

INS. CASE OWNER:

PC

CC 4, Asm

1900

1704

E

P33

P

LKK:

IDAC:

95626

Surveyor:

Stevie

DOI:

2/3/2019

Date:

25/1/19

Pre-assign / CCU / FTE

Registered in Morimer:

S 9 m 01 BVJ



Insured Vehicle No.:

SLK 4667 A

Claim No.:

Name of Insured:

John Bee Hay

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S5

D.O.A: 12/01/19

Place of Accident:

Is driver the owner?

( YES /

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

%

Final ? Yes / No

SLJ 1604 G



INSRS:

WSP:

Tel:

Liability:

RMKS:

Wearnes

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

20/3/19 (Call)

After call ltr to OI:

20/3/19 (Call) (Call)

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

# 77

If NO or B 28, Ans. Lin:

Repair Cost:

SS

2534.72

changing name &amp; hrt TP.

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

150.00 (5 50 x 3 days)

Loss of Income (LOI):

SS

(5 x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

2684.72

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2684.72

Name 1:

Wearnes Automotive Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

17041 E p

☐ Worksheet 15

--	--

### SERVICE ESTIMATE

87712 - C00001 SL: SERVICE SALES - PC

Mdm Kng Kim Eng  
13-194 Bukit Batok  
Street 25

Singapore 652289

GST Reg.No:M28920628X

Inv.No. : BAP 0 Page 1

Inv.date. : 24/01/2019

WIP No. : 49458

Veh.In/Out:

\*Tel.No. : Mobile: 93879065

Reg.No. : SLJ1604G

Reg.date : 29/11/2016

Mileage : 0

Chassis No: VF1LZLF0E54386392

Closed by .... : Michelle Ong Siew Be

Svc Consultant :

Remarks ..... : Mdm Kng Kim Eng

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
-------	-------------	----------	-------	-------	-----	--------	---

802	TO REPLACE REAR BUMPER, TO REMOVE AND INSTALL RH REAR FENDER, ETC	0	900.00	0		900.00 S	45%
-----	---	---	--------	---	--	----------	-----

800	TO PUTTY & SPRAY PAINT ON REAR BUMPER AND REAR RIGHT FENDER, ETC	0	1200.00	0		1,200.00 S	42%
-----	--	---	---------	---	--	------------	-----

280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	330.00	0		330.00 S	/
-----	---	---	--------	---	--	----------	---

00	BUMPER REAR W/O RADA	1.0 EA	771.90			771.90 S	69% 71
	BUMPER RETAINER BRAC	1.0 EA	75.50			75.50 S	} X-000
	BUMPER BRACKET CORNE	1.0 EA	70.20			70.20 S	
	TOW COVER REAR X	1.0 EA	23.30			23.30 S	
	BUMPER BRACKET CORNE	1.0 EA	102.90			102.90 S	
	BUMPER RETAINER BRAC	1.0 EA	89.20			89.20 S	
	BUMPER REAR CENTER B	1.0 EA	126.40			126.40 S	
	REINFORCEMENT BEAM R	1.0 EA	371.70			371.70 S	

Steve (LKK) wil Appr  
8327 8813 7/3/19 3-15pm

P/P

Rem bcl d AM spg  
3 days

### SERVICE ESTIMATE

87712 - C00001 SL: SERVICE SALES - PC

Mdm Kng Kim Eng  
13-194 Bukit Batok  
Street 25

Singapore 652289

GST Reg.No:M28920628X

Inv.No. : B&amp;P 0 Page 2

Inv.date. : 24/01/2019

WIP No. : 49458

Veh.In/Out:

\*Tel.No. : Mobile: 93879065

Reg.No. : SLJ1604G

Reg.date. : 29/11/2016

Mileage : 0

Chassis No: VF1LZLF0E54386392

Closed by .... : Michelle Ong Siew Be

Svc Consultant :

Remarks ..... : Mdm Kng Kim Eng

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
-------	-------------	----------	-------	-------	-----	--------	---

	ADHESIVE SEALER FL2 / MEC	1.0 EA	549.10			549.10 S	494.19
--	---------------------------	--------	--------	--	--	----------	--------

**LKK Auto Consultants hence notify  
the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

**Acknowledged by Repairer**

Signature:

Date:

Labour Total	2,430.00
Parts Total	2,180.20
Package Total	0.00

Gross Total. 4,610.20

Net..... 4,610.20

GST @ 7.0% 322.71

Total..... 4,932.90

Paid..... 0.00

Please Pay.. 4,932.90

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	7777D
<b>Vehicle Details</b>	
Vehicle No.:	SLJ1604G
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Mar 2019
Vehicle Make:	RENAULT
Vehicle Model:	FLUENCE 1.5 DCI 110 A/T
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	K9KN837D213038
Chassis No.:	VF1LZLF0E54386392
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$17,290.00
Original Registration Date:	29 Nov 2016
First Registration Date:	29 Nov 2016
Transfer Count:	0
Actual ARF Paid:	\$7,290.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Nov 2026
PARF Rebate Amount:	\$5,467.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Nov 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,951.00
COE Rebate Amount:	\$39,359.00
<b>Total Rebate Amount:</b>	<b>\$44,826.00</b>

The information contained herein is correct as at 07 Mar 2019

OK



## CONNECTING CAR BUYERS &amp; SELLERS.

We'll handle your loans, insurance &amp; other paperwork for FREE.

Find out more



## Post an Advertisement

Sell it yourself! Advertise it at just

**\$58 until it's SOLD!**

Post an Ad

Advertiser Login

Ways of Selling

Very Rare Mazda RX-8 L3M Type RS (COE Till 01/2029).

Stock Condition, Very Low  
Mileage.  
Direct Owner

Browse by Category

Sort by Date Posted



20 results/page

2 vehicles

Renault Fluence

Advanced Search

## Search Selection

Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Renault Fluence	Any	Any	2016	Any	Any	Any	Availabl
 Renault Fluence Diesel 1.5A dCi	\$59,800	\$8,040 /yr	29-Feb-2016	1,461 cc	29,000 km	Sedan	Availabl
<b>Fuel Type:</b> Diesel (Euro 5 Engine and Above) Inspection Done Plus New Road Tax, 1 Owner, Still Under Wearnes Agent 5-Year Warranty, Low Mileage Done, Good Power Ratio, Flexible In-House High Loan Readily Available, Trade In Welcome, Buy With A Peace ... Benefit Auto Enterprise Pte Ltd Posted: 05-Mar-2019    Tags: 2016 Renault Fluence, 2016 renault fluence, Renault Fluence, renault fluence, Renault, Fluence, fluence, Used Renault							
 Renault Fluence Diesel 1.5A dCi	\$58,800	\$7,090 /yr	14-Oct-2016	1,461 cc	38,000 km	Sedan	Availabl
<b>Fuel Type:</b> Diesel (Euro 5 Engine and Above) Cheapest In The Market, Agent Warranty Till Oct 2021 And Fully Serviced By Wearnes (Agent), Fuel Efficient! Average 1000km Per Tank, Call For Viewing Today Before Its Gone! Posted: 16-Feb-2019    Tags: 2016 Renault Fluence, 2016 renault fluence, Renault Fluence, renault fluence, Renault, Fluence, fluence, Used Renault							

Save this search criteria, to get email alerts whenever a match is found.

Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
-------	-------	--------------	----------	---------	---------	----------	--------

For old advertisements, view Expired ads

20 results/pag

[Home](#) | [New Cars](#) | [Used Cars](#) | [Sell My Car](#) | [Directory](#) | [Products](#) | [Insurance](#) | [Article](#) | [Forum](#) | [Resources](#)

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Company




## Service Request Details

Claim

S9M01BVJ

Reference

None 

Loss Date

January 17, 2019

Request Date

January 25, 2019

Due Date

February 1, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

25/01/2019 @ 10:17am  
Michelle van der Merwe

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SLJ1604G

Make

TPVD

---

Service Address

---

...

---

Primary Contact/Insured

---

CHUA BEE HONG JANE (CAI MEIFENG JANE)  
NO. 2, WESTWOOD DRIVE, 648820, Singapore

seaschua@gmail.com

---

Claim Handler

---

CHAN Kian Chuan  
6568804269  
kianchuan.chan@axa.com.sg

Additional Instructions  
NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



## Catherine Chong (LKK Auto)

---

**From:** Michelle Ong Siew Bee <michelle.ong@wearnes.com>  
**Sent:** Thursday, 24 January, 2019 7:24 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** Direct Settlement - Our Ref: SLJ1604G ; Your Insured SLK4667A DOA 17/01/2019  
**Attachments:** SLJ1604G.pdf

**Importance:** High

**Categories:** Shailendra

Dear Sirs,

We refer to the above matter.  
Attached for Direct Settlement.  
Kindly revert asap.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 January, 2019

**CHUA BEE HONG JANE (CAI MEIFENG JANE)**  
NO. 2 WESTWOOD DRIVE  
SINGAPORE 648820

Dear Sir,

**OUR REF : CC4/ASM19001704/pa3 // S9M01BVJ**  
**YOUR REF : SLK 4667A**  
**ACCIDENT INVOLVING SLK 4667A AND SLJ 1604G ON 17/01/2019 ALONG/AT**  
**JALAN TOA PAYOH**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



DS

Type

🔗 Question

Message

PLS PROCEED DS WITH QUANTUM TO BE AGREED. PLS NOTE THAT INSURED IS DISPUTING ON DAMAGES

[Reply](#)

## Transfer Fee Enquiry

Page 1 of 1

&gt; Back to OneMotoring

## Enquire Transfer Fee

## Vehicle Details

Vehicle No.:	SLK4667A
Vehicle Type:	P10 - Passenger Motor Car
Vehicle Attachment 1:	No Attachment
Vehicle Scheme:	Normal
Vehicle Make:	JAGUAR
Vehicle Model:	XF 3.0 V6 PREMIUM LUXURY AT ABS D/AB HiD
Chassis No.:	SAJAC05D7BF514072
Propellant:	Petrol
Engine No.:	595783334FC
Engine Capacity:	2967 cc
Maximum Power Output:	175.0 kW (234 bhp)
Maximum Laden Weight:	2215 kg
Unladen Weight:	1735 kg
Year Of Manufacture:	2011
Original Registration Date:	28 Jul 2011
Lifespan Expiry Date:	-
COE Category:	E - Open Category
Quota Premium:	\$62,000.00
COE Expiry Date:	27 Jul 2021
Road Tax Expiry Date:	27 Jul 2019
PARF Eligibility Expiry Date:	27 Jul 2021
Inspection Due Date:	27 Jul 2020
Intended Transfer Date:	05 Feb 2019
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

## Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Total Amount Payable:			25.00

You may print this page for reference.

OK

Print

**From:** joranelimtan <joranelimtan@gmail.com>  
**Sent:** Tuesday, January 22, 2019 6:19 PM  
**To:** seaschua@gmail.com  
**Subject:** Fwd: Private Settlement between SLK4667A and SLJ1604G

You might wish to seek your own legal advise on the proper way and necessary independent assessment and reasonable quotation when handling damages. Please double confirm whether your car void warranty for simple bumper body work touch up.

I have done my part to advise you accordingly on the reasonable range of settlement of \$100 To 200 following the review of camera and picture taken on the site by my lawyer relative. I have also advised you it is an offence for workshop to make fraudulent claim against parties.

It is at your own wish to settle on your own with your workshop with such high cost if you insist to proceed unilaterally. I will reserve all my rights and to surface my 'proof of minor scraps only to bumper" evidents to the appropriate authorities at the right time to deny all your fraudulent claims.

For your serious considerations.

Sent from my Samsung Galaxy smartphone.

----- Original message -----

**From:** Jane Chua <seaschua@gmail.com>  
**Date:** 22/01/2019 17:57 (GMT+08:00)  
**To:** joranelimtan@gmail.com  
**Subject:** Fwd: Private Settlement between SLK4667A and SLJ1604G

Sent from my iPhone

Begin forwarded message:

**From:** k <kkimeng@yahoo.com>  
**Date:** 22 January 2019 at 17:54:52 SGT  
**To:** Jane Chua <seaschua@gmail.com>  
**Cc:** "seaschua@gmail.com" <seaschua@gmail.com>  
**Subject:** Re: Private Settlement between SLK4667A and SLJ1604G

Hi Jane

My vehicle is under under warranty and therefore any repair works has to be carried out by authorized repairer otherwise warranty will be affected.

The price is verbally quoted by my authorized workshop and as stated in my earlier email, a copy of invoice will be given to you after repair work is completed if you wish to received it.

Since there is no mutual agreement for a private settlement, I will proceed to let my authorized workshop handle the matter.

Individual Statement Pg. 2

On a personal note, I have spent much time, energy and effort to give consideration to your request for private settlement.  
It would have been more straightforward if I let my authorized workshop handles all the repair and claim matters.

Regards

Mrs Lee

On Monday, January 21, 2019, 2:04:33 PM GMT+8, Jane Chua <[seaschua@gmail.com](mailto:seaschua@gmail.com)> wrote:

Hi Mrs Lee,

I dispute on your proposal of \$2580 because as far as I am concern, my car kiss your car lightly and there were some scratches on your car bumper only.  
There is no other physical damage on your car. As I took the photo on the spot was the evidence and hardly any scratches or any damage on my car.

I believe your workshop is trying to do a fraudulent claim either against me or the insurance company and I reserved my right to lodge a police report.  
I strictly do not agree to such an unreasonable settlement unless you send your car to my workshop for a second opinion which was what I demanded on that day of accident. The cost of sending to my workshop will be bear by yourself.

Lastly on that day you have not make any request that I need to pay for any downtime of your car. I reserved my rights not to pay.

As far as I am concern, my workshop advise me that the estimated cost of your repair for minor scratches is only ranging between \$100 to \$200.

Please kindly send over a proper quotation with the full independent assessor report for my further course of action.

All my rights are strictly reserved.

Thank you.

Regards,  
Jane

On 21 Jan 2019, at 10:44, kng kimeng <[kkimeng@yahoo.com](mailto:kkimeng@yahoo.com)> wrote:

Hi

With reference to your request for private settlement at your workshop for the motor accident that has taken place on 17 Jan 2019 (thurs) around 9:20am, I wish to inform you that I will like to have my vehicle repair by my authorized workshop.

The cost quoted by the workshop is \$2,400 and there will be three days loss of use @ \$60 per day. Total cost incurred is \$2,580.

---

A copy of the invoice from my authorized workshop will be email or send to you once the repair is completed if you wish to receive it.

**Individual Statement Pg. 3**

If you like to proceed with the private settlement, please what's app me by 22 /01/2019 (Tues) 12:00 noon and arrange for payment to be made either by cash or Pay Lah by 22/01/2019 5:00pm.

A copy of mutual settlement form to be signed by both parties when payment is received. Payment and signing of form to be taken place at Renault services center by 22/01/2019 before 5:00pm.

If I do not receive any reply from you via what's by 22/01/2019 (Tues) 12:00 noon ,

Or

If there is no payment received by 22/01/2019 5:00pm, I will proceed to submit insurance claim .

Please note that for claim against 3<sup>rd</sup> party insurance, the total cost incurred may be different from the price quoted for private settlement.

Regards  
Mrs Lee  
9387 9065

<mutual\_settlement\_form\_for\_motor\_accident.pdf>



e-Services (/content/policehubhome/homepage.html)

Log in

# Status of Driving Licence

## Qualified Driving Licence

### Qualified Driving Licence Number

S7525037A

### Status of Qualified Driving Licence

Valid

### Class(es) of Qualified Driving Licence

3

### Expiry Date

Valid for life unless revoked,suspended or disqualified

## Provisional Driving Licence

### Provisional Driving Licence Number

S7525037A

### Status of Provisional Driving Licence

No Licence

### Class(es) of Provisional Driving Licence

HOME (<https://www.police.gov.sg/>)

ABOUT US (<https://www.police.gov.sg/about-us>)

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RESOURCES (<https://www.police.gov.sg/resources>)

NEWS & PUBLICATIONS (<https://www.police.gov.sg/news-and-publications>)

JOIN US (<https://www.police.gov.sg/join-us>)

FAQS (<https://va.ecitizen.gov.sg/ctp/CustomerPages/SPF/explorefaq.aspx>)

CONTACT US (<https://www.police.gov.sg/content/contact-us>)

E-FEEDBACK (/content/policehubfeedback/efeedback.html)

SITEMAP (<https://www.police.gov.sg/sitemap>)

Privacy Statement (<https://www.police.gov.sg/content/privacy-statement>) | Terms of Use

(<https://www.police.gov.sg/content/terms-of-use>) | Rate this Service

(<https://form.gov.sg/forms/spt/5b90934f64567e000fb2d9a6>) . © 2018 Singapore Police Force. A Member of The Home Team (<https://www.mha.gov.sg>).



## Hsiao Tong (LKKAuto)

---

**From:** Christine Yow <christine.yow@wearnes.com>  
**Sent:** Wednesday, 22 May 2019 11:52 AM  
**To:** Admin A  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** AXA TP : SLK4667A / SLJ1604G  
**Attachments:** SLJ1604G.pdf

Dear OIC,

We hereby attach our LOD with supporting documents for your perusal.

Kindly revert with an offer soonest. Thank you.

Best Regards,

**Christine Yow**  
Administrator  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
D (65) 6430 4899  
[www.wearnesauto.com](http://www.wearnesauto.com) [christine.yow@wearnes.com](mailto:christine.yow@wearnes.com)

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## PAYMENT BREAKDOWN

Insured Vehicle No.	: 8LJ 16046	Model:	Pluence
TP Vehicle No.	: 8LK 4667P		
Date of Accident	: 17th Jan 2019		

Global Sum Settlement : ☐ YES ☒ NO

Liability : 100% (Agreed / Assessed)

Repair Estimate	: 4932.90		
Final Repair Cost	: 2593.48		
Loss of Use	: 180.00	3 days at	60.00 per day
Rental (If Any)	:	days at	(Inclusive of GST) per day
Others	:		
	:		
	:		
Final Settlement Sum	: 2773.48		

Remarks	<div style="border-bottom: 1px solid black; height: 20px; margin-bottom: 5px;"></div> <div style="border-bottom: 1px solid black; height: 20px; margin-bottom: 5px;"></div> <div style="border-bottom: 1px solid black; height: 20px; margin-bottom: 5px;"></div> <div style="border-bottom: 1px solid black; height: 20px;"></div>
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Payment Instruction: Payee's Breakdown		
1) Wearnes Automotive Pte Ltd	:	2593.48
2) Mdm Kng Kim Eng	:	180.00
3)	:	
4)	:	



# CERTIFICATE OF INSURANCE

## WEARNES AUTO PROTECTOR (RENAULT) PRIVATE VEHICLE

**Name of Policyholder** : KNG KIM ENG  
**Period of Insurance** : 29 Nov 2018 To 28 Nov 2019  
**Engine No.** : K9KN837D213038  
**Chassis No.** : VF1LZLF0E54386392

**Vehicle No.** : SLJ1504G  
**Policy No.** : 2100492362-02  
**Endorsement No.** :  
**Issued Date** : 20 Oct 2018

### ABOUT THE COVER

**Make/Model** : RENAULT FLUENCE 1.5T DCI (A)  
**Engine Capacity/Tonnage** : 1,461.00 CC  
**Driver Restriction** : NA  
**Person or Classes of Persons Entitled to Drive\*** :  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2016  
**Insuring with COE/PAF** : Yes

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

**Limitation as to use\*** :

Use only for social, domestic and pleasure purpose and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

**Loss of Use 1500cc - 1600cc**

\* Limitations rendered inoperative by Section 9 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

**Named Driver and Excess** (where applicable)

KNG KIM ENG - \$800 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Wearn's Automotive Pte Ltd Add: 28 Leng Kee Road Singapore 159105 64304890 63789350

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 5200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

**Hire Purchase Company/Employer's Loan**: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1988 (Malaysia).

0503484234

WEARNES AUTOMOTIVE - AC (RP)  
45 LENG KEE ROAD  
SINGAPORE 159103

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE

## Hsiao Tong (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 21 October 2019 12:03 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** FW: New message for service request 95626, vehicle number SLJ1604G

21/10/19 8:41 AM \*\*\* UPDATES? IA? - CHAN Kian Chuan

-----Original Message-----

**From:** kianchuan.chan@axa.com.sg <kianchuan.chan@axa.com.sg>  
**Sent:** Monday, 21 October, 2019 8:41 AM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 95626, vehicle number SLJ1604G

AXA Insurance has sent you a message for claim number S9M018VJ.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



## <TP - Mandate IA> - S9M01BVJ [ACCIDENT INVOLVING SLK 4667A(OI) & SLJ 1604G(TP) ON 17/01/2019]

Type

🔗 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Aware NCD issue. However OI wanted to know the final claim amount. We will inform OI after mandate approved and update if there is any issue. We seek your mandate at \$2,714.72(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 23-Oct-19

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 23/10/2019

### Survey Details:

Date of loss	17-Jan-19
Date of appointment	25-Jan-19
Date of survey	7-Mar-19
Location of survey	WEARNES AUTOMOTIVE PTE LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLJ 1604J
Make and Model	RENAULT FLUENCE 1.5 DCI 110 A/T
Date of registration	29-Nov-16
Parf Rebate	
Market Value	\$ 58,000.00
Parf Rebate	\$ 44,826.00
Nett Loss	\$ 13,174.00

### Repair details:

Initial Estimate	\$ 4,610.20
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### Proposed/Revised repair cost:

Parts	\$ 1,188.90
Check items (estimate)	NIL
Labour	\$ 1,180.00
<b>Total</b>	<b>\$ 2,368.90</b>
<b>Lump Sum(if applicable)</b>	<b>\$ -</b>

Number of days for repair	<b>3 days</b>
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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

### Remarks:

*OI rear-ended third party. OI wanted to know final claim amount. We will inform OI after mandate approved and update if there is any issue.*

### Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$	2,534.72
Loss of use	\$	180.00 (3days x \$60.00)
Loss of rental		NIL no. of days
Loss of income		NIL no. of days
LTA search fees		NIL
Others		NIL
<b>Proposed Total</b>	<b>\$</b>	<b>2,714.72</b>

## Hsiao Tong (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, 23 October 2019 2:13 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** FW: New message for service request 95626, vehicle number SLJ1604G

MessagePLS PROCEED AS FOLLOWS COR: \$2,534.72 LOU: \$150 TOTAL: \$2,684.72

-----Original Message-----

**From:** kianchuan.chan@axa.com.sg <kianchuan.chan@axa.com.sg>  
**Sent:** Wednesday, 23 October, 2019 12:59 PM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 95626, vehicle number SLJ1604G

AXA Insurance has sent you a message for claim number S9M018VJ.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



## Hsiao Tong (LKKAUTO)

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**From:** Evelyn Chan <evelync.isp@gmail.com>  
**Sent:** Thursday, 21 November 2019 4:27 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: SLJ1604G / SLK4667A on 17.01.19 //LKK REF: CC4/ASM19001704/Ewa3

Hi Hsiao Tong,

We refer to your email below.

We accept your offer therein, please let us have the DV soonest.

Regards,  
Evelyn  
For Wearnes Automotive Pte Ltd  
Hp: 92779226

On Thu, 21 Nov 2019 at 12:29, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,534.72
2. Loss of Use (3days x \$50.00)	\$ 150.00
<b>Total</b>	<b>\$ 2,684.72</b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Evelyn Chan <[evelync.isp@gmail.com](mailto:evelync.isp@gmail.com)>

**Sent:** Wednesday, 20 November 2019 6:23 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Fwd: SLJ1604G / SLK4667A on 17.01.19 //LKK REF: CC4/ASM19001704/Ewa3

Hi Hsiao Tong,

We refer to your email below.

Attached herewith are the photos as per your request.

Please revert with offer as soon as possible.

Regards,

Evelyn

For Wearnes Automotive Pte Ltd

Hp: 92779226

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Date:** Tue, 19 Nov 2019 at 12:04

**Subject:** RE: SLJ1604G / SLK4667A on 17.01.19 //LKK REF: CC4/ASM19001704/Ewa3

**To:** Evelyn Chan <[evelync.isp@gmail.com](mailto:evelync.isp@gmail.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Without Prejudice

Hi Evelyn,

As spoken, kindly advise if there is any before paint photos for SLJ1604G.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Our Reference: **SLJ1604G/7015936**  
Your Reference: **SLK4667A**

By Email / Mail

**21 May 2019**

**AXA INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS**  
Attn: Third Party Claim Department -

**ACCIDENT INVOLVING SLJ1604G & SLK4667A ON 17 Jan 2019.**

Dear Officer,

We wish to inform you that the repairs to our client vehicle have been completed.

We hereby submit the claims as follows:

Details	Remarks	Amount (SGD)
Cost of Repairs		2,534.72
Loss Of Use issue to owner	60.00 x 3 days	180.00
Others		
<b>TOTAL</b>		<b>2,714.72</b>

Kindly let us have your offer to [Christine.yow@wearnes.com](mailto:Christine.yow@wearnes.com)

Your soonest reply is much appreciated. Thank you.



Yours faithfully  
Christine Yow  
D (65) 6430 4899  
Wearnes Automotive Pte Ltd  
Bodyshop and Paint Division  
249 Alexandra Road  
Singapore 159935

This is a computer generated printout, no signature is required.

# SERVICE TAX INVOICE

0 - A00005 SL: AXA INSURANCE PTE LTD  
 AXA INSURANCE PTE LTD GST Reg.No:M28920628X  
 8 SHENTON WAY, Inv.No. : 8&P 7015936 Page 1  
 #27-01 AXA TOWER, Inv.date : 10/05/2019  
 SINGAPORE 068811 WIP No. : 64319  
 Veh.In/Out: 07/05/2019 09/05/2019  
 \*Tel.No. : 6338 7288  
 Reg.No. : SLJ1604G  
 Reg.date : 29/11/2016  
 Mileage : 52.610  
 Chassis No: VF1LZLF0E54386392

Closed by .... : Michelle Ong Siew Be  
 Svc Consultant : ACC  
 Remarks ..... : Mdm Kng Kiew Eng

Parts/Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BUMPER	0	450.00	0		450.00	S
800	TO PUTTY AND SPRAY PAINT ON	0	400.00	0		400.00	S
REAR BUMPER							
280	TO CHECK WIRING INCLUDE	0	330.00	0		330.00	S
RESETTING OF ALL ELECTRICAL							
MODULES							
850229539R	BUMPER REAR W/O RADA	1.0 EA	771.90	10		694.71	S
030744015	ADHESIVE SEALER FL2	1.0 EA	549.10	10		494.19	S

Gross Total. 2,368.90

Labour Total	1,180.00	Net.....	2,368.90
Parts Total	1,188.90	GST @ 7.0%	165.87
Package Total	0.00	Total.....	2,534.72
		Paid.....	0.00
		Please Pay..	2,534.72

GST: S=StdRated; O=OutOfScope; Z=ZeroRated  
 Enquiries must be lodged within 14 days from the invoice date  
 This is a computer generated invoice. No signature is required.



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19001704/Epa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN			Date : 29-11-2019	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLK 4667A	Veh. Inspected	SLJ 1604G	
Policy No.	GA280430	Coverage (\$)	0.00	
Claim No.	S9M01BVJ	Excess (\$)	0.00	
Assign From		Assign Date	25/01/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	RENAULT FLUENCE	c.c	1500	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	VF1LZLF0E54386392	Colour	BLACK	
Odometer	49508	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	BRIDGESTONE	7 mm	
L/H Front Tyre	205/60 R16	BRIDGESTONE	7 mm	
R/H Rear Tyre	205/60 R16	BRIDGESTONE	7 mm	
L/H Rear Tyre	205/60 R16	BRIDGESTONE	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	17/01/2019	Inspection Date	07/03/2019	
Survey held at	249 ALEXANDRA ROAD			
Repairer	WEARNES AUTOMOTIVE PTE LTD			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLJ 1604G**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	BUMPER REAR W/O RADA (SN) (CONSISTENT)	DENTED	771.90	694.71
1	BUMPER RETAINER BRAC (SN) (CONSISTENT)	NOT NECESSARY	75.50	-
1	BUMPER BRACKET CORNE (SN) (CONSISTENT)	NOT NECESSARY	70.20	-
1	TOW COVER REAR (SN) (CONSISTENT)	NOT NECESSARY	23.30	-
1	BUMPER BRACKET CORNE (SN) (CONSISTENT)	NOT NECESSARY	102.90	-
1	BUMPER RETAINER BRAC (SN) (CONSISTENT)	NOT NECESSARY	89.20	-
1	BUMPER REAR CENTER B (SN) (CONSISTENT)	NOT NECESSARY	126.40	-
1	REINFORCEMENT BEAM R (SN) (CONSISTENT)	NOT NECESSARY	371.70	-
1	ADHESIVE SEALER FL2 (SN) (CONSISTENT)	NECESSARY	549.10	494.19
			2,180.20	1,188.90
	<b>LABOUR</b>			
	TO REPLACE REAR BUMPER ,TO REMOVE AND INSTALL RH REAR FENDER ,ETC.		900.00	450.00
	TO PUTTY & SPRAY PAINT ON REAR BUMPER AND REAR RIGHT FENDER ,ETC.		1,200.00	400.00
	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES.		330.00	330.00
			2,430.00	1,180.00
	<b>GRAND TOTAL</b>		<b>4,610.20</b>	<b>2,368.90</b>
	<b>RECOMMENDED COST OF REPAIRS</b>			<b>2,368.90</b>

Report Ref No. CC4/ASM19001704/Epa3q2

**CHEN TSUE YEE**

Automotive Assessor

**HO LEONG CHUAN**

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim39M018V

ReferenceCC4/ASM190011704/Ep2a2

Loss Date17 January 2019

Report Date25 Jun 2019 8:39:07 AM

Request Date25 January 2019

Due Date

Vendor NameLNK AUTO CONSULTANTS PTE LTD (TP)

Type of LossThird Party Vehicle Damage

ServicesPending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #SUJ1604G

MakeTPVD

ModelRENAULT

Service Address

...

Primary Contact/Insured

CHUA BEE HONG JANE (CAI MEIFENG JANE)  
NO. 2, WESTWOOD DRIVE, 648820, Singapore  
seanchuan@gmail.com

Claim Handler

CHUAN Kian Chuan  
68805444  
kianchuan.chan@axa.com.sg

Actions

Next StepWait for Approve Invoice

Add Invoice

Additional InstructionsNON-REPORTED

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document TypeDocument SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Meiimen	



NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
LKKInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
LKK PHOTO-2.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
EMAIL.png	Letters and Correspondence	Others	KADRI Muthien	12 November 2019
TP-MANDATE IA dd 231019.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2019
TP ESTIMATE_MARKEDFINAL.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	17 March 2019
SLJ 1.604G vs SLK 4667A - TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	31 January 2019
FBI FROM WORKSHOP WITH ESTIMATE.png	Forms / Claim Documents	Estimate / Quotation	KUMAR Shalendra	25 January 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Lit to Insured -can reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	25 January 2019