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From (Person) Loh	Win Mena	of I	E bil		- 1	ete/Lime	28012019	12.01pm
Estimated Cost			В	ill to:				
OD (TP) WS / TP RE To inspect Vehicle No:		186P	MV7CS		Insured:		YP 5160H	
at Workshop m/s	Equator	Broth	rhood		Tel:	63811	6939	
of	15 Kaki	Bulat	Roud 4	#03-70	ì		West -	
Policy No:				Claim No:				
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CA / REV / REP. / Date/Time: 3801301			facted:	Wille	Ve	H.O.D. En	domement.	
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							MrTa	1 91905

Catherine Chong (LKK Auto)

From:

Loh Wai Meng <waimeng.loh@ergo.com.sg>

Sent:

Monday, 28 January, 2019 12:01 PM

To:

admin-d@lkkauto.com

Cc:

Survey Report (ERGO Insurance Pte. Ltd.)

Subject:

PRS IRO SHD1081T | OI : SJC965G | DOA: 09/01/19 | ERGO REF: SJC965G/SL/sa

Attachments:

OI SAS.pdf

Hi.

With reference to the above matter.

We have rejected to their PRS list, please assist to conduct this survey request from VCS, their client's vehicle can be survey at the location as per stated in the letter attached.

Attached are the necessary documents for your further actions (Note: Reports not to be released to any Third Party).

Note: To survey on without prejudice basis and inform the repairer in writing, that you are require to conduct a post-repair inspection before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

For Claims Department

ERGO Insurance Pte. Ltd.

From: ERGO Insurance Pte. Ltd. (Claims Department)

Sent: Monday, 28 January, 2019 11:56 AM

To: 'Huiling'

Cc: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: YOUR REF: VBT9231(V) EQUATOR

WITHOUT PREJUDICE

Dear Sir,

We refer to your email below.

We regret to state that we are not selecting any of the motor surveyors as per listed in your email.

As such, we will proceed with the Pre-repair Inspection and will be appointing our surveyor to survey your client's vehicle.

For Claims Department

ERGO Insurance Pte. Ltd.

From: Huiling [mailto:riaz@justice.com.sg] Sent: Monday, 28 January, 2019 11:40 AM

To: Loh Wai Meng

Cc: ERGO Insurance Pte. Ltd. (Claims Department) Subject: RE: YOUR REF: VBT9231(V) EOUATOR

WITHOUT PREJUDICE

Dear sirs.

We refer to your below email.

On behalf of our client, we disagree with your appointment and nominates as the surveyor.

Please choose one out of the surveyor from the list below:-

- 1. Chang Fuh Keong, Dave
- 2. Ho Joo Loong, Danny
- 3 Dennis Yap
- 4 Michael Yap
- 5 Lee Kok Weng
- 6 Winson Goh
- 7 Ong Ah Keng, Kent
- 8 Ong Poh Meng
- 9. Seah Kwang Boon
- 10. Thor Teck Soon, David

Kindly revert within the allotted time pursuant to NIMA protocol.

Thanks & Best Regards,

RIAZ LLC

Hailing

133 NEW BRIDGE ROAD # CB-09 CHINATOWN POINT SINGAPORE 058413

TEL: 6534-0110 FA): 6534-0220

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From: Lon Wai Meng <waimeng.loh@ergo.com.sg>

Sent: Monday, 28 January 2019 11:11 AM

To: RIAZ@JUSTICE.COM.SG

Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: YOUR REF: VBT9231(V) EQUATOR

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email below for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AI5	Automobile Inspection Services Pte Ltd			
2	FTA	FormTeam Consultancy Pte Ltd			
3	IAS	Infiniti Appraisal Service			
4	JPK	JP Knights Pte Ltd			
5	LBS	L.B.S Auto Consultants Pte Ltd			
6	LKK	LKK Auto Consultants Pte Ltd			
1	PS	Priority Services			
8	VAC	Vicom Ltd			

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

For Claims Department

ERGO Insurance Pte. Ltd.

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RIAZ

ADVOCATES AND SOLICITORS

ACRA NUMBER : 200011078H

GST REGISTRATION NUMBER - 200911678H

25/1/2019

Our Ref: VBT 9231 (V) EQUATOR

Your Ref: YP 5160H

TO: ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five.

Singapore 038985

Attn: Motor Claims Department

RIAZ QAYYUM ILLO HONSITIVE

PROTOGRA

ADDUL HALIM BIN ROSALAN ILLU HONDI UTAD

(ASSOCIATE)

MUHD RIDHWAN ADDUL RAMIN ALD HOLD-LEEDS

By fax: 6829 9247

NOTICE OF ACCIDENT

Dear Sir

We are instructed by our client to *notify* you of a road traffic accident on 17 January 2019 at about 0720 hours along <u>Gul Circle</u> involving our client's vehicle registration number <u>VBT 9231</u> and vehicle registration number <u>YP 5160H</u> driven by you or your authorized driver at the material time. A copy of Singapore accident statement / traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop

EQUATOR BROTHERHOOD

Address

25 KAKI BUKIT ROAD 4

#03-79 SYNERGY @ KB SINGAPORE 417800

Telephone no.

6384 6939

Mobile: 9011 3391

(Wille)

Please let us hear from you by the stipulated time.

Yours faithfully

MILLE

ec.

1. Client

FOR SURVEYOR

Please initial here after completion of prerepair inspection. Thank you.

Appointed surveyor (Name & signature)

Date & time of inspection

