

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 18 February, 2019 10:59 AM
To: Jianrong Li
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: YOUR REF: SKX 6149J_ACCIDENT INVOLVING SKX 6149J AND SKR 3037A ALONG EXIT AYE TO PIONEER ROAD NORTH ON 22.01.2019

Dear Mr Lee,

We refer to your below email and the contents were noted.

Please be informed that we are still in the midst of finalizing the cost of repair to the claimant's vehicle and once done, we will further negotiate for the total claim amount (e.g. inclusive of loss of use/rental).

This may take a few weeks to a month's time.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Jianrong Li [mailto:erock0702@hotmail.com]
Sent: Monday, 18 February, 2019 10:28 AM
To: Vic (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO)
Subject: Re: YOUR REF: SKX 6149J_ACCIDENT INVOLVING SKX 6149J AND SKR 3037A ALONG EXIT AYE TO PIONEER ROAD NORTH ON 22.01.2019

Hi,

Please kindly proceed with the claim. I had submitted the required documents listed in below email to the AIG reporting centre.

I will also like to know how long is the whole process going to take? As I dont want to drag for so long and will be fully cooperative on the case. Hope to hear from your favorable reply soon.

Thanks and regards

Mr Lee (98290170)

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From: Vic (LKKAUTO)

Sent: Monday 18 February, 9:49 am

Subject: YOUR REF: SKX 6149J_ACCIDENT INVOLVING SKX 6149J AND SKR 3037A ALONG EXIT AYE TO PIONEER ROAD NORTH ON 22.01.2019

To: erock0702@hotmail.com

Cc: Admin A, Vic (LKKAUTO)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 FEBRUARY 2019

**LEE KIAN YINGH
BLOCK 986C JURONG WEST STREET 93
#10-615
SINGAPORE 643986**

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG19001708/R1hb3

YOUR REF : SKX 6149J

ACCIDENT INVOLVING SKX 6149J AND SKR 3037A ALONG EXIT AYE TO PIONEER ROAD NORTH ON 22.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKR 3037A against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SKR 3037A. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh

| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email:

vicalpeh@lkkauto.com

| fax: 6741-4108

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