

INS. CASE OWNER:

CC 4, ALG 1900 1798, K 203/11

LEK: IDAC:

OF:

Kenneth

DOI:

ASSIGNMENT

29/01/2019

Date / Time:

28/1/19

Registered in Month:

28/1/19

*Pre-assign / CCU / FTE



Insured Vehicle No. :

SJP 8037P ✓

Claim No. :

Name of Insured :

Hymn Car Leasing Plc ✓

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :SS

D.O.A.:

21/1/19

Place of Accident :

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : %

Final ? Yes / No

SLF 6268 G



INSRS: WSP: Tel: Liability: RMKS:

Chery ME.



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time		STAGE	DATE / PIC
	SLF 6268 G - 266/081/17222488/K637P-2019-11/19	Non-Reporting ltr (1st): 13/2/19	
	SJP 8037P - X	Non-Reporting ltr (2nd): 20/01/19	
		Non-Reporting ltr (Final): 13/05/2019	AR
		Notification ltr (if non-pickup):	
13/2	SLF - Sent out let letter.	Call OI:	
		After call ltr to OI:	
20/2/19	1st RA → P254	Documentation Check List: Handler	Typist
14/3/19	2nd RA → 5254	Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/>
14/08/19	Ask Nelson to redirect claim to OI, OI did undertake the claim.	Authorisation To Act:	<input type="checkbox"/>
		Release Voucher:	<input type="checkbox"/>
29/08/19	Email WSP to redirect claim.	Final Repair Bill:	<input type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/>
		LOID	<input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: SS (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No. : If NO or B 28, Ass. Lin :

Repair Cost: SS

Loss of Rental (LOR): SS (days)

Loss of Use (LOU): SS (\$ x days)

Loss of Income (LOI): SS (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: SS

Medical: SS

Disbursement: SS (e.g. Tow/ Independent)

Legal Cost: SS

Total: SS Global Sum SS:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Prove 1: SS Name:

Prove 2: (Make if N/A) SS Value:

Prove 3: (Make if N/A) SS Value:

29/8/19

ASS. REC. BY:

REF: 1161

Kenneth

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost: _____

QD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop no/s Cheng Hoe

Insured: _____

Policy No. _____

Claims No. _____

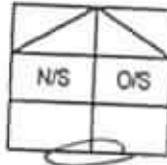
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLI-82886 Yr Regn: 09, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make: Toy Atto c.c. 1496

Colour: W. Silver AC: Insured / Std / NI / NA

Sp. Reading: 88534 T/Radio: Insured / Std / NI / NA

EngNo: _____
C/No: NR E161 . 0019983

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder? / Jammed / Leaked / Burnt or

Brake: Inorder? / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / RIM or

Tyre Size: F: 195/60R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal. 8 mm

L/Bal. 8 mm

D.O.A. 21/1/19

Rear

R/Bal. 8 mm

L/Bal. 8 mm

D.O.I. 29/1/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass to

PP: 2,899.68 (RED: 1,815.73 EXCLUDE CYCLE (RM) 1,583.79)

Date/Time, File Pass to?

: Prell. Report

1)

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S - RS. \$

Plumbers

Others RA

TOTAL

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech Invs (\$ _____)

: Weekend (\$ _____)

Report Format :

Lump Sum / LB.I: (\$ _____)

Handwritten calculation box: 32.54 x 2

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/01/2019 12:05
Date Of Accident	21/01/2019 11:10
Exact Location Of Accident	JUNCTION OF WOODLANDS AVE 6 & WOODLANDS DR 61
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF6268G
Insured/Policyholder	
Name Of Registered Owner	TAN KIM HEOW
NRIC No	S0173235H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94565365
Alternative Phone No	OTHERS-94565365

Vehicle Particulars

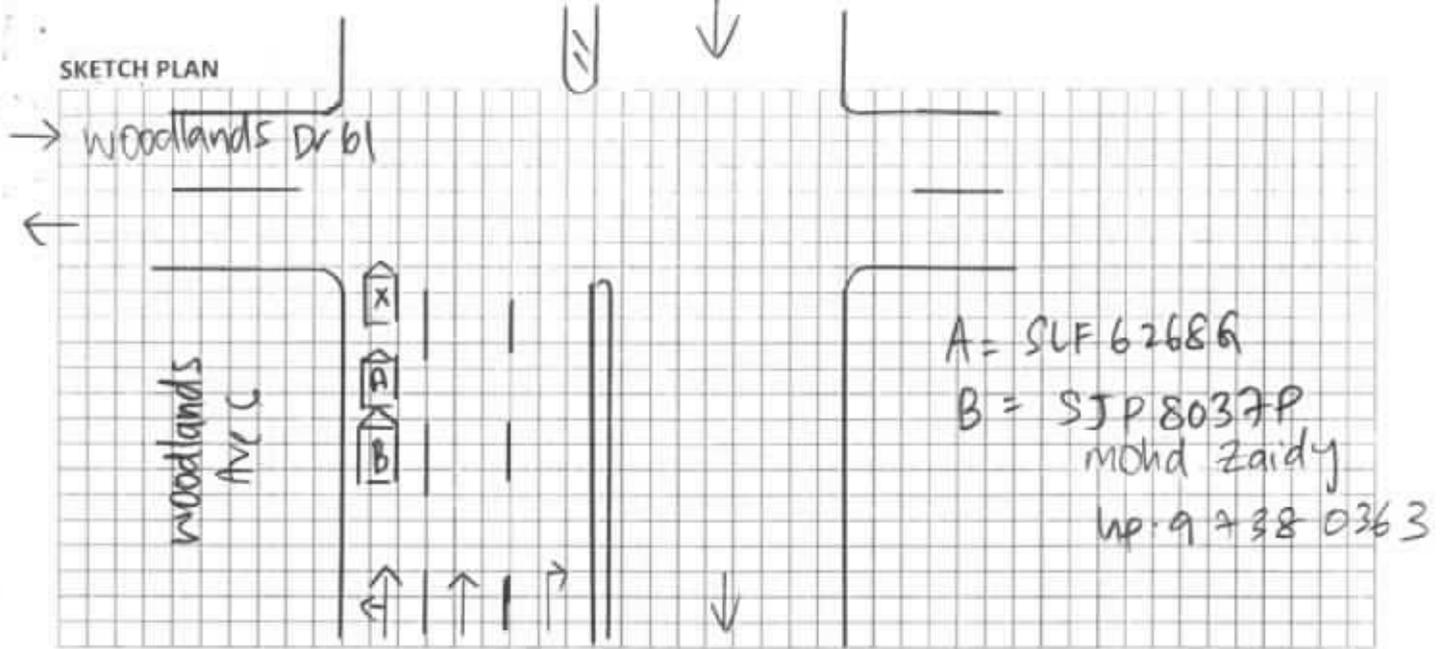
Manufacturer	TOYOTA
Model	COROLLA AXIO 1.5G CVT ABS D/AIRBAG ZWD
Exact Purpose for which vehicle was being used at time of accident	TUITION USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5083994955-02
Cover Note Number	14/9/18-13/9/19

Driver

Name of Driver	MARILYN TAN CHU LIN
NRIC No	S9342301A
Date Of Birth	16/11/1993
Occupation	INDOOR
Date Of Driving Pass	21/01/2019
Driving Experience	0 YEAR AND 0 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-94565365
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

m/veh ahead of me moved forward after traffic light turned green and then stop. I also follow to stop behind. The next moment, I felt an impact on my rear and realized m/car(B) have collided into my vehicle.

We got down our vehicles to assess the damage and exchanged contact nos.
No one was injured.

Note : Please note that your insurer may have 14days Time Frame for you to submit an Own Damage Claim under your own comprehensive policy. Please check with your policy for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature
Date & Time:

[Signature]

Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]

21.01.19

Reporting Centre Personnel's Signature
Name: *[Signature]*
NRIC/FIN No.:

YS

GIARMC Motor Insurance V3 Claim Own Policy Claim Third Party Reporting Only
 Claim OD/TP at other workshop ()

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

SLF 6268G
 TP/AIG

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
 78 SHENTON WAY
 #07-16 AIG BUILDING
 SINGAPORE 079120

TEL: 64193000
 ATTN: Motor Claim Department

FAX: 64153727

Not withain

Estimate No: ES1991107/YISHUN
 Date: 29 Jan 2019
 Policy No: 5083994955-02
 Veh Reg No: SLF6268G
 Make/Model: TOYOTA COROLLA
 AXIO 1.5G CVT ABS
 D/AIRBAG 2WD

WS Ref: TP/AIG/YS
 Claim Type: Third Party
 Accident Date: 21/01/2019
 TP Veh Reg No: SJP8037P

Repair B4 paint

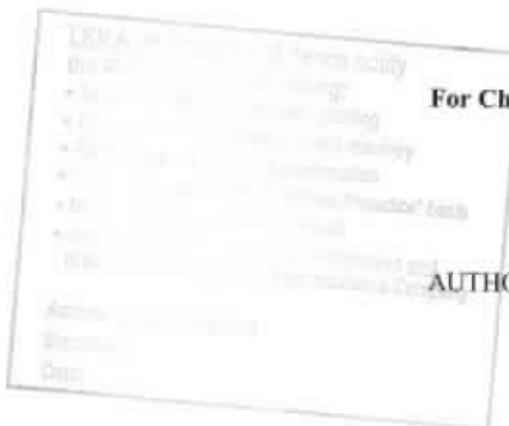
Chassis No: NRE1610019983
 Engine No: 2NR8651892
 Reg. Date: 14/09/2016

5 days

Estimate Repair Cost to Vehicle No :SLF6268G

PAGE:1/1

Description	U/Price	Quantity	List Price	Amount
			SS	SS
List Price				
1 REAR BUMPER	530.50	1 PC	<i>Re</i> 530.50	✓
2 REAR BUMPER CLIPS	3.90	6 PCS	<i>Re</i> 23.40	✓
3 REAR BUMPER RH SIDE RETAINER	92.33	1 PC	<i>Re</i> 92.33	✓
4 REAR BOOT	845.90	1 PC	<i>Re</i> 845.90	✓
5 REAR BOOT LOGO	52.50	1 PC	<i>Re</i> 52.50	✓
6 REAR BOOT EMBLEM (COROLLA)	40.50	1 PC	<i>Re</i> 40.50	✓
7 REAR BOOT EMBLEM (AXIO)	51.45	1 PC	<i>Re</i> 51.45	✓
8 REAR BOOT EMBLEM (G)	37.43	1 PC	<i>Re</i> 37.43	✓
9 REAR BOOT INNER LOCK	360.42	1 PC	360.42	?
10 REAR BOOT INNER RUBBER	287.10	1 PC	287.10	?
11 REAR BOOT OUTER MOULDING	313.88	1 PC	313.88	?
12 RH TAILLAMP	548.20	1 PC	548.20	?
13 REAR PANEL	602.10	1 PC	602.10	?
14 REAR PANEL INNER TOP GARNISH	218.90	1 PC	<i>Re</i> 218.90	✓
			4,004.61	
		Less 25%	1,001.15	3,003.46
Labour				
15 REMOVE & REFIX REAR BUMPER ASSY, TAILLAMPS, REAR BOOT & ATTACHMENT, TO CUT, WELD & RENEW REAR PANEL, KNOCK & REPAIR REAR SPARE TYRE PANEL, REAR RH FENDER & REALIGN THE SAME	800.00	1 LA	800.00	<i>850</i>
16 PUTTY & RESPRAY ON REAR PANEL, REAR SPARE TYRE COMPARTMENT, REAR FENDER, REAR BUMPER, BOOT	800.00	1 LA	800.00	<i>720</i>
17 REMOVE & REFIX REVERSE CAMERA & RESET SYSTEM	50.00	1 LA	50.00	✓
18 RUSTPROOFING	60.00	1 LA	60.00	✓
			1,710.00	1,710.00
		Total	SS 4,713.46	
		Add GST @ 7%	329.94	
		Total Amount Payable	SS 5,043.40	



For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3235H
Vehicle Details	
Vehicle No.:	SLF6268G
Vehicle to be Exported:	Yes
Intended Deregistration Date:	21 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA AXIO 1.5G CVT ABS D/AIRBAG 2WD
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	2NR8651892
Chassis No.:	NRE1610019983
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$19,228.00
Original Registration Date:	14 Sep 2016
First Registration Date:	14 Sep 2016
Transfer Count:	0
Actual ARF Paid:	\$9,228.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Sep 2026
PARF Rebate Amount:	\$6,921.00
Intended COE Rebate Details	
COE Expiry Date:	13 Sep 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,334.00
COE Rebate Amount:	\$40,780.00
Total Rebate Amount:	\$47,701.00

The information contained herein is correct as at 21 Jan 2019

OK

- Pre repair inspection request - SLF6268G VS SJP8037P (OI) DOA: 21/01/2019

From: Azlan, Syazairdina
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi, Hor, Yinrul, Kaur, Baljit
Sent: 25/1/2019 1:19:54 PM
Attachments:  0268.pdf

Hi,

Please refer to the enclosed request from Cheng Hoe Motor Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thanks and regards,

Syaza Indira Azlan
AIG
Express Claims Adjuster II, Singapore FNOL, Claims Operations - Auto
SG Claims Operations | AIG Shared Services

Syazairdina.Azlan@aig.com | www.aig.sg

From: chmotor@singnet.com.sg [mailto:chmotor@singnet.com.sg]
Sent: Friday, January 25, 2019 12:16 PM
To: Azlan, Syazairdina
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Hor, Yinrul; Kaur, Baljit; chmotor@singnet.com.sg
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJP8037P AND SLF6268G ON 21/01/2019

Hi,

Our selection as below :-

Kenneth Kong LKK Auto Consultants Pte Ltd
Pls assist to arrange for survey asap.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

From: Azlan, Syazairdina
Sent: Fri, 25 Jan 2019 03:46:28 +0000
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi, Hor, Yinrul, Kaur, Baljit
Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJP8037P AND SLF6268G ON 21/01/2019

Without Prejudice

Your Reference : SLF6268G
Our Reference : SJP8037P

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services

3:27pm @ 25/1/19
person @ Wei Ling
vehicle not in

EC Looi	Automobile Inspection Services Pte Ltd
Paing Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Intina Azlan
AIG
Express Claims Adjuster II, Singapore FNOL Claims Operations – Auto
SG Claims Operations | AIG Shared Services

Syazairdina.Azlan@aig.com | www.aig.sg

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Friday, January 25, 2019 11:09 AM

To: Md Ishak, Mohd Imran; Chin, Lee-Ying; Lim, Sheng Yang; Mithoosingh, Aashveerjeetkaur; Chan, Yoke Shi; Kaur, Baljit; Abu Kassim, Noor Marissa; Azlan, Syazairdina

Subject: Repair Survey (Single Joint Expert) - SLF6268G

Dear Sir,

OUR CLIENT – SLF6268G
DOA – 21.1.19@11.10am

YOUR INSURED : SJP8037P

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

IMPORTANT NOTICE:

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View Received Message

This mail is associated with :

***SLF6268G (1545756994SG)**
[SJP8037P]

TP
TAN KIM HEOW
Jan 21 2019 2:00PM
[HYMS CAR LEASING PTE LTD]
Cheng Hoe Motor Pte Ltd

[Reply](#) | [Reply All](#) | [Mark as Unread](#) | [Print Message](#) | [Delete Message](#) | [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 29/01/2019 12:56 PM.
To LKK_HQ
CC NoorMariesa.AbuKassim@aig.com
Subject OI GIA REPORT

Hi

Kindly be informed that OI has not reported yet. OI details as below :

Name : HYMS Car Leasing Pte Ltd
Address : 176 Sin Ming Drive #04-02 Sin Ming Autocare Singapore 575721
Office tel : 64515752
Mobile : 83336725
?
Thank you
Mariesa

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19001798/Kea3

13 February, 2019

HYMS Car Leasing Pte Ltd

176 Sin Ming Drive
#04-02 Sin Ming Autocare
Singapore 575721

Dear Sirs,

**ACCIDENT INVOLVING SJP 8037P AND SLF 6268G ON 21/01/2019 ALONG
/AT JUNCTION OF WOODLANDS AVE 6 AND WOODLANDS DRIVE 61**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Asher Sng
Claims
Tel : 6841 6051
Fax: 6741 4108
Email : AsherSng@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19001798/Kea3

19 FEB 2019

By Registered Mail

HYMS CAR LEASING PTE LTD
176 SIN MING DRIVE
#04-02 SIN MING AUTOCARE
SINGAPORE 575721

Dear Sir/Madam,

ACCIDENT INVOLVING SJP 8037P AND SLF 6268G ON 21/01/2019 ALONG JUNCTION OF WOODLANDS AVE 6 & WOODLANDS DR 61 @ 11:10 HOURS

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **AIG Asia Pacific Insurance Pte Ltd** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from our office dated 13.02.19.

To enable us to look into the matter immediately, please let us hear from you within **fourteen (14)** days from date of this letter (by 05/03/19).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **AIG Asia Pacific Insurance Pte Ltd** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

ASHER SNG
Case Handler
DID: 6841 6051
Fax: 6741 4108
Email: ashersng@lkkauto.com

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19001798/Kea3

13 MAY 2019

By Registered Mail
(FINAL REMINDER)

HYMS Car Leasing Pte Ltd
176 Sin Ming Drive
#04-02 Sin Ming Autocare
Singapore 575721

Dear Sir,

**ACCIDENT INVOLVING SJP 8037P AND SLF 6268G ON 21/01/2019
ALONG/AT JUNCTION OF WOODLANDS AVE 6 AND WOODLANDS
DRIVE 61**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 13/02/2019 & 19/02/2019.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers. For the listing of AIG reporting centers, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **29 MAY 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Asher Sng
Case Handler
Tel : 6841 6051
Fax: 6741 4108
Email : AsherSng@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows: -

Date of accident : 21/01/2019
Time of accident : 11:10
Place of accident : JUNCTION OF WOODLANDS AVE 6 AND
WOODLANDS DRIVE 61
Third Party's name : TAN KIM HEOW
Third Party's vehicle number : SLF 6268G
Our insured's name : HYMS CAR LEASING PTE LTD
Our insured's vehicle number : SJP 8037P
Our insured's NRIC number : NIL
Our insured's address : 176 SIN MING DRIVE #04-02 SIN MING
AUTOCARE SINGAPORE 575721
Our Insured's telephone number : 83336725 / 64515752

A letter dated **(19/02/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC4/AIG19001798/Kea3)**)

Name and address of insurance company : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16
Singapore 079120

Name of contact person : Asher Sng
Contact Number : 6841 6051 Fax: 6741 4108
Date : 13/05/2019

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 14 August 2019 9:28 AM
To: Tan, Bennie-WZ
Subject: RE: Your Ref: 1545756994SG, ACCIDENT INVOLVING SLF 6268G AND SJP 8037P ON 21/01/2019

Hi Bennie,

Thank you for the email.

We will process to update repairer and submit our w/p report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 14 August 2019 12:03 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Your Ref: 1545756994SG, ACCIDENT INVOLVING SLF 6268G AND SJP 8037P ON 21/01/2019

Hi Asher

Referring to above matter.

In view of the letter of undertaking by OID, please re-direct TP claim directly to OID.

Thank you.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Tuesday, June 18, 2019 3:47 PM

To: Tan, Bennie-WZ

Subject: [EXTERNAL] RE: Your Ref: 1545756994SG, ACCIDENT INVOLVING SLF 6268G AND SJP 8037P ON 21/01/2019

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

We refer to the email dated 08/06/2019.

Enclosed a copy of the reply from insured mention that the driver have undertake the case from insured.

Kindly advise / instruction as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Saturday, 8 June 2019 4:46 PM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: Your Ref: 1545756994SG, ACCIDENT INVOLVING SLF 6268G AND SJP 8037P ON 21/01/2019

Your Ref: 1545756994SG

Our Ref: CC4/AIG19001798/Kea3

Hi Bennie,

We refer to the above matter.

ACCIDENT INVOLVING SLF 6268G AND SJP 8037P ON 21/01/2019

We have send out final non-reporting letter however insured yet to report till date.

Kindly advice / instruction if any as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 29 August 2019 10:47 AM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Subject: ACCIDENT INVOLVING SLF 6268G AND SJP 8037P ON 21/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SLF 6268G
Our Ref: CC4/AIG19001798/Kea3

Dear Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SLF 6268G AND SJP 8037P ON 21/01/2019

Please be informed that our Principal had inform that insured driver have undertake the case.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of SJP 8037P.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Asher Sng (LKKAuto)
Sent: Thursday, 29 August 2019 10:47 AM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
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Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Singapore Post Limited
 (Reg. No. 19220230M)
 10 Eunos Road 8
 #01-28 Singapore Post Centre
 Singapore 408600

Tel: 1800
 Fax: 18023114
 To check delivery status or to raise an enquiry
 on your registered article, please visit
 www.singpost.com

POSTING RECEIPT FOR REGISTERED ARTICLES

NOTES:

- a) Separate forms are to be used for Insured and Non-Insured Registered Articles.
- b) Please provide all information required and produce this receipt for all enquiries.
- c) * Please tick where applicable. It shall be assumed as Advice of Receipt (AOR) is required at delivery by air is requested if relevant * in last blank.
- d) Please indicate the return address on the receipt to ensure prompt return in event of non-delivery to the addressee(s).
- e) Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee

HYNIS CAR LEASING PTE LTD
 176 SIN MING DRIVE
 #04-07 SIN MING AUTOCARE
 SINGAPORE 575721
 CI VEH: SJP 8057P / TP VEH: SLP 6299G

2. Name & Address of Addressee

AP* : () Y () N	BP* : () AIR () SUR
Insurance* : () Y \$ () N	
Colonic	
AP* : () Y () N	BP* : () AIR () SUR
Insurance* : () Y \$ () N	
Colonic	

For Official Use Only
 (Item numbers are printed in order of posting at counter)

RA TSH Ref: 1926/051/00063
 Date: 20 Feb 2019
 RA No: RC1142194655G

Sender's Acknowledgment
 I have read, understood and agreed to the terms and conditions of posting outlined. I accept the maximum liability payable for Registered Mail Services and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

P119

09/2014

SINGAPORE POST
 MACPHERSON RD

GST Reg. Add: SINGAPORE POST CENTRE
 10 EUNOS ROAD 8
 SINGAPORE 408600

GST Reg. No : M2-0105651-9

Date: 20 Feb 2019 Time: 10:17:05

Description	Amount(S\$)	GST@7%
Ref. No: PSL01/1926/051/0062 Postage Label LOCAL 6 X 2.54	15.24	1.00

SUB TOTAL 15.24 1.00

TOTAL AMOUNT 15.24
 GST COLLECTED BY SINGPOST 1.00

MOP: CASH : \$15.24

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST

- *Exempt
- +Out of Scope
- **Supplier Item

Price inclusive of 7% GST where applicable
 I have checked & confirmed the product is visually good, functional & performed within expectation.

PAID

0
 14

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Jan 2019 Edit Reg		25 Jan 2019 00:00 Edit Adj Rpt	\$42,899.68 Edit Estimates	\$42,899.68 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	HYMS CAR LEASING PTE LTD , Co. Reg. No.: -								
Main Claimant:	TAN KIM HEOW , ID: S0173235H								
Vehicle Reg. No.:	SLF6268G	Date of Loss:	21/01/2019 14:00 - :59 [28 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1545756994SG	Policy/Cover Note No.:	0999994505						
Vehicle Reg. No. (Insured):	SJP8037P	Policy No. (Claimant):	5083994955-02						
		Excess:							
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 08/02/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • AIG_SG (30/05/2019): Re: SJP8037P - OI GIA REPORT • AIG_SG (09/05/2019): Re: SJP8037P - OI GIA REPORT • AIG_SG (29/01/2019): OI GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLF6268G (1545756994SG)
[SJP8037P]
TP
TAN KIM HEOW
Jan 21 2019 2:00PM
[HYMS CAR LEASING PTE LTD]
Cheng Hoe Motor Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser
Photos/Images					3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
2	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
3	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
4	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
5	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
6	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
7	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
8	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
9	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
10	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
11	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
12	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
13	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
14	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
15	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
16	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
17	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
18	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
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20	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
21	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
22	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
23	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
24	29/08/19 10:48	General View		Load JPG	<input checked="" type="checkbox"/>
Documentation					1 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/01/19 15:21	ACKNOWLEDGEMENT EMAIL TO AIG DD 25.1.19		Load PDF	
2	28/01/19 15:21	EMAIL FROM AIG DD 25.1.19		Load PDF	
3	28/01/19 15:21	TP GIA REPORT		Load PDF	
4	12/02/19 18:04	TP ESTIMATE - MARKED		Load PDF	
5	13/02/19 08:00	Non reporting letter		Load PDF	
6	19/02/19 14:30	1ST AR NON REPORTING LETTER		Load PDF	
7	08/06/19 16:44	2ND AR NON REPORTING LETTER		Load PDF	
8	08/06/19 16:44	Traffic Police (Non-Reporting)		Load PDF	
9	29/08/19 10:45	EMAIL FROM AIG DD 140819		Load PDF	
10	29/08/19 10:47	EMAIL WSP TO REDIRECT CLAIM		Load PDF	
11	13/09/19 08:59	Registered Mail Fee		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19001798/KEA3Q2

Date: 13/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994505
Claimant
Vehicle No : SLF6268G **Insured Vehicle No :** SJP8037P
Date of Loss: 21/01/2019 Nature of Claim: TP Claim No: 1545756994SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLF6268G**
Make & Model: TOYOTA COROLLA, 1.5 AXIO (A) Engine No: 2NR8651892
Reg. Date: 14/09/2016 (Man. Year: 2016) Chassis No: NRE1610019983
Colour: Metallic Silver Odometer: 86534 km
Engine Capacity: 1496 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/60 R15 Rear Tyre Size: 195/60 R15
Front Left Side: Firestone 8 mm Rear Left Side: Firestone 8 mm
Front Right Side: Firestone 8 mm Rear Right Side: Firestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,003.46	1,419.68	1,583.78	52.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,710.00	1,480.00	230.00	13.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,713.46	2,899.68	1,813.78	38.48
+ GST 7.00/7.00% (S\$)	329.94	202.98	126.96	38.48
Nett Amount (S\$)	5,043.40	3,102.66	1,940.74	38.48
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 25/01/2019
Date Inspected: 29/01/2019 Inspected At: Cheng Hoe Motor Pte Ltd (Yishun)
Blk 1019 #01-374/382, Yishun
Industrial Park A
Singapore 768761
Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	530.50 FL	*530.50 FL
2	6		*REAR BUMPER CLIPS	Necessary	23.40 FL	*23.40 FL
3	1		*REAR BUMPER RH SIDE RETAINER	Distorted	92.33 FL	*92.33 FL
4	1		*REAR BOOT	Bent	845.90 FL	*845.90 FL
5	1		*REAR BOOT LOGO	Necessary	52.50 FL	*52.50 FL
6	1		*REAR BOOT EMBLEM (COROLLA)	Necessary	40.50 FL	*40.50 FL
7	1		*REAR BOOT EMBLEM (AXIO)	Necessary	51.45 FL	*51.45 FL
8	1		*REAR BOOT EMBLEM (G)	Necessary	37.43 FL	*37.43 FL
9	1		*REAR BOOT INNER LOCK	*Check	360.42 FL	*- FL
10	1		*REAR BOOT INNER RUBBER	*Check	287.10 FL	*- FL
11	1		*REAR BOOT OUTER MOULDING	*Check	313.88 FL	*- FL
12	1		*RH TAILLAMP	*Check	548.20 FL	*- FL
13	1		*REAR PANEL	*Check	602.10 FL	*- FL
14	1		*REAR PANEL INNER TOP GARNISH	Dented	218.90 FL	*218.90 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$)	4,004.61	1,892.91
- List Item Discount on L Items 25.00/25.00% (\$)	1,001.15	473.23
Total Parts (\$)	3,003.46	1,419.68

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REMOVE & REFIX REAR BUMPER ASSY ,TAILLAMPS ,REAR BOOT & ATTACHMENT,TO CUT ,WELD & RNEEW REAR PANEL ,KNOCK & REPAIR REAR SPARE TYRE PANEL,REAR RH FENDER & REALIGN THE SAME	New	800.00	650.00
2	PUTTY & RESPRAY ON REAR PANEL,REAR SPARE TYRE COMPARTMENT ,REAR FENDER ,REAR BUMPER,BOOT	New	800.00	720.00
3	REMOVE & REFIX REVERSE CAMERA & RESET SYSTEM	New	50.00	50.00
4	RUSTPROOFING	New	60.00	60.00
Gross Labour Cost (S\$)			1,710.00	1,480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >