

Surveyor

ASSIGNMENT (Office)

From (Person): Joel Goh

of EGT

Date/Time: 28/01/2019 10:24am

Estimated Cost:

Bill to:

OD / IT / WS / IT RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

TBN 3415R

Insured:

at Workshop m/s

Bike Production

Tel:

of

610 Serangoon Rd

Policy No:

Claim No:

\$300.00

Sum Insured:

Excess:

D.O.A 23/01/2019

Make of Veh:
(Client's Record)

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

Date/Time: 28/01/2019 11am

Person Contacted:

Wendy

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	TBN 3415R - X
1/2/19-	Surveyor went down to survey, but ulap say cancel case as owner withdrew case →
7/2/19-	call Joel regarding this matter, he said ulap already informed him. he said will email us.
8/2/19-	email again Joel, he say can close case as no survey was conducted. <i>Celine</i> 11/2/19

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 8 February 2019 2:02 PM
To: 'Joel Goh'
Cc: assignments; SUR
Subject: RE: GIA REPORT, RE: RESENT WITH DETAILS, RE: NEW OD CASE: FBN3425R (DM19HO00249-JG)

Dear Joel,

Noted, with thanks.

We will close this file at our end without billing.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Friday, 8 February 2019 2:01 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: GIA REPORT, RE: RESENT WITH DETAILS, RE: NEW OD CASE: FBN3425R (DM19HO00249-JG)

Dear Nivitha

Apologies for the late response.

Please proceed to close this matter as no survey was conducted.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Friday, February 8, 2019 8:43 AM

To: Joel Goh

Cc: assignments

Subject: RE: GIA REPORT, RE: RESENT WITH DETAILS, RE: NEW OD CASE: FBN3425R (DM19HO00249-JG)

Dear Joel,

Kindly assist for this matter.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 7 February 2019 1:03 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: GIA REPORT, RE: RESENT WITH DETAILS, RE: NEW OD CASE: FBN3425R (DM19HO00249-JG)

Dear Joel,

Thank you for the email.

Please be informed no survey conducted for FNBN 3425R.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Thursday, 7 February 2019 1:00 PM

To: assignments <assignments@lkkauto.com>

Subject: RE: GIA REPORT, RE: RESENT WITH DETAILS, RE: NEW OD CASE: FBN3425R (DM19HO00249-JG)

Dear LKK

Please advise if survey has been conducted for this OD claim.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joel Goh

Sent: Monday, January 28, 2019 10:24 AM

To: Admin A

Cc: 'Sbk E'

Subject: RE: GIA REPORT, RE: RESENT WITH DETAILS, RE: NEW OD CASE: FBN3425R

Dear LKK

Please assist on the following OD survey.

Excess: \$300.00 (no waiver)

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify t

From: Sbk E [mailto:sbk5643e@yahoo.com]

Sent: Thursday, January 24, 2019 4:57 PM

To: Joel Goh

Subject: RE: GIA REPORT, RE: RESENT WITH DETAILS, RE: NEW OD CASE: FBN3425R

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Thu, 1/24/19, Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Subject: RE: RESENT WITH DETAILS, RE: NEW OD CASE: FBN3425R

To: "Sbk E" <sbk5643e@yahoo.com>

Date: Thursday, January 24, 2019, 11:08 AM

Dear Kwan

Please assist to forward damage photos and our insured's accident report in order for us to arrange any survey.

Best Regards,

Joel Goh
Executive | Claims

EQ
Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND
Complex Singapore 069110

did 65 6500
6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

Privileged/Confidential information may be
contained in this message. If you are not the intended
recipient, please notify the sender immediately and delete
all copies of it.

-----Original
Message-----

From: Sbk E [<mailto:sbk5643e@yahoo.com>]

Sent: Thursday, January 24, 2019 10:48
AM

To: EQI PRS

Subject:

RESENT WITH DETAILS, RE: NEW OD CASE: FBN3425R

Dear Sir,

Please arrange PRI for OD claim at 610
Serangoon Road S(218216). You may call 62995177 to fix an
appointment. Thanks.

Regards,

Kwan
S. H.
Director
Bike
Production Pte Ltd



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Catherine Chong (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 28 January, 2019 10:32 AM
To: Admin-D (LKKAuto)
Subject: FW: GIA REPORT, RE: RESENT WITH DETAILS, RE: NEW OD CASE: FBN3425R
Attachments: 20190124_104355.jpg; FBN3425R.PDF

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 28 January, 2019 10:24 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Sbk E <sbk5643e@yahoo.com>
Subject: RE: GIA REPORT, RE: RESENT WITH DETAILS, RE: NEW OD CASE: FBN3425R

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From: Sbk E [mailto:sbk5643e@yahoo.com]
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To: Joel Goh
Subject: RE: GIA REPORT, RE: RESENT WITH DETAILS, RE: NEW OD CASE: FBN3425R

Regards,

Kwan S. H.
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Executive | Claims

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