

Vic (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Sunday, 3 May, 2020 12:53 PM
To: Vic (LKKAUTO); Admin A; Jasper Chua (LKK AUTO)
Cc: Claims Dept of CTI; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); Ben Tang
Subject: <SEEK MANDATE> RE: OUR REF: SNM19D200474/5(cml/ben) - Direct Settlement - Accident Involving PA6215M & SGU71B (TP : LKK REF - CC6/CTI19001750/Uhb3) on 25.01.2019
Attachments: LOD.PDF; LETTER TO OI.PDF

LKK REF - CC6/CTI19001750/Uhb3
CTPIS REF – SNM19D200474C02/5(cml/ben) - PA6215M
Section II Excess: \$1,500.00

Dear Vic

We refer to your email and reminders pertaining to the above matter.

Please proceed to offer as follow:

Cost of repairs	\$4,922.00
Loss of USE (\$80.00 x 5 days)	\$ 400.00 and UP TO \$500.00
LTA Search fee	\$ 2.00
Total	\$5,324.00 and UP TO \$5,424.00
	=====

We await your further/payment advice to enable our Ben to act accordingly.

Aside to Ben, please assist to seek recovery of Section II Excess and update the information in the system.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Wednesday, April 29, 2020 2:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D200474/CHEONGML - Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Uhb3) on 25.01.2019

Dear Sir/Madam,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Monday, 10 February, 2020 5:37 PM

To: 'Claims Dept of CTI'; Ben Tang

Cc: Alfred Toh; Admin A; Chee So Chow; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D200474/CHEONGML - Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Uhb3) on 25.01.2019

Importance: High

Dear Sir/Madam,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 21 November, 2019 2:45 PM

To: Vic (LKKAuto); Ben Tang

Cc: Alfred Toh; Admin A; Chee So Chow

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D200474/CHEONGML - Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Uhb3) on 25.01.2019

Dear Sir,

Please note that officer in charge – Ben tang.

Dear ben,

Fya

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, November 21, 2019 1:28 PM

To: Claims Dept of CTI

Cc: Alfred Toh; Admin A; Vic (LKKAuto); Chee So Chow

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D200474/CHEONGML - Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Uhb3) on 25.01.2019

Dear Sir/Madam,

We refer to our below email.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Wednesday, 16 October, 2019 1:37 PM

To: 'Claims Dept of CTI'; 'Elaine Cheong'

Cc: 'Chee So Chow'; 'Alfred Toh'; Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D200474/CHEONGML - Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Uhb3) on 25.01.2019

Importance: High

Dear Elaine,

We refer to our below email.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Thursday, 29 August, 2019 11:30 AM

To: Claims Dept of CTI; Elaine Cheong

Cc: Chee So Chow; Alfred Toh; Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D200474/CHEONGML - Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Uhb3) on 25.01.2019

Dear Elaine,

We refer to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Monday, 5 August, 2019 10:42 AM

To: Claims Dept of CTI

Cc: Elaine Cheong; Chee So Chow; Alfred Toh; Admin A; Vic (LKKAuto)

Subject: <SEEK MANDATE> RE: OUR REF: SNM19D200474/CHEONGML - Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Uhb3) on 25.01.2019

Dear Elaine,

We refer to our below email.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 20 June, 2019 11:17 AM

To: Elaine Cheong; Chee So Chow; Joy Irene (LKKAuto)

Subject: OUR REF: SNM19D200474/CHEONGML - Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Ujb3) on 25.01.2019

Dear Elaine,

Please revert LKK.

Thanks

From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Thursday, 20 June, 2019 10:00 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Ujb3) on 25.01.2019

Dear Sirs,

We refer to the subject.

This a head-to-rear- scenario, BOLA 27.

Liability is not in our favour.

Summary to offer to repairer M/s **FASTECH AUTO PTE LTD** is as follows:

	TP CLAIMED	OUR <u>REVISED</u>
Cost of Repairs	\$ 15,036.30 (per estimate)	\$ 4,922.00 GST included
Loss of Use	\$ 600.00 (\$120 x 5 days)	\$ 500.00 (5 days)
LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 15,638.30	\$ 5,424.00

Relevant supporting claim documents attached for your perusal and reference.

The above revised summary is subject for your approval to offer.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
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From: Joy Irene (LKKAuto)
Sent: Friday, 14 June 2019 2:42 PM
To: alfred.toh@sg.cntaiping.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Ujb3) on 25.01.2019

Dear Alfred,

We attach herewith our PA and Survey Report for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAuto)
Sent: Thursday, 14 February 2019 9:06 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGU71B (OI : CTI - TBA) AND PA6215M (TP : LKK REF - CC6/CTI19001750/Ujb3) on 25.01.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGU 71B at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

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