

INS. CASE OWNER:

CC 3, A/G 1900 1809, G 2039

LKK:
IDAC:

Surveyor:

KMR

DOI:

ASSIGNMENT

29/01/19

Date:

28/01/19

Registered in Merimen:

28/01/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKS 9066X

Name of Insured:

CHOO XIAO LING CLAIM

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

24/01/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Wang hooi Leng, Charles

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SK73288 G



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

12/12

AD-2

30.01.19 @ 10am

SK73288 G - X ; SKS 9066 X - X

GRAVED OR CONFIRMED ACCIDENT, DID MENTION TP BOUL RACE. THE ONE (AM) OVERWRITE NO NO VIDEO TO PROVE, INDEED TP CLAIM AGREED TO SIGN FBI BOAT TWO FINGER ABOUT NEW ROAD.

11/3/19 + FILE PAS TO TYPE MANDATE

14/10/19 + FILE PAS TO HMKL TO CLOSE

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Patched

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 11/10/19

Confirm with Mery

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost: (w/45)

S\$ 15208.24

DID REPAIR ENDING 7.

Loss of Rental (LOR):

S\$ 1050.00

(

7 days) x \$150

Loss of Use (LOU):

S\$ -

(\$

x

days)

Loss of Income (LOI):

S\$ -

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: 71

3) Survey fee: \$320

Total:

S\$ 16260.24

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 16260.24

Name 1:

Volkswagen Group Singapore Pte Ltd

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

Ref.

REF: AIG

1809/4223

57461

VEHICLE

From Date: 29/01/2019

Estimated Cost

OD / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No

SKT 3288G

At Workshop hrs

Volkswagen

of

247 Alexandria Road

Insured

Policy No

Claims No

Sum Insured

Excess

(Client's Record)

Make of Veh

9:30am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value

14k

IDAC Accident Report

Consistent? : Yes or No

GIA / PR Seen

Consistent? : Yes or No

Est. Repairs

5

days

Res. : Yes or No

Lump Sum

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date

Person Contacted

Veh No

SKT3288G Regn 10 Apr 2015

Type: ☒ M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Volkswagen Touareg cc 2967

Colour

Grey

A/G: Insured / Std / NI / NA

Sp/Heading

109925

T/Radio: Insured / Std / NI / NA

Eng/No

C/No

WVGZZZ7PZFD010648

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Mod: Nil / ☒ S/Tire / STD A/Rim or

Tyre Size

F:

225/45 R20

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal

6

mm

R/Bal

6

mm

L/Bal

6

mm

L/Bal

6

mm

D.O.A.

D.O.I

29-01-19

Survey held at

w/s

9:30

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P - \$14213.31 (Red \$4322.50 / 25%)

Date/Time: File Pass to:

☐

Prel. Report

File

☐

Final Report

Date/Time: File Return to:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1. A. + B. \$

1. Phone

1. Fuel

1. Other

1. Total

Add Fee:

☐

Site Insp \$

☐

Interview \$

☐

Tech. Insp \$

☐

Witness \$

Report Format:

Lump Sum / I.B.L: \$

5 Days.

before paint photos.

Guo Qiang - 82880282

29/1/19.

VGS Singapore, 247, 159934 Singapore

TAY BOON LOI
897C WOODLANDS DRIVE 50
#10-190
Singapore, 732897
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV028442
Quote No. SER/QUO/1900191
QuoteDate 26/01/19
Salesperson Delsie Ong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Touareg GP 3.0 R-Line TDI R-L	108,896	Wong Mei
License No.	VIN	Initial Registration	Sales Advisor
SKT3288G	WVGZZZ7PZFD010648	10/04/15	Delsie Ong
Engine Code	Labor Type	Engine No.	Model Code
	1M	CRC 209379	7P62PJ

No.	Description	Qty.	UoM	Unit Price	Amount
B&P ALEX LABOUR	LABOUR	2	5 Labor	840	1680
B&P ALEX LABOUR	TRANSFER BOOT LID MECHANIS	1	Labor		420
B&P ALEX LABOUR	R&R REAR W/SCREEN	1	Labor		840
B&P ALEX PAINT	SPRAY PAINT	3	5 Labor	800	2400
B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un	1.30	480
	COMPULSORY TO DO AFTER AC				1.30
B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un	1.30	280
	Nett				1.30
	Sum Labor * GASKET	1	Tu	20.01	2.60
1T0919133C 9B9	PARKING SENSOR O RING	4	Pieces	0.525	2.10
533867910A	FELT STRIP	1	Pieces	14.301	14.30
7P0807309A	BUMPER REINFORCEMENT	1	Pieces	1,129.212	1,129.21
	Use Predecessor 7P0807309				
7P6802657	ADAPTER	1	Pieces	146.643	146.64
7P6807045 9B9	BUMPER LOWER BRACKET LHS	1	Pieces	46.1895	46.19
	Use Predecessor 7P6807045				
7P6807046 9B9	BUMPER LOWER BRACKET RHS	1	Pieces	46.1895	46.19
	Use Predecessor 7P6807046				
7P6807251C	FOAM INSER LHR	1	Pieces	46.2945	46.29
7P6807252C	FOAM INSER RHR	1	Pieces	46.2945	46.29
7P6807256F	FOAM INSER	1	Pieces	93.261	93.26
	Use Predecessor 7P6807256C				
7P6807375C	BUMPER SIDE BRACKET LHS	1	Pieces	92.9145	92.91
7P6807376C	BUMPER SIDE BRACKET RHS	1	Pieces	92.9145	92.91
7P6807421F GRU	REAR BUMPER UPPER	1	Pieces	2,129.9775	2,129.98
Sum carried forward					3,888.89

Payments to: - BBN: - Acc.-No.:

VGS Singapore, 247, 159934 Singapore

TAY BOON LOI
897C WOODLANDS DRIVE 50
#10-190
Singapore, 732897
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV028442
Quote No. SER/QUO/1900191
QuoteDate 26/01/19
Salesperson Delsie Ong
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SKT3288G	WVGZZZ7PZFD010648	10/04/15	Delsie Ong
Engine Code	Labor Type	Engine No.	Model Code
	1M	CRC 209379	7P62PJ

(121328 293031)

		Continued	3,888.89
7P6807482F 041	Δ REAR BUMPER LOWER (BLACK - <i>GA</i>	1 Pieces	643.104
	Do Not Unblock-Check Eugene Ng		
7P6807521K GRU	REAR BUMPER CENTRE - <i>de</i>	1 Pieces	842.0895
7P6807787A 2ZZ	REAR BUMPER UPPER CHROM - <i>de</i>	1 Pieces	461.853
7P6807863A	BUMPER CENTRE BRACKET <i>X</i> <i>NN</i>	1 Pieces	116.1405
	Use Predecessor 7P6807863		
7P6813231	RETAINING PLATE FOR TRIM <i>X</i> <i>NN</i>	1 Pieces	169.407
7P6827025C (20-22) Δ	REAR LID - <i>de</i>	1 Pieces	521.20
7P6827699A	BOOT LID TOP SPOILER TRIM <i>X</i>	1 Pieces	521.20
7P6827934A 041	BOOT LID TOP SPOILER <i>X</i>	1 Pieces	2,797.67
	BLACK PROJECT <i>X</i> <i>NN</i>		
7P6853345 2ZZ	BUMPER LOWER CENTRE MOLD <i>X</i>	1 Pieces	213.8535
7P6853630D FOD	VW SIGN -	1 Pieces	78.498
7P6853675AACWB	NAME PLATE - BLUEMOTION -	1 Pieces	56.427
7P6853675D GQF	NAME PLATE - TDI -	1 Pieces	54.369
7P6853675E 739	NAME PLATE - V6 -	1 Pieces	47.5965
7P6853687 739	NAME PLATE - TOUAREG -	1 Pieces	154.35
7P6853835	BUMPER CENTRE MOLDING CH -	1 Pieces	206.955
7P6853841	BUMPER MOLDING CHROM LH -	1 Pieces	95.1615
7P6853842	BUMPER MOLDING CHROM RH -	1 Pieces	95.1615
7P6919491	SENSOR BRACKET -	2 Pieces	14.238
7P6919491A	SENSOR BRACKET -	2 Pieces	14.238
8D0853419D	REAR NUMBER PLATE PACKING <i>Y</i>	1 Pieces	20.0655
D 002000A2	CLEANER -	1 Pieces	104.832
D 004660M2	2K GLUE - <i>de</i>	1 Pieces	128.709
D 00920002	PRIMER - <i>de</i>	1 Pieces	23.478

Sum carried forward

10,776.76

Payments to: - BBN - Acc.-No.

VGS Singapore, 247, 159934 Singapore

TAY BOON LOI
897C WOODLANDS DRIVE 50
#10-190
Singapore, 732897
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
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License No.	VIN	Initial Registration	Sales Advisor
SKT3288G	WVGZZZ7PZFD010648	10/04/15	Delsie Ong
Engine Code	Labor Type	Engine No.	Model Code
	1M	CRC 209379	7P62PJ

D 00950025	APPLICATOR
D 180KU2A1	2KADHESIVE
D 181802M1	ACTIVATOR
D 822150A1	BONDAGENT
WHT007341	NUT
	Predecessor N 90766703
	Sum Item

* Nut

Continued		10,776.76
2 Pieces	8.568	17.14
1 Pieces	72.5655	72.57
1 Pieces	21.42	21.42
1 Pieces	51.912	51.91
2 Pieces	1.75875	3.52
3 Pcs	1.76	5.28
		10,940.72

Sum Labor	2.60
Sum Item	10,940.72

Total SGD	10,943.32
7% GST	766.04
Total SGD Incl. GST	11,709.35

Payment Terms

No Credit

LRK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Payments to: - BBN: - Acc.-No.:

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	57461
Vehicle Details	
Vehicle No.:	SKT3288G
Vehicle to be Exported:	No
Intended Deregistration Date:	29 Jan 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TOUAREG GP 3.0 TDI AT 7P62PJ A/S SR
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CRC209379
Chassis No.:	WVGZZZ7PZFD010648
Maximum Power Output:	180.0 kW (241 bhp)
Open Market Value:	\$72,265.00
Original Registration Date:	10 Apr 2015
First Registration Date:	10 Apr 2015
Transfer Count:	0
Actual ARF Paid:	\$102,077.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Apr 2025
PARF Rebate Amount:	\$76,557.00
Intended COE Rebate Details	
COE Expiry Date:	09 Apr 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$70,890.00
COE Rebate Amount:	\$43,930.00
Total Rebate Amount:	\$120,487.00

The information contained herein is correct as at 29 Jan 2019

OK

View Received Message

This mail is associated with :

***SKT3288G (0334998519SG)
[SKS9066X]**

TP
TAY BOON LOI
Jan 24 2019 4:00PM
[CHOO XIAO LING ELAINE]
Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 20/09/2019 11:03 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$15980.24) - SKT3288G - Claim Handler: Tan, Bennie-WZ

Approved:15980.24:Pls do your utmost to negotiate as follows: COR: \$15,208.24 (w/gst) LOU: \$500-770 (TP rental agreement not endorsed by TP owner) GIA: \$2 (subject to billing furnished) TOTAL: \$15,710.24 - 15,980.24

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SKT3288G (0334998519SG)
[SKS9066X]**

TP
TAY BOON LOI
Jan 24 2019 4:00PM
[CHOO XIAO LING ELAINE]
Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 01/10/2019 14:03 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$16190.24) - SKT3288G - Claim Handler: Tan, Bennie-WZ

Approved:16190.24:Pls do your utmost to negotiate as follows: COR: \$15,208.24 (w/gst) LOR: \$600-980 (Subj to TP rental agreement endorsed by TP owner) GIA: \$2 (subject to billing furnished) TOTAL: \$15,810.24 - 16,190.24

DOCUMENTS SUMMARY

There are no documents.

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 22 August 2019 11:42 AM
To: Tan, Bennie-WZ
Subject: Your ref: 0334998519SG [ACCIDENT INVOLVING VEHICLES SKS9066X AND SKT3288G ON 24/01/2019]

AIG Ref: **0334998519SG**
LKK Ref: CC3/AIG19001809/Gda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKS 9066X(OI) AND SKT 3288G(TP) ON 24/01/2019

We refer to the above matter.

Insured did not have any evidence to prove Third Party rolled back and agree to settle at best. We did clarify with insured the nature of the accident and he is aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, "**VOLKSWAGEN GROUP SINGAPORE**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 21,071.75	\$ 15,208.24
2. Loss of Rental (7days x \$150.00)	\$ 1,050.00	\$ 1,050.00 (7days x \$150.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 22,123.75	\$ 16,260.24

**5days recommendation for repair + 1weekend = 7days

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SKT3288G (0334998519SG)
[SKS9066X]**

TP
TAY BOON LOI
Jan 24 2019 4:00PM
[CHOO XIAO LING ELAINE]
Volkswagen Centre Singapore

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From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 09/09/2019 16:10 PM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SKT3288G - Claim Handler: Tan, Bennie-WZ

Maintained:Pls let us have your professional comments and photos on your recommendation on the following parts: 1. REAR LID 2. REAR BUMPER LOWER (BLACK)

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SKT3288G (0334998519SG)
[SKS9066X]**

TP
TAY BOON LOI
Jan 24 2019 4:00PM
[CHOO XIAO LING ELAINE]
Volkswagen Centre Singapore

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From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/10/2019 11:09 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$16260.24) - SKT3288G - Claim Handler: Tan, Bennie-WZ

Approved:16260.24:Strictly for settlement, please negotiate up to per below: COR: \$15,208.24 (w/gst) LOR: \$1050(Subj to TP rental agreement endorsed by TP owner) GIA: \$2 (subject to billing furnished) TOTAL: \$16,260.24

DOCUMENTS SUMMARY

There are no documents.

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SKR 906X

Claimant's Vehicle No. SKT 32889

Accident on 24.1.19 involving vehicle/s No. _____

_____ along/at SINGAPORE CUSTOMS

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 15208.24 Payable to Volkswagen Group Singapore Pte Ltd
2. Loss-of-Use/
Car Rental S\$ 1050 Payable to Volkswagen Group Singapore Pte Ltd
3. ~~Medical~~ and
Search Fees S\$ 2 Payable to Volkswagen Group Singapore Pte Ltd

Remarks : _____

Service Adviser _____

Contact No.H/P. _____

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 30 January 2019 10:06 AM
To: 'CHARLES.WWL@GMAIL.COM'
Subject: ACCIDENT INVOLVING SKS 9066X AND SKT 3288G ON 24/01/2019

Our Ref: CC3/AIG19001809/ea3

30 JAN 2019

CHOO XIAO LING ELAINE / WANG WOOL LING, CHARLES (YUAN WEILONG)

Dear Sir/Madam,

ACCIDENT INVOLVING SKS 9066X AND SKT 3288G ON 24/01/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Yay Boon Loi (the third party claimant) of APT B1E 897C WOODLAND DRIVE 50 #10-190 S'pore 730197 (address), owner of SET 3288G (vehicle no.) hereby authorize VOLKSWAGEN GROUP SINGAPORE Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SET 3288G that was damaged pursuant to the accident which occurred on 24/01/19 (date) along Queue at Sports Centre, returning from U'Sia (location) involving vehicle no/s SKS 9066X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 11th (day) of March (month) 20 19 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$15,208.24 (Repair Cost), S\$ 1,050.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SKT 3288 G that was damaged pursuant to the accident which occurred on 24/01/2019 (date) along QUEWEE AT S'PORE CUSTOM RETURNING FROM M'31A (location) involving vehicle no/s SKJ 9066 K. This is pursuant to the inspection conducted on 29/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAY BOON LOI ("the third party claimant") of vehicle no. SKT 3288 G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKT 3288 G (vehicle no.) as a result of the accident.

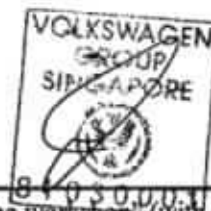
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of October (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P09186

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 19IP0415

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
807-16 AIG Building
Singapore

Post Code: 579120

VEH NO.: SKT3288G

DATE: 28/02/19 Pickup:

VIN NO.: WVGZZZ7PZF0010648 KM: 112,829

GEARBOX CODE: Engine No.:

MODEL: Touran GP 3.0 R-Line TDI R-L

SA: Wong Mei

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
REPAIR LIMIT \$20K					
DIRECT SETTLEMENT AGAINST AIG					
DOA: 24.1.19					
TP VEH: SKS9066X					
SURVEYOR: LKK GUOQIANG					
Labor					
1	LABOUR	2.00	LAB	840.00	1,680.00
2	TRANSFER BOOT LID MECHANISM	0.50	LAB	840.00	420.00
3	R&R REAR WISCREEN	1.00	LAB	840.00	840.00
4	SPRAY PAINT	3.00	LAB	800.00	2,400.00
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	PROGRAMMING & CALIBRATION- NETT	1.00	TU	280.00	280.00
8	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	480.00	480.00
9	GASKET	1.00	TU	20.01	20.01
Item					
10	PARKING SENSOR O RING	4.00	PCS	0.53	2.10
11	FOAM INSER LHR	1.00	PCS	46.29	46.29
12	FOAM INSER RHR	1.00	PCS	46.29	46.30
13	REAR BUMPER UPPER	1.00	PCS	2,129.98	2,129.98

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P09186

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 19IP0415

SERVICE CUSTOMER NO.: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore

Post Code: 079120

VEH NO.: SKT3288G

DATE: 28/02/19 Pickup:

VIN NO.: WVGZZZ27PZF0010848 KM: 112,829

GEARBOX CODE: Engine No.:

MODEL: Touareg GP 3.0 R-Line TDI R-L

SA: Wong Mei

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
14	REAR BUMPER LOWER (BLACK)	1.00	PCS	843.10	843.10
15	REAR BUMPER CENTRE	1.00	PCS	842.09	842.09
16	REAR BUMPER UPPER CHROM PLATE	1.00	PCS	481.85	481.85
17	REAR LID	1.00	PCS	2,827.20	2,827.20
18	VW SIGN	1.00	PCS	78.50	78.50
19	NAME PLATE - BLUEMOTION	1.00	PCS	56.43	56.43
20	NAME PLATE - TDI	1.00	PCS	54.37	54.37
21	NAME PLATE - V6	1.00	PCS	47.59	47.59
22	NAME PLATE - TOUAREG	1.00	PCS	154.35	154.35
23	BUMPER CENTRE MOLDING CHROM	1.00	PCS	208.96	208.96
24	BUMPER MOLDING CHROM LH	1.00	PCS	95.16	95.16
25	BUMPER MOLDING CHROM RH	1.00	PCS	95.16	95.16
26	SENSOR BRACKET	2.00	PCS	14.24	28.48
27	SENSOR BRACKET	2.00	PCS	14.24	28.47
28	PACKING	1.00	PCS	20.07	20.07
29	CLEANER	1.00	PCS	104.83	104.83
30	2K GLUE	1.00	PCS	128.71	128.71
31	PRIMER	1.00	PCS	23.48	23.48

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P09186

Biz Reg. No. 53103069E
GST No. M30098505-2

SERVICE ORDER NO.: 19IP0415

SERVICE CUSTOMER NO.: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P.L.

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-15 AIG Building
Singapore

Post Code: 078120

VEH NO.: SKT3288G

DATE: 28/02/19

Pickup:

VIN NO.: WV3ZZZ7PZF0010848

KM: 112,829

GEARBOX CODE:

Engine No.:

MODEL: Touareg GP 3.0 R-Line TDI R-L

SA: Wong Mei

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
32	APPLICATOR	2.00	PCS	8.57	17.13
33	2KADHESIVE	1.00	PCS	72.57	72.57
34	ACTIVATOR	1.00	PCS	21.42	21.42
35	BONDAGENT	1.00	PCS	51.91	51.91
36	NUT	2.00	PCS	1.76	3.52
37	NUT	3.00	PCS	1.76	5.28

GST (7%) AMOUNT: 994.93

TOTAL AMOUNT: 15,208.24

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2526214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment

247 Alexandra Road Singapore 159934 Phone :64748288 Fax : 64711022

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

TAY BOON LOI

OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Official Receipt No : 201903-0094

Account of : TAY BOON LOI

Date Issued : 11/03/2019

Vehicle Reg No. : SKT367G

Rental Dates : 28/02/2019

Amount Received : S\$ 1,050.00

Payment Type: : VISA V101398 S\$ 1,050.00

Payment for Invoice : AR1903-0170

Comments :

TOTAL AMOUNT RECEIVED	S\$ 1,050.00
-----------------------	--------------

* This is a computer generated document. No signature is required.

Member of
VRA & ARTAS



ARTAS

363 Sembawang Road Goodlink Park Singapore 758379 T 67532536 F 67567565 E www.chans.com.sg

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

TAY BOON LOI
BLK 897C #10-190
WOODLANDS DRIVE 50
SINGAPORE 732897

ATTN : TAY BOON LOI

INVOICE : AR1903-0170
DATE : 11/03/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201902-0256

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No	: SKT387G	981.31
Make / Model	:	
Rental Dates	: Rental Billing From 28/02/2019 To 07/03/2019	
Period	: 7 days	
Rental Rate	: S\$ 150.00 Per Day (including GST)	
Reference No	: SKT3288G	

AMOUNT : S\$
ONE THOUSAND FIFTY DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 981.31
GST 7% : 68.69

TOTAL S\$	1,050.00
-----------	----------

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

RENTAL AGREEMENT

201982 - 0234

Hirer's Name Tay Boon Loi	Date of Birth 29/2/56	Passport No. S1185746/I	Vehicle No. As Above
Address Blk 897C Woodlands Dr. 50	Occupation As Above	Driving License No. 83396053 - Jun Yi	Date of Expiry
Post Code #10-190	Contact No. 732897	Mobile Phone No. 	Responsibility
Joint Hirer's / Guarantor's Name 	Date of Birth 	Passport No. 	Vehicle No.
Address 	Occupation 	Driving License No. 	Date of Expiry
Post Code 	Contact No. 	Mobile Phone No. 	

CHECK OUT	Date 28.2.19	Time 9.35am	Mileage 0	AM 0	PM 0
CHECK IN	Date 7.3.19	Time 4.15pm	Mileage 0	AM 0	PM 0

IMPORTANT NOTES -

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - For \$1500 for damage to vehicle plus loss of earnings when damaged vehicle under repair.
- Third Party Liability - For \$2000 for any Third Party Accident Claim.
- Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summonses.
- Extension - One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturdays where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/3 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	7	150	→ 1050
DISCOUNT			
GST @ 7%			
TOTAL			1050
EXTENSION			
VW / Mei			
SKT3288G			
DEPOSIT (refundable) \$5			
CHANGED OVER FROM VEH.			
DATE			

I/We have read and agree to the terms and conditions of the rental Agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's / Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **SKT367G**

MODEL

FROM

RETURN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-014649

Date of Request: 25/01/2019

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 25/01/2019
Enquiry By Wong Yen Mei
TP Vehicle No. SKS9066X
Accident Date 24/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKS9066X	AIG Asia Pacific Insurance Pte. Ltd.	21/09/2018-20/09/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**Our Ref No: GR-19-014849
Date of Request: 25/01/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 25/01/2019
Enquiry By: Wong Yen Mei
TP Vehicle No: SKS9086X
Accident Date: 24/01/2019

DESCRIPTION	AMOUNT (\$\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jan 2019 Edit Reg		29 Jan 2019 00:00 Edit Adj Rpt	S\$14,213.31 Edit Estimates	S\$14,213.31 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: CHOO XIAO LING ELAINE , ID: S8015012A									
Main Claimant: TAY BOON LOI , ID: S11857461									
Vehicle Reg. No.: SKT3288G		Date of Loss: 24/01/2019 16:00 - :59 [45 Months and 14 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 0334998519SG		Policy/Cover Note No.: 2100469650 (Comprehensive)							
Vehicle Reg. No. (Insured): SKS9066X		Policy No. (Claimant): DMPPHQ18-001866							
		Excess:							
Repairer: Volkswagen Group Singapore Pte Ltd (Alexandra) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com									
Claimant's Insurer: EQ Insurance Company Ltd (HQ) - Tel: 6223 9433									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 08/02/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (10/10/2019): Alert - Adj Mandate Approved (S\$16260.24) - SKT3288G - Claim Handler: Tan, Benni... - AIG_SG_EXPRESS (01/10/2019): Alert - Adj Mandate Approved (S\$16190.24) - SKT3288G - Claim Handler: Tan, Benni... - AIG_SG_EXPRESS (20/09/2019): Alert - Adj Mandate Approved (S\$15980.24) - SKT3288G - Claim Handler: Tan, Benni... - AIG_SG_EXPRESS (09/09/2019): Alert - Adj Mandate Maintained - SKT3288G - Claim Handler: Tan, Bennie-WZ									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKT3288G (0334998519SG)

[SKS9066X]

TP

TAY BOON LOI

Jan 24 2019 4:00PM

[CHOO XIAO LING ELAINE]

Volkswagen Group Singapore Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			☒		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	(Draft)		Third Party Express Settlement – Payment Breakdown														Edit			
Photos/Images															3 per page			☒		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	22/08/19 11:36		General View														Load JPG ☒			
2	22/08/19 11:36		General View														Load JPG ☒			
3	22/08/19 11:36		General View														Load JPG ☒			
4	22/08/19 11:36		General View														Load JPG ☒			
5	22/08/19 11:36		General View														Load JPG ☒			
6	22/08/19 11:36		General View														Load JPG ☒			
7	22/08/19 11:36		General View														Load JPG ☒			
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31	22/08/19 11:36		General View														Load JPG ☒			
32	22/08/19 11:36		General View														Load JPG ☒			
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36	22/08/19 11:36		General View														Load JPG ☒			
37	22/08/19 11:36		General View														Load JPG ☒			
38	22/08/19 11:36		General View														Load JPG ☒			
39	22/08/19 11:36		General View														Load JPG ☒			
40	22/08/19 11:36		Odometer Reading														Load JPG ☒			

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
					☒
41	22/08/19 11:36	Chassis Number		Load JPG	☒
42	22/08/19 11:36	General View		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/01/19 15:50	NOTIFICATION FROM WORKSHOP + TP ESTIMATE		Load PDF	
2	28/01/19 15:50	TP GIA REPORT		Load PDF	
3	26/07/19 11:57	RENTAL RECEIPT		Load PDF	
4	26/07/19 11:57	GIA SEARCH		Load PDF	
5	22/08/19 11:40	TP ESTIMATE - MARKED		Load PDF	
6	24/09/19 10:41	RENTAL AGREEMENT SIGNED BY ONWER		Load PDF	
7	09/10/19 09:21	EMAIL FROM WSP DD 091019		Load PDF	
8	24/10/19 09:25	WORKSHOP INVOICE		Load PDF	
9	24/10/19 09:25	AUTHORISATION TO ACT FORM		Load PDF	
10	24/10/19 09:25	Release Voucher		Load PDF	
11	24/10/19 09:25	LOD		Load PDF	
12	24/10/19 09:25	LETTER TO OI		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	29/01/19 12:38	OI GIA REPORT		Load PDF	
2	09/09/19 16:18	LKK seeking mandate		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKS9066X (Insd veh)	Model:	VOLKSWAGEN TOUAREG
	SKT3288G (TP veh)		3.0 (A)
Date of Accident:	24/01/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	21,071.75
Final Repair Cost	:	\$	15,208.24
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	1,050.00 7 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	16,260.24
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	:	\$ 16,260.24
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

24 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19001809/GDA3Q2

Date: 24/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100469650
Claimant
Vehicle No : SKT3288G **Insured Vehicle No :** SKS9066X
Date of Loss: 24/01/2019 **Nature of Claim:** TP **Claim No:** 0334998519SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKT3288G**
 Make & Model: VOLKSWAGEN TOUAREG, 3.0 (A) Engine No: CRC209379
 Reg. Date: 10/04/2015 (Man. Year: 2015) Chassis No: WVZZZ7PZFD010648
 Colour: Grey Odometer: 109925 km
 Engine Capacity: 2967 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R20 Rear Tyre Size: 225/45 R20
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,593.22	8,113.31	5,479.91	40.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,100.00	6,100.00	0.00	0.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	19,693.22	14,213.31	5,479.91	27.83
+ GST 7.00/7.00% (S\$)	1,378.53	994.93	383.60	27.83
Nett Amount (S\$)	21,071.75	15,208.24	5,863.51	27.83
+ Car Rental (7.0 x S\$150.00/day) (S\$)		1,050.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		16,260.24		

INSPECTION

Date of Assignment: 29/01/2019
 Date Inspected: 29/01/2019 Inspected At: VOLKSWAGEN GROUP
 SINGAPORE PTE LTD
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*GASKET	Necessary	20.01 FS	*20.01 FS
2	1		*PARKING SENSOR O RING	Necessary	2.10 FS	*2.10 FS
3	1		*FELT STRIP	Not Necessary	14.30 FS	*- FS
4	1		*BUMPER REINFORCEMENT	Not Necessary	1,129.21 FS	*- FS
5	1		*ADAPTER	Not Necessary	146.64 FS	*- FS
6	1		*BUMPER LOWER BRACKET LHS	Not Necessary	46.19 FS	*- FS
7	1		*BUMPER LOWER BRACKET RHS	Not Necessary	46.19 FS	*- FS
8	1		*FOAM INSER LHR	Necessary	46.29 FS	*46.29 FS
9	1		*FOAM INSER RHR	Necessary	46.30 FS	*46.30 FS
10	1		*FOAM INSER	Not Necessary	93.26 FS	*- FS
11	1		*BUMPER SIDE BRACKET LHS	Not Necessary	92.91 FS	*- FS
12	1		*BUMPER SIDE BRACKET RHS	Not Necessary	92.91 FS	*- FS
13	1		*REAR BUMPER UPPER	Deformed	2,129.98 FS	*2,129.98 FS
14	1		*REAR BUMPER LOWER (BLACK)	Cut	643.10 FS	*643.10 FS
15	1		*REAR BUMPER CENTRE	Deformed	842.09 FS	*842.09 FS
16	1		*REAR BUMPER UPPER CHROM	Deformed	461.85 FS	*461.85 FS
17	1		*BUMPER CENTRE BRACKET	Not Necessary	116.14 FS	*- FS
18	1		*RETAINING PLATE FOR TRIM	Not Necessary	169.41 FS	*- FS
19	1		*REAR LID	Dented	2,627.20 FS	*2,627.20 FS
20	1		*BOOT LID TOP SPOILER TRIM	Not Necessary	521.20 FS	*- FS
21	1		*BOOT LID TOP SPOILER BLACK PROJECT	Not Necessary	2,797.67 FS	*- FS
22	1		*BUMPER LOWER CENTRE MOLD	Not Necessary	213.85 FS	*- FS
23	1		*VW SIGN	Necessary	78.50 FS	*78.50 FS
24	1		*NAME PLATE -BLUEMOTION	Necessary	56.43 FS	*56.43 FS
25	1		*NAME PLATE -TDI	Necessary	54.37 FS	*54.37 FS
26	1		*NAME PLATE -V6	Necessary	47.60 FS	*47.59 FS
27	1		*NAME PLATE -TOUAREG	Necessary	154.35 FS	*154.35 FS
28	1		*BUMPER CENTRE MOULDING CH	Necessary	206.96 FS	*206.96 FS
29	1		*BUMPER MOLDING CHROM LH	Necessary	95.16 FS	*95.16 FS
30	1		*BUMPER MOLDING CHROM RH	Necessary	95.16 FS	*95.16 FS
31	2		*SENSOR BRACKET	Necessary	28.48 FS	*28.48 FS
32	1		*SENSOR BRACKET	Necessary	28.48 FS	*28.47 FS
33	1		*REAR NUMBER PLATE PACKING	Necessary	20.07 FS	*20.07 FS
34	1		*CLEANER	Necessary	104.83 FS	*104.83 FS
35	1		*2K GLUE	Necessary	128.71 FS	*128.71 FS
36	1		*PRIMER	Necessary	23.48 FS	*23.48 FS
37	1		*APPLICATOR (2 PCS)	Necessary	17.14 FS	*17.13 FS
38	1		*2KADHESIVE	Necessary	72.57 FS	*72.57 FS
39	1		*ACTIVATOR	Necessary	21.42 FS	*21.42 FS
40	1		*BONDAGENT	Necessary	51.91 FS	*51.91 FS
41	1		*NUT	Necessary	3.52 FS	*3.52 FS
42	3		*NUT	Necessary	5.28 FS	*5.28 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 13,593.22 8,113.31

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	1,680.00	1,680.00
2	TRANSFER BOOT LID MECHANIS	New	420.00	420.00
3	R&R REAR W/SCREEN	New	840.00	840.00
4	SPRAY PAINT	New	2,400.00	2,400.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
6	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (S\$)			6,100.00	6,100.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >