

15/5/2019

INS CASE OWNER:

CC3 /AIG1900

LKK:
IDAC:

Surveyor:

RASHI

DOI:

ASSIGNMENT

25/1/19

Date / Time :

25/1/19

Registered in Merimen:

25/1/19

Pre-assign / CCU / FTE



Insured Vehicle No. :

SKX 61490

Name of Insured :

LEE KIAN YAN

Insured Tel No. :

HP: 9291070

Excess Sec II :SS

D.O.A: 25/1/19

Is driver the owner?

YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L) YES / NO)

Claim No. :

0177177754

Policy No. :

18103450.

Make / Model :

Honda

Place of Accident :

EXIT HSE TO PIONEER RD NORTH

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SEP 2037A

INSRS:
WSP:
Tel :
Liability :
RMKS:

WSP: 10/1/19

INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time

1/2/19

WC

10/02/19

10/02/19

3/9/19 - FILE PAS TO LSP TO CLOSE

SEP 2037A - X

SKX 61490 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call OI:
After call ltr to OI:

10/02/19 - VIC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)		
After call ltr to OI:		
Authorisation To Act:		
Release Voucher:		
Final Repair Bill:		
Car Rental Invoice:		
Towing Invoice:		
LTA / GIA :		
Medical Bill:		
PIR:		
Mandate/Reject Instruction:		
LOD:		
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. :

27

If NO or B 28, Ass. Lia :

COI RATE-EMBED TO

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(S

x

days)

Loss of Income (LOI):

S\$

(S

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP

3) Survey fee:

\$290

uh
yah

2364F

From _____ Date _____

Estimated Cost _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV _____

To Inspect Vehicle No. **SKR 3037A**

at Workshop m/s **Vonkswagen**

of **17, Thuis Ave 9**

Insured **AK**

Policy No. _____

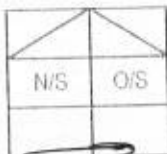
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh. _____

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:				
IDAC Accident Rpt:			Consistent?:	Yes or No
GLA / PR Seen:			Consistent?:	Yes or No
Est. Repairs:	17	days	Res.:	Yes or No
Lum Sum:		%	3 Val.:	Yes or No

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKR 3037A Yr Regn: 2015 JAN
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Volkswagen Golf GTI 4 c.c 1395
 Colour: BLUE A/C Insured / Std / Nil / NA
 Sp. Reading: 52729 T/Radio: Insured / Std / Nil / NA
 Eng/No:
 C/No: WNWZZAHZEW367263
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 225/45R17
 R: 1 -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front		Rear	
R/Bal.	6 mm	R/Bal.	6 mm
L/Bal.	6 mm	L/Bal.	6 mm
D.O.A.	22/01/19	D.O.I	25/01/19
Survey held at 17, Twiss Ave			

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
-------------	----------------------

repair 1 pint for this vehicle OK, refer to end.

PTP - \$20254.54 (Red \$13242.86 (40%)) - exclude check items - \$5132.00

Date/Time: File Pass 907

11

Date/Time: File Return to?

Report Format :

Lump Sum / L.B.E. (\$)

☐ : Prelim. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: Site Insp (\$

☐ Interview ☐

□ Tech Invs (\$)

☐ Weekend US

Survey Fee

Transportation

 $\text{C}_2\text{H}_5 + \text{PS} \rightarrow \text{SI}$

1. Eluted

三つ目




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG19001708/R1hb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 25-01-2019	
Code : AIG			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKX 6149J	Veh. Inspected	SKR 3037A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	25/01/2019
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	22/01/2019	Inspection Date	25/01/2019
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Service Order Confirmation

SERVICE ORDER NO: 19IP0215

CUSTOMER NO.: CV027859

CUSTOMER NAME: NG PENG YUEN

TELEPHONE NO.:

ADDRESS: 827 JURONG WEST STREET 81 #04-280

Singapore

VEH No.: SKR3037A

Order Date: 23/01/19

Reg Date: 29/01/15

KM: 44,456

VIN NO.: WWWZZZAUZEW367263

ENGINE NO:

SA: Wong MeiY

MODEL: GOLF A7 1.4 TSI (DSG)

MODEL NO.: 5G13GZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	5G6807417APGRU REAR BUMPER <i>DE</i>	1	PCS	1,046.28		1,046.28
30	5G6807568D 9B9 SPOILER <i>DE</i>	1	PCS	338.57		338.57
31	WHT005263 POP-RIVET <i>DE</i>	6	PCS	1.55		9.30
32	5G0807305D REINFORCEMENT ?	1	PCS	680.69		680.69
33	5G6807863C BUMPER CENTRE BRACKET <i>DE</i>	1	PCS	96.28		96.28
34	5G6807393A TAILLIGHT LOWER BRACKET LH ?	1	PCS	41.98		41.98
35	5G6807394A TAILLIGHT LOWER BRACKET RH ?	1	PCS	41.98		41.98
36	5G6807393 BUMPER SIDE BRACKET LH <i>DE</i>	1	PCS	41.98		41.98
37	5G6807394 BUMPER SIDE BRACKET RH ?	1	PCS	41.98		41.98
38	WHT005560 NUT <i>DE</i>	6	PCS	1.86		11.16
39	1K8943021 REAR NUMBER PLATE LAMP ?	2	PCS	47.24		94.48
40	8K0973702 NUMBER PLATE LAMP WIRE HOUSING ?	1	PCS	5.33		5.33
41	5G0945105 REFELCTOR LH <i>DE</i>	1	PCS	88.57		88.57
42	5G0945106 REFELCTOR RH ?	1	PCS	88.57		88.57
43	5G6813301B REAR END PANEL INNER <i>BA</i>	1	PCS	620.06		620.06
44	5G6813309 REAR END PANEL OUTER <i>BA</i>	1	PCS	135.67		135.67
45	D 007600A1 INOXSPRAY <i>DE</i>	1	PCS	71.38		71.38
46	D 180003M2 2KADHESIV <i>DE</i>	1	PCS	300.52		300.52
47	D 476KD1M2 SEALANT <i>DE</i>	1	PCS	81.26		81.26
48	N 90652602 BOLT <i>DE</i>	6	PCS	0.81		4.86
49	5G6863459K 82V END PANEL TRIM COVER <i>DE</i>	1	PCS	138.83		138.83
50	5G6858855F CA9 SPARE WHEEL COVER <i>DE</i>	1	PCS	363.01		363.01
51	5G6867761E 82V SHELF LH ?	1	PCS	131.82		131.82
52	5G6867762H 82V SHELF RH ?	1	PCS	131.82		131.82
53	5G0610971D LHS REAR FENDER LINER <i>DE</i>	1	PCS	190.29		190.29
54	5C5071911C REAR SILENCER CHROME <i>3X50C</i>	1	PCS	373.76		373.76

Remarks: MSIG WINNER AGAINST AIG

D O A 22-01-19

SURVEY BY LKK



Service Order Confirmation



SERVICE ORDER NO.: 19IP0215

CUSTOMER NO.: CV027859

CUSTOMER NAME: NG PENG YUEN

TELEPHONE NO.:

ADDRESS: 827 JURONG WEST STREET 81 #04-280

Singapore

VEH No.: SKR3037A

Order Date: 23/01/19

Reg Date: 29/01/15

KM: 44,456

VIN NO.: WWWZZZAUZEW367263

ENGINE NO:

SA: Wong Mei

MODEL: GOLF A7 1.4 TSI (DSG)

MODEL NO.: 5G13GZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

Issue
Hp 90010068
17 days
28/01/19 @ 1135
Recovery by paint

TOTAL	33,497.40
GST AMOUNT	2,344.82
TOTAL AMOUNT	35,842.22

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2364F
Vehicle Details	
Vehicle No.:	SKR3037A
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Jan 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF A7 1.4 TSI AT 5G13GZ W/O HID
Primary Colour:	Blue
Manufacturing Year:	2014
Engine No.:	CXS095097
Chassis No.:	WVWZZZAUZEW367263
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$20,922.00
Original Registration Date:	29 Jan 2015
First Registration Date:	29 Jan 2015
Transfer Count:	0
Actual ARF Paid:	\$6,291.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jan 2025
PARF Rebate Amount:	\$4,718.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jan 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$67,089.00
COE Rebate Amount:	\$40,253.00
Total Rebate Amount:	\$44,971.00

The information contained herein is correct as at 28 Jan 2019

OK

55,000
44,971

10,29

(OK)

Accident Sketch Plan Pg. 1

National University Hospital (Singapore) Pte Ltd
5 Lower Kent Ridge Road, Singapore 119074
TEL: (65) 6779 5555
Business Registration No.198500843R



MEDICAL CERTIFICATE	ORIGINAL	NUH19021894
NAME: NG HOONG JIANG DANIEL		NRIC: S8800024E

Type of Medical Leave granted : OUTPATIENT SICK LEAVE

The above named is unfit for duty for a period of 7 day(s) from 22-Jan-2019 to 28-Jan-2019 inclusive

The certificate is not valid for absence from court attendance.

The above named attended for Examination/Treatment from 22-Jan-2019 18:53 to 22-Jan-2019 23:14

22-Jan-2019
Date
A member of the NUHS

OCHI HARUMI (19816A)
Issued by

A&E
Location


Signature

NETSU00180 000
NUH-EMERGENCY MEDICI
NUH
THANK YOU
111997215000 89721501
002028 REF:0
NETS PURCHASE SAV
DBS BANK
22 JAN 2019 23:23:52
002028 012920 00
TOTAL : \$121.00

APPROVED
NETS

*****DUPLICATE*****

Rasul (LKKAuto)

From: Rasul (LKKAuto)
Sent: Monday, 28 January, 2019 9:10 AM
To: 'Oh, Aik Seong (VWG Singapore)'
Cc: 'Ong, Germaine (VWG Singapore)'
Subject: SKR 3037A DOA : 22/01/19

Hi Aik Seong,

Repair limit for this vehicle is 10K only

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 FEBRUARY 2019

LEE KIAN YING
BLOCK 986C JURONG WEST STREET 93
#10-615
SINGAPORE 643986

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG19001708/R1hb3
YOUR REF : SKX 6149J
ACCIDENT INVOLVING SKX 6149J AND SKR 3037A ALONG EXIT AYE TO PIONEER
ROAD NORTH ON 22.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKR 3037A against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SKR 3037A. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



Auto
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Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Erock0702@hotmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 18 February, 2019 9:49 AM
To: Erock0702@hotmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SKX 6149J_ACCIDENT INVOLVING SKX 6149J AND SKR 3037A ALONG EXIT AYE TO PIONEER ROAD NORTH ON 22.01.2019



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 FEBRUARY 2019

LEE KIAN YINGH
BLOCK 986C JURONG WEST STREET 93
#10-615
SINGAPORE 643986

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG19001708/R1hb3

YOUR REF : SKX 6149J

ACCIDENT INVOLVING SKX 6149J AND SKR 3037A ALONG EXIT AYE TO PIONEER ROAD NORTH ON 22.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKR 3037A against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SKR 3037A. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

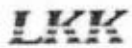
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Jia Le (LKK Auto)

From: Vic (LKKAuto)
Sent: Wednesday, 28 August 2019 2:01 PM
To: Jia Le (LKK Auto)
Subject: FW: Our Ref : 0139172137SG-003 | Accident Involving SKX6149J & SKR3037A on 22/01/2019 at Exit of AYE to Pioneer Rd North

From: Lee, Ming-Yao [mailto:MingYao.Lee@aig.com]
Sent: Monday, 17 June, 2019 9:54 AM
To: Vic (LKKAuto)
Cc: Md Noor, Norsiah
Subject: Our Ref : 0139172137SG-003 | Accident Involving SKX6149J & SKR3037A on 22/01/2019 at Exit of AYE to Pioneer Rd North

Hi Mr. Vic,

Please note that we have received subrogation claim from insurer of SKR3037A. Understand direct settlement was previously under your care. Please check and submit WP report if available.

Also referring your letter and email to our insured in February 2019. Please advise if OI replied and is there any dispute from OI? If no, we shall proceed to settle claim at best.

Thank You.

Regards,
Lee Ming Yao
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1769
MingYao.Lee@AIG.com | www.aig.sg



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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jan 2019 Edit Reg		25 Jan 2019 00:00 Edit Adj Rpt	S\$20,254.54 Edit Estimates	S\$20,254.54 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LEE KIAN YING, ID: S7704118D		
Main Claimant:	NG PENG YUEN, ID: S2512364F		
Vehicle Reg. No.:	SKR3037A	Date of Loss:	22/01/2019 17:00 - :59 [47 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 0139172137SG	Policy/Cover Note No.:	1800139250 (Comprehensive)
Vehicle Reg. No. (Insured):	SKX6149J	Policy No. (Claimant):	A80424017AVW
		Excess:	
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 07/02/2019]		

ASSOCIATED MAIL RECEIVED

View All Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKR3037A (0139172137SG)
[SKX6149J]**


































TP

NG PENG YUEN

Jan 22 2019 5:00PM

[LEE KIAN YING]

Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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2	29/01/19 08:54	TP ESTIMATE- MARKED	Load PDF	
3	18/02/19 09:53	EMAIL TO OI	Load PDF	
4	18/02/19 10:07	LETTER TO OI	Load PDF	
5	30/08/19 12:43	EMAIL FROM AIG	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	28/01/19 09:09	OI GIA REPORT	Load PDF	

Documents Checklist

Reset Save Print

DOCUMENTS CHECKLIST

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19001708/R1DB3S2
Date: 16/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800139250
Claimant Vehicle No: SKR3037A Insured Vehicle No: SKX6149J
Date of Loss: 22/01/2019 Nature of Claim: TP Claim No: 0139172137SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKR3037A Engine No: CXS095097
Make & Model: VOLKSWAGEN GOLF, 1.2 TSI DSG (A) Chassis No: WVVZZZAUZEW367263
Reg. Date: 29/01/2015 (Man. Year: 2014) Odometer: 52729 km
Colour: Blue
Engine Capacity: 1395 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,357.40	6,934.54	3,422.86	33.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	23,140.00	13,320.00	9,820.00	42.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	33,497.40	20,254.54	13,242.86	39.53
+ GST 7.00/7.00% (S\$)	2,344.82	1,417.82	927.00	39.53
Nett Amount (S\$)	35,842.22	21,672.36	14,169.86	39.53

INSPECTION

Date of Assignment: 25/01/2019
Date Inspected: 25/01/2019 Inspected At: 17, Tuas Ave 9
Estimated Period of Repair: 17.0 days Repairer: Volkswagen Centre Singapore

Adjuster: MOHD RASUL

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$5,132.00 NETT)

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Bent	1,587.14 FS	*1,587.14 FS
2	2		*HINGE	*Check	241.54 FS	*- FS
3	1		*LOCK	Jammed	321.00 FS	*321.00 FS
4	1		*OPER MECHANISM	*Check	630.58 FS	*- FS
5	1		*LATCH	*Check	47.98 FS	*- FS
6	1		*BOOT WEATHERSTRIP	Necessary	290.25 FS	*290.25 FS
7	2		*GROMMET	Necessary	27.82 FS	*27.82 FS
8	1		*PLUG	Necessary	0.69 FS	*0.69 FS
9	1		*3RD BRAKELIGHT	*Check	193.25 FS	*- FS
10	1		*NAME PLATE - GOLF	Necessary	81.25 FS	*81.25 FS
11	1		*NAME PLATE - BLUEMOTION	Necessary	72.03 FS	*72.03 FS
12	1		*NAME PLATE - TSI	Necessary	71.90 FS	*71.90 FS
13	1		*BOOT LID TRIM COVER	Deformed	187.34 FS	*187.34 FS
14	1		*TAILLIGHT OUTER LH	Scratched	353.69 FS	*353.69 FS
15	1		*TAILLIGHT OUTER RH (SCRATCHED)	Old Damage	353.69 FS	*- FS
16	1		*TAILLIGHT INNER LH	Scratched	323.41 FS	*323.41 FS
17	1		*TAILLIGHT INNER RH (SCRATCHED)	Old Damage	323.41 FS	*- FS
18	1		*REAR BUMPER	Deformed	1,046.28 FS	*1,046.28 FS
19	1		*SPOILER	Deformed	338.57 FS	*338.57 FS
20	6		*POP- RIVET	Necessary	9.30 FS	*9.30 FS
21	1		*REINFORCEMENT	*Check	680.69 FS	*- FS
22	1		*BUMPER CENTRE BRACKET	Necessary	96.28 FS	*96.28 FS
23	1		*TAILLIGHT LOWER BRACKET LH	*Check	41.98 FS	*- FS
24	1		*TAILLIGHT LOWER BRACKET RH	*Check	41.98 FS	*- FS
25	1		*BUMPER SIDE BRACKET LH	Necessary	41.98 FS	*41.98 FS
26	1		*BUMPER SIDE BRACKET RH	*Check	41.98 FS	*- FS
27	6		*NUT	Necessary	11.16 FS	*11.16 FS
28	2		*REAR NUMBER PLATE LAMP	*Check	94.48 FS	*- FS
29	1		*NUMBER PLATE LAMP WIRE HOUSING	*Check	5.33 FS	*- FS
30	1		*REFLECTOR LH	Cracked	88.57 FS	*88.57 FS
31	1		*REFLECTOR RH	*Check	88.57 FS	*- FS
32	1		*REAR END PANEL INNER	Bent	620.06 FS	*620.06 FS
33	1		*REAR END PANEL OUTER	Bent	135.67 FS	*135.67 FS
34	1		*INOXSPRAY	Necessary	71.38 FS	*71.38 FS
35	1		*2KADHESIV	Necessary	300.52 FS	*300.52 FS
36	1		*SEALANT	Necessary	81.26 FS	*81.26 FS
37	6		*BOLT	Necessary	4.86 FS	*4.86 FS
38	1		*END PANEL TRIM COVER	Deformed	138.83 FS	*138.83 FS
39	1		*SPARE WHEEL COVER	Cracked	363.01 FS	*363.01 FS
40	1		*SHELF LH	*Check	131.82 FS	*- FS
41	1		*SHELF RH	*Check	131.82 FS	*- FS
42	1		*LHS REAR FENDER INNER	Deformed	190.29 FS	*190.29 FS
43	1		*REAR SILENCER CHROME	Serviceable	373.76 FS	*- FS
44	1		*B&P NUMBER PLATE	Missing	80.00 FS	*80.00 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	10,357.40	6,934.54
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET.	New	200.00	200.00
2	PROGRAMMING & CALIBRATION.	New	360.00	360.00
3	R&R ROOF LINING. *Check	New	2,520.00	0.00
4	LABOUR.	New	8,400.00	5,880.00
5	SPRAY PAINT.	New	6,400.00	4,800.00
6	R&R REAR LUGGAGE TRIM.	New	1,680.00	420.00
7	R&R REAR W/SCREEN.	New	840.00	840.00
8	TRANSFER BOOT LID MECHANISM.	New	840.00	420.00
9	SUPPLY & INSTALL REVERSE SENSOR.	New	400.00	400.00
10	VEHICLE ON BENCH - CELETTE. *Check	New	1,500.00	0.00
Gross Labour Cost (S\$)			23,140.00	13,320.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >