

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 22 October, 2019 10:13 AM
To: claimsdept@sg.cntaiping.com
Cc: Ong Chin Kiat; 'Chong Boon Sen'; Elaine Cheong; Admin A; Vic (LKKAUTO); Alfred Toh
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBH4268C (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI19001815/Jha3) on 23/01/2019
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf; Email from TP LOD dd 280319.pdf; PIR.pdf; LETTER TO OI.pdf

CTI REF – TBA

LKK REF – CC3/CTI19001815/Jha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBH 4268C (OI) AND SHF 362D (TP) ON 23/01/2019

We refer to the above matter.

It was reported that Insured vehicle had rear-ended TP vehicle. PIR is against the Insured.

We had spoken to the Insured Driver and he confirmed accident details and was informed of the TP claim and NCD issues. A letter was sent out to the Insured company to notify TP claim and NCD issues.

As such, in view of BOLA 27, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer SMRT AUTOMOTIVE SERVICES PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 13,716.32	\$ 3,018.76
Loss of Rental (\$120.91 x 6.25 day)	\$ 755.69	\$ 725.46 (\$120.91 x 6 days)
Loss of Income (\$60 x 6.25 days)	\$ 375.00	\$ 360.00 (\$60 x 6 days)
LTA Search Fee	\$ 7.00	\$ 7.00
TOTAL	\$ 14,854.01	\$ 4,111.22

Breakdown of days is as follows:

Recommended Days	4 days
Weekends / Downtime	2 days
TOTAL	6 day

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 16 April, 2019 1:34 PM

To: claimsdept@sg.cntaiping.com

Cc: Ong Chin Kiat; 'Chong Boon Sen'; Elaine Cheong; CS A Team; Poh Kin (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBH4268C (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI19001815/Jfa3) on 23/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 4 March, 2019 10:25 AM

To: claimsdept@sg.cntaiping.com

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBH4268C (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI19001815/Jfa3) on 23/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 1 February, 2019 9:06 AM

To: claimsdept@sg.cntaiping.com

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBH4268C (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI19001815/Jfa3) on 23/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 362D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)