

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 5 March 2019 1:49 PM  
**To:** 'Coco Lu Ting'  
**Cc:** Tay Jian Ye; Edwin Abcede Caina; Andre Chow En De; Don Bong Kiong Hua  
**Subject:** RE: YOUR VEH SGH8145M, OUR VEH SDK8113A ON 25/01/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>  
**Sent:** Tuesday, 5 March 2019 9:56 AM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>  
**Subject:** RE: YOUR VEH SGH8145M, OUR VEH SDK8113A ON 25/01/2019

Hi Asher,

Please let us have the confirmation for this case later, thank you for your help .

Best regards

Coco Lu Ting

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**From:** Coco Lu Ting  
**Sent:** Tuesday, 26 February, 2019 9:10 AM  
**To:** 'Shu Pei (LKKAUTO)'; Asher Sng (LKKAUTO)  
**Cc:** Tay Jian Ye; Edwin Abcede Caina; Admin-D (LKKAUTO); Admin A  
**Subject:** RE: YOUR VEH SGH8145M, OUR VEH SDK8113A ON 25/01/2019

Hi Asher,

Please advise us the liability for this case. customer is chasing. Thank you

Best regards

Coco Lu Ting

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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Monday, 11 February, 2019 5:47 PM  
**To:** Coco Lu Ting  
**Cc:** Tay Jian Ye; Edwin Abcede Caina; Admin-D (LKKAUTO); Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: YOUR VEH SGH8145M, OUR VEH SDK8113A ON 25/01/2019

Dear Coco,

We refer to the below email.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Sent:** Saturday, 2 February 2019 11:24 AM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Tay Jian Ye <[jianye.tay@cyclecarriage.com.sg](mailto:jianye.tay@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Subject:** RE: YOUR VEH SGH8145M, OUR VEH SDK8113A ON 25/01/2019

Dear officer in charge,

Please advise us the liability for this case. customer is chasing.

Best regards

Coco Lu Ting

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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Monday, 28 January, 2019 10:47 AM  
**To:** Coco Lu Ting; Admin A  
**Cc:** Tay Jian Ye; Edwin Abcede Caina  
**Subject:** RE: YOUR VEH SGH8145M, OUR VEH SDK8113A ON 25/01/2019

Dear Coco,

Noted with thanks.

Dear Shu Pei,

Kindly assist.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]  
**Sent:** Monday, 28 January, 2019 10:34 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Tay Jian Ye <[jianye.tay@cyclecarriage.com.sg](mailto:jianye.tay@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Subject:** RE: YOUR VEH SGH8145M, OUR VEH SDK8113A ON 25/01/2019

Hi Cath, car not in, we confirm the liability first then arrange survey. Thank you

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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Monday, 28 January, 2019 10:23 AM  
**To:** Coco Lu Ting  
**Cc:** Tay Jian Ye; Edwin Abcede Caina  
**Subject:** YOUR VEH SGH8145M, OUR VEH SDK8113A ON 25/01/2019

Dear Coco,

Kindly assist check the vehicle currently got in the workshop?

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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