

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 22 February, 2019 10:25 AM  
**To:** PBSP  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: URGENT REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 \*\*\*LKK REF:CC3/III19001714/hb3  
**Attachments:** 2.jpg

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that our principal is looking into your client's appeal.

We will get back to you for an update the soonest time.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** PBSP [mailto:pml-pbsp@simedarby.com.sg]

**Sent:** Thursday, 21 February, 2019 9:59 PM

**To:** Vic (LKKAUTO); CS A Team

**Subject:** URGENT REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 \*\*\*LKK REF:CC3/III19001714/hb3

Dear Vic

Please assist to follow up on the appeal status. Owner would like to have the reply by immediately before engaging a lawyer to pursue the matter.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint



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**From:** PBSP  
**Sent:** Tuesday, 19 February, 2019 6:26 PM  
**To:** Vic (LKKAUTO)  
**Cc:** 甯珺 @; Olivia Lau (LKKAUTO); Inthiran Thurasamy  
**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 \*\*\*LKK  
REF:CC3/III19001714/hb3

Dear Vic

Our customer would like to appeal against the decision.

Please see his statement below and kindly put forth the same to your Principal for review.

Thank you.

Regards,  
Caroline

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**From:** Alvin Neo [<mailto:getalvinneo@gmail.com>]  
**Sent:** Tuesday, 19 February, 2019 5:33 PM  
**To:** Inthiran Thurasamy  
**Subject:** Re: GIA REPORT-SFQ8787A

Dear Inthiran

Good afternoon,

As spoken over the phone we had provided our evidence.

Very clearly my vehicle is fully in lane and moving straight, the taxi on the other hand was cutting across 2 lanes.

Please ask the other party to submit their video evidence that they were in lane. The correct procedure for the taxi exiting that part of the roundabout is to have kept to the leftmost lane after the Keng Lee and Bukit Timah exit instead of keeping to the 2nd lane then attempting to perform a sharp left cutting across 2 lanes to exit Clemenceau Ave North causing an accident when my car was in lane and properly going straight.

Please show evidence that the taxi had kept to the correct lane and also the speed at which the taxi was going.

According to BOLA rules they are 100% liable.

If this persists I will look for my RTA lawyer and it would likely result in a substantial increase in insurance costs. Which is what BOLA is trying to avoid.

Thanks

Alvin

P.S: pardon my grammatical and spelling errors, am replying with my mobile device

Thank you.

Regards,  
Caroline

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**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Tuesday, 19 February 2019 5:08:32 PM

**To:** PBSP

**Cc:** 甯珺 ©; Olivia Lau (LKKAUTO); Inthiran Thurasamy; Vic (LKKAUTO)

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 \*\*\*LKK  
REF:CC3/III19001714/hb3

Without Prejudice

Dear Caroline,

We refer further to our below email.

Please be informed that our principal had further reviewed the matter.

Your client was entering the roundabout and our Insured vehicle was changing lane to exit the roundabout when the collision happened. As such, our principal is prepared to settle your client's claim on a 50/50 basis as both parties should exercise caution.

Kindly confirm.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Tuesday, 19 February, 2019 1:46 PM

**To:** PBSP

**Cc:** Admin A; Vic (LKKAuto); Olivia Lau (LKKAuto); Inthiran Thurasamy

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 \*\*\*LKK

REF:CC3/III19001714/hb3

Without Prejudice

Dear Caroline,

We refer to your below email and the contents were duly noted.

Please be informed that our principal is currently looking into the matter.

Kindly hold the matter and we will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]

**Sent:** Monday, 18 February, 2019 5:37 PM

**To:** Vic (LKKAuto); Olivia Lau (LKKAuto)

**Subject:** Fw: REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 \*\*\*LKK  
REF:CC3/III19001714/hb3

Dear Olivia and Vic

FYI.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Inthiran Thurasamy

**Sent:** Monday, 18 February 2019 5:35 PM

**To:** PBSP

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 \*\*\*LKK  
REF:CC3/III19001714/hb3

Dear Caroline,

Please share owners text message, owner preparing to launch a complain to GIA.

Thank you.

Warm regards  
Inthiran  
Customer Service Advisor  
Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Body & Paint Department  
H/P : 81214600



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**From:** PBSP

**Sent:** Monday, 18 February, 2019 5:19 PM

**To:** Inthiran Thurasamy

**Subject:** Fw: REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 \*\*\*LKK  
REF:CC3/III19001714/hb3

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Monday, 18 February 2019 5:10 PM

**To:** PBSP

**Cc:** Olivia Lau (LKKAuto); 甯珺 @; Vic (LKKAuto)

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 \*\*\*LKK  
REF:CC3/III19001714/hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for instruction from our principal.

We will follow up and will get back for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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