

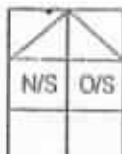
Adrian

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s: _____
 of _____
 Insured: _____
 Policy No: 1800129363
 Claims No: 163211354254
 Sum Insured: _____ Excess: 600 31/1/19
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: 12810
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 06 RPS days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
 Person Contacted: _____

Veh No: SJS986L Yr Regt: 2018 1 Oct
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan c.c. 1395
 Colour: Blue A/C: Insured / Std / Nil / NA
 Sp. Reading: 3298 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WAU2Z28V2K1003106Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 29/01/19Survey held at Premium

Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or
Front o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OD ALG.</u>
<u>27/1/19 @ 5:45pm</u>	<u>Report to Victor via Meimien</u>
<u>31/1/19 @ 10:39am</u>	<u>Victor informed via Meimien</u>
<u>31/1/19 @ 4:05pm</u>	<u>Informed Nora C/A R. Ex: 6 Gds by email</u>
	<u>MV:</u>
	<u>PV:</u>
	<u>Nett:</u>
<u>07/6/19 @ 3:40pm</u>	<u>confirmed with Mr Boo Final fig 8 12078.16, 6 days.</u>
	<u>(Red 8 12066.84, 50%)</u>

RECEIVED 27 JUN 2019

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1) <u>27/6/19 Meimien</u>	2) _____	IN _____ OUT _____	Basic & Add.	<u>200</u>
3) _____	4) _____		<u>S + RS, SI</u>	<u>11</u>
5) _____	6) _____		Photos	
Prel. Report			Others	
Final Report			TOTAL	<u>211</u>

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: MdNoor, Norsiah

Date: 29 Jan 2019

Preliminary Advice

Vehicle No	: SJS986L	Accident Date	: 22/01/2019
Make	: AUDI A3	Policy No.	: 1800129363
Assignment Date	: 29/01/2019	Excess	: S\$0.00
Date of Inspection	: 29/01/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	24,145.00
Revised Amount	:S\$	13,234.00
Check Items (Estimated)	:S\$	1,652.00
Total	:S\$	14,886.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	128,000.00
COE / PARF Rebate	:S\$	49,245.00
Salvage Value	:S\$	
Margin for Repair	:S\$	78,755.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 7 June 2019 3:40 PM
To: Boo seng yak; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SLS986L - OD AIG - SURVEYED 29 JAN 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$12,078.16 before excess \$600.00 & GST and 6 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Friday, 5 April 2019 2:23 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLS986L - OD AIG - SURVEYED 29 JAN 19

Hi Adrian and all,

Revised estimate and checked items photographs is attached.

Please confirm repair cost of \$12,078.16 @ 6 days of repairs exclude 1 Sunday with checked items replaced.

your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 31 January 2019 4:05 PM
To: NORA ; 'Claims'; SUR; Admin A
Subject: RE: OD claim for SJS 986 L

Dear Nora,

As instructed by our client, please proceed to repair the insured vehicle **SJS 986L (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 31 January 2019 9:06 AM
To: NORA <nora.khai@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OD claim for SJS 986 L

Dear Nora,

Not yet. Once insurance's approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NORA <nora.khai@premiumauto.com.sg>
Sent: Wednesday, 30 January 2019 10:21 PM
To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OD claim for SJS 986 L
Importance: High

Dear All,

Kindly advise OD approval please.

Thank you.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Jan 2019 16:01	Clim Veh Model Changed		[] Merimen Administrator
2	22 Jan 2019 16:01	Clim Created	Reg No: SJS986L. Policy No: 1800129363. Acct Date: 2019/01/22. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA119010603	[I] Merimen Administrator
3	24 Jan 2019 11:52	Clim Registration Modified	Acct Time:08:50:00->08:00:00, Init.Est.->4,000 - 5,000.	[I] Azlan, Syazairdina
4	24 Jan 2019 11:52	Clim Veh Model Changed	(204858) AUDI A3 1.4 SEDAN TFSI (AMBIENTE) (A).	[I] Azlan, Syazairdina
5	25 Jan 2019 11:54	Clim Registration Modified	Acct Time:08:00:00->09:00:00.	[I] AIG OneClaim Integration User
6	29 Jan 2019 14:07	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
7	29 Jan 2019 14:07	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
8	29 Jan 2019 14:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
9	29 Jan 2019 14:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/11	[A] CATHERINE CHONG KAI LING
10	29 Jan 2019 14:07	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
11	29 Jan 2019 14:07	Clim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
12	29 Jan 2019 14:07	Clim Veh Model Changed	(204858) -> (204968) AUDI A3 1.4 TFSI (A).	[A] CATHERINE CHONG KAI LING
13	29 Jan 2019 14:07	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
14	29 Jan 2019 17:39	Adj Rpt Initiated		[A] SHIAU CHAN
15	29 Jan 2019 17:39	Clim Dtl Modified	JPJ Reg. Date: -> 2018/10/30.	[A] SHIAU CHAN
16	29 Jan 2019 17:39	Clim Details Notified		[A] SHIAU CHAN
17	29 Jan 2019 17:43	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/02/11	[A] SHIAU CHAN
18	29 Jan 2019 17:43	Adj Mandate Request	Cur.Req:14886.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
19	30 Jan 2019 13:58	Clim Registration Modified	Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Dally Amri, Mimi Zarina
20	30 Jan 2019 13:58	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
21	31 Jan 2019 08:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/11. Mandate Remarks: Damage photos and estimate?	[I] Koh, Victor-CK
22	31 Jan 2019 08:16	Adj Mandate Set	Maintained:Damage photos and estimate?	[I] Koh, Victor-CK
23	31 Jan 2019 09:04	Adj Mandate Request	Cur.Req:14886.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. PLEASE BE INFORMED THAT THE RELEVANT DOCUMENTS & PHOTOGRAPHS ALREADY UPLOADED.	[A] SHIAU CHAN
24	31 Jan 2019 10:39	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/02/11. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
25	31 Jan 2019 10:39	Adj Mandate Set	Approved:13234.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3532E
Vehicle Details	
Vehicle No.:	SJS986L
Vehicle to be Exported:	No
Intended Deregistration Date:	29 Jan 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI COD S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CZE846206
Chassis No.:	WAUZZZ8V2K1003106
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$23,548.00
Original Registration Date:	30 Oct 2018
First Registration Date:	30 Oct 2018
Transfer Count:	0
Actual ARF Paid:	\$24,968.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Oct 2028
PARF Rebate Amount:	\$18,726.00
Intended COE Rebate Details	
COE Expiry Date:	29 Oct 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$32,900.00
COE Rebate Amount:	\$30,519.00
Total Rebate Amount:	\$49,245.00

The information contained herein is correct as at 29 Jan 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	22/01/2019 15:32
Date Of Accident	22/01/2019 08:50
Exact Location Of Accident	SLIP RD FROM CLEMENTI AVE 6 TO AYE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SJS986L
Insured/Policyholder	
Name Of Registered Owner	LOW KWOK SHION, KENNETH
NRIC No	S7303532E
Email Address	KENNETHKSLOW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97632486
Alternative Phone No	OFFICE-67663798
Vehicle Particulars	
Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800129363
Cover Note Number	
Driver	
Name of Driver	LOW KWOK SHION, KENNETH
NRIC No	S7303532E
Date Of Birth	25/01/1973
Occupation	INDOOR
Date Of Driving Pass	31/12/1990
Driving Experience	28 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97632486
Fax Number	
Contact Number	OFFICE-67663798
EEmail Address	KENNETHKSLOW@GMAIL.COM

Address	33 HONG SAN WALK
Postcode	689024
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

THE ACCIDENT OCCURED AT THE LEFT HAND TURN SIDE TURN FROM CLEMENTI AVE 6 EXITING INTO THE AYE (SLIP ROAD) MY CAR WAS FOLLOWING THE TOYOTA VAN (GP 9666 C) & (SJS 976 L) FROM BEHIND AND MOVING IN TO THE MERGE LANE OF THE AYE. THE VAN TOOK AN ABRUPT BREAK AND MY CAR HIT THE VAN FROM BEHIND. THIS RESULTED IN MY FRONT RIGHT LIGHT AND BUMPER BEING DAMAGED AND THE VAN'S BUMPER BEING DAMAGED. NO INJURIES SUFFERED ON EITHER PARTIES. ACCIDENT WAS A MINOR BUMP, SO NO INJURIES. ALL THE 3 PERSON IN TOYOTA VAN WERE FINE. I AM ALSO FINE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GP9666C
Vehicle Make/Model/Colour	TOYOTA VAN/ LIGHT GREY
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	DHARMARAJ KANTHAKUMAR
NRIC/Passport Number	G6577877M
Contact Number	92356155
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorized Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available airmail.

B Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: 
NRIC/TIN No:

Accident Sketch Plan



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

THE ACCIDENT OCCURRED AT THE LEFT HAND TURN SIDE TURN FROM CLEMENT AVE 6 EXITING INTO THE AYE (SLIP ROAD).

MY CAR WAS FOLLOWING THE TOYOTA VAN (CO 9666) (959766)

FROM BEHIND AND MOVING IN TO BE THE MERGE LANE OF THE AYE. THE VAN TOOK AN ABRUPT BREAK AND MY CAR HIT THE VAN FROM BEHIND. THIS RESULTED IN MY FRONT RIGHT LIGHTS AND BUMPER BEING DAMAGED AND THE VAN'S BUMPER BEING DAMAGED.

NO INJURIES SUFFERED ON EITHER PARTIES. ACCIDENT WAS A MINOR BUMP, SO NO INJURIES. ALL THE 3 PERSONS IN TOYOTA VAN WERE FINE. I AM ALSO FINE.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: 
APR 2014 10:10

Details of Accident

DATE: 22 / 01 / 2018

TIME: 08:59 Hrs

Exact Location of Accident: SLIP ROAD FROM CEMENTI AVE 6 TO AYE

Details of own Vehicle

Vehicle Registration Number: SJS 9861

Name of Registered Owner: LOW KWOK SHION KENNETH EL172111F

Nric: Pink / Blue S7303532E

Fin / Passport No.: S7303532E

Date of Birth (DD/MM/YYYY): 25 / 01 / 1973

Address: 33 HONG SAN WALK SINGAPORE 699024

Contact: 67663797 (Hm) (Off) 97632476 (Hp)

Email: kennethkelow@gmail.com

Vehicle Particulars (Own Vehicle)

Vehicle make & model

: AUDI A3

Type of vehicle

: SEDAN

Exact purpose for which vehicle was

Being used at time of accident

: Private / commercial / Hire & Reward

Are you claiming under your own

: Yes / No

Insurance policy for repair to your vehicle?

: If no, please indicate intention: _____

Vehicle Category:

: Private / Commercial / Motorcycle

Insurance (Own Vehicle)

Name of Insurance Company

: AIG

Type of Policy

: ACT / Comprehensive / 3rd Party / 3rd party Fire & Theft

Fleet Policy

: Yes / No

Policy Number

:

Motor CI

:

Driver Particulars

Name of Driver: LOW KWOK SHION KENNETH

Nric: Pink / Blue S7303532E

Fin / Passport No.: _____

Date of Birth (DD/MM/YYYY): 25 / 01 / 1973

Occupation: Indoor / Outdoor

Class 3 Pass date:

31 / 12 / 1990

Gender: Male / Female

Address: 33 HONG SAN WALK S(699024)

Contact: 67663797 (Hm) (Off) 97632476 (Hp)

Email: kennethkelow@gmail.com

Was driver an employee of the insured's co.? : Yes / No

If no, relationship of driver with the insured

:

Vehicle registration no. of driver's own vehicle

:

(If Applicable)

Insurance company of driver's own vehicle

:

(If Applicable)

No. of Pax inside your vehicle: 1 (DRIVER ONLY)

1) Name: KENNETH LOW Gender: Male / Female

2) Name: _____ Gender: Male / Female

3) Name: _____ Gender: Male / Female

4) Name: _____ Gender: Male / Female

Any Video Footage: Yes / No

SKETCH PLAN

IMPORTANT NOTICE

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2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



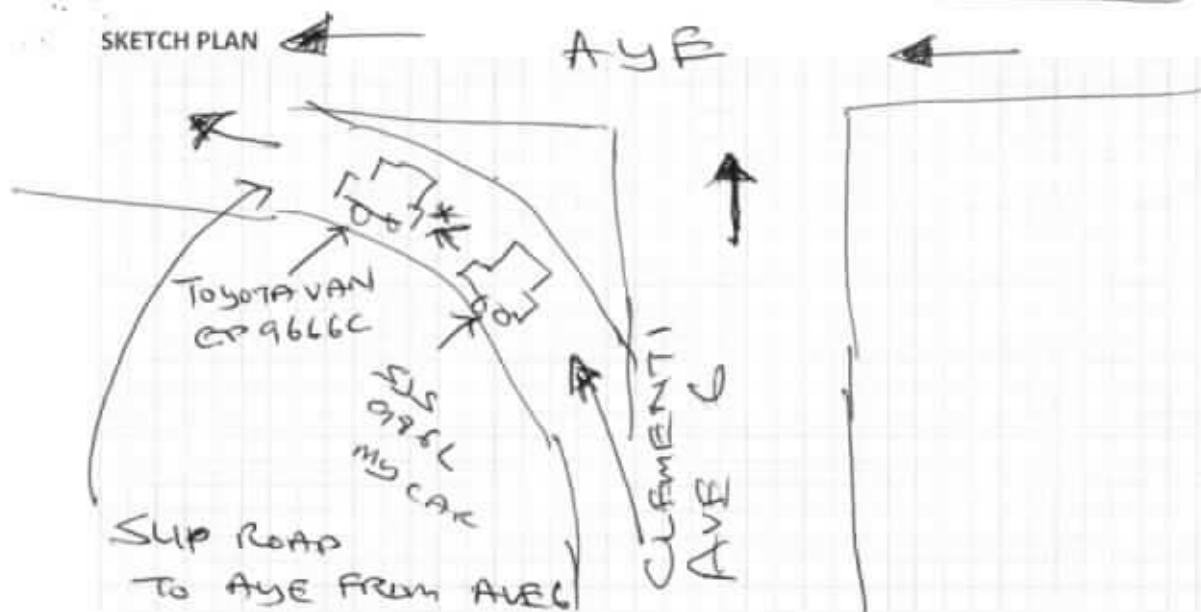
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: Jay-E
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

THE ACCIDENT OCCURED AT THE LEFT HAND TURN
SIDE TURN FROM CLEMENTI AVE 6 EXITING INTO
THE AYE (SLIP ROAD).

MY CAR WAS FOLLOWING THE TOYOTA VAN (GP 9666C)
(SUS 976L)

FROM BEHIND AND MOVING IN TO BE THE MERGE
LANE OF THE AYE. THE VAN TOOK AN ABRUPT
BREAK AND MY CAR HIT THE VAN FROM BEHIND.
THIS RESULTED IN MY FRONT RIGHT LIGHTS AND
BUMPER BEING DAMAGED AND THE VAN'S
BUMPER BEING DAMAGED.

NO INJURIES SUFFERED ON EITHER PARTIES.
ACCIDENT WAS A MINDR BUMP, SO NO INJURIES.
ALL THE 3 PERSONS IN TOYOTA VAN WERE FINE.
I AM ALSO FINE

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: *[Signature]*
NRIC/FIN No.:



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder	: LOW KWOK SHION, KENNETH (LIU GUOXIONG, KENNETH)	Vehicle No.	: SJS986L
Period of Insurance	: 30 Oct 2018 To 29 Oct 2020	Policy No.	: 1800129363
Engine No.	: CZE 846206	Endorsement No.	:
Chassis No.	: WAUZZZ8V2K1003106	Issued Date	: 14 Nov 2018

ABOUT THE COVER

Make/Model	: AUDI A3 Sedan 1.4 TFSI	Sum Insured	: Market Value	First Year of Registration	: 2018
Engine Capacity/Tonnage	: 1,395.00 CC	Off Peak Car	: No	Insuring with COE/PAF	: Yes
Driver Restriction	: NA				

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

*You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LOW KWOK SHION, KENNETH (LIU GUOXIONG, KENNETH) - \$650 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408698 63682323

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125262

PREMIUM LEASING - JT
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 158938
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Wong Yee Loh

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit W/O/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7303532E



Name

LOW KWOK SHION, KENNETH
(LIU GUOXIONG, KENNETH)

刘国雄

Race

CHINESE

Date of birth

25-01-1973

Country/Place of birth

SINGAPORE

Sex

M

S7303532E

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S7303532E

Name

LOW KWOK SHION, KENNETH
(LIU GUOXIONG, KENNETH)

Birth Date: 25 Jan 1973

Issue Date: 11 Nov 2003



5633309



NRIC No. S7303532E



Date of issue

22-07-2016

Address

33 HONG SAN WALK
SINGAPORE 689024

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

31 Dec 1990



Licence No: S7303532E

NF 425A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/108/2019/GW
Date	:	23-Jan-19

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Low Kwok Shion, Kenneth
Address	:	33 Hong San Walk
	:	(S) 689024
Telephone	:	HP +65 97632486
Type of Claim	:	Own damage Claims
Policy No.	:	1800129363
Vehicle No	:	SJS 986 L
Model Code	:	Audi A3 Sedan 1.4 TFSI
Model / Year	:	30/10/2018
Engine No	:	CZE 846206
Chassis No	:	WAUZZZ8V2K1003106
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	22-Jan-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJS 986 L

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer Assy.	S/N \$ 360.00 ✓	
2	To dismantle and renew front bumper, rhs front fender, bonnet and rhs headlights. Re-organise crash management components. Reinstall all parts removed.	\$ 2,700.00 ✓ 1250,	
3	To respray front bumper, lhs front fender and bonnet.	\$ 2,500.00 ✓ 1400 1650,	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 5,752.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJS 986 L

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Rehanded</i>	\$1,830.00	✓ 1464
2	FRONT BUMPER FIXING PART FOR BUMPER <i>new</i>	\$170.00	x
3	FRONT BUMPER GUIDE SECTION-RH <i>new</i>	\$35.00	x
4	FRONT BUMPER GRILLE-CENTER <i>new</i>	\$146.00	x
5	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE <i>new</i>	\$488.00	x
6	FRONT BUMPER CLOSING ELEMNT-RH <i>2 days free</i>	\$270.00	x 716 ✓
7	FRONT BUMPER COVER TRIM-RH	\$148.00	+
8	FRONT ADAPER WHEEL HOUSING LINER-RH	\$34.00	x
9	RADIATOR GRILLE <i>new</i>	\$1,301.00	x
10	RADIATOR GRILLE CLOSING ELEMENT <i>not used</i>	\$174.00	x 138.80 ✓
11	FRONT BUMPER AIR GUIDE GRILLE-RH <i>cracked</i>	\$171.00	? 136.40 ✓
12	FRONT BUMPER REINFORCEMENT BEAM <i>new</i>	\$660.00	? x
13	FOAM FILLER PIECE <i>Rehanded</i>	\$172.00	? 137.60 ✓
14	FRONT BUMPER COVER <i>new</i>	\$111.00	x
15	FRONT FENDER -RH <i>new Repair</i>	\$778.00	x
16	FRONT FENDER BRACKET-RH <i>new Best</i>	\$35.00	x
17	FRONT FENDER BRACE-RH	\$88.00	x 69.84 ✓
18	FRONT WHEEL HOUSING LINER-RH <i>new</i>	\$158.00	x
19	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-RH <i>new</i>	\$81.00	+
20	BONNET <i>Painted</i>	\$2,898.00	✓ 7318.40
SUB TOTAL SPARE PARTS CHARGES :		\$9,748.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Netl.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJS 986 L

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	BONNET ATTACHMENT PARTS <i>Not New</i>	\$149.00	? X
22	BONNET RELEASE LEVER <i>Not New</i>	\$81.00	X
23	BONNET STRICKER <i>Not New</i>	\$100.00	X
24	BONNET EDGE PROTECTION <i>New</i>	\$25.00	✓ 19.92
25	BONNET CATCH HOOK <i>Not New</i>	\$58.00	X
26	BONNET BOWDEN CABLE-CENTER <i>Not New</i>	\$53.00	X
27	BONNET BOWDEN CABLE COVER <i>Not New</i>	\$9.00	X
28	LED HEALDIGHT-RH <i>Cancelled</i>	\$5,029.00	✓ 4023.70
29	LED WITH HEAT SINK-RH <i>Not New</i>	\$666.00	X
30	LED HEADLIGHT POWER MODULE-RH <i>Not New</i>	\$693.00	X
31	LED HEADLIGHT CONTROL UNIT FOR LIGHT CONTROL-RH <i>Not New</i>	\$508.00	X
32	LED HEALDIGHT LIFT CYLINDER FOR WASHER SYSTEM <i>Cancelled</i>	\$128.00	X 102 ✓
33	REFRIGERANT LINE A/C CONDENSER <i>Not New</i>	\$601.00	X
34	AIR CONDITIONER FOR STICKER <i>Not New</i>	\$7.00	X
35	SIGN ' CAUTION ' <i>Not New</i>	\$13.00	X
36	FRONT NO. PLATE <i>Not New</i>	\$25.00	X
37	SUNDRIES <i>Not New</i>	\$500.00	X
TOTAL SPARE PARTS CHARGES		\$18,393.00	
TOTAL LABOUR CHARGES		\$5,752.00	
GRAND TOTAL		\$24,145.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian King*
Surveyed Date : *29/01/19.0*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 05 Days.*

LOK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/108/2019/GW
Date	:	23-Jan-19

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

You recommended 5 days

We took 6 days exclude 1 Sunday

jb-5 Apr 19 checked items replaced

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Low Kwok Shion, Kenneth
Address	:	33 Hong San Walk
	:	(S) 689024
Telephone	:	HP +65 97632486
Type of Claim	:	Own damage Claims
Policy No.	:	1800129363
Vehicle No	:	SJS 986 L
Model Code	:	Audi A3 Sedan 1.4 TFSI
Model / Year	:	30/10/2018
Engine No	:	CZE 846206
Chassis No	:	WAUZZZ8V2K1003106
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	22-Jan-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJS 986 L

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper, rhs front fender, bonnet and rhs headlights. Re-organise crash management components . Reinstall all parts removed.	\$	2,700.00	\$ 1,250.00
3	To respray front bumper, lhs front fender and bonnet.	\$	2,500.00	\$ 1,650.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 5,752.00</u>	<u>\$ 3,452.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJS 986 L

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$1,830.00	\$ 1,464.00
2	FRONT BUMPER FIXING PART FOR BUMPER	\$170.00	
3	FRONT BUMPER GUIDE SECTION-RH	\$35.00	
4	FRONT BUMPER GRILLE-CENTER	\$146.00	
5	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	\$488.00	
6	FRONT BUMPER CLOSING ELEMNT-RH	\$270.00	\$ 216.00
7	FRONT BUMPER COVER TRIM-RH	\$148.00	
8	FRONT ADAPER WHEEL HOUSING LINER-RH	\$34.00	
9	RADIATOR GRILLE	\$1,301.00	
10	RADIATOR GRILLE CLOSING ELEMENT	\$174.00	\$ 138.80
11	FRONT BUMPER AIR GUIDE GRILLE-RH	\$171.00	\$ 136.40
12	FRONT BUMPER REINFORCEMENT BEAM	\$660.00	
13	FOAM FILLER PIECE	\$172.00	\$ 137.60
14	FRONT BUMPER COVER	\$111.00	
15	FRONT FENDER -RH	\$778.00	
16	FRONT FENDER BRACKET-RH	\$35.00	
17	FRONT FENDER BRACE-RH	\$88.00	\$ 69.84
18	FRONT WHEEL HOUSING LINER-RH	\$158.00	
19	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-RH	\$81.00	
20	BONNET	\$2,898.00	\$ 2,318.40
SUB TOTAL SPARE PARTS CHARGES		\$9,748.00	\$4,481.04

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Tel: 6366 2323 Fax: 6841 1183

Material List for Accident Vehicle Regn No. SJS 986 L

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJS 986 L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0108/2019/KS

21 June 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SJS 986 L, Audi A3 SEDAN 1.4 TFSI

Premium Automobiles Pte Li
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SJS 986 L** claimant,
Mr. Low Kwok Shion, Kenneth, please find the related document per
attached.

1. A copy of the Original invoice no. 85013945 – S\$12,281.63.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SJS 986 L

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6541 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:40

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013945 Date: 20/06/2019 Order: SJS0986L Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SJS0986L (V 39807)	Regn Date: 30/10/2018	Mileage: 4321	WIP No.: 40403
Model: A3 SEDAN 1.4 TFSI COD 8VMACG	Chassis: WAUZZZ8V2K1003106	Engine: CZE 846206	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, BONNET AND RHS HEADLIGHTS. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND BONNET	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V0941774D	(A) (G) HEADLIGHT 04/0	Less 020%	1.00	5029.00
X	A8V0807550A	FOAM INSER	Less 020%	1.00	172.00
X	A8V5823029A	HOOD	Less 020%	1.00	2898.00
X	A8V5807065R GRU	(A) (G) COVER 04/02/19	Less 020%	1.00	1830.00
X	A8V0623126B	EDGING	Less 020%	1.00	24.90
X	A8V5807320	PLATE	Less 020%	1.00	270.00
X	A8V0821136C	SUPPORT	Less 020%	1.00	87.30
X	A8V5807682M 9B9	GRILL	Less 020%	1.00	170.50
X	A8V0955102B	(SK) CYLINDER	Less 020%	1.00	127.50
X	A8V3853949	PLATE	Less 020%	1.00	173.50

Parts 8,626.16
Labour 0.00
Sublet 3,452.00
Menus 0.00
Lubricant 0.00

Sub-Total 11,478.16

7% GST 803.47

Grand Total 12,281.63



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJS 986 L

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0146/2019/GW
19 February 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 1.4 TFSI
Vehicle Chassis No. : WAUZZZ8V2K1003106
Vehicle Regn No. : SJS 986 L
Vehicle Mileage : 4335 KM
Vehicle Owner : Mr. Low Kwok Shion , Kenneth
Certificate No : 1800129363
Own Damage Excess : S\$642.00(Inclusive GST)
Accident Date : 22/01/2019
Place : SLIP RD FROM CLEMENTI AVE 6 TO AYE
Repair Cost : \$12,281.63
WIP No. : 40403
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733


Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


6:50pm
20/2/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jan 2019		29 Jan 2019 14:07 Edit Adj Rpt	\$12,078.16 Edit Estimates	\$12,078.16 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	LOW KWOK SHION, KENNETH, ID: 57303532E, Tel: +6597632486, Email: kennethkslow@gmail.com								
Vehicle Reg. No.:	SJS986L	Date of Loss:	22/01/2019 09:00 - :59 [2 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1632113542SG	Policy/Cover Note No.:	1800129363 (Comprehensive) Coverage: 30/10/2018 - 29/10/2020						
		Excess:	\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 11/02/2019]								
Driver/Custodian:	LOW KWOK SHION, KENNETH (45 / Male) , NRIC: 57303532E, Tel: +6597632486 Email: kennethkslow@gmail.com								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (31/01/2019): Alert - Adj Mandate Approved (\$13234.00) - SJS986L - Claim Handler: Dally Amri,... AIG_SG (31/01/2019): Alert - Adj Mandate Maintained - SJS986L - Claim Handler: Dally Amri, Mimi Zarin... AIG_SG (30/01/2019): SJS986L / OD / 22/01/2019 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJS986L (1632113542SG)

OD

Jan 22 2019 9:00AM

[LOW KWOK SHION, KENNETH]

Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer
Assessment Reports						1 per page	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	29/01/19 17:43	Adjuster Immediate Advice				Load HTM	
Photos/Images						3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
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2	31/01/19 09:01	Chassis Number				Load JPG	
3	31/01/19 09:01	General View				Load JPG	
4	31/01/19 09:01	General View				Load JPG	
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7	31/01/19 09:01	General View				Load JPG	
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Documentation					
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2	31/01/19 09:00	Certificate of Insurance		Load PDF	
3	31/01/19 09:00	Driver's Driving License		Load PDF	
4	31/01/19 09:00	ESTIMATE		Load PDF	
5	01/07/19 08:59	WORKSHOP INVOICE		Load PDF	
6	01/07/19 08:59	DISCHARGE VOUCHER		Load PDF	

Linked Accident Report Documents

				View	Use Viewer
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
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Photos/Images					
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17	22/01/19 16:00	SCENE PIC		Load JPG	<input checked="" type="checkbox"/>
Documentation					
				1 per page	<input checked="" type="checkbox"/>
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5	22/01/19 15:53	OWNER IC & DL		Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			

Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19001868/AQD3N2

Date: 01/07/2019

REFERENCE

Insured/Claimant: LOW KWOK SHION, KENNETH Policy No: 1800129363
Date of Loss: 22/01/2019 Nature of Claim: OD Claim No: 1632113542SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJS986L
Make & Model: AUDI A3, 1.4 TFSI (A) Engine No: CZE846206
Reg. Date: 30/10/2018 (Man. Year: 2018) Chassis No: WAUZZZ8V2K1003106
Colour: Blue Odometer: 3298 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$128,000.00
Price:
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	18,393.00	8,626.16	9,766.84	53.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,752.00	3,452.00	2,300.00	39.99
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	24,145.00	12,078.16	12,066.84	49.98
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	23,545.00	11,478.16	12,066.84	51.25
+ GST 7.00/7.00% (S\$)	1,648.15	803.47	844.68	51.25
Nett Amount (S\$)	25,193.15	12,281.63	12,911.52	51.25

INSPECTION

Date of Assignment: 29/01/2019
Date Inspected: 29/01/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,830.00 FS	*1,464.00 FS
2	1		*FRONT BUMPER FIXING PART FOR BUMPER	Not Necessary	170.00 FS	*- FS
3	1		*FRONT BUMPER GUIDE SECTION - RH	Not Necessary	35.00 FS	*- FS
4	1		*FRONT BUMPER GRILLE - CENTER	Not Necessary	146.00 FS	*- FS
5	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	488.00 FS	*- FS
6	1		*FRONT BUMPER CLOSING ELEMENT - RH	Damaged	270.00 FS	*216.00 FS
7	1		*FRONT BUMPER COVER TRIM - RH	Not Necessary	148.00 FS	*- FS
8	1		*FRONT ADAPER WHEEL HOUSING LINER - RH	Not Necessary	34.00 FS	*- FS
9	1		*RADIATOR GRILLE	Not Necessary	1,301.00 FS	*- FS
10	1		*RADIATOR GRILLE CLOSING ELEMENT	Cracked	174.00 FS	*138.80 FS
11	1		*FRONT BUMPER AIR GUIDE GRILLE - RH	Cracked	171.00 FS	*136.40 FS
12	1		*FRONT BUMPER REINFORCEMENT BEAM	Not Necessary	660.00 FS	*- FS
13	1		*FOAM FILLER PIECE	Deformed	172.00 FS	*137.60 FS
14	1		*FRONT BUMPER COVER	Not Necessary	111.00 FS	*- FS
15	1		*FRONT FENDER - RH	Repair	778.00 FS	*- FS
16	1		*FRONT FENDER BRACKET - RH	Not Necessary	35.00 FS	*- FS
17	1		*FRONT FENDER BRACE - RH	Bent	88.00 FS	*69.84 FS
18	1		*FRONT WHEEL HOUSING LINER - RH	Not Necessary	158.00 FS	*- FS
19	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS - RH	Not Necessary	81.00 FS	*- FS
20	1		*BONNET	Dented	2,898.00 FS	*2,318.40 FS
21	1		*BONNET ATTACHMENT PARTS	Not Necessary	149.00 FS	*- FS
22	1		*BONNET RELEASE LEVER	Not Necessary	81.00 FS	*- FS
23	1		*BONNET STRICKER	Not Necessary	100.00 FS	*- FS
24	1		*BONNET EDGE PROTECTION	Necessary	25.00 FS	*19.92 FS
25	1		*BONNET CATCH HOOK	Not Necessary	58.00 FS	*- FS
26	1		*BONNET BOWDEN CABLE - CENTER	Not Necessary	53.00 FS	*- FS
27	1		*BONNET BOWDEN CABLE COVER	Not Necessary	9.00 FS	*- FS
28	1		*LED HEADLIGHT - RH	Cracked	5,029.00 FS	*4,023.20 FS
29	1		*LED WITH HEAT SINK - RH	Not Necessary	666.00 FS	*- FS
30	1		*LED HEADLIGHT POWER MODULE - RH	Not Necessary	693.00 FS	*- FS
31	1		*LED HEADLIGHT CONTROL UNIT FOR LIGHT CONTROL - RH	Not Necessary	508.00 FS	*- FS
32	1		*LED HEADLIGHT LIFT CYLINDER FOR WASHER SYSTEM	Cracked	128.00 FS	*102.00 FS
33	1		*REFRIGERANT LINE A/C CONDENSER	Not Necessary	601.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
34	1		*AIR CONDITIONER FOR STICKER	Not Necessary	7.00 FS	*- FS
35	1		*SIGN CAUTION	Not Necessary	13.00 FS	*- FS
36	1		*FRONT NO. PLATE	Not Necessary	25.00 FS	*- FS
37	1		*SUNDRIES	Not Necessary	500.00 FS	*- FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					18,393.00	8,626.16

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER, BONNET AND RHS HEADLIGHTS. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	2,700.00	1,250.00
3	TO RESPRAY FRONT BUMPER, RHS FRONT FENDER AND BONNET.	New	2,500.00	1,650.00
4	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
Gross Labour Cost (S\$)			5,752.00	3,452.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >