

REF: MS16 003/MSG19001817/Jgd302

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: **SLP 1992D**

Policy No. **29069766**

Claims No. **SB 2331**

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: **SMB3536L** Yr Regn: **1 Oct/2014**
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **AD Enviro 500** c.c **8849**

Colour **Silver** A/C: Insured / Std / NI / NA

Sp. Reading **302541** T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: **SF076CLR5EMTL3466**

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: **305/70R22.5**

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **Fireenza**

Front

Rear

R/Bal. **7** mm R/Bal. **7/7** mm

L/Bal. **7** mm L/Bal. **7/7** mm

D.O.A. **12/1/19** D.O.I. **25/1/19**

Survey held at **Sumt**

Des. of Damages Frnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SMB 3536L - NS/INC15014536 / Klab

Don: 13032015

SLP 1992D - X

19/1/19 @ 10:00am Email GIA & Estimate and revised to Vanessa.

Final by 8554, 1 day Credit \$1577.00, 65%

RECEIVED 15 MAR 2019

[Signature]

14/3/2019

Date/Time, File Pass to? ☐ : Preli. Report

1) **15/3 1919** ☐ : Final Report

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Days Of Repair: **1**

Resurvey No. of Trip: **1**

Survey Fee:

Transportation:

) \$ + PS. SI

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

MER-TP

854

190

10

160

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 29 January 2019 10:50 AM
To: venessa_chan@sg.msig-asia.com
Cc: KKLau; SUR; Accounts (LKKAUTO)
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SMB 3536L, INSURED VEHICLE: SLP 1992D, DOA: 12-01-2019)
Attachments: CC3MSG19001817Jqd3.pdf; SMB3536 EST.pdf; SMB3536 GIA.pdf

Dear Venessa,

Please be informed that we had inspected the vehicle **SMB 3536L** at M/s: **SMRT AUTOMOTIVE SERVICES PTE LTD**, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705.

Enclosed herewith a copy of TP's GIA report and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: Please advise

Date: 29th January 2019

Our Ref: CC3/MSG19001817/Jqd3

The Motor Claims Department
MSIG Insurance Singapore Pte Ltd

Dear Sirs/Mdm

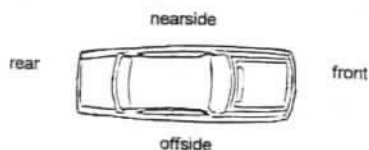
PRELIMINARY ADVICE OF VEHICLE NO. SMB 3536L .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 25/01/2019 at the premises of M/s SMRT and have the following to report:-

Workshop Estimate Amount	: S\$ <u>2,431.20</u> .
Revised Estimate Amount	: S\$ <u>1,925.18</u> .
"Check" Items Amount	: S\$ <u>-</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:

The vehicle sustained damages at the front portion.



Comments/ Present Status:

Damages consistent.

We have not authorized repair.

Yours faithfully

Hwee Jie
Automotive Assessor

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2292D
Vehicle Details	
Vehicle No.:	SMB3536L
Vehicle to be Exported:	No
Intended Deregistration Date:	29 Jan 2019
Vehicle Make:	ALEXANDER DENNIS
Vehicle Model:	ENVIRO500
Primary Colour:	Silver
Secondary Colour:	Black
Manufacturing Year:	2014
Engine No.:	22122168
Chassis No.:	SFD76CLR5EMTL3466
Maximum Power Output:	-
Open Market Value:	\$470,004.00
Original Registration Date:	01 Oct 2014
First Registration Date:	01 Oct 2014
Transfer Count:	0
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 29 Jan 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	15/01/2019 16:15
Date Of Accident	12/01/2019 17:40
Exact Location Of Accident	SELEGIE ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMB3536L
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-81111111
Vehicle Particulars	
Manufacturer	ALEXANDER DENNIS
Model	DOUBLE DECKER
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-II027592MFBP
Cover Note Number	
Driver	
Name of Driver	PHUA KWEE HUAT
NRIC No	S1453301Z
Date Of Birth	08/11/1960
Occupation	OUTDOOR
Date Of Driving Pass	14/02/1986
Driving Experience	32 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address 6 ANG MO KIO ST 62

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLISION - CROSS JUNCTION

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 25

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

My bus was travelling along Selegie Rd after BS 07021 on the 3rd lane. A private car SLP1992D suddenly cut into my lane from my left and grazed against the left front portion of my bus. No injury was reported.

Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? YES

Remarks/ Reasons: PEND DOWNLOAD

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLP1992D

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Handwritten signature 68150

Driver's Signature
(If driver is not the policyholder)
Date & Time:

15/1/19

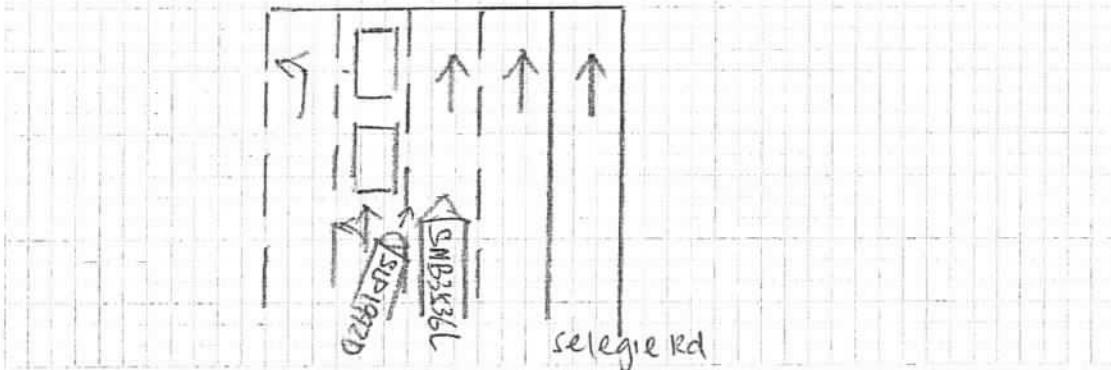


Reporting Centre Person's Signature
Name:
NRIC/FIN No.:

15 JAN 2019

SKETCH PLAN

Bubut Tiniyah Road.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

SMRT BUS

Driver's Signature
(If driver is not the policyholder)
Date & Time:

15/1/19
6 8154

Reporting Centre Person's Signature
Name:
NRIC/FIN No.:

15 JAN 2019




SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 23/01/2019

User ID : GohKK2

Section A - Accident Details	
Registration Number	SMB3536L
Case Reference Number	BUS/01/19/1038
Registration Date	1/10/2014
Company Type	SMRT Buses Ltd
Make	ALEXANDER DENNIS
Model	ENVIRO 500
Name of Driver	PHUA KWEE HUAT
Type of Accident	Side Swipe
Accident Date and Time	12/1/2019 5:40 PM
Accident Reported Date and Time	12/1/2019 7:22 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	SMB3536L - LEFT FRONT PORTION DAMAGED SLP1992D - TP INSURED WITH GREAT AMERICAN - RIGHT SIDE MIRROR DAMAGED
Prepared Date and Time	23/1/2019 10:48 AM
Chassis Number	SFD76CLR5EMTL3466
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, If applicable
Total Labour Cost	\$795.00	\$0.00
Total Spray Cost	\$446.00	\$0.00
Total Spare Part Cost	\$856.94	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$2,097.94	\$0.00
Lump Sum Total	\$2,100.00	\$0.00
Number of Repair Days	2.0	
Prepared / Adjusted By	Kok Khoon Goh	
ARC / Surveyor Sign Off Date	23/01/2019 10:59 AM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 23/01/2019

User ID : GohKK2

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	\$795.00 530	
Total Labour	\$795.00	

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$446.00 324	
Total Spray Painting & Panel Beating	\$446.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6011051	BODY LH	20594483/2	BUMPER CORNER: L/H.F OR ADL E500 DD BUS	1.00	\$1,190.20	10.00	\$1,071.18	Replace /	DEF
Total					\$1,190.20		\$1,071.18		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwee Jie - LKK
25/1/19

L/S 1 days

Photo after paint
[Signature]



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672



Date Generated : 13/03/2019

User ID : CatherineLee

Section A - Accident Details

Registration Number	SMB3536L
Case Reference Number	BUS/01/19/1038
Registration Date	1/10/2014
Company Type	SMRT Buses Ltd
Make	ALEXANDER DENNIS
Model	ENVIRO 500
Name of Driver	PHUA KWEE HUAT
Type of Accident	Side Swipe
Accident Date and Time	12/1/2019 5:40 PM
Accident Reported Date and Time	12/1/2019 7:22 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100559
Special Instruction to ARC, if any	SMB3536L - LEFT FRONT PORTION DAMAGED SLP1992D - TP INSURED WITH GREAT AMERICAN - RIGHT SIDE MIRROR DAMAGED
Prepared Date and Time	23/1/2019 10:48 AM
Chassis Number	SFD76CLR5EMTL3466
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$795.00	\$530.00
Total Spray Cost	\$446.00	\$324.00
Total Spare Part Cost	\$0.00	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$1,241.00	\$854.00
Lump Sum Total	\$1,250.00	\$0.00
Number of Repair Days	2.0	1.0
Prepared / Adjusted By	Kok Khoon Goh	Hwee Jie
ARC / Surveyor Sign Off Date	23/01/2019 10:59 AM	25/01/2019 2:11 PM
Signature		
Remarks		Photo before paint

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 13/03/2019

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$795.00	\$530.00
Total Labour	\$795.00	\$530.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$446.00	\$324.00
Total Spray Painting & Panel Beating	\$446.00	\$324.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6011051	BODY LH	20594483/2	BUMPER,CORNER:L/H,F OR ADL E500 DD BUS	1.00	\$1,190.20	100.00	\$0.00	Repair	Repair
Total					\$1,190.20		\$0.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

Finalised P/P \$854 + 1 days.

Hwee Jie - LK

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Jan 2019		29 Jan 2019 11:38 Edit Adj Rpt	S\$854.00 Edit Estimates	S\$854.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	SMB3536L	Date of Loss:	12/01/2019 17:00 - :59 [51 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 582331	Policy/Cover Note No.:	29069766 (Comprehensive) Coverage: 01/02/2018 - 31/01/2019						
Vehicle Reg. No. (Insured):	SLP1992D	Policy No. (Claimant):							
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Imm.Advice due 30/01/2019]								
Driver/Custodian (Insured):	ONG JIN YU (), NRIC: S7023270G, Tel: +6596973569 Email:								
Adj Asg. Remarks:	DIRECT SURVEY								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMB3536L (582331)**
[SLP1992D]
TP
SMRT BUSES LTD
Jan 12 2019 5:00PM
[GRAB RENTALS PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View <input type="button" value="View in Browser"/>		
Assessment Reports							1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)				Thumbnail	Print	
1	29/01/19 11:27	Accident Statement From: SC - Reg. No: SLP1992D, Claimant: GRAB RENTALS PTE LTD				Load HTM		
Photos/Images							3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print	
1	14/03/19 11:55	General View				Load JPG	<input checked="" type="checkbox"/>	
2	14/03/19 11:55	General View				Load JPG	<input checked="" type="checkbox"/>	
3	14/03/19 11:55	General View				Load JPG	<input checked="" type="checkbox"/>	
4	14/03/19 11:55	General View				Load JPG	<input checked="" type="checkbox"/>	
5	14/03/19 11:55	General View				Load JPG	<input checked="" type="checkbox"/>	
6	14/03/19 11:55	General View				Load JPG	<input checked="" type="checkbox"/>	
7	14/03/19 11:55	General View				Load JPG	<input checked="" type="checkbox"/>	
8	14/03/19 11:55	General View				Load JPG	<input checked="" type="checkbox"/>	
9	14/03/19 11:55	General View				Load JPG	<input checked="" type="checkbox"/>	
10	14/03/19 11:55	General View				Load JPG	<input checked="" type="checkbox"/>	
11	14/03/19 11:55	General View				Load JPG	<input checked="" type="checkbox"/>	
12	14/03/19 11:55	General View				Load JPG	<input checked="" type="checkbox"/>	
13	14/03/19 11:55	General View				Load JPG	<input checked="" type="checkbox"/>	
14	14/03/19 11:55	Photo After Spray				Load JPG	<input checked="" type="checkbox"/>	
15	14/03/19 11:55	Photo After Spray				Load JPG	<input checked="" type="checkbox"/>	
16	14/03/19 11:55	Photo After Spray				Load JPG	<input checked="" type="checkbox"/>	
17	14/03/19 11:55	Photo After Spray				Load JPG	<input checked="" type="checkbox"/>	
18	14/03/19 11:55	Photo After Spray				Load JPG	<input checked="" type="checkbox"/>	
19	14/03/19 11:55	Photo After Spray				Load JPG	<input checked="" type="checkbox"/>	
20	14/03/19 11:55	Photo After Spray				Load JPG	<input checked="" type="checkbox"/>	
21	14/03/19 11:55	Photo After Spray				Load JPG	<input checked="" type="checkbox"/>	
Documentation							1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)				Thumbnail	Print	
1	29/01/19 11:28	TP SMB3536L E-REPORT				Load PDF		
2	29/01/19 11:38	CC3MSG19001817Jqd3				Load PDF		
3	29/01/19 11:38	ESTIMATE REPAIR				Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST		<input type="button" value="Reset"/>	<input type="button" value="Save"/>	<input type="button" value="Print"/>
There are no document checklists configured.				

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG19001817/JQD3E2

Date: 15/03/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29069766

Claimant Vehicle No : SMB3536L

Insured Vehicle No : SLP1992D

Date of Loss: 12/01/2019

Nature of Claim: TP

Claim No: 582331

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMB3536L

Make & Model: ALEXANDER DENNIS ENVIRO500, 8.8 D (A)

Engine No: 22122168

Reg. Date: 01/10/2014 (Man. Year: 2014)

Chassis No: SFD76CLR5EMTL3466

Colour: Silver

Odometer: 302541 km

Engine Capacity: 8849 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 305/70 R22.5

Rear Tyre Size: 305/70 R22.5 (D)

Front Left Side: Firenza 7 mm

Rear Left Side: Firenza 7/7 mm

Front Right Side: Firenza 7 mm

Rear Right Side: Firenza 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,190.20	0.00	1,190.20	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,241.00	854.00	387.00	31.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	2,431.20	854.00	1,577.20	64.87

INSPECTION

Date of Assignment: 29/01/2019

Date Inspected: 25/01/2019 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 1.0 days

Adjuster: ONG HWEE JIE

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:		(Last Synchronised: 15 Mar 2019)
Parts:	N/A	ALEXANDER DENNIS ENVIRO500 8.8 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SMB3536L)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER, CORNER: L/H, FOR ADL E500 DD BUS	Not Necessary	1,190.20 F	*- F
F=Franchise part.						
Total Parts (S\$)					1,190.20	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	795.00	530.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	446.00	324.00
Gross Labour Cost (S\$)			1,241.00	854.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >