

5/1	0 JOB CODE	NATURE OF JOB	EST3MATED CHARGES	SURVEYOR'S RECOMEMBATION
	1 22/001	LABOR CHARGES TO REPAIR BH RR FEACER, RH RR COOR &	750.00	250.00
		REAR BUMPER		
	300/72 2	CHARGES TO SPRAY PAINTING SAME	600,00	600,00
	3 22/003	RENEW REVERSE SENSOR	110.00	.00
		TOTAL LABOUR CHARGES	1460,00	850.00

# MATERIAL LIST FOR ACCIDENT VEHICLE REGW NO SOUGEZET

			PARTS & PR		
S/NO PARTS DESCRIPTION	FARTS ILIMER	METT	L157	SMETT	REWAKS
					*****
I RM SIDE BRACKET BR BURNER	B5226+35T1A	35.90			х
2 REAR BUNNER	85022-35T4H	649,30			x
3 SUIGRIES	RPN			50.00	×
4 CLIP RR BUMPER @ 560 1.20 EACH	01553-10501	7.20			x
		*********			
9.8 101A.		0.00	0.00	0.00	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%,	S/NETT00%1	0.30	0.00	0.00	
		**********			
GRAND TOTAL		0.00	0.00	0.00	
DVERALL TOTAL		0.00			
		*******			

1000

LEGENO: REMARKS( 0K ) = APPROVED, REMARKS( X ) = NOT APPROVED

#### SUMMARY OF OVERALL CHARGES FOR VEHICLE REGR NO SOUGZZET

......

NETT-216H	0.00
LEST 20.00%)	0.00
NETT AMOUNT	0.00
LIST ITEM	0.00
LESS 30.00%)	0.00
LIST AHOUNT	0.00
SPECIAL NETT LITEM	0.00
LESS .00%)	0.00
SPECIAL RETT AVEKINT	9.00
TOTAL LABOUR CHARGES	850.00
TOTAL SPARE PARTS CHARGES	00,00
TOTAL CHARGES	356.00
AUD 7 % GST	59,90
	********
CHAND TOTAL	909.50
	*********

### > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Singapore NRIC 0577Z SDU6226T Yes 30 Jan 2019
SDU6226T Yes
Yes
Yes
30 Jan 2019
3/3/10/2007 PM
NISSAN
SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR
Red
2015
HR16974495B
MNTBBAB17Z0025071
85.0 kW (113 bhp)
\$16,439.00
23 Nov 2015
23 Nov 2015
0
\$16,439.00
요약가 많이 살았다면요. 나이어 있는 그리는 것이
Yes
22 Nov 2025
\$12,329.00
A STATE OF THE STA
22 Nov 2025
A - Car up to 1600cc & 97kW (130bhp)
10
\$56,001.00
\$38,157.00
\$50.486.00

The information contained herein is correct as at 30 Jan 2019

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CHEAPEST CAR INSURANCE RENEWAL





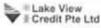


**GET A CHEAPER QUOTE NOV!!** 

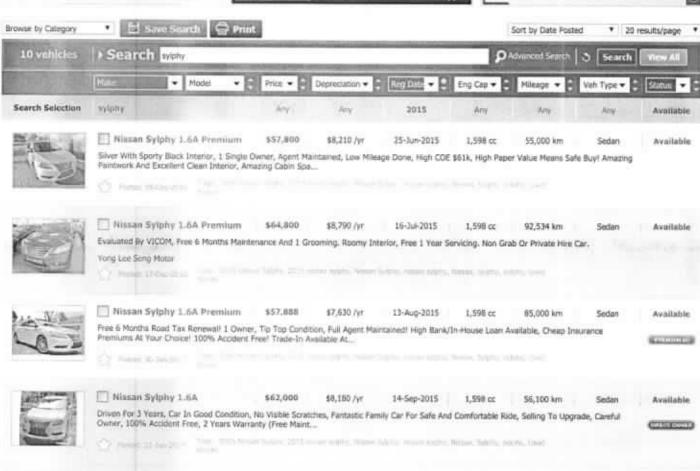


Post an Advertisement Sell it yourself! Advertise it at just \$58 until it's SOLD! oyota Prius C Hybrid 1.5A At \$82,800.

sigh ARF Of \$16,2751 Borned tors 5 Years Warranty And 10 irs Hybrid Warranty



- > Low prices guaranteed
- > Specialist in Japonese cars
- > Easy loan approval
- > All terms are negotiable





Strut / Stabilizer Bars Nissan Sylphy 1.5 (2012) Strut/ Stabilizer Bars More info about this product



Nissan Sylphy 1.6A

\$59,827

\$7,780 /yr.

17-Sep-2015

1.598 cc

73,000 km

Sedan

Available

Flexible Loan Packages Available To Choose From, Low Mileage Clocked, High Trade In Value For Your Carl No Hidden Costs, GST Included. For Further Information Or If You Have Any Questions Please Do No...

Edmund Noter Pte Ltd C Pringe Like Deck



Nissan Sylphy 1.68

\$59,800

\$7,670 /yr

29-Oct-2015

1,598 cm

58,000 km

Sadan

Available

Immediate 1 Owner Sylphy For Sale, Road Tax Until Oct 2019: Enjoy A Comfortable And Specious Ride! Attractive Interest Rate Of 2.28% Available, High Loan/Trade In Welcome, Contact Us For An Appointmen.



Nissan Sylphy 1.5A Premium

\$62,800

\$8,030 /yr

16-Nov-2015

1,998 cc

50,000 km

Sedan

Available

Interest Rate From 1.99%. 1 Careful Owner, Full Agent Service By Tan Chong Motor, Loan Up To 90%, Excellent Condition And The Most Value For Money Unit, Do Not Missi

Motor Driverse Credit Pte Ltd. STATE





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recorded in these than are provided and pay for using four same brooks, padde care, being parts, special Chin and some state September tion that on the billion filters of services, but this payon, purposeds, colored state & car

The state of the s

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#### Hsiao Tong (LKKAuto)

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Friday, 12 July 2019 9:05 AM

To: Vic (LKKAuto)

Cc: assignments; Admin A; Mavis Chng

Subject: Re: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND

YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF:

CC4/ASM19001876/Aha3

Attachments: SDU6226T FINALIZED ESTIMATE 27.01.2019.pdf

Dear Sir/Ma'am,

Attached file is the finalized estimate.

Best Regards,

Elmer Alfonso 96450084

From: Vic (LKKAuto) <vicalpeh@lkkauto.com> Sent: Monday, May 13, 2019 11:51:39 AM

To: Elmer Alfonso

Cc: assignments; Admin A; Vic (LKKAuto)

Subject: RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE

SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

WITHOUT PREJUDICE

Dear Elmer,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAuto)

Sent: Tuesday, 30 April, 2019 11:09 AM

To: Elmer Alfonso

Cc: assignments; Admin A; Vic (LKKAuto)

Subject: RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE

SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Without Prejudice

Dear Elmer,

We refer to your below emails.

Please be informed that we are in the midst of engaging our Insured to discuss the liability.

We had contacted our insured several times but to no avail.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Elmer Alfonso [mailto:elmer@tanchong.com]

Sent: Tuesday, 30 April, 2019 11:06 AM

To: Vic (LKKAuto)

Cc: assignments; Admin A; Vic (LKKAuto)

Subject: RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE

SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Please check for me liability status for the above mentioned.

Best Regards,

Elmer Alfonso 96450084

From: Elmer Alfonso

Sent: Saturday, 20 April 2019 2:18 PM To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE

SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Please check for me liability status for the above mentioned.

Best Regards,

Elmer Alfonso 96450084

From: Elmer Alfonso

Sent: Monday, 4 March 2019 4:52 PM
To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L

ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Please check for me liability status for the above mentioned.

Best Regards,

Elmer Alfonso 96450084

From: Elmer Alfonso

Sent: Friday, 1 March 2019 1:48 PM

To: 'Vic (LKKAuto)' < vicalpeh@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Enclose is the video.

Best Regards,

Elmer Alfonso

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Monday, 18 February 2019 5:49 PM To: Elmer Alfonso <elmer@tanchong.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L

ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

WITHOUT PREJUDICE

Dear Elmer,

We refer further to our below email.

Our Insured Driver reported that she was not aware of this accident. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Vic (LKKAuto)

Sent: Friday, 8 February, 2019 2:34 PM

To: Flmer Alfonso

Cc: assignments; Admin A; Vic (LKKAuto)

Subject: RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L

ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/ha3

Without Prejudice

Dear Elmer,

We refer to your below email.

Please be informed that our Insured still have not reported the accident.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Elmer Alfonso [mailto:elmer@tanchong.com]

Sent: Friday, 8 February, 2019 2:18 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); assignments; Admin A; CS A Team

Subject: RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L

ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/ha3

Hi,

Please check for me the liability status for the above mentioned.

Best Regards,

Elmer Alfonso 96450084

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 29 January 2019 2:48 PM
To: Elmer Alfonso <elmer@tanchong.com>

Cc: Vic (LKKAuto) < vicalpeh@lkkauto.com >; assignments < assignments@lkkauto.com >; Admin A < admin-

a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON

27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/ha3

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

#### Please provide us evidence i.e. video and scene photo and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

#### To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com> Sent: Tuesday, 29 January, 2019 9:42 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>

Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019

Hi,

Good Morning,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you Arrange survey on 30/01/2019 11:00 am. Here at AUTOLUTIION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso
Autolution Industrial Pte Ltd
19 Ubi Road 4
5408623
Tel:67038691 EMAIL: elmer@tanchong.com

Sever Lay uption.

Menu



# Service Request Details

Claim

S9M01C8P

Reference

None &

Loss Date

January 27, 2019

Request Date

January 29, 2019

Due Date

February 7, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

# Actions Next Step Agree to perform service Decline Week Accept Work

#### Vehicle Information

Incident Vehicle Registration #

SDU6226T

Make

TPVD NISSAN

LICK AUTO CONSULTANTS PTE LTD ITP: ... Menu.

Service Address

...

Primary Contact/Insured

WAN PONG POH 21C BROADRICK ROAD, 439509, Singapore

ADMIN@SHASSURANCE.COM.SG

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

NON REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Now Message

#### Catherine Chong (LKK Auto)

From:

Elmer Alfonso <elmer@tanchong.com>

Sent:

Tuesday, 29 January, 2019 9:42 AM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Cc:

SG AXA Insurance SM Claims Service Team

Subject:

ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED

VEHICLE SM68L ON 27/01/2019

Attachments:

SDU6226T ESTIMATE 27.01.2019.pdf; SDU6226T GIA REPORT 27.01.2019.PDF;

SDU6226T LTA SEARCH 27.01.20191.pdf

Categories:

Pragati

Hi,

Good Morning,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you Arrange survey on 30/01/2019 11:00 am. Here at AUTOLUTIION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso Autolution Industrial Pte Ltd 19 Ubi Road 4 S408623

Tel:67038691 EMAIL: elmer@tanchong.com



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

29 January, 2019

WAN PONG POH 21C BROADRICK ROAD, SINGAPORE 439509

Dear Sir.

OUR REF

: CC4/ASM19001876/ha3 // S9M01C8P

YOUR REF

: SM 68L

ACCIDENT INVOLVING SM 68L AND SDU 6226T ON 27/01/2019 ALONG/AT PIEBETWEEN EXIT 4B & 3B (HEADING TOWARDS CHANGI)

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <a href="https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting">https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting</a>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

LKK AUTO CONSULTANTS PTE LTD (TP) .

Menu



# <TP - Mandate IA> - S9M01C8P [ACCIDENT INVOLVING SM 68L(OI) & SDU 6226T(TP) ON 27/01/2019]

Type

Question

#### Message

Liability: 100%. Insured driver changed lane and collided with third party. AXA claim officer had cleared OI. We seek your mandate at \$1,156.95(if claim LOU) -\$1,344.95(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 22 July 2019

Reply



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 400933 TEL.: (065) 62563561 FAX: (065) 62564315

# **Immediate Advice**

To: AXA Insurance Pte Ltd Date: 22/7/2019

#### Survey Details:

Date of loss	27-Jan-19
Date of appointment	29-Jan-19
Date of survey	30-Jan-19
Location of survey	AUTOLUTION INDUSTRIAL PTE LTD

#### Vehicle Details:

THIRD PARTY CLAIM	
SDU6226T	
NISSAN SYLPHY 1.6 CVT ABS D/AIRBA 2WD 4DR	
23-Nov-15	
S	60,000.00
\$	50,502.00
\$ 9,498.00	
	SDU6226T NISSAN SYLPHY 1: 2WD ADR 23-Nov-15

#### Repair details:

Initial Estimate	Ś	2.063.92

### Proposed/Revised repair cost:

Parts	\$	
Check items (estimate)	S	2
Labour	\$	850.00
Total	\$	850.00
Lump Sum(if applicable)	\$	-

Number of days for repair	3 days



51 UHI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

# Remarks:

# Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 909.50	\$ 909.50
Loss of use (4days x \$60.00)	\$ 240.00	NIL
Loss of rental (4days x \$100.00)(w/GST)	NIL	\$ 428.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 1,156.95	\$ 1,344.95

#### Hsiao Tong (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Monday, 22 July 2019 5:35 PM

To:

Hsiao Tong (LKKAuto)

Subject:

FW: New message for service request 96126, vehicle number SDU6226T

22/7/19 5:27 PM \*\*\* Pls proceed DS with quantum as proposed \*\*\* Message If TP is claiming for LOR, rental receipt is needed. - WANG Peter

----Original Message----

From: peter.wang@axa.com.sg [mailto:peter.wang@axa.com.sg]

Sent: Monday, 22 July, 2019 5:27 PM

To: admin-d@lkkauto.com

Subject: New message for service request 96126, vehicle number SDU6226T

AXA Insurance has sent you a message for claim number S9M01C8P.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal. This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

#### Hsiao Tong (LKKAuto)

From: Mavis Chng <mavis@tanchong.com>

Sent: Wednesday, 14 August 2019 10:18 AM

To: Hsiao Tong (LKKAuto)

Cc: Admin A; Adrian Ling (LKKAuto); Elmer Alfonso; Marcus Chua (LKKAuto)

Subject: Re: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND

YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF:

CC4/ASM19001876/Apa3

Attachments: SDU6226T LOA.pdf; SDU6226T REPAIR BILL.pdf; SDU6226T SEARCH FEE.pdf;

SDU6226T SIGNED LOD.pdf

Hi Hsiao Tong,

Please find attached file. Thanks

Aside to Marcus,

Please come to Ubi workshop to collect original hard copy. Thanks

Best regards
Mavis Chng
Snr Admin Executive
Autolution Industrial Pte Ltd
19 Ubi Road 4 Singapore 408623

Tel: +65 64909666 DID: +65 67038692 Fax:+65 68467483

Email: mavis@tanchong.com Website: www.nissan.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Sunday, July 28, 2019 11:32 AM
To: Elmer Alfonso <elmer@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>; Mavis Chng <mavis@tanchong.com>; Adrian Ling (LKKAuto)

<adrianling@lkkauto.com>

Subject: RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE

SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Apa3

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

For COR, recommended amount at P/P \$850.00(before GST) with 03 repair days.

\*\* Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us(LKK) for our necessary action.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto) < vicalpeh@lkkauto.com>

Sent: Friday, 12 July 2019 9:47 AM

To: Elmer Alfonso <elmer@tanchong.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mavis Chng

<mavis@tanchong.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Subject: RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE

SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Apa3

Without Prejudice

Dear Elmer,

We refer to your below email and the contents were noted.

Please be informed that this matter is now handled by Ms Hsiao Tong and she will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Elmer Alfonso [mailto:elmer@tanchong.com]

Sent: Friday, 12 July, 2019 9:05 AM

To: Vic (LKKAuto)

Cc: assignments; Admin A; Mavis Chng

Subject: Re: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE

SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Dear Sir/Ma'am,

Attached file is the finalized estimate.

Best Regards,

Elmer Alfonso 96450084

From: Vic (LKKAuto) < vicalpeh@lkkauto.com> Sent: Monday, May 13, 2019 11:51:39 AM

To: Elmer Alfonso

Cc: assignments; Admin A; Vic (LKKAuto)

Subject: RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE

SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

#### WITHOUT PREJUDICE

Dear Elmer,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Vic (LKKAuto)

Sent: Tuesday, 30 April, 2019 11:09 AM

To: Elmer Alfonso

Cc: assignments; Admin A; Vic (LKKAuto)