

Case Owner:

Bay

CC 3 / LCR17022653 1 K12/23

LCC  
IDAC

Surveyor:

KALVIN

DOI:

12/12/17

Date / Time:

12/12/17

Registered in Meritum:

13/12/17

Pre-assign / CCU / PTE



Insured Vehicle No:

SLQ 4888Y

Name of Insured:

LCR

Insured Tel No:

HP:

Excess Sec II :SS

D.O.A: 09/12/17

Is driver the owner?

(YES ☒ NO ☐)

Nature of Accident:

If NO, Driver Name / Age: SOH HAN SONG 3

Driver Tel No:

(V/C YES / NO)

Claim No:

206619614259

Policy No:

099009008

Make / Model:

MAZDA 3-1.5 SEDAN EU6 (A)

Place of Accident:

ALONG TAMPINGS ST 45

OI GIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

SH 6254Y



INSRS:

WSP: 0065 (Layang)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
	SH 6254Y - COMFORT DELGRO ENGINE (M) 12/12/17	Non-Reporting In (1st)	
	1 - COMFORT DELGRO ENGINE (M) 12/12/17	Non-Reporting In (2nd)	
	1 - COMFORT DELGRO ENGINE (M) 12/12/17	Non-Reporting In (Final)	
19/12/17 (Zayer)		Notification In (if non-pickup)	
		Call OI:	
		After call In to OI:	
21-1-18	BS27 - TP BEHIND, REQ FOR CCTV	Documentation Check List: Handler Typist	
1-2-18	RECEIVED VIDEO FROM TP. SHOWED OI PURPOSELY JAMMED BRAKE.	Notification In (if non-pickup)	<input checked="" type="checkbox"/>
		After call In to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
22-3-18	- MANDATE FROM AIG TO REJECT USING BOLA 27. OI HIT FROM THE REAR.	Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input checked="" type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
10-1-19	INT. FROM AIG NG N. 10/1/19	Medical Bill:	<input checked="" type="checkbox"/>
		PIR:	<input checked="" type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	
		Post-Repair Photos:	<input checked="" type="checkbox"/>
		Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE	Date/Time	Sent By:	Confirm by:
Repair Cost:	\$5	( days) Reduction:	%
FINAL SETTLEMENT	Date/Time: 25-1-19	Confirm with: CECILIA	Email: <input type="checkbox"/> Call: <input type="checkbox"/>
Final Liability:	100	% 80 (Agreed / Assessed) BOLA S/N No.:	NIL
Repair Cost:	1,673.48	\$5 - 1,338.78	
Loss of Rental (LOR):	323.10	\$5 - 258.54 2.5 days 129.28	
Loss of Use (LOU):	-	\$5 - (5 x days)	
Loss of Income (LOI):	125	\$5 - 100 (\$50 x 2 days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		[Tick only one]	
QIA/LTA Search	5.33	\$5 - 5.33	
Medical:	\$5		
Disbursement:	\$5	(e.g. Tow/ Independent)	
Legal Cost	\$5		
Total:	2,129.03	\$5 1,702.69	Global Sum \$5: 1,700.xx
FINAL PAYMENT	Date/Time:	Confirm with:	Email: <input type="checkbox"/> Call: <input type="checkbox"/>
Payee 1:	\$5 - 1,700.xx	Name 1:	COMFORT DELGRO ENGINE (M) 12/12/17
Payee 2: (Strike if N.A.)	\$5 -	Name 2:	x
Payee 3: (Strike if N.A.)	\$5 -	Name 3:	x

COPY SENT  
30/1/19






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/LCR17023653/K1za3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120			Date : 13-12-2017	
			Code : LCR	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLQ 4885Y	Veh. Inspected	SH 6354Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	13/12/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	09/12/2017	Inspection Date	12/12/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 58 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Team: ARC Repair TP(CLSO)1

**JOB CARD** Sales Order:

JC NO: 305096869

CUSTOMER		REGN NO.	MILEAGE
COMFORT TRANSPORTATION PTE LTD		SH 6354Y	
VMS	7010045	MAKE	FUEL
CUSTOMER NO.	383 SIN MING DRIVE	HYUNDAI	E. 1/2 F.
ADDRESS	Singapore SINGAPORE 575717	MODEL	DATE/TIME IN
	65508755	I-40	11.12.2017 12:00
		YR OF MANUF.	TARGET DATE
		12.11.2015	
		CHASSIS CODE	COMPLETION DATE/TIME
		FMHCB41UMGU080427	

ICOUNT CARD NO.

JOB DESCRIPTION

Accident Date: 09.12.2017

NATURE: 3P 09.12.2017

C.I.M.O. LABOR CODE DESCRIPTION

ALG - Front Left  
LKK/Kalimi -

CHECKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No. SH 6354Y LARRY

Vehicle No. SH 6354Y

LARRY NG

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

**REPAIR ESTIMATE\***

DATE 12/12/2017 10:27

DA: 09-12-17

**MODEL : HYUNDAI i40**

[illegible]

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305098889

Date : 17.12.2017

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 308989  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SH 6354Y

Date of Accident : 09/12/17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SLQ4888Y

2. The finalized amount shall be:

(a) Spare Parts after List discount \$1,184.00

(b) Labour Charges \$380.00

Total for Part-By-Part Repair Cost \$1,564.00

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: \_\_\_\_\_


Final Lumpsum Repair cost \_\_\_\_\_

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : Kalvin

Date : 18/12/17

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	\$5.35			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

COMFORTDELGRO ENGINEERING PTE LTD

Date: 16.12.2017

REPAIR ESTIMATE

Time: 15:18:37

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305096869  
REGN NO : SH 6354Y  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : i-40  
DATE OF REGN : 12.11.2015  
DATE/TIME IN : 11.12.2017 12:00  
ACCIDENT DATE : 09.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-2164-G 140V3 GRILLE ASSY-RADIATO 1 1,480.00 20.00 1,184.00

SUB-TOTAL : 1,184.00

JOB NATURE

0000 L PANEL BEATING 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 180.00

SUB-TOTAL : 380.00

TOTAL : 1,564.00

MVA NAME & SIGNATURE  
DATE :

\_\_\_\_\_  
SURVEYOR NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Dec 2017 <a href="#">Edit Reg</a>		12 Dec 2017 00:00 <a href="#">Edit Adj Rpt</a>	\$51,564.00 <a href="#">Edit Estimates</a>	\$51,564.00 <a href="#">View Rpt</a>		Pending for Survey Report <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>LCRF PTE LTD</b> , Co. Reg. No.: 201624597K									
Main Claimant: <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R									
Vehicle Reg. No.:	<b>SH6354Y</b>	Date of Loss:	09/12/2017 21:00 - :59 [34 Months and 27 Days From LTA Reg Date (Mon Yr)]						
Claim Type:	<b>TP / 2066196142SG</b>	Policy/Cover Note No.:	0999995066						
Vehicle Reg. No. (Insured):	<b>SLQ488EY</b>	Policy No. (Claimant):	MCOM0016						
Excess:									
Repairer: <b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508959 Loyang - Tel: 6214 8300									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Boyogan, Joane</b> ] Joane.Boyogan@aig.com									
Claimant's Insurer: <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 22/12/2017]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



Our Ref : T 1217 / SH 6354Y /CL(st)

Your Ref:

Date : 5-Jan-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**

**CHARTIS Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 6354Y YOUR INSURED SLQ4888Y  
AND OTHER ON 09.12.17**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SH 6354Y** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLQ4888Y** we are submitting these claim for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,673.48
2	3 days Loss of Rental @ \$ 129.28 per day	\$ 387.84
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 2,066.67

## HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 2,306.67

We enclosed herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 7 pcs.  
 b) LTA search slip/s of : SLQ4888Y  
 c) GIA / Police report/s of : SH 6354Y  
 d) Letter of authority from owner / hirer / operator  
 ( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
 ( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Martinez +65 6283 6280

Farmer +65 6280 8758

www.cdge.com.sg

Company Registration No: 199700001

Workshops

Braddell

205 Braddell Road

Singapore 579701

Loyang

59 Loyang Drive

Singapore 508969

Sin Ming

383 Sin Ming Drive

Singapore 575717

Pandan

45 Pandan Road

Singapore 006286

Ubi

320 Ubi Road 3

Singapore 408649

Senoko

24 Senoko Loop

Singapore 758196

Sungei Kadut

7 Sungei Kadut Way

Singapore 728791

Yishun

501 Yishun Industrial Park A

Singapore 758732



## Joy Irene (LKKAuto)

---

**From:** Boyogan, Joane <Joane.Boyogan@aig.com>  
**Sent:** Thursday, 10 January 2019 10:05 AM  
**To:** Joy Irene (LKKAuto)  
**Subject:** RE: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

WITHOUT PREJUDICE

Dear Joy,

With reference to your email of 7 Jan 2018, to proceed to settle third party's PD claim on 100% basis against OI

Thank you

Regards,

**Joane Boyogan**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +65 64191898  
[joane.boyogan@aig.com](mailto:joane.boyogan@aig.com) | [www.aig.sg](http://www.aig.sg)



**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.**  
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**From:** Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Monday, January 07, 2019 3:40 PM  
**To:** Boyogan, Joane  
**Subject:** RE: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

Hi Joane,

I just want to confirm if we may proceed to offer 100% based on BOLA 27.

## Joy Irene (LKKAuto)

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Thursday, 1 February 2018 1:40 PM  
**To:** 'Insurance LCR SG'  
**Cc:** 'Boyogan, Joane'; Vivian Lau (LKKAuto); Admin A  
**Subject:** ACCIDENT INVOLVING SLQ 4888Y (LCRF/AIG) & SH 6354Y ON 09/12/2017

Our Ref: CC3/LCR17023653/K1ja3

Your Vehicle :SLQ 4888Y  
Third-Party :SH 6354Y  
Date of Accident :09 Dec 2017  
Time of Accident :21:30  
Location of Accident :TAMPINES ST 45

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLQ 4888Y (LCRF/AIG) & SH 6354Y ON 09/12/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SH 6354Y against your insurance policy.

Based on the information on hand, we are of the opinion that liability is not in our favour.  
We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6749-5792 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING** **I 40 SH6354Y , SLQ4888Y**  
**ALONG** **TAMPINES AVE 7 TWDS TAMPINES ST 45****ON 09-Dec-17 21:30**I / We **KOH CHEN TONG** (Hirer) NRIC No.: **S7046574D**

and/or (Relief) NRIC No.:

Taxi Number **SH6354Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **11-Dec-2017**Name of Hirer **KOH CHEN TONG**  
Hirer NRIC **S7046574D**

Signature :

Address **497A TAMPINES STREET 45 #05-02**  
**520497**Contact No. **91993146**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,700.00 (Global Sum) for vehicle no. SH 6354Y that was damaged pursuant to the accident which occurred on 09/12/2017 (date) along TAMPINES ST 45 (location) involving vehicle no/s SLO 4888Y. This is pursuant to the inspection conducted on 12/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SH 6354Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH 6354Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of 01 (month) 2019 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY. CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SH 6354YMAKE  
HYUNDAIMODEL  
I-40DATE OF REG  
12.11.2015CHASSIS CODE  
KHHLB41UMGU080427INV. NO/DATE  
91348478 28.12.2017JOB NO.  
305096869

ODOMETER READING

DATE/TIME IN  
11.12.2017 12:00

Description : 3P 09.12.2017

S/No Part No.

Qty Unit Price %Disc Net

## PART REQUISITION

0001 04-01-0103-2164 I40V3 GRILLE ASSY-RADIATO 1 1,480.00 20.00 1,184.00

SUB-TOTAL : 1,184.00

## JOB NATURE

0001 L PANEL HEATING 200.00 200.00

0002 23-502 SPRAYPAINT ON AFFECTED AREA 180.00 180.00

SUB-TOTAL : 380.00

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGROHead Office:  
305 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91348478	1,673.48	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SH 6354YMAKE  
HYUNDAIMODEL  
I-40DATE OF REG  
12.11.2015CHASSIS CODE  
KMHLB41UMGU080427INV. NO/DATE  
91348478 28.12.2017JOB NO.  
305096869

ODOMETER READING

DATE/TIME IN  
11.12.2017 12:00

Items total		1,564.00
Add GST @	7.000 %	109.48
Invoice amount		1,673.48

Issued by : CHEWHEELENG 28.12.2017 14:58:56  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91348478	1,673.48	

Our Ref: CT17120346

Date: 19 December 2017



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      09/12/2017 @ 21:30 hrs  
ALONG                              TAMPINES AVE 7 TWDS TAMPINES ST 45  
INVOLVING                      SLQ4888Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6354Y** (the "Taxi"). The Taxi was hired to **KOH CHEN TONG IC NO S7046574D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.



**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLQ4888Y	09 Dec 2017 / 21:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#) [OK](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Dec 2017 <a href="#">Edit Reg</a>		12 Dec 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,564.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,564.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>LCRF PTE LTD</b> , Co. Reg. No.: 201624597K									
Main Claimant: <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R									
Vehicle Reg. No.: <b>SH6354Y</b>		Date of Loss: 09/12/2017 21:00 - :59 [24 Months and 27 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 2066196142SG</b>		Policy/Cover Note No.: 0999995068							
Vehicle Reg. No. (Insured): <b>SLQ4888Y</b>		Policy No. (Claimant): MCOM0016							
		Excess:							
Repairer: <b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Boyogan, Joane</b> ] Joane.Boyogan@aig.com									
Claimant's Insurer: <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 01/02/2019]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG_EXPRESS (30/01/2019): Report Send Back Alerts - SH6354Y (TP)									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SH6354Y (2066196142SG)  
[SLQ4888Y]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Dec 9 2017 9:00PM  
[LCRF PTE LTD]  
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	27/11/18 11:09	Video - Accident												1	Load MP4					
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
2	12/04/18 13:01	Insurer Offer Letter/DV [Offer superseded on 2019/01/25]												1	Load HTM					
Assessment Reports															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	14/12/17 12:10	Accident Statement From: SC - Reg. No: SLQ4888Y, Claimant: LCRF PTE LTD												1	Load HTM					
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
2	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
3	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
4	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
5	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
6	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
7	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
8	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
9	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
10	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
11	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
12	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
13	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
14	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
15	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
16	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
17	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
18	13/12/17 17:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
19	14/12/17 17:03	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
20	14/12/17 17:03	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
21	14/12/17 17:03	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
22	14/12/17 17:03	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	13/12/17 14:45	TP GIA REPORT												1	Load PDF					

Video			1 per page	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
2	13/12/17 14:45	TP ESTIMATE- MARKED	 Load PDF	
3	01/02/18 13:43	LETTER TO INSURED	 Load PDF	
4	09/04/18 15:40	MANDATE TO REJECT	 Load PDF	
5	09/04/18 15:40	REJECTION EMAIL TO TP	 Load PDF	
6	31/01/19 09:59	WORKSHOP INVOICE	 Load PDF	
7	31/01/19 09:59	AUTHORISATION TO ACT FORM	 Load PDF	
8	31/01/19 09:59	Release Voucher	 Load PDF	
9	31/01/19 09:59	RENTAL RECEIPT	 Load PDF	
10	31/01/19 09:59	LTA SEARCH	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ4888Y (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI F/L
	SH6354Y (TP veh)		AT ABS AIRBAG 4DR (M)
Date of Accident:	09/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$	2,809.22	
Final Repair Cost	:	\$	1,700.00	
Loss of Use	:	\$		2.50 days at \$50.00 per day
Rental (if any)	:	\$		2.50 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$	1,700.00	

**Is Third Party Workshop GIA Registered?**      ☒ [ X ] YES      ☐ [ ] NO      (Kindly indicate below)

**A) For Non GIA Registered Workshop:**      Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**      BOLA Applicable: ~~Yes~~/ No      BOLA Scenario No: \_\_\_\_\_

NIL

BOLA Liability: \_\_\_\_\_ 80 \_\_\_\_\_ (%)      Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

**Remarks** \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,700.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

31 Jan  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR17023653/K1JA3Q2-1

Date: 31/01/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995068  
**Claimant Vehicle No :** SH6354Y **Insured Vehicle No :** SLQ4888Y  
 Date of Loss: 09/12/2017 Nature of Claim: TP Claim No: 2066196142SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SH6354Y**  
 Make & Model: HYUNDAI I40, 1.7 D CRDI F/L AT ABS AIRBAG 4DR (M) Engine No: D4FDFU561962  
 Reg. Date: 12/11/2015 (Man. Year: 2015) Chassis No: KMHLB41UMGU080427  
 Colour: Blue Odometer: 233773 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: Hankook 7 mm Rear Left Side: Hankook 7 mm  
 Front Right Side: Hankook 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,045.44	1,184.00	861.44	42.12
Miscellaneous Items	0.00	0.00	0.00	
Labour	580.00	380.00	200.00	34.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,625.44</b>	<b>1,564.00</b>	<b>1,061.44</b>	<b>40.43</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>183.78</b>	<b>109.48</b>	<b>74.30</b>	<b>40.43</b>
<b>Nett Amount (S\$)</b>	<b>2,809.22</b>	<b>1,673.48</b>	<b>1,135.74</b>	<b>40.43</b>
<b>+ Loss of Use (2.5 x S\$50.00/day) (S\$)</b>		125.00		
<b>+ Car Rental (2.5 x S\$129.28/day) (S\$)</b>		323.20		
		<b>(S\$) 2,121.68</b>		
<b>Liabe Amount (80.00%) (S\$)</b>		<b>1,697.34</b>		
<b>+ Doc/Search Fee (S\$)</b>		5.35		
<b>Nett Liability (S\$)</b>		<b>1,702.69</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,700.00</b>		

### INSPECTION

Date of Assignment: 12/12/2017  
Date Inspected: 12/12/2017 Inspected At: ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969  
Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RADIATOR GRILLE	Cracked	1,480.00 FL	*1,480.00 FL
2	1		*FRONT BUMPER COVER	Repair	1,052.20 FL	*- FL
3	1		*FRONT BUMPER BRACKET (LH)	Serviceable	24.60 FL	*- FL
					<b>Sub Total (\$\$)</b>	<b>2,556.80</b>
					<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>511.36</b>
					<b>Total Parts (\$\$)</b>	<b>2,045.44</b>
						<b>1,184.00</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	380.00	200.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
Gross Labour Cost (S\$)			<b>580.00</b>	<b>380.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >