# Vic (LKKAuto)

Vic (LKKAuto) From:

Tuesday, 30 April, 2019 11:09 AM Sent:

Elmer Alfonso To:

Cc: assignments; Admin A; Vic (LKKAuto)

Subject: RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND

YOUR INSURED VEHICLE SM68L ON 27/01/2019 \*\*\* LKK REF:

CC4/ASM19001876/Aha3

Without Prejudice

Dear Elmer,

We refer to your below emails.

Please be informed that we are in the midst of engaging our Insured to discuss the liability.

We had contacted our Insured several times but to no avail.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Elmer Alfonso [mailto:elmer@tanchong.com]

Sent: Tuesday, 30 April, 2019 11:06 AM

To: Vic (LKKAuto)

Cc: assignments; Admin A; Vic (LKKAuto)

Subject: RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE

SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Please check for me liability status for the above mentioned.

Best Regards,

## Elmer Alfonso 96450084

From: Elmer Alfonso

Sent: Saturday, 20 April 2019 2:18 PM
To: Vic (LKKAuto) < vicalpeh@lkkauto.com >

**Cc:** assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: 5th follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE

SM68L ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Please check for me liability status for the above mentioned.

Best Regards,

Elmer Alfonso 96450084

From: Elmer Alfonso

**Sent:** Monday, 4 March 2019 4:52 PM **To:** 'Vic (LKKAuto)' < <u>vicalpeh@lkkauto.com</u>>

Cc: 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L

ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Please check for me liability status for the above mentioned.

Best Regards,

Elmer Alfonso 96450084

From: Elmer Alfonso

Sent: Friday, 1 March 2019 1:48 PM

To: 'Vic (LKKAuto)' < <u>vicalpeh@lkkauto.com</u>>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L

ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

Hi,

Enclose is the video.

Best Regards,

Elmer Alfonso

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Monday, 18 February 2019 5:49 PM To: Elmer Alfonso <elmer@tanchong.com>

Cc: assignments <assignments@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L

ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/Aha3

#### WITHOUT PREJUDICE

Dear Elmer,

We refer further to our below email.

Our Insured Driver reported that she was **not aware** of this accident. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

## Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 8 February, 2019 2:34 PM

To: Elmer Alfonso

Cc: assignments; Admin A; Vic (LKKAuto)

Subject: RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L

ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/ha3

Without Prejudice

Dear Elmer,

We refer to your below email.

Please be informed that our Insured still have not reported the accident.

We will follow up and will get back to you for an update.

## Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Elmer Alfonso [mailto:elmer@tanchong.com]

Sent: Friday, 8 February, 2019 2:18 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); assignments; Admin A; CS A Team

Subject: RE: 1st follow up ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L

ON 27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/ha3

Hi,

Please check for me the liability status for the above mentioned.

Best Regards,

Elmer Alfonso 96450084

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Tuesday, 29 January 2019 2:48 PM **To:** Elmer Alfonso <<u>elmer@tanchong.com</u>>

**Cc:** Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>; assignments < <u>assignments@lkkauto.com</u>>; Admin A < <u>admin-</u>

a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON

27/01/2019 \*\*\* LKK REF: CC4/ASM19001876/ha3

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.** 

Please provide us evidence i.e. video and scene photo and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso < <a href="mailto:elmer@tanchong.com">elmer@tanchong.com</a>>
Sent: Tuesday, 29 January, 2019 9:42 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey < motor.survey@axa.com.sg>

Cc: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>

Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE SDU6226T AND YOUR INSURED VEHICLE SM68L ON 27/01/2019

Hi,

Good Morning,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you Arrange survey on 30/01/2019 11:00 am. Here at AUTOLUTIION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso Autolution Industrial Pte Ltd 19 Ubi Road 4 S408623

Tel:67038691 EMAIL: elmer@tanchong.com