

Vic (LKKAuto)

From: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
<ChanSiauChin@smrt.com.sg>
Sent: Thursday, 20 June, 2019 2:05 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: LOD - ACCIDENT INVOLVING SMB1348B AND SKC95E ON 21/1/2019 ALONG UPPER THOMSON ROAD *** LKK REF: CC3/AIG19001816/Jha3
Attachments: img-620140112-0001.pdf
Importance: High

Without Prejudice

Dear Vic,

Attached duly-signed DV for your easy reference.
The original copy will be posted out to you via post soon.

Thanks & Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: 20/06/2019 13:25
To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: LOD - ACCIDENT INVOLVING SMB1348B AND SKC95E ON 21/1/2019 ALONG UPPER THOMSON ROAD *** LKK REF: CC3/AIG19001816/Jha3

WITHOUT PREJUDICE

Dear Karen,

We refer to the below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we confirm acceptance of your offer of \$809.00 (all in) to settle your client's claim.

Kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:eileenbay@smrt.com.sg>]

Sent: Friday, 12 April, 2019 11:27 AM

To: Vic (LKKAuto)

Cc: CS A Team

Subject: RE: LOD - ACCIDENT INVOLVING SMB1348B AND SKC95E ON 21/1/2019 ALONG UPPER THOMSON ROAD *** LKK REF: CC3/AIG19001816/Jha3

WITHOUT PREJUDICE

Dear Vic,

Refer to our LOD dd on 14/2/19.

Please revert with offer.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency

DID: +65 6556 3549 | E: eileenbay@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: 14 February 2019 18:05

To: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) <eileenbay@smrt.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - ACCIDENT INVOLVING SMB1348B AND SKC95E ON 21/1/2019 ALONG UPPER THOMSON ROAD *** LKK REF: CC3/AIG19001816/Jha3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG19001816/Jha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) <eileenbay@smrt.com.sg>

Sent: Thursday, 14 February, 2019 5:04 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD - ACCIDENT INVOLVING SMB1348B AND SKC95E ON 21/1/2019 ALONG UPPER THOMSON ROAD

Our Ref: **BUS/01/19/1054/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SMB1348B**.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$527.00
Loss of Use	\$275.00 (1 days x \$275.00)
LTA Search Fee	\$7.00
Total	\$809.00

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency

DID: +65 6556 3549 | E: eileenbay@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

