

ASS. REC. BY:

REF: CS/INCI9001862/Jvd3et Special Instruction:

Surveyor: Hwee TieASSIGNMENT (Office)From (Person): Annie Koh

of

INC

Date/Time

29/1/19 @ 9.28am

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

PA 9468E

Insured:

SHB 8082E

at Workshop m/s

Connect 3

Tel:

9850 9666

of

566 woodlands Road

Policy No:

Claim No:

MT/1029720-002

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

27/01/2019

CA / REV / REP. / REV 24 HRS

'w/p'

H.O.D. Endorsement:

Date/Time:

9.42am @ 29/1/19

Person Contacted:

Winnie

Vehicle

 IN / OUT

Date/Time

Action/Instruction (✓) Estimate

PA 9468E - NS/INCI0024510 / Rlyji

DUF: 05122010

SHB 8082E - NA / INCI 8009347 / ZH

DUF: 05052018

14/2/19

@ 216pm Winnie said vehicle has not send in for repair

5/3/19

@ 159pm Winnie said vehicle has not send in for repair

27/3/19

@ 230pm Winnie said vehicle has not send in for repair.

Veron Chen (LKKAuto)

From: Annie Koh <annie.koh@income.com.sg>
Sent: Wednesday, 27 March 2019 3:10 PM
To: Veron Chen (LKKAuto)
Cc: Thio Tse Kiat; Teng Ken Leong; SUR
Subject: RE: TP CASES FARMED OUT TO LKK ON 29/01/2019

Hi Veron,

Please refer to below email dated 29/1/19.

Warmest Regards

Annie Koh
Senior Admin,
Motor Insurance
T +65 64307899
www.income.com.sg



From: Annie Koh
Sent: Tuesday, 29 January 2019 2:01 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Subject: RE: TP CASES FARMED OUT TO LKK ON 29/01/2019

Hi,

Please take note of the OIC and claim number provided.

2	CHARLOTTE CHEW	MT/1029720-002	PA9468E	CONNECT 3	566 WOODLANDS ROAD (MANDAI ESTATE)	Winnie Chai / 9850-9666	14:00-16:00	SHB8082E	27/1/19
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Warmest Regards

Annie Koh
Senior Admin,
Motor Insurance
T +65 64307899
www.income.com.sg



From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, 27 March 2019 3:06 PM
To: Annie Koh <annie.koh@income.com.sg>
Cc: Thio Tse Kiat <tsekiat.thio@income.com.sg>; Teng Ken Leong <kenleong.teng@income.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: TP CASES FARMED OUT TO LKK ON 29/01/2019

Dear Annie,

Please provides claim number for no 2.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 29 January 2019 10:17 AM
To: 'Annie Koh' <annie.koh@income.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Thio Tse Kiat' <tsekiat.thio@income.com.sg>; 'Teng Ken Leong' <kenleong.teng@income.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: TP CASES FARMED OUT TO LKK ON 29/01/2019

Dear Annie,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Annie Koh [mailto:annie.koh@income.com.sg]

Sent: Tuesday, 29 January 2019 9:28 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: Thio Tse Kiat <tsekiat.thio@income.com.sg>; Teng Ken Leong <kenleong.teng@income.com.sg>

Subject: RE: TP CASES FARMED OUT TO LKK ON 29/01/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA
1		MT/1029824-001	SLK3231E	AUTO INSURE PTE LTD	6 MARSILING LANE	Geraldine Lim / 3157 2626			
2			PA9468E	CONNECT 3	566 WOODLANDS ROAD (MANDAI ESTATE)	Winnie Chai / 9850-9666	14:00-16:00		
3		MT/1029735-002	PC8885E	CONNECT 3	566 WOODLANDS ROAD (MANDAI ESTATE)	Winnie Chai / 9850-9666	14:00-16:00		
4		MT/1025139-002	SLF8689L	TAN CHONG MOTOR SALES PTE LTD	913 BUKIT TIMAH ROAD SINGAPORE 589623	ZUHRI / 67038916	15:00-15:30		

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Annie Koh

Senior Admin Assistant, Motor Insurance

T +65 6430 7899

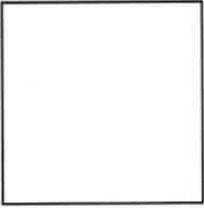
www.income.com.sg



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This email has been checked for viruses by AVG antivirus software.
www.avg.com

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Nivitha (LKK Auto)

From: Annie Koh <annie.koh@income.com.sg>
Sent: Tuesday, 29 January 2019 10:05 AM
To: 'assignments@lkkauto.com'
Cc: Thio Tse Kiat; Teng Ken Leong
Subject: RE: TP CASES FARMED OUT TO LKK ON 29/01/2019

Re-send

Warmest Regards

Annie Koh
Senior Admin,
Motor Insurance
T +65 64307899
www.income.com.sg

 **income**
made different



From: Annie Koh
Sent: Tuesday, 29 January 2019 9:28 AM
To: 'assignments@lkkauto.com'
Cc: Thio Tse Kiat; Teng Ken Leong
Subject: RE: TP CASES FARMED OUT TO LKK ON 29/01/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA
1	JARED LIU	MT/1029824-001	SLK3231E	AUTO INSURE PTE LTD	6 MARSILING LANE	Geraldine Lim / 3157 2626		SMG39355	26/1/19
2		Pending advise	PA9468E	CONNECT 3	566 WOODLANDS ROAD (MANDAI ESTATE)	Winnie Chai / 9850-9666	14:00-16:00	SHB8082E	27/1/19
3	RAJESWARY	MT/1029735-002	PC8885E	CONNECT 3	566 WOODLANDS ROAD (MANDAI ESTATE)	Winnie Chai / 9850-9666	14:00-16:00	SLP4573K	27/1/19
4	JEFF LIN	MT/1025139-002	SLE8689L	TAN CHONG MOTOR SALES PTE LTD	913 BUKIT TIMAH ROAD SINGAPORE 589623	ZUHRI / 67038916	15:00-15:30	SLZ2324Z	24/12/18

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Annie Koh
Senior Admin Assistant, Motor Insurance
T +65 6430 7899
www.income.com.sg



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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	28/01/2019 14:22
Date Of Accident	27/01/2019 21:40
Exact Location Of Accident	ALONG PIE SLIP RD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	PA9468E
Insured/Policyholder	
Name Of Registered Owner	REPUBLIC EXPRESS PTE. LTD.
Co Reg No	200822970R
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-86863972
Vehicle Particulars	
Manufacturer	KING LONG
Model	XMQ6117K
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VFX/P2046406
Cover Note Number	
Driver	
Name of Driver	XU ZHIXUAN
Passport No/FIN	G2317095M
Date Of Birth	18/06/1966
Occupation	OUTDOOR
Date Of Driving Pass	10/03/2015
Driving Experience	3 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97555196
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	NA
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AS PER SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHB8082E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to reappraise policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

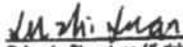
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

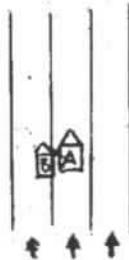
X  
 Policyholder's Signature / Date & Time


 Driver's Signature (if driver is not the policyholder) / Date & Time

 **Yvonne Toh**
 Witnessed by Reporting Centre Personnel

Sketch Plan

PIE Slip Road



A - PA9468E

B - SHB 8082E

Accident Sketch Plan Pg. 1

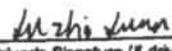
Describe Circumstances of the Accident

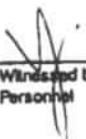
On 27/01/2019 @ 21:40 hrs, I was driving my bus PA 7468E on PIE slip road going straight at my lane when I heard a bang on my LHS. when I look at my side mirror I saw a taxi and my LHS partition is damage. (SHB8092E)

Declaration

I/We declare the foregoing particulars are true in every respect.

x  
Policyholder's Signature / Date & Time


Driver's Signature (if driver is not the policyholder) / Date & Time

 Yvonne Toh
Witnessed by Reporting Centre Personnel

C O N N E C T 3

566 Woodlands Road (Mandai Estate) Singapore 728697
 Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

R o c : 5 3 3 6 0 0 6 1 L
 G S T : 5 3 3 6 0 0 6 1 L

QT19/PA9468E/TPC-393

NTUC Income Insurance Cooperative Ltd
 1 Maritime Square
 #10-01 Harbourfront Centre
 Singapore 099253

QUOTATION

Dear Sir,
 Cost of Repair to Vehicle PA9468E
 With reference to the above-mentioned, we are pleased to quote as follows:-

No.	DESCRIPTION	QTY	U/PRICE (\$\$)	AMOUNT (\$\$)
1.	Front LH wheel cover <i>Repair</i>	1	1,450.00	1,450.00 X
2.	Advertisement sticker <i>NEC</i>	1	300.00	300.00 ✓
3.	Labour charges	1	500.00	<i>300</i> 500.00 ✓
4.	Spray painting	1	400.00	<i>300</i> 400.00
SUB-TOTAL				SS\$2,650.00

- Price exclude 7% gst

Yours faithfully,



Winnie Chai
 HP: 9850-9666



Handwritten signature
 Hwee Jia - Lkk
 30/1/19 29/1/19

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Handwritten notes:
 4/5 3 days
Signature



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19001862/Jvd3e2

73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 10-04-2019



ATTN : CHARLOTTE CHEW

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHB 8082E	Veh. Inspected	PA 9468E
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1029720-002	Excess (\$)	0.00
Assign From	ANNIE KOH	Assign Date	29/01/2019

2. Vehicle Particulars & Condition

Make & Model	KING LONG	c.c	6700
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	LA6R1FSHX9B101757	Colour	BLUE
Odometer	350850 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	295/80 R22.5	AUSTONE	7 mm
L/H Front Tyre	295/80 R22.5	AUSTONE	7 mm
R/H Rear Tyre	295/80 R22.5	AUSTONE	7 mm
L/H Rear Tyre	295/80 R22.5	AUSTONE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	27/01/2019	Inspect Date / Time	29/01/2019 (02:15 PM)
Survey held at	566 WOODLANDS ROAD		
Repairer	CONNECT3		

5a. Remarks

A)THE VEHICLE HAS NOT SEND IN FOR REPAIRS.
B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PA 9468E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT LH WHEEL COVER (SN)	TO REPAIR SEE LABOUR NECESSARY	1,450.00	-
1	ADVERTISEMENT STICKER (SN)		300.00	300.00
			1,750.00	300.00
	LABOUR			
	LABOUR CHARGES. INCLUSIVE OF THE REPAIR OF FRONT LH WHEEL COVER.		500.00	300.00
	SPRAY PAINTING.		400.00	300.00
			900.00	600.00
	GRAND TOTAL		2,650.00	900.00
	RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE)			900.00

Report Ref No. CS/INC19001862/Jvd3e2

ONG HWEE JIE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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