

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 9 September 2020 5:38 PM
To: Tan, Bennie-WZ
Subject: RE: AIG Ref: 1505257626SG-003 || Accident Involving SKW5138C / FBK2957U on 08/12/2018 - 1st Reminder

Hi Bennie,

TP already withdraw the case and we will submit WP report for closure. Email correspondence with TP had uploaded in Merimen.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [mailto:Bennie-WZ.Tan@aig.com]
Sent: Tuesday, 8 September 2020 11:03 AM
To: Jia Le (LKK Auto)
Subject: RE: AIG Ref: 1505257626SG-003 || Accident Involving SKW5138C / FBK2957U on 08/12/2018 - 1st Reminder
Importance: High

Jia Le

Reference to your reply.

Please advise on the last correspondent / update from TP on matter.

FYI, this is an aging case – **2018**. We cannot be keeping this file open forever.

Separately, you should have received the above CCU escalation. For urgent attention pls.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, August 31, 2020 1:20 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [EXTERNAL] RE: AIG Ref: 1505257626SG-003 || Accident Involving SKW5138C / FBK2957U on 08/12/2018 - 1st Reminder

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

We have checked with workshop (on behalf of OI) and they are pending TP insurer to revert.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]
Sent: Saturday, 29 August 2020 12:20 AM
To: Jia Le (LKK Auto)
Subject: RE: AIG Ref: 1505257626SG-003 || Accident Involving SKW5138C / FBK2957U on 08/12/2018 - 1st Reminder
Importance: High

Hi Jia Le

We are following up on this and our email 9th June 2020.

Please advise us soonest possible on last correspondent with both OI & TP to matter.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Tan, Bennie-WZ
Sent: Tuesday, June 09, 2020 12:39 AM

To: 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>

Subject: RE: AIG Ref: 1505257626SG-003 || Accident Involving SKW5138C / FBK2957U on 08/12/2018

Hi Jia Le

Further to your email below.

We are following up on this.

Please advise us soonest possible on last correspondent with both OI & TP to matter.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Wednesday, April 29, 2020 4:18 PM

To: Tan, Bennie-WZ

Subject: [EXTERNAL] RE: AIG Ref: 1505257626SG-003 || Accident Involving SKW5138C / FBK2957U on 08/12/2018

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Dear Bennie,

We are still pending workshop (on behalf of OI) to update us on the claim status.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Wednesday, 29 April 2020 12:25 AM

To: Jia Le (LKK Auto)

Subject: RE: AIG Ref: 1505257626SG-003 || Accident Involving SKW5138C / FBK2957U on 08/12/2018

Dear Jia Le

We are following up on the last email dated 24/02/2020.

Kindly let us have the latest developments / last correspondent with TP as soon as possible.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Monday, February 24, 2020 9:09 AM

To: Tan, Bennie-WZ

Subject: [EXTERNAL] RE: AIG Ref: 1505257626SG-003 || Accident Involving SKW5138C / FBK2957U on 08/12/2018

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

Please be informed that we are pending workshop (on behalf of OI) to update us the claim status.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Friday, 21 February 2020 11:43 PM

To: Jia Le (LKK Auto)

Subject: AIG Ref: 1505257626SG-003 || Accident Involving SKW5138C / FBK2957U on 08/12/2018

Importance: High

Dear Jia Le

We are reviewing this aging matter.

Kindly let us have the latest developments / last correspondent with TP as soon as possible.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Tan, Bennie-WZ

Sent: Wednesday, October 02, 2019 3:46 PM

To: Jia Le (LKK Auto)

Subject: RE: SID : 13715226 OC : 1505257626SG-003 (CTC INSD AGENT IRENE @ 97112915)

Hi Jia Le

Referring to your email below.

Please follow up to request for relevant documents (i.e. PIR, signed DV etc) towards OI's successful counterclaim against TP insurer.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Wednesday, October 02, 2019 3:09 PM

To: Rumli, Sharizah

Cc: Tan, Bennie-WZ; Quek, Joyceline-CH; Paramchand, Varsha; Chua, Tienzhu (SG)

Subject: [EXTERNAL] RE: SID : 13715226 OC : 1505257626SG (CTC INSD AGENT IRENE @ 97112915)

This message is from an external sender; be cautious with links and attachments.

Dear Sharizah,

We have spoke to OI agent (Ms Irene) regarding the claim and she mention OI counter claim against TP was successful.

We will seek rejection for TP claim and get back to her once reject the claim.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rumli, Sharizah [<mailto:Sharizah.Rumli@aig.com>]

Sent: Monday, 30 September 2019 5:02 PM

To: Jia Le (LKK Auto)

Cc: Tan, Bennie-WZ; Quek, Joyceline-CH; Paramchand, Varsha; Chua, Tienzhu (SG)

Subject: SID : 13715226 OC : 1505257626SG (CTC INSD AGENT IRENE @ 97112915)



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Jia Le (LKK Auto)

From: raymond@bhh.com.sg
Sent: Wednesday, 9 September 2020 5:25 PM
To: Jia Le (LKK Auto)
Subject: RE: Your ref: FBK2957U [ACCIDENT INVOLVING VEHICLES SKW5138C AND FBK2957U ON 08/12/2018]

Dear Jia Le,

You can close this case.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Tuesday, 8 September 2020 11:24 AM

To: raymond@bhh.com.sg

Subject: Your ref: FBK2957U [ACCIDENT INVOLVING VEHICLES SKW5138C AND FBK2957U ON 08/12/2018]

WITHOUT PREJUDICE

Dear Raymond,

Our insured reported that your client motorcycle hit onto her vehicle from behind. From our records, there was no any evidence received from your side.

Kindly advise whether you have any video footage/Police Investigation result for us to look into the matter.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

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