

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 15 February, 2019 10:17 AM
To: PBSP
Cc: Olivia Lau (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 ***LKK REF:CC3/III19001714/hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that our principal would like to request for a copy of the video footage for their review.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Tuesday, 12 February, 2019 6:34 PM
To: Shu Pei (LKKAUTO); Vic (LKKAUTO); CS A Team; Admin A
Cc: Olivia Lau (LKKAUTO)
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 ***LKK REF:CC3/III19001714/hb3

Dear All

Please advise if your insured had reported the accident by now? The request on liability check was sent to your office since 25 Jan 2019 and despite our reminders to you, there is still no update on the status.

Please advise urgently on liability as our customer is getting frustrated with the delay.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Tuesday, 12 February 2019 4:13:37 PM

To: Shu Pei (LKKAUTO)

Cc: 甯珺 @; CS A Team

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 ***LKK
REF:CC3/III19001714/hb3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Tuesday, 29 January 2019 3:55:11 PM

To: Shu Pei (LKKAUTO)

Cc: 甯珺 @; CS A Team

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 ***LKK
REF:CC3/III19001714/hb3

Dear Vic

Please advise if your insured had reported the accident?

Kindly reply on liability ASAP.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Sent: Friday, 25 January 2019 4:40:51 PM

To: PBSP

Cc: 甯珺 @; CS A Team

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019 ***LKK
REF:CC3/III19001714/hb3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Friday, 25 January 2019 2:31 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SFQ8787A & SHD3103B (INDIA) ON 22/01/2019

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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