

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date :18.02.2019

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

## **ACCIDENT INVOLVING VEHICLE: SGU 71B AND PA 6215M ON 25.01.2019**

We are the authorized repair workshop for the owner of motor vehicle no: **SGU71B**, which was involved in the captioned accident with your insured vehicle no: **PA6215M**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,922.00
2) Loss Of Use (4days + 1sun X \$120)	\$	600.00
3) GIA Search Fee	\$	2.00
	<b>\$</b>	<b>5,524.00</b>

We enclosed herewith the following documents to support the claims:

- |                                 |                                    |
|---------------------------------|------------------------------------|
| a) Final Repair Invoice         | b) Vehicle Registration Log Card   |
| c) GIA Report/GIA Search Result | d) I/C & Driving Licence           |
| e) Insurance Certificate        | f) Letter of Authorisation, etc... |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang

For Fastech Auto Pte Ltd



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/CTI19001750/Uhb3**

22 JULY 2019

**LONGLIM PTE LTD**  
34 JALAN TARI PIRING  
JALAN KAYU ESTATE  
SINGAPORE 799187  
ATTN: THE MANAGEMENT

**By Post and By Email**

Dear Sir/Madam,

**ACCIDENT INVOLVING PA 6215M AND SGU 71B ON 25/01/2019**


We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,



**Vic Alpeh**  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*  
[bc@longlim.com](mailto:bc@longlim.com)  
*(Email)*

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Monday, 22 July, 2019 2:40 PM  
**To:** bc@longlim.com  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** Your Ref: PA 6215M\_ACCIDENT INVOLVING PA 6215M AND SGU 71B ON 25/01/2019



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/CTI19001750/Uhb3**

22 JULY 2019

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34 JALAN TARI PIRING  
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SINGAPORE 799187  
ATTN: THE MANAGEMENT

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Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

DATE : 25th Jan 2019

TO : China Taiping Insurance (S) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SGU71B & PA 6215M

ALONG Mandai Road towards Woodlands Before BKE

ON 25/01/2019

I/We, Low Wai Cheung  
of (NRIC No./ROC No.) S8106356G  
of 206 Boon Lay Drive #11-45 S640206  
owner of vehicle no. SGU71B in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle SGU71B at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arisen therewith.

Signature of Owner : 

Name of Owner : 25/01/2019

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SN1744851801

Claim No : SNM19D200474

Claimant : LOU WAI CHEONG

Amount : S\$5,300.00

Singapore Dollars FIVE THOUSAND AND THREE HUNDRED Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGU 71B

Insured Vehicle No. : PA 6215M

Date of Loss : 25/01/2019

Place of Accident : ALONG MANDAI ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : M/S LONGLIM PTE LTD

Driver Name : LOW CHEOK ANN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.


I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum(all in)	S\$	5,300.00
	=====	
TOTAL . . . . .	S\$	5,300.00
	=====	

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Claimant Name : Low Wai Cheong NRIC No : S8106356G

Signature :  Date : 13.06.2020

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax.Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attn: Motor Claim Department

Tax Invoice : 20844

Date: 28.02.2019  
Vehicle No: SGU71B  
Make/Model: TOYOTA CAMRY  
  
Accident Date: 25.01.2019  
Claim No : 0119-20844  
Reference :  
Policy No :

---

	Amount
To proceed on lump sum repair	S\$ 4,600.00

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E. & O. E.	Total : S\$	4,600.00
	GST @ 7% : S\$	322.00
	<b>Amount Due : S\$</b>	<b>4,922.00</b>

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for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-014613

Date of Request: 25/01/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 25/01/2019  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. PA6215M  
Accident Date 25/01/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
PA6215M	China Taiping Insurance (Singapore) Pte. Ltd.	01/02/2018-31/01/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

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RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-014613

Date of Request: 25/01/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 25/01/2019  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. PA6215M  
Accident Date 25/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Jasper Chua (LKK Auto)

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Sunday, 3 May 2020 12:53 PM  
**To:** Vic (LKKAuto); Admin A; Jasper Chua (LKK Auto)  
**Cc:** Claims Dept of CTI; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); Ben Tang  
**Subject:** <SEEK MANDATE> RE: OUR REF: SNM19D200474/5(cml/ben) - Direct Settlement - Accident Involving PA6215M & SGU71B (TP : LKK REF - CC6/CTI19001750/Uhb3) on 25.01.2019  
**Attachments:** LOD.PDF; LETTER TO OI.PDF

LKK REF - CC6/CTI19001750/Uhb3  
CTPIS REF - SNM19D200474C02/5(cml/ben) - PA6215M  
Section II Excess: \$1,500.00

Dear Vic

We refer to your email and reminders pertaining to the above matter.

Please proceed to offer as follow:

Cost of repairs	\$4,922.00
Loss of USE (\$80.00 x 5 days)	\$ 400.00 and UP TO \$500.00
LTA Search fee	\$ 2.00
Total	\$5,324.00 and UP TO \$5,424.00
	=====

We await your further/payment advice to enable our Ben to act accordingly.

*Aside to Ben, please assist to seek recovery of Section II Excess and update the information in the system.*

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Sent:** Wednesday, April 29, 2020 2:32 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM19D200474/CHEONGML - Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Uhb3) on 25.01.2019

Dear Sir/Madam,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Monday, 10 February, 2020 5:37 PM

**To:** 'Claims Dept of CTI'; Ben Tang

**Cc:** Alfred Toh; Admin A; Chee So Chow; Vic (LKKAuto)

**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM19D200474/CHEONGML - Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Uhb3) on 25.01.2019

**Importance:** High

Dear Sir/Madam,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Thursday, 20 June, 2019 11:17 AM

**To:** Elaine Cheong; Chee So Chow; Joy Irene (LKKAuto)

**Subject:** OUR REF: SNM19D200474/CHEONGML - Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Ujb3) on 25.01.2019

Dear Elaine,

Please revert LKK.

Thanks

**From:** Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

**Sent:** Thursday, 20 June, 2019 10:00 AM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Ujb3) on 25.01.2019

Dear Sirs,

We refer to the subject.

This a head-to-rear- scenario, BOLA 27.

Liability is not in our favour.

Summary to offer to repairer M/s **FASTECH AUTO PTE LTD** is as follows:

	TP CLAIMED	OUR REVISED
Cost of Repairs	\$ 15,036.30 (per estimate)	\$ 4,922.00 GST included
Loss of Use	\$ 600.00 (\$120 x 5 days)	\$ 500.00 ( 5 days )
LTA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 15,638.30</b>	<b>\$ 5,424.00</b>

Relevant supporting claim documents attached for your perusal and reference.

The above revised summary is subject for your approval to offer.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Friday, 14 June 2019 2:42 PM  
**To:** [alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Ujb3) on 25.01.2019

Dear Alfred,

We attach herewith our PA and Survey Report for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
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**From:** Shu Pei (LKKAuto)  
**Sent:** Thursday, 14 February 2019 9:06 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>