

ASS. REC. BY:

REF: 08/SMO19001709/Nsd3 02

Special Instruction:

Surveyor: NAZ ASSIGNMENT (Office)

From (Person): Hwang Shiang Yi of SMO Date/Time: 25/1/19 @ 2:37pm

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SHD3503E Insured: SCU1444A

at Workshop m/s Comfort Delgro Tel: 6214 8300

of 59 Loyang Drive

Policy No: D18M-TPV01008845 Claim No: CMTD1900558

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 24/01/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS ^{up} H.O.D. Endorsement: _____

Date/Time: 9:05pm @ 25/1/19 Person Contacted: Jenni Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SHD3503E - 003 / CTT18023079 / K/pb3 D.O.A: 22/12/18
	SCU1444A - X
28/01/19	@ 15:45 p.m. revised IA to Hwang Shiang Yi via merimen.

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SHD 3503 E Yr Regn: 14 SEP 2016
 Type: M.Car / M.Cycle / BUS / Van / Lorry / (Taxi) / Prime Mover /
 Truck / Trailer or _____
 Make: TOYOTA PRINS c.c. 1798
 Colour: BLUE A/C: Insur. d / Std / NI / NA
 Sp. Reading: 284,371 T/Radip: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JTDK03FU903529637
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or _____
 Brake: Inorder / Jammed / Leaked / Burnt or _____
 Mod: Nil / S/Rlm / STD A/Rlm or _____
 Tyre Size: F: 195/65 R15
 R: _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IUAC Accident Report: _____ Consistent? : Yes or No
 CIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 4 days Res.: Yes or No
 Turn Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or WESTLAKE

Front		Rear
R/Bal. <u>5</u> mm		R/Bal. <u>5</u> mm
L/Bal. <u>5</u> mm		L/Bal. <u>5</u> mm
D.O.A. <u>24/1/19</u>		D.O.I. <u>25/1/19</u>

 Survey held at CDUE LOYANG
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
DIS REAR
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
<u>18/02/19</u>	<u>Confirmed P/P \$ 2,007.52 @ 4 days with Naz. 5000 P/P (\$ 980.64. Red. 33%)</u>
	RECEIVED 18 FEB 2019

Date/Time, File Pass to? 18/02/19
 1) Typist : Prelim Report
 Date/Time, File Return to? : Final Report
 2) _____

Days Of Repair: 4
 Resurvey No. of Trip: 1 Survey Fee:
 Transportation: 250
 Add Fee: : Site Insp (\$ _____) S + RS 10
 : Interview (\$ _____) Photos
 : Tech. Invs (\$ _____) Others
 : Weekend (\$ _____)
 TOTAL 260

Report Format : _____
 Lump Sum / I.B.I: (\$ 2,007.52 P/P)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: Sompoo Insurance Singapore Pte. Ltd.
50 Raffles Place
#05-01/06, Singapore Land Tower
Singapore 048623

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Hwang Shiang Yi

Date: 28 Jan 2019

Preliminary Advice

Insured Vehicle No	: SCU1444A	Accident Date	: 24/01/2019
TP Vehicle No	: SHD3503E	Assignment Date	: 25/01/2019
Make	: TOYOTA PRIUS	Est. Duration of Repair	: 4 days
Date of Inspection	: 25/01/2019		
Inspection At	: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,988.18
Revised Amount	:S\$	2,007.53
Check Items (Estimated)	:S\$	100.65
Total	:S\$	2,108.18

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : TP ; WP

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Jan 2019		25 Jan 2019 14:37 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	ONG BEE LEEM, ID: S6833108J		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHD3503E	Date of Loss:	24/01/2019 00:00 - :59
Claim Type:	TP / CMTD1900558	Policy/Cover Note No.:	D18MTPV01008845 (Comprehensive)
Vehicle Reg. No. (Insured):	SCU1444A	Policy No. (Claimant):	
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by Hwang Shiang Yi - 6329 5205]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 07/02/2019]		
Adj Asg. Remarks:	-PLEASE BE INFORMED THAT OUR INSURED HAS NOT REPORTED THE ACCIDENT		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	25/01/2019 09:42
Date Of Accident	24/01/2019 12:50
Exact Location Of Accident	FULLERTON RD TOWARDS CONNAUGHT DR
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHD3503E
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	TOYOTA
Model	PRIUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	
Driver	
Name of Driver	TAN KOK WENG (CHEN GUORONG)
NRIC No	S1789433A
Date Of Birth	15/03/1967
Occupation	OUTDOOR
Date Of Driving Pass	03/08/1993
Driving Experience	25 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96330366
Fax Number	
Contact Number	
EEmail Address	FIKIWAY@YAHOO.COM.SG

Address	BLK 272C SENGKANG CENTRAL #02-347
Postcode	543272
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : - GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO ATTACHED / Type Of Accident : REAR TO REAR

Attachment(s)

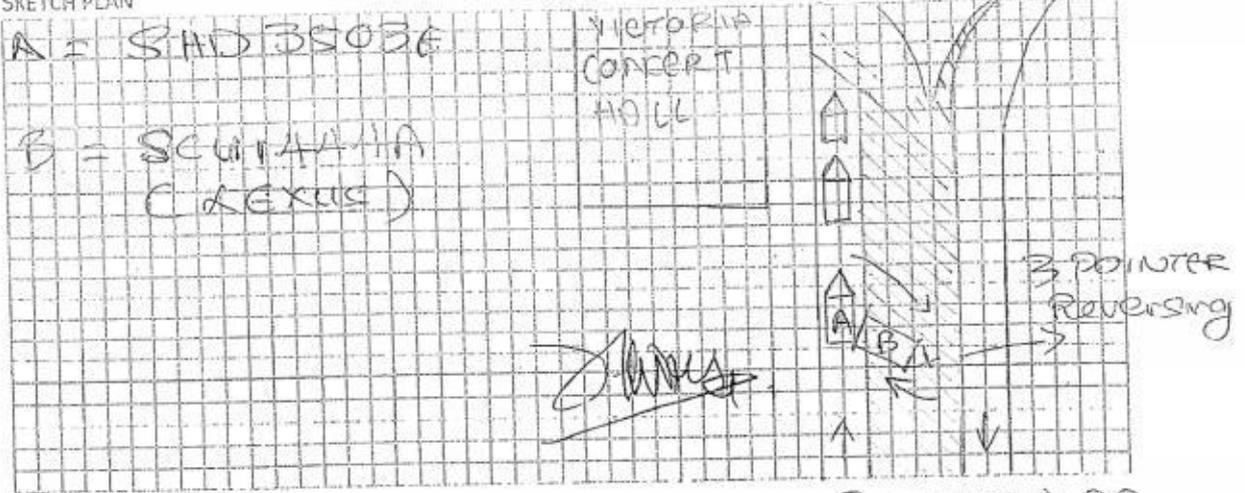
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SCU1444A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ANDREW YEO KHIRN HIN
NRIC/Passport Number	S1745660A
Contact Number	
Address	
Postcode	
Insurance Company Name	SOMPO INSURANCE SINGAPORE PTE. LTD.
Nature Of Damage	REAR RIGHT

No. Of Passenger (Including Driver)

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

statement as per attached.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD
CO REG NO 192203321R

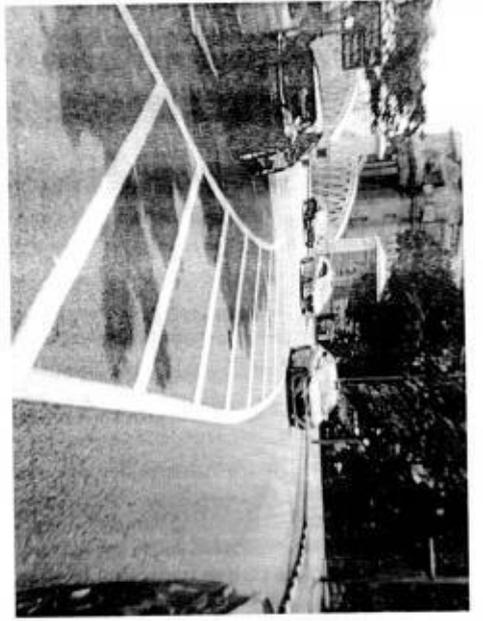
Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Olivia Wendy

Reporting Centre Personnel's Signature
Name: 24 JAN 2019
NRIC/FIN No.:





COMFORTDELGRO ENGINEERING PTE LTD
 REPAIR ESTIMATE

24/1/2019 16:19

Sompo

Cherys

VEHICLE NO : SHD 3503E

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR FENDER, RH			\$ 836.70
REAR FENDER SHEILD (RH)			\$ 134.20
SUB TOTAL			\$ 970.90
LESS 25%			\$ 242.73
DISCOUNTED TOTAL			\$ 728.18
REAR BUMPER RUBBER MAT			\$ 50.00
REAR DOOR COMFORT & APPS STICKER			\$ 80.00
			\$ 130.00
LABOUR CHARGE			
Panel Beating			\$ 800.00
Spray Painting Charge			\$ 900.00
Wiring Charge			\$ 30.00
Tuff Kote			\$ 50.00
Remove/Refix Cushion & Upholstery Rear			\$ 150.00
Remove/Refix Rear Windscreen Glass			\$ 120.00
Remove/Refix Reverse Sensor			\$ 80.00
TOTAL LABOUR			\$ 2,130.00
ESTIMATE TOTAL			\$ 2,988.18

*DEF
PVL*

*NW
NEC*

*100
600
NEC*

*NW
100
20*

[Signature]
24/1/19

*NA2 LKX
25/1/19 1640
PIP
4 DAYS
CHECK ITEM PHOTOS
BEFORE PAINT PHOTOS*

KK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305263311
 REGN NO : SHD3503E
 MILEAGE : 0000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(G4)
 DATE OF REGN : 14.09.2016
 DATE/TIME IN : 24.01.2019 15:45
 ACCIDENT DATE : 24.01.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00	NEC
0002 04-01-0302-3909-G	PRIG4 PANEL SUB-ASSY QUAR	1	836.70	25.00	627.52	DBP
						SUB-TOTAL : 707.52

JOB NATURE

0000 L	PANEL BEATING				500.00	
0001 23-502	SPRAYPAINT ON AFFECTED AREA				600.00	
0002 17-01	CHECK ALL LIGHTING				30.00	
0003 20-00	TUFF COAT ON AFFECTED PARTS.				50.00	
0004 20-204	REMOVE/REFIX UPHOLSTERY ASST REPAIR				100.00	
0005 20-22	REMOVE/REFIX REVERSE SENSOR				20.00	
						SUB-TOTAL : 1,300.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 29.01.2019

REPAIR ESTIMATE

Time: 17:47:29

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305263311
REGN NO : SHD3503E
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(C
DATE OF REGN : 14.09.2016
DATE/TIME IN : 24.01.2019 15:45
ACCIDENT DATE : 24.01.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 2,007.52

AUTHORISED : YES / NO

MVA NAME & SIGNATURE

SURVEYOR NAME & SIGNATURE

DATE :

DATE :

Ching
Finalized

**COMFORTDELGRO
ENGINEERING**

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305263311
Date : 30/01/19

FINALIZATION FORM

To : LKK
Attn : NAZ
Vehicle Reg No. : SHD3503E

Fax : _____
24.01.2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

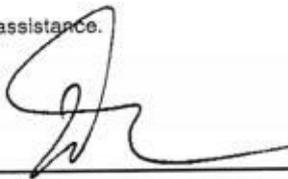
1. The repair job shall bill to: SOMPO SCU1444A
2. The finalized amount shall be:

(a) Spare Parts after List discount	<u>\$707.52</u>
(b) Labour Charges	<u>\$1,300.00</u>
Total for Part-By-Part Repair Cost	<u>\$2,007.52</u>
(c.) Lumpsum Repair (if applicable)	_____
Total for Lumpsum repair cost after Less:	_____
Final Lumpsum Repair cost	_____

3. Estimated normal period for repairs: 4 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance. We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature : 
Name : NAZ LKK
Date : 31/1/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/SMO19001709/NSD3N2
Date: 19/02/2019

REFERENCE

Handling Insurer:	Sompo Insurance Singapore Pte. Ltd.	Policy No:	D18MTPV01008845		
Claimant Vehicle No :	SHD3503E	Insured Vehicle No :	SCU1444A		
Date of Loss:	24/01/2019	Nature of Claim:	TP	Claim No:	CMTD1900558

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHD3503E	Engine No:	2ZRR918705
Make & Model:	TOYOTA PRIUS, 1.5 (A)	Chassis No:	JTDKB3FU903529637
Reg. Date:	14/09/2016 (Man. Year: 2016)	Odometer:	284371 km
Colour:	Blue		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65R15	Rear Tyre Size:	195/65R15
Front Left Side:	West Lake 5 mm	Rear Left Side:	West Lake 5 mm
Front Right Side:	West Lake 5 mm	Rear Right Side:	West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	858.17	707.52	150.65	17.55
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,130.00	1,300.00	830.00	38.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,988.17	2,007.52	980.65	32.82
+ GST 7.00/7.00% (S\$)	209.17	140.53	68.64	32.82
Nett Amount (S\$)	3,197.34	2,148.05	1,049.29	32.82

INSPECTION

Date of Assignment:	25/01/2019		
Date Inspected:	25/01/2019	Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969

Estimated Period of Repair: 4.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 19 Feb 2019)
 Parts: 144 TOYOTA PRIUS 1.5 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SHD3503E)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*REAR FENDER,RH	Deformed	836.70 FL	*836.70 FL	
2	1		*REAR FENDER SHIELD (RH)	Serviceable	134.20 FL	*- FL	
3	1		*REAR BUMPER RUBBER MAT	Not Necessary	50.00 FS	*- FS	
4	1		*REAR DOOR COMFORT & APPS STICKER	Necessary	80.00 FS	*80.00 FS	
					Sub Total (S\$)	1,100.90	916.70
					- List Item Discount on L Items 25.00/25.00% (S\$)	242.73	209.18
					Total Parts (S\$)	858.17	707.52

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	800.00	500.00
2	SPRAY PAINTING CHARGE	New	900.00	600.00
3	WIRING CHARGE	New	30.00	30.00
4	TUFF KOTE	New	50.00	50.00
5	REMOVE/REFIX CUSHION & UPHOLSTERY REAR	New	150.00	0.00
6	REMOVE/REFIX REAR WINDSCREEN GLASS	New	120.00	100.00
7	REMOVE/REFIX REVERSE SENSOR	New	80.00	20.00
Gross Labour Cost (S\$)			2,130.00	1,300.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >