

ISS. REC. BY:

REF:

CS / INC19001861 / Jsd302

Special Instruction:

Surveyor:

Hwee Jie

ASSIGNMENT (Office)

From (Person):

Annie Koh

of

INC

Date/Time:

29/1/19 @ 9:28am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

PC 8885E

Insured:

SLP 4573K

at Workshop m/s

Connef 3

Tel:

98509666

of

566 woodlands Road

Policy No:

Claim No:

MT-1029735-002

Sum Insured:

Excess:

Make of Veh:

D.O.A.

27/1/19

(Client's Record)

CA / REV / REP. / REV 24 HRS WP

H.O.D. Endorsement:

Date/Time:

9:42am 29/1/19

Person Contacted:

Winnie

Vehicle IN / OUT

Date/Time

Action/Instruction

() Estimate

PC 8885E - CC4 / AXA16005382 / Uyg392

DFA: 160516

SLP 4573K - X

REF: INC

Huse Jie

ASSIGNMENT

From: Date: 29/01/19

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Velt:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days Res.: Yes or No

Lump Sum:

% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^{up}

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: PC8885E

Yr Regn: 29 Aug 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Isuzu

c.c. 7790

Colour: white

A/C: Insured / Std / NI / NA

Sp. Reading: 82853

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JALLT434PH7000024

Gen. Cond: ~~Good~~ / Fair / Poor / BurntSteering: ~~In order~~ / Jammed / Leaked / Burnt orBrake: ~~In order~~ / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 295/80 R22.5

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front

Rear

R/Bal. 7 mm

R/Bal. 7 mm

L/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 27/1/19

D.O.I. 29/1/19 @ 0206 PM

Survey held at

Connect 3

Des. of Damages: ~~Frnt~~ / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

6/3/19 Confirmed L/S \$3550/- with 3 days.
(\$ 8,095.00 Red - 70%)

RECEIVED 06 MAR 2019

Date/Time, File Pass to?

06/03/19

1)

Type

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I: (\$) 3,550/- H/s

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation

) \$ + PS \$

) Photos

) Other:

TOTAL

290

290

Nivitha (LKK Auto)

From: Annie Koh <annie.koh@income.com.sg>
Sent: Tuesday, 29 January 2019 10:05 AM
To: 'assignments@lkkauto.com'
Cc: Thio Tse Kiat; Teng Ken Leong
Subject: RE: TP CASES FARMED OUT TO LKK ON 29/01/2019

Re-send

Warmest Regards

Annie Koh
Senior Admin,
Motor Insurance
T +65 64307899
www.income.com.sg

 income
made different



From: Annie Koh
Sent: Tuesday, 29 January 2019 9:28 AM
To: 'assignments@lkkauto.com'
Cc: Thio Tse Kiat; Teng Ken Leong
Subject: RE: TP CASES FARMED OUT TO LKK ON 29/01/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

| SN | OIC | Claim No. | Vehicle | WorkShop Name | WorkShop Address | WorkShop Contact | Survey Time | OI VEH | DOA |
|----|-----------|----------------|----------|-------------------------------|---------------------------------------|---------------------------|-------------|----------|----------|
| 1 | JARED LIU | MT/1029824-001 | SLK3231E | AUTO INSURE PTE LTD | 6 MARSILING LANE | Geraldine Lim / 3157 2626 | | SMG3935S | 26/1/19 |
| 2 | | Pending advise | PA9468E | CONNECT 3 | 566 WOODLANDS ROAD (MANDAI ESTATE) | Winnie Chai / 9850-9666 | 14:00-16:00 | SHB8082E | 27/1/19 |
| 3 | RAJESWARY | MT/1029735-002 | PC8885E | CONNECT 3 | 566 WOODLANDS ROAD (MANDAI ESTATE) | Winnie Chai / 9850-9666 | 14:00-16:00 | SLP4573K | 27/1/19 |
| 4 | JEFF LIN | MT/1025139-002 | SLF8689L | TAN CHONG MOTOR SALES PTE LTD | 913 BUKIT TIMAH ROAD SINGAPORE 589623 | ZUHRI / 67038916 | 15:00-15:30 | SLZ2324Z | 24/12/18 |

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Annie Koh
Senior Admin Assistant, Motor Insurance
T +65 6430 7899
www.income.com.sg



Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

| ACCIDENT STATEMENT | |
|--|--|
| Date Of Report | 28/01/2019 13:07 |
| Date Of Accident | 27/01/2019 18:50 |
| Exact Location Of Accident | ALONG DOWNTOWN EAST |
| Country/State of Loss | SINGAPORE |
| DETAILS OF OWN VEHICLE | |
| Vehicle Registration Number | PC8885E |
| Insured/Policyholder | |
| Name Of Registered Owner | FRONTIER TOURS PTE LTD |
| Co Reg No | 201614649E |
| Email Address | NOEMAIL |
| Mobile Phone No | |
| Alternative Phone No | OFFICE-81011208 |
| Vehicle Particulars | |
| Manufacturer | ISUZU |
| Model | LT434P 7.8 SMT |
| Exact Purpose for which vehicle was being used at time of accident | |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | BUS |
| Insurance Company | |
| Name of Insurance Company | LIBERTY INSURANCE PTE LTD |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | SD18V14437/VBS/R00 |
| Cover Note Number | |
| Driver | |
| Name of Driver | LEOW HEE SOON, JOHN (LIANG XISHUN, JOHN) |
| NRIC No | S8328028Z |
| Date Of Birth | 12/09/1983 |
| Occupation | OUTDOOR |
| Date Of Driving Pass | 17/01/2008 |
| Driving Experience | 11 YEARS AND 0 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-96878123 |
| Fax Number | |
| Contact Number | |
| Email Address | NOEMAIL |

| | |
|---|------------------------------------|
| Address | APT BLK 127 TAMPINES ST 11 #03-452 |
| Postcode | 521127 |
| Was driver an employee of the Insured's Company | YES |
| If No, Relationship of the Driver with the Insured | |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|----------------------------|
| Type Of Accident | COLLISION - MAJOR/MINOR RD |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|-----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 2 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 18 |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

REFER SKETCH PLAN

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | YES |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-------------------------------------|--|
| Vehicle Registration Number | SLP4573K |
| Vehicle Make/Model/Colour | |
| Details Of Properties | |
| Vehicle Category | PRIVATE CAR |
| Name of Driver | |
| NRIC/Passport Number | |
| Contact Number | |
| Address | |
| Postcode | |
| Insurance Company Name | NTUC INCOME INSURANCE CO-OPERATIVE LTD |
| Nature Of Damage | |
| No. Of Passenger (Including Driver) | |





SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

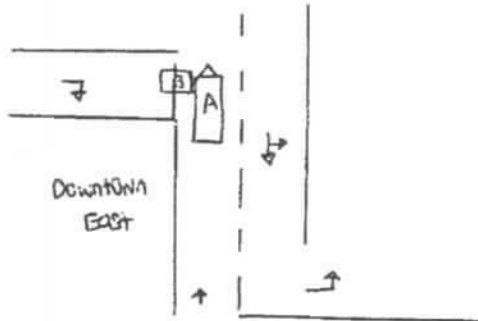
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

| | | |
|--|---|---|
| <p>X </p> <p>_____ Policyholder's Signature</p> <p>Date & Time: _____</p>  | <p></p> <p>_____ Driver's Signature (If driver is not the policyholder)</p> <p>Date & Time: 28/6/19 07 34 11</p> | <p></p> <p>_____ Reporting Centre Personnel's Signature</p> <p>Name: Jeylith</p> <p>NRIC/FIN No.: _____</p> |
|--|---|---|

SKETCH PLAN

A: PC8885E
B: SLP4573K.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


On 27/01/2019 @ 18:50hrs, I was driving my bus PC8885E along Downtown East travelling straight when a van SLP4573K exiting a turn from main road collected into my bus while my bus was driving past.


DECLARATION

I/We declare the foregoing particulars are true in every respect.

X 
Policyholder's Signature
Date & Time:




Driver's Signature
(if driver is not the policyholder)
Date & Time: 28/01/19


Reporting Centre Personnel's Signature
Name: Jeeleth
NRIC/FIN No.:

CONNECT 3

566 Woodlands Road (Mandai Estate) Singapore 728697

Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

R o c : 5 3 3 6 0 0 6 1 L

GST : 53360061L

QT19/PC8885E/TPC-392

NTUC Income Insurance Cooperative Ltd

1 Maritime Square

#10-01 Harbourfront Centre

Singapore 099253

QUOTATION

Dear Sir,

Cost of Repair to Vehicle PH8885E

With reference to the above-mentioned, we are pleased to quote as follows:-

| No. | DESCRIPTION | QTY | U/PRICE (\$\$) | AMOUNT (\$\$) |
|-----------|--|-----|----------------|---------------|
| 1. | Front bumper BUC | 1 | 2,550.00 | 2,550.00 ✓215 |
| 2. | Front LH bumper inner structure Repair | 1 | 1,250.00 | 1,250.00 X |
| 3. | Front LH headlamp SCR | 1 | 1,455.00 | 1,455.00 ✓120 |
| 4. | Front LH entrance door Repair | 1 | 2,760.00 | 2,760.00 X |
| 5. | Check wiring | 1 | 30.00 | 30.00 ✓ |
| 6. | Labour charges | 1 | 1,800.00 | 1,800.00 ✓800 |
| 7. | Transfer door fittings | 1 | 400.00 | 400.00 X |
| 8. | Spray painting | 1 | 1,400.00 | 1,400.00 ✓600 |
| SUB-TOTAL | | | | SS11,645.00 |

- Price before 7% gst

Thank you.

Yours faithfully,



Winnie Chai

HP: 9850-9666



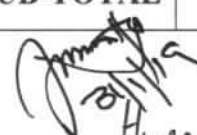
LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:


Hwee Jia - LKK

29/1/19

L/s 3 days



91803151



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19001861/Jsd3e2

73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 12-03-2019



ATTN : RAJESWARY

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|----------------|----------------|------------|
| Insured Veh. | SLP 4573K | Veh. Inspected | PC 8885E |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | MT/1029735-002 | Excess (\$) | 0.00 |
| Assign From | ANNIE KOH | Assign Date | 29/01/2019 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|-------------------|--------------|------------|
| Make & Model | ISUZU LT434P | c.c | 7790 |
| Engine No. | HIDDEN | Year of Reg. | 2017 |
| Chassis No. | JALLT434PH7000024 | Colour | WHITE |
| Odometer | 82853 KM | Steering | IN ORDER |
| Brakes | IN ORDER | Modification | SPORTS RIM |
| General | GOOD | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|--------------|--------|---------|
| R/H Front Tyre | 295/80 R22.5 | FALKEN | 7 mm |
| L/H Front Tyre | 295/80 R22.5 | FALKEN | 7 mm |
| R/H Rear Tyre | 295/80 R22.5 | FALKEN | 7 mm |
| L/H Rear Tyre | 295/80 R22.5 | FALKEN | 7 mm |

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

| | | | |
|----------------|--------------------|---------------------|-------------------------|
| Accident Date | 27/01/2019 | Inspect Date / Time | 29/01/2019 (02:06 PM) |
| Survey held at | 566 WOODLANDS ROAD | | |
| Repairer | CONNECT3 | | |

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

| | |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 3 Working Days |
|-------------------------------------|----------------|



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 8885E

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|---|--|----------------------|---------------------------|-------------------|
| | <u>REPLACEMENT OF PARTS</u> | | | |
| 1 | FRONT BUMPER | BUCKLED | 2,550.00 | 2,150.00 |
| 1 | FRONT LH BUMPER INNER STRUCTURE | TO REPAIR SEE LABOUR | 1,250.00 | - |
| 1 | FRONT LH HEADLAMP | SCRATCHED | 1,455.00 | 1,200.00 |
| 1 | FRONT LH ENTRANCE DOOR | TO REPAIR SEE LABOUR | 2,760.00 | - |
| | LESS 10% DISCOUNT | | - | -335.00 |
| | | | 8,015.00 | 3,015.00 |
| | <u>LABOUR</u> | | | |
| | CHECK WIRING. | | 30.00 | 30.00 |
| | LABOUR CHARGES. INCLUSIVE OF THE REPAIR OF FRONT LH BUMPER INNER STRUCTURE AND FRONT LH ENTRANCE DOOR. | | 1,800.00 | 800.00 |
| | TRANSFER DOOR FITTINGS. | NOT NECESSARY | 400.00 | - |
| | SPRAY PAINTING. | | 1,400.00 | 600.00 |
| | | | 3,630.00 | 1,430.00 |
| GRAND TOTAL | | | 11,645.00 | 4,445.00 |
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED) | | | | 3,550.00 |

Report Ref No. CS/INC19001861/Jsd3e2

ONG HWEE JIE

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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