

**Subject:** RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Without Prejudice

Dear Elmer,

We refer to your below emails.

Please be informed that we are in the midst of engaging our Insured to discuss the liability.

We had contacted our Insured several times but to no avail.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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---

**From:** Elmer Alfonso [<mailto:elmer@tanchong.com>]

**Sent:** Tuesday, 30 April, 2019 11:06 AM

**To:** Vic (LKKAuto)

**Cc:** assignments; Admin A; Vic (LKKAuto)

**Subject:** RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Please check for me liability status for the above mentioned.

Best Regards,

Elmer Alfonso  
96450084

---

**From:** Elmer Alfonso

**Sent:** Saturday, 20 April 2019 2:18 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Please check for me liability status for the above mentioned.

Best Regards,

Elmer Alfonso  
96450084

---

**From:** Elmer Alfonso

**Sent:** Monday, 4 March 2019 4:52 PM

**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Please check for me liability status for the above mentioned.

Best Regards,

Elmer Alfonso  
96450084

---

**From:** Elmer Alfonso

**Sent:** Friday, 1 March 2019 1:48 PM

**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Enclose is the video.

Best Regards,

Elmer Alfonso

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Monday, 18 February 2019 5:49 PM

**To:** Elmer Alfonso <elmer@tanchong.com>

**Cc:** assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalph@lkkauto.com>

**Subject:** RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

WITHOUT PREJUDICE

Dear Elmer,

We refer further to our below email.

Our Insured Driver reported that she was **not aware** of this accident. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalph@lkkauto.com](mailto:vicalph@lkkauto.com) | fax: 6741-4108

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---

**From:** Vic (LKKAuto)

**Sent:** Friday, 8 February, 2019 2:34 PM

**To:** Elmer Alfonso

**Cc:** assignments; Admin A; Vic (LKKAuto)

**Subject:** RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/ha3

Without Prejudice

Dear Elmer,

We refer to your below email.

Please be informed that our Insured still have not reported the accident.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Elmer Alfonso [<mailto:elmer@tanchong.com>]

**Sent:** Friday, 8 February, 2019 2:18 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** Vic (LKKAuto); assignments; Admin A; CS A Team

**Subject:** RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/ha3

Hi,

Please check for me the liability status for the above mentioned.

Best Regards,

Elmer Alfonso  
96450084

---

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, 29 January 2019 2:48 PM

**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/ha3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

***Please provide us evidence i.e. video and scene photo and arrange for TP survey.***

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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---

**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Sent:** Tuesday, 29 January, 2019 9:42 AM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** SG AXA Insurance SM Claims Service Team <[cst@axa.com.sg](mailto:cst@axa.com.sg)>

**Subject:** ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019

Hi,

Good Morning,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental . Can you Arrange survey on 30/01/2019 11:00 am. Here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

Tel:67038691 EMAIL: [elmer@tanchong.com](mailto:elmer@tanchong.com)

## Hsiao Tong (LKKAuto)

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**From:** Elmer Alfonso <elmer@tanchong.com>  
**Sent:** Tuesday, 20 August 2019 1:46 PM  
**To:** Hsiao Tong (LKKAuto); Mavis Chng  
**Cc:** Admin A  
**Subject:** Re: <OFFER> ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Apa3

Dear Sir/Ma'am,

We accept the offer.

Best Regards,

Elmer Alfonso  
96450084

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Friday, August 16, 2019 8:57:44 AM  
**To:** Mavis Chng <mavis@tanchong.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Elmer Alfonso <elmer@tanchong.com>  
**Subject:** <OFFER> ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Apa3

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 909.50
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$1,091.50</b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Mavis Chng <mavis@tanchong.com>  
**Sent:** Wednesday, 14 August 2019 10:18 AM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Elmer Alfonso <elmer@tanchong.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>  
**Subject:** Re: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Apa3

Hi Hsiao Tong,  
Please find attached file. Thanks

Aside to Marcus,  
Please come to Ubi workshop to collect original hard copy. Thanks

Best regards  
Mavis Chng  
Snr Admin Executive  
Autolution Industrial Pte Ltd  
19 Ubi Road 4 Singapore 408623  
Tel: +65 64909666 DID: + 65 67038692 Fax: + 65 68467483  
Email: [mavis@tanchong.com](mailto:mavis@tanchong.com)  
Website: [www.nissan.com.sg](http://www.nissan.com.sg)

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Sunday, July 28, 2019 11:32 AM  
**To:** Elmer Alfonso <elmer@tanchong.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Mavis Chng <mavis@tanchong.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>  
**Subject:** RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$850.00(before GST) with 03 repair days.**

\*\* Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us(LKK) for our necessary action.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Friday, 12 July 2019 9:47 AM  
**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mavis Chng <[mavis@tanchong.com](mailto:mavis@tanchong.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>  
**Subject:** RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Apa3

Without Prejudice

Dear Elmer,

We refer to your below email and the contents were noted.

Please be informed that this matter is now handled by Ms Hsiao Tong and she will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** Elmer Alfonso [<mailto:elmer@tanchong.com>]  
**Sent:** Friday, 12 July, 2019 9:05 AM  
**To:** Vic (LKKAuto)  
**Cc:** assignments; Admin A; Mavis Chng  
**Subject:** Re: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Dear Sir/Ma'am,

Attached file is the finalized estimate.

Best Regards,

Elmer Alfonso  
96450084

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Monday, May 13, 2019 11:51:39 AM  
**To:** Elmer Alfonso



**Cc:** assignments; Admin A; Vic (LKKAUTO)

**Subject:** RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

WITHOUT PREJUDICE

Dear Elmer,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** Vic (LKKAUTO)

**Sent:** Tuesday, 30 April, 2019 11:09 AM

**To:** Elmer Alfonso

**Cc:** assignments; Admin A; Vic (LKKAUTO)

**Subject:** RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Without Prejudice

Dear Elmer,

We refer to your below emails.

Please be informed that we are in the midst of engaging our Insured to discuss the liability.

We had contacted our Insured several times but to no avail.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Elmer Alfonso [<mailto:elmer@tanchong.com>]

**Sent:** Tuesday, 30 April, 2019 11:06 AM

**To:** Vic (LKKAuto)

**Cc:** assignments; Admin A; Vic (LKKAuto)

**Subject:** RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Please check for me liability status for the above mentioned.

Best Regards,

Elmer Alfonso

96450084

---

**From:** Elmer Alfonso

**Sent:** Saturday, 20 April 2019 2:18 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

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Elmer Alfonso  
96450084

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**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Please check for me liability status for the above mentioned.

Best Regards,

Elmer Alfonso  
96450084

---

**From:** Elmer Alfonso  
**Sent:** Friday, 1 March 2019 1:48 PM  
**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Enclose is the video.

Best Regards,

Elmer Alfonso

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Monday, 18 February 2019 5:49 PM  
**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

WITHOUT PREJUDICE

Dear Elmer,

We refer further to our below email.

Our Insured Driver reported that she was **not aware** of this accident. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Friday, 8 February, 2019 2:34 PM

**To:** Elmer Alfonso

**Cc:** assignments; Admin A; Vic (LKKAuto)

**Subject:** RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/ha3

Without Prejudice

Dear Elmer,

We refer to your below email.

Please be informed that our Insured still have not reported the accident.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Elmer Alfonso [<mailto:elmer@tanchong.com>]

**Sent:** Friday, 8 February, 2019 2:18 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** Vic (LKKAuto); assignments; Admin A; CS A Team

**Subject:** RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/ha3

Hi,

Please check for me the liability status for the above mentioned.

Best Regards,

Elmer Alfonso  
96450084

---

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, 29 January 2019 2:48 PM

**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/ha3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

**Please provide us evidence i.e. video and scene photo and arrange for TP survey.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Sent:** Tuesday, 29 January, 2019 9:42 AM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** SG AXA Insurance SM Claims Service Team <[cst@axa.com.sg](mailto:cst@axa.com.sg)>

**Subject:** ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019

Hi,

Good Morning,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental . Can you Arrange survey on 30/01/2019 11:00 am. Here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

Tel:67038691 EMAIL: [elmer@tanchong.com](mailto:elmer@tanchong.com)

**Autolution Industrial Pte Ltd**

Tan Chong Motor Sales Pte Ltd's Authorised Dealer  
 19 Ubi Road 4  
 Singapore 408623  
 Tel (65) 64909000 to 7038800  
 Fax (65) 68467483  
 Business Reg. No.: 199500871W

DATE: 14.8.2019  
 YOUR REF: CC4/ASM19001876/Aha3  
 OUR REF: INS/IC/EA/0069/19

The Motor Claims Department AXA INSURANCE PTE LTD  
 ATTENTION TO CLAIMS OFFICER : MOTOR CLAIM MANAGER

Dear Sir/ Madam,

Accident Involving: MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L

Accident Date: 27/1/2019 TIME 17:45

Place and time of accident: PIE BETWEEN EXIT 4B & 3B (HEADING TOWARDS CHANGI)

RE: Direct Settlement for the Vehicle Number. SDU6226T

On behalf of the owner of Motor Vehicle No. SDU6226T, which was involved  
 in the captioned accident

The Vehicle was surveyed by your appointed surveyor at **AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623**

and I based my claims on his recommendation for **SGD \$ 1211.50** being the repair cost and period of repair for  
**3** days. (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured **SM68L** I am submitting this claim for your  
 consideration

COST REPAIR		SGD \$	909.50
Loss of use	3 DAYS (5) SGD\$ 100 /DAY	SGD \$	300.00
(Please refer to authorization letter)			
GIA REPORT FEES (SGD\$ 12.00 FOR SEARCH FEE & SGD\$ 15.00 FOR EACH REPORT FEE		SGD \$	
LTA SEARCH /SURVEY FEE		SGD \$	2.00
COST OF CAR RENTAL	DAY(S) SGD \$	SGD \$	
		SGD \$	
TOTAL AMOUNT		SGD \$	1,211.50

We enclose herewith the following documents to support my claims,

- |                                 |                          |
|---------------------------------|--------------------------|
| A. AUTHORIZATION LETTER         | E. FINAL REPAIR BILL (S) |
| B. LTA SEARCH                   | F. GIA REPORT (S) RESULT |
| C. INSURANCE CERTIFICATE ETC.   | G. LETTER OF DEMAND      |
| D. CAR RENTAL INVOICE/AGREEMENT |                          |

Kindly look into this matter and let me hear from you on the settlement of the owner's  
 claims as soon as possible. Thank you .

Yours Faithfully

Elmer Alfonso

Service Executive

Tel: 67038691 HR: 96450084

**TAN CHONG**  
 MOTOR SALES



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

30 APRIL 2019

**WAN PONG POH  
21C BROADRICK ROAD  
SINGAPORE 439509**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC4/ASM19001876/Aha3  
YOUR REF : SM 68L  
ACCIDENT INVOLVING SM 68L AND SDU 6226T ALONG PIE TOWRDS CHANGI ON  
27.01.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s AUTOLUTION INDUSTRIAL PTE LTD acting on behalf of the owner of SDU 6226T against your motor insurance policy.

Based on the accident report and available evidence at hand, it was reported that your vehicle had collided to the Third Party vehicle SDU 6226T. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

  
Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

[Elainewan.song@gmail.com](mailto:Elainewan.song@gmail.com) / [Admin@shassurance.com.sg](mailto:Admin@shassurance.com.sg)  
(Email)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 30 April, 2019 11:22 AM  
**To:** Elainewan.song@gmail.com  
**Cc:** Admin A; Vic (LKKAUTO); Admin@shassurance.com.sg  
**Subject:** YOUR REF: SM 68L\_ACCIDENT INVOLVING SM 68L AND SDU 6226T ALONG PIE TOWRDS CHANGI ON 27.01.2019



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

30 APRIL 2019

**WAN PONG POH**  
**21C BROADRICK ROAD**  
**SINGAPORE 439509**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC4/ASM19001876/Aha3**  
**YOUR REF : SM 68L**  
**ACCIDENT INVOLVING SM 68L AND SDU 6226T ALONG PIE TOWRDS CHANGI ON 27.01.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s AUTOLUTION INDUSTRIAL PTE LTD acting on behalf of the owner of SDU 6226T against your motor insurance policy.

Based on the accident report and available evidence at hand, it was reported that your vehicle had collided to the Third Party vehicle SDU 6226T. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

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- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

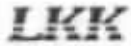
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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## LETTER OF AUTHORITY AND INDEMNITY

- ☐ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- ☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- ☐ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- ☐ TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
- ☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

### Type of Claim:

- ☐ Third Party (Direct Settlement)
- ☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SDU6226T AND SM68L  
ON 27/01/2019 AT PIE BETWEEN EXIT 4B & 3B (HEADING TOWARDS CHANG)

1. I, the owner of vehicle no. SDU6226T hereby instruct you and authorise you to act for me with respect to the following: -
  - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
  - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
  - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
  - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
  - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
  - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name <u>SHIM BIRAN WUI VICTOR</u>		Company Name <u>AUTOLUTION INDUSTRIAL PTE LTD</u>	
Address <u>41 SIGLAP HILL S 456094</u>		Claim Officer's Name <u>ELDER ALFONSO</u>	
Telephone No <u>98560122</u>		Telephone No <u>9645 0044</u>	
Date <u>14/03/2019</u>	Email	Date <u>14/03/2019</u>	
Company Stamp (For Co Regn Vehicle)	Authorized Signature 	Claim Officer Signature 	

TAN CHONG

www.tan-chong.com

## AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd  
 19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483  
 Business Reg. No.: 199500871W  
 GST Reg. No.: M2-8920338-9



## TAX INVOICE

GST REG: M2-8920338-9

NAME

AXA INSURANCE PTE LTD

ADDRESS

8 SHENTON WAY  
 #27-01 AXA TOWER S(068811)  
 68804741  
 BDTARCZB17EWA----A  
 HR16974495B  
 MNTBBAB17Z0025071  
 SDU6226T

TELEPHONE

MODEL

ENGINE NO

CHASSIS NO

VEHICLE NO

INVOICE NO. : W32147213  
 INVOICE DATE : 14-AUG-2019  
 TERMS : CREDIT  
 DATE REC'D : 13-MAY-2019  
 SA/SE : ELMER  
 JOB NO : HG803352  
 MILEAGE : 066854  
 YOUR REFERENCE : INS/IC/EA/0069/19

ITEMS	JOB DESCRIPTION	Credit terms 10 days	AMOUNT
1	LABOUR		
1	LABOR CHARGES TO REPAIR RH RR FENDER, RH RR DOOR & REAR BUMPER		250.00
2	CHARGES TO SPRAY PAINTING SAME		600.00
3	RENEW REVERSE SENSOR		NC
	SUBTOTAL :		850.00
1	REMARKS		
1	THIRD PARTY DIRECT SETTLEMENT		
	Insurance Co : AXA INSURANCE PTE LTD		
	Policy No.....: 2100437582-03		
	Claim Type ...: DIRECT SETTLEMENT / THIRD PARTY CLAIM		
	DOA.....: 27-JAN-2019		
	Our Ref.....: INS/IC/EA/0069/19		
	Surveyor.....: SURVEYOR FROM INSURANCE CO		
	LABOUR :		850.00
	PARTS :		0.00
	SUBTOTAL :		850.00
	TOTAL :		850.00
	GST (7%) :		59.50
	AMOUNT DUE :		909.50

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)

DOLLARS: NINE HUNDRED NINE AND CENTS FIFTY ONLY.

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

VEHICLE NO : SDU6226T (HG803352/W32147213)

DATE : 16-05-2019 TIME : 14:27:54

NAME: AXA INSURANCE PTE LTD

SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048560  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-015887  
Date of Request: 28/01/2019

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd  
911, Bukit Timah Road  
Singapore 589522

Dear Sir/Madam,

Enquiry Date: 28/01/2019  
Enquiry By: Eric Koh Yong Lang  
TP Vehicle No: SM66L  
Accident Date: 27/01/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SM66L	AXA Insurance Pte Ltd	15/07/2018-14/07/2019	6338 7268

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-19-015857  
Date of Request: 28/01/2019

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd  
911, Bukit Timah Road  
Singapore 589622

Dear Sir/Madam,

Enquiry Date: 28/01/2019  
Enquiry By: Eric Koh Yong Lang  
TP Vehicle No: SM68L  
Accident Date: 27/01/2019

DESCRIPTION	AMOUNT (\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19001876/Apa3q2

8 SHENTON WAY #24-01  
AXA TOWERS SINGAPORE 068811  
ATTN: PETER

Date : 09-09-2019



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SM 68L	Veh. Inspected	SDU 6226T
Policy No.	GA044172	Coverage (\$)	0.00
Claim No.	S9M01C8P	Excess (\$)	0.00
Assign From		Assign Date	29/01/2019

**2. Vehicle Particulars & Condition**

Make & Model	NISSAN SYLPHY	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	MNTBBAB17Z0025071	Colour	RED
Odometer	60952	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	195/60 R16	BRIDGESTONE	6 mm
L/H Front Tyre	195/60 R16	BRIDGESTONE	6 mm
R/H Rear Tyre	195/60 R16	BRIDGESTONE	6 mm
L/H Rear Tyre	195/60 R16	BRIDGESTONE	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	27/01/2019	Inspection Date	30/01/2019
Survey held at	AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623		

**5a. Remarks**

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>3 Working Days</b>
-------------------------------------	-----------------------





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDU 6226T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	RH SIDE BRACKET RR BUMPER (N) (CONSISTENT)	NOT NECESSARY	35.90	-
6	CLIP RR BUMPER @\$1.20 (N) (CONSISTENT)	NOT NECESSARY	7.20	-
1	REAR BUMPER (N) (CONSISTENT)	TO REPAIR SEE LABOUR	649.30	-
	LESS 20% DISCOUNT		-138.48	-
			553.92	-
<b>SPECIAL NETT ITEMS</b>				
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			50.00	-
<b>LABOUR</b>				
	LABOR CHARGES TO REPAIR ,RH RR FENDER & RH RR DOOR RENEW RR BUMPER.INCLUSIVE OF THE REPAIR OF REAR BUMPER .		750.00	250.00
	CHARGES TO SPRAY PAINTING SAME.		600.00	600.00
	RENEW REVERSE SENSOR.	NOT NECESSARY	110.00	-
			1,460.00	850.00
<b>GRAND TOTAL</b>			<b>2,063.92</b>	<b>850.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>850.00</b>

Report Ref No. CC4/ASM19001876/Apa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Service Request Details

Claim S9M01CBP

Reference CCA/ASM19001876/Aqa3d2

Loss Date 27 January 2019

Report Date 29 Jan 2019 10:51:26 AM

Request Date 29 January 2019

Due Date

Vendor Name LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss Third Party Vehicle Damage

Services Pending verification - Direct Settlement

Actions

Next Step Wait for Approval Invoice

Send Invoice

Vehicle Information

Incident Vehicle Registration # SDU6226T

Make TPWD NISSAN

Model SYLPHY-1.6 (A)

Service Address

Primary Contact/Insured

WAN PONG POH

21C BROADRICK ROAD, 439509, Singapore

ADMIN@SHASSURANCE.COM.SG

Claim Handler

WANG Peter

peter.wang@axa.com.sg

### Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

Upload Document

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merlinen	
LKKInvoice1 (A).pdf	Invoice	Surveyor/ Assessor response	LKK AUTO CONSULTANTS PTE LTD (TP)	9 September 2019



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